Suraj Budhathoki

Technical Configuration Consultant

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Profile

Known for my quiet determination and ability to handle demanding workloads, I take pride in consistently delivering high-quality outcomes.

I combine technical expertise in programming with a strong ability to manage complex projects, oversee client UAT processes, and align cross-team collaboration. I find it deeply rewarding to help businesses leverage technology to solve problems and operate more efficiently.

Driven by my genuine passion for technology and problem-solving, I thrive in environments that demand precision, creativity, and a results-focused mindset.

Skills

Technical Configuration and Coding: Proficient in programming languages such as Ruby, Python, Java, JavaScript, React, HTML, CSS, PostgreSQL and SQL, with a demonstrated ability to efficiently design, implement, and troubleshoot technical configurations tailored to client requirements.

Problem-Solving in Dynamic Environments: Expertise in analyzing challenges, identifying solutions, and adapting quickly to shifting priorities while maintaining high-quality outcomes.

Team Collaboration: Recognized as a key referral point across teams, with a strong ability to facilitate cross-functional collaboration, manage Jira workflows, and align teams with project goals.

Stakeholder Management: Actively listening to others. Chairing meetings. Liaising with colleagues and clients from multiple cultural backgrounds. Making good on the spot decisions to protect project plan and corporate standing.

Multi-Tasking: Efficiently working across multiple projects and priorities, adapting to changing situations and managing competing schedules.

Education

Bachelor of Information Technology   March 2017 – November 2019
Federation University.
Sydney

Combining comprehensive academic knowledge with hands-on experience through an industry placement, this degree honed my ability to analyse, design, and implement IT solutions in real-world scenarios, ensuring a robust understanding of emerging technologies and professional practices.

Areas of study included:
- Advanced Programming and Software Development: Gained proficiency in programming languages such as Java, JavaScript, React, Ruby, Ruby on Rails, HTML, CSS, and SQL, focusing on designing and implementing efficient, scalable solutions.
- Systems Modelling and Data Analytics: Developed a deep understanding of creating and analyzing data models, big data methodologies, and using analytical tools to derive actionable insights for decision-making.
- Networking, Cloud Computing, and Cybersecurity: Studied the architecture of computer networks, principles of cloud infrastructure, and strategies for safeguarding systems against cybersecurity threats.
- Database Design and Management: Built expertise in relational database systems, including schema design, querying, and optimization using SQL-based platforms.

- IT Project Management and User Experience Design: Mastered project planning, risk management, and stakeholder engagement, alongside skills in designing intuitive user interfaces and improving user experiences.
- Professional Engagement and Entrepreneurship in IT: Focused on industry readiness, leadership, and the application of entrepreneurial strategies within the IT landscape.
- Web Development and Integration: Gained hands-on experience with front-end and back-end web development, focusing on the integration of technologies for robust application solutions.

This broad curriculum, combined with practical placement experience, provided me with a strong foundation to excel in technical roles and adapt to the rapidly evolving technology landscape.

Employment History

ReadyTech (ASX)
Technical Configuration Consultant   June 2021 – Ongoing

In a fast-paced environment this role emphasizes technical proficiency, effective task management, and collaboration across multiple teams and stakeholders.

- Utilising advanced coding skills in HTML, CSS, JavaScript, React and Ruby.
- Longest-serving team member, recognized for expertise and continuity within the team.
- Allocate Jira tickets based on complexity and team members' skill sets to optimise task distribution.
- Lead weekly sync meetings to review progress, address blockers, and ensure alignment on team objectives.
- Act as a referral point for other teams, offering insights and solutions for cross-departmental queries.
- Conduct client scoping meetings to gather detailed requirements, ensuring successful project outcomes.
- Manage competing and shifting priorities to ensure seamless delivery of projects.
- Oversee client User Acceptance Testing (UAT) processes, ensuring functionality aligns with client expectations and project requirements.
- Advanced user of ReadyTech's Student Management System (SMS), leveraging its data points to streamline coding and integration processes.

ReadyTech (ASX)
Intern – Assistant Developer   October 2020 – January 2021

- Designed and implemented system-generated templates using HTML, CSS, and Ruby.
- Created Jira tickets to support project workflows and issue tracking.
- Applied coding problem-solving techniques in both test and live environments.
- Developed custom templates to meet unique client requirements in a niche market.
- Contributed to stakeholder collaboration and team coordination for project success.
- Gained experience in operational support using tools like Jira, Confluence, and Slack.
  This role provided practical exposure to web development technologies and agile practices, enhancing technical proficiency in modern IT environments.

Details of my previous roles, and references, are available on request