



TIN KO AUNG

CONTACT

- ☎ +971 50 324 6025
- ✉ tinkoagoc102895@gmail.com
- 📍 Al Rigga , Union Metro Station

EDUCATION

2013 - 2019

BACHELOR OF SCIENCE INDUSTRIAL CHEMISTRY

University of Dagon

2023

FOOD & BEVERAGE SERVICE COURSE

Trust Tourism & Hospitality

SKILLS

- Sales Strategies
- Negotiation Skills
- Problem-Solving
- Time Management
- Presentation Skills
- Team Collaboration
- Computer / Typing

LANGUAGES

- English : Intermediate
- Burmese : Native

PERSONAL INFOS

- 🏠 Date of Birth : 28. October. 1995
- 🚩 Nationality : Myanmar
- 💍 Martial Status : Marriage

PROFILE

I am a university graduate and have strong experience in customer service. I relocated to the UAE to pursue a career in the hospitality industry, as I genuinely enjoy engaging with people and delivering high-quality service. I take pride in my work, stay attentive to details, and strive to be a positive and reliable member of any team I join.

WORK EXPERIENCE

UNIQUE Commercial Co., Ltd.(Myanmar's Leading IT, Mobile & Electronics Centers) 2020 - 2024 (4 YEARS)

Senior B2B Sales Executive

- Website updates (added products, updated prices, managed orders).
- Responded to customer queries on Social Media.
- Coordinated with Sales Team to convert inquiries to sales.
- Handled phone inquiries and provided customer support.
- Sent quotations via email to clients.
- Scheduled appointments for B2B meetings.
- Prepared and signed MOUs with business partners.
- Submitted regular reports on business activities.
- Negotiated agreements and partnerships with other companies.
- Collaborated on B2B partnerships to achieve mutual benefits.

Mascon International Business Service

Customer Service Officer (Call Center Agent) 2018-2019 (1 Year)

- mibs is one of Myanmar's best Customer Service Centers..
- It involves assisting and resolving the difficulties faced by customers using the Wave Money app, which is the largest and most successful money transfer service in Myanmar.

City Mart Holding Co., Ltd.

2013 (6 months)

Sales Assistant

- Assisted customers in finding products and offered tailored recommendations.
- Maintained inventory by restocking shelves and organizing product displays.
- Worked with the team to ensure the store remained clean and well-organized.

Al Sanawat Al Taibah Decor Construction - Dubai, UAE

General Worker

2024 March - 2025 June (1 year 4 months)