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For my service learning project, I plan to focus on a local therapy office. Like other small healthcare clinics and medical practices, this office handles sensitive patient data every day but may not have the same cybersecurity resources as larger hospitals. As a result, they are particularly susceptible to threats such as phishing attacks, ransomware, and data breaches.

Security awareness is crucial in this type of setting because even a single mistake—such as clicking a suspicious link—can compromise patient privacy and trust. My goal would be to create training materials that are simple, practical, and directly tied to real situations staff might face in a therapy office. For example, I could develop short guides or role-play scenarios on spotting phishing emails, safely handling electronic patient records, and correctly using portable devices in the office.

By grounding the training in real-world healthcare examples, I would help staff not only meet compliance standards but also feel more confident in their ability to protect patient information. This approach would provide them with tools they can immediately apply to their daily work, while reinforcing the importance of safeguarding sensitive data.