STUART GLEASURE

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Microsoft Certified Azure Solutions Architect Expert (AZ-305 & AZ-104) and highly motivated IT professional with **3.5 years of experience at a leading Microsoft digital consultancy**, and over **5 years in IT infrastructure and security**. Proven capabilities at managing and optimizing IT infrastructure, providing exceptional technical support, and driving process improvements. Core competencies include advanced security operations using **Microsoft Sentinel** and **Defender**, comprehensive **Intune administration** for endpoint security and compliance, and driving infrastructure projects.

EXPERIENCE

SUPPORT ENGINEER - AZURE | M365 | INTUNE | SECURITY

Storm Technology | Dublin | February 2022 - Present

Currently operating as Internal Support function for a Microsoft digital consultancy company. Supporting hundreds of users & endpoints across Windows and mobile platforms, primarily using the Microsoft technology stack. Directly reporting to the Customer Success Practice director.

Cloud Infrastructure Management (Azure IaaS & PaaS):
- Deployed, configured, and manage Azure cloud resources, including Azure Virtual Machines, Windows 365 Cloud PCs, Azure Virtual Desktop, ensuring secure, scalable, and resilient IaaS operations.

Security Operations & Incident Response:
- Led security incident management and response activities, utilising Microsoft Sentinel (SIEM) and Defender for Cloud for proactive threat detection, security alert triage, investigation (KQL queries), and remediation.
- Developed and implemented Attack Simulation Training campaigns (phishing, credential harvesting) to enhance user security awareness.

Endpoint Management & Security (Microsoft Intune):
- Managed and secured hundreds of corporate endpoints (Windows, mobile) using Microsoft Intune for MDM and MAM.
- Enforced endpoint compliance and configuration policies, deployed OS updates, and managed application lifecycles (Company Portal, SaaS, custom packaging) to maintain a high-security posture.
- Executed regular OS and application patching schedules via Intune, ensuring systems were protected against known vulnerabilities.

Identity & Access Management (Entra ID & Zero Trust):
- Administered Entra ID, including user lifecycle management, device registration, enterprise application integration, and license management.
- Managed Conditional Access policies and implemented Privileged Identity Management (PIM) to enforce Zero Trust security principles and role-based access control (RBAC).

M365 Administration & Security:
- Managed Exchange Online environment, including mail transport rules, message tracing, quarantine management, and DKIM configurations for secure email communications.
- Supported and secured other M365 services (SharePoint), ensuring optimal performance and security alignment.

Infrastructure Projects & Process Improvement:
- Planned and executed the migration of an on-premise password management solution (KeePass) to a cloud-based platform (1Password), including SSO integration, improving security and user productivity. Liaised with the 1Password vendor to ensure smooth transition and address technical requirements.

Networking & Connectivity:
- Monitored and maintained local network infrastructure, including Firewalls, Network Switches, and Managed Access Points, ensuring reliable and secure connectivity. Assembled and configured hot-desks and audio/video equipment for meeting rooms.

Technical Documentation & Support Escalation:
- Created and maintained detailed technical documentation, standard operating procedures, and user guides for core systems and processes.
- Acted as an escalation point for technical issues from service desk and other teams, ensuring timely resolution.

OFFICE ADMIN/IT SUPPORT

DGCS LTD | Castletroy Limerick | July 2016 – February 2022

- Providing IT support to a luxury housing developer.
- Duties included: Network management: router/firewall/switches/access points, cables.
- Asset management: desktops/laptops/printers etc.

CERTIFICATIONS

Azure Security Engineer Associate (AZ-500)
Upcoming July 2025

Designing Microsoft Azure Infrastructure Solutions (AZ-305) Microsoft Certified
February 2025

Azure Administrator Associate (AZ-104) Microsoft Certified
November 2024

EDUCATION

B.SC. (HONS) BUSINESS INFORMATION SYSTEMS
University College Cork | 2007-2011

SKILLS

- **Cloud Platforms:** Azure IaaS/PaaS (VMs, VNETs, Storage, Azure Virtual Desktop, Windows 365, Dev Boxes), Microsoft 365 Suite
- **Security Technologies:** Microsoft Sentinel (SIEM, KQL), Microsoft Defender for Cloud/Endpoint, Zero Trust Architecture, Entra ID (Conditional Access, PIM, RBAC), Intune (MDM/MAM, Compliance/Configuration Policies, Autopilot), Attack Simulation, Privileged Endpoint Management
- **Microsoft Stack:** Exchange Online, SharePoint Online, Teams, PowerShell
- **Infrastructure & Networking:** Network Firewalls, Switches, Access Points, VPN Management, TCP/IP, DNS, DHCP
- **Operating Systems:** Windows Server (various), Windows 10/11
- **IT Operations:** Incident Management, Patch Management, Backup and Recovery, Technical Documentation
- **DevOps & Automation:** Azure DevOps (Site Collection Admin), ARM Templates, PowerShell/KQL for automation and querying
- **Other Tools:** PSAppDeployToolkit, ScappMan