



Kreatif Dinamika Integrasi Profiles

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Kreatif at a Glance



MULTIINTEGRA
BUSINESS GROUP



2005 - 2017
YEARS OF EXCELLENCE

Auxlink
Auxlink Technology Pte. Ltd.



**MultiIntegra
Medika**

tsi Techsystems Services &
Integration Asia Pte Ltd

**MULTIINTEGRA
DIGITAL**

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Company Profiles

At Kreatif, we manage our business responsibly in order to maintain the confidence, respect, and trust of our customers, partners, shareholders, and other audiences. We are committed to acting with integrity, investing in new Business solution, being responsive and accountable to our customers and partners, and remaining a leader in our field.

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Company Profile

Kreatif was founded in 2012 serve as hardware, network and business solution providers. The Founder of Kreatif are experienced people with more than 15 years with different IT principal background and from multiple discipline.

We are committed long term to the mission of helping our customers realize their full potential. Just as we constantly update and improve our Service, we want to continually evolve our company to be in the best position to accelerate new technologies as they emerge and to better serve our customers.

Working close with Microsoft's commitment to research and development, and our passion for pursuing innovations that enable our customers to achieve business success and realize their potential, we are in a great position to strengthen growth and increase innovation as we pursue new and expanding opportunities in business solutions, mobile computing, communication, Business Intelligence, and more.

Starting June 2015, Kreatif has gained competencies from Microsoft as CRM Online Silver partner. Going forward, on August 2016 Kreatif has officially gained Gold Partner for Enterprise Resource Planning by Microsoft.

Kreatif Dinamika Integrasi also known as Microsoft Cloud Solution Provider (CSP) in Indonesia. Partner for your cloud Solution. And as our commitment to keep improve our quality and services to clients, Kreatif has officially certified ISO 9001:2015 as Provisioning of Software Consultancy.



Solution & Partnership



Our Solutions

Automotive



The solution offers a broad range of features that support major processes within dealerships for vehicles and equipment for construction, agriculture and forestry. The solution offers user-friendly visual interface to configure vehicles/machines with options and accessories, multi-brand handling, use of specific interface to communicate and share information with importers, etc.

Manufacture



Enterprise resource planning (ERP) designed specifically for manufacturing operations can include supply chain management and finance, manufacturing resource planning (MRP), human resources, and operations management.

Health Care



The solution can improve products, services and the quality of care. Developing a sustainable and cost effective health model. Monitoring performance and ongoing operations. Better communication between care givers, organizations, and patients. Management of information in a highly regulated environment.

Retail



The solution reduces complexity for retailers, freeing them to focus on connecting with customers and empowering their employees across all channels. It allows organizations to deliver a complete shopping experience that is personal, seamless, and differentiated.

Property



By using Microsoft business application and combine with kreatif solution, we provide End-to-end solution for your property business. From know, project plan for construct building, maintaining building and floor, create sales and marketing plan, event record customer and all transactional data, can be provide in single solution.

Utility



Using MECOMS™ to support business for energy and utility companies that combines flexibility, efficiency and smart insights to drastically cut cost-to-serve. MECOMS™ easily and quickly adapts to the changing business needs of any type of utility, both in regulated and deregulated markets. It enables utilities of any size to streamline business processes and combine high efficiency with first-class customer service. MECOMS™ also offers utilities the insight to detect operational inefficiencies and discover new business opportunities.

Education



Kreatif offers complete solutions for the education sector, such as schools and universities by using an integrated system from Microsoft. The solution can facilitate education sector such as admissions process, enrollment of students, the selection process, the payment of school fees, teaching-learning activities such as study schedules and class divisions. In addition, parents and teachers can receive student learning outcomes easily via email or access directly through the web or computer anywhere and anytime. Besides, the solution also helping with education and students who have graduated to be always connected and share information. There are many more that you can get from Creative solutions.

Billing



Kreatif provide solution and advanced system that can calculate automatically billing based on billing type, date, due date, penalty, debit-credit note and more, depend on business needs. the system can easily calculate billing based on the billing schedule or prorate schedule and allows users to override default billing with a manual amount (subject to appropriate security). Customer will get automatically email notification regarding billing report for reminder. All billing management and capabilities has been created in one powerful end-to-end solution.

Call Center



Kreatif offers a complete solution for call center with an integrated system from Microsoft. All issues or customer complain from any communication can be recorded in the system that is flexible and adapted according to the needs of the company. The existing system is also equipped with reference information (knowledge management system), so that the service agent does not require a long time to be able to resolve similar issues or unprecedentedly. Keeping customer satisfaction is very important as the capital of the company to compete in today's digital era.

Services



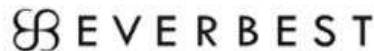
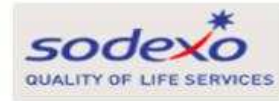
By Using Microsoft Dynamics business solutions the solution designed for service industries, combining project management, resource management, communication, and business solutions tailored to your organizational needs to help reduce costs and increase customer satisfaction.

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Kreatif Customer References



VOLVO TRUCKS INDONESIA



18th ASIAN GAMES
**Jakarta
Palembang
2018**



**AstraLand
Indonesia**



Project Qualifications

Services Industry


Customer		Project Information
	PT Mega Akses Persada	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial and Billing Solution Industry: Utility and Services
	PT iForte Solusi Infotek (Protelindo Group)	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial, Trade and Logistic, Billing Solution Industry: Utility and Services
	PT Indonesia Comnets Plus (PLN Group)	Implementation of Microsoft Dynamics AX 2012 and Dynamics CRM 2016 with Portal Integration Module: Financial, Trade and Logistic, Project, Sales and Marketing, Billing Solution Industry: Utility and Services
	PT Multiadiprakarsa Manunggal	Implementation of Microsoft Dynamics CRM 2013 Module: Marketing, Sales, and Customer Service Industry: Utility and Services
	Siloam Hospital (20 Company)	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial, Trade and Logistic, Interface to Hospital Information System (HIS) Industry: Hospital Public Service
	PT Sodexo Motivation Solution Indonesia	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial and Trade - Logistic Industry: Services
	PT Cinemaxx Global Pacific	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial, Trade – Logistic and Human Resource Management Industry: Services
	PT AXA Mandiri	Implementation of Microsoft Business Intelligence using SQL Server Reporting Services and Sharepoint Industry: Financial Services
	PT Mitra Pinasthika Mustika (MPM Group)	Implementation of Microsoft Business Intelligence using SQL Server Reporting Services and Sharepoint Industry: Financial and Rental Services
	PT Jakarta Propertindo (5 Company)	Implementation of Microsoft Dynamics 365 Module: Financial, Asset and Property Management Industry: Property and Public Services
	PT Samudera Indonesia Tbk.	Implementation of Microsoft Dynamics 365 Module: Sales Management Industry: Distribution and Services

Project Qualifications


Service Industry

	PT Astraland Indonesia	Implementation of Microsoft Dynamics 365 Module: Sales and Property Management Industry: Property Services
	Kementrian Ketenagakerjaan Republik Indonesia	Implementation of Microsoft Dynamics 365 Module: Customer Service Management Industry: Public Service
	INASGOC Asian Games 2018 Official Committee	Implementation of Microsoft Office 365 for Enterprise and Dynamics 365 for Vendor and Purchasing Management Provide Azure Data Center and Infrastructure Module: Office, SharePoint, Skype for Business, Microsoft Team, Industry: Sport Committee
	PT Sampoerna Telekomunikasi Indonesia	Implementation of Business Intelligence and SQL on Azure Module: OLAP & Reporting Industry: Utility and Network Services

Plantation

Customer		Project Information
	PT Windu Nabatindo Lestari (Bumitama)	Support of Data Warehouse Management using Microsoft SQL Server 2016 Module: SQL Database Industry: Plantation

Media

Customer		Project Information
	Kompas Gramedia Group	Implementation of Xamarin Mobile Solution Module: Mobile Apps for Windows, iOS and Android Industry: Media, Retail and Distribution

Project Qualifications

Retail

Customer		Project Information
	PT Astragraphia Xprins Indonesia (Astra Group)	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial, Trade and Logistic, Retail POS, E-Commerce Industry: Retail
	PT Lara Thalia Abadi (8 Company)	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial, Trade and Logistic, POS Integration Industry: Retail
	Central Department Store Indonesia	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial, Trade and Logistic, POS Integration Industry: Retail
	Dauky Fashion Hijab Bezzaya Group	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial, Trade and Logistic, Production, POS Integration Industry: Manufacturing, Distribution and Retail
	ELhijab Bezzaya Group	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial, Trade and Logistic, Production, POS Integration Industry: Manufacturing, Distribution and Retail
	Aira Wedding Hijab Bezzaya Group	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial, Trade and Logistic, Production, POS Integration Industry: Manufacturing, Distribution and Retail
	MOR Store Orang Tua Group	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial, Trade and Logistic, Production, POS Integration Industry: Distribution and Retail
	JYSK Furniture Orang Tua Group	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial, Trade and Logistic, Production, POS Integration Industry: Distribution and Retail
	Imperial Group Orang Tua Group	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial, Trade and Logistic, Production, POS Integration Industry: Distribution and Retail
	BEAU Orang Tua Group	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial, Trade and Logistic, POS Integration Industry: Retail
	Kemchicks Supermarket	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial, Trade and Logistic, POS and Productions Industry: Retail

Project Qualifications

Manufacturing

Customer		Project Information
	PT Bersama Zatta Jaya Bezzaya Group	Implementation of Microsoft Dynamics AX 2012 R3 Module: Financial, Trade and Logistic, Production, POS Integration Industry: Manufacturing, Distribution and Retail
	CV Joyo Boyo	Support Services of Microsoft Dynamics AX 2012 Module: Financial, Trade Logistic and Production Industry: Plastic Manufacturing
	PT Chandra Asri Petrochemical	Implementation of Microsoft Dynamics CRM 2016 Module: Sales and Service Industry: Petrochemical Manufacturing
	PT Untung Bersama Sejahtera Co.Ltd	Implementation of Microsoft Dynamics CRM 2013 Module: Marketing, Sales, Customer Service and Loyalty Management Industry: Gold Manufacturing
	PT Trakindo Utama	Implementation of Microsoft Business Intelligence using SQL Server Reporting Services and Sharepoint Industry: Automotive Manufacturing

Automotive

Customer		Project Information
	PT IndoTruck Utama & subsidiary	Implementation of Microsoft Dynamics AX 2012 R3 and Dynamics IDMS (Vertical Solution for Automotive) Module: Financial, Trade and Logistic, IDMS Unit, IDMS Sparepart, IDMS Services, Production Industry: Automotive Manufacturing
	PT ISUZU Astra Motor Indonesia (IAMI)	Implementation of Microsoft Dynamics 365 and Dynamics IDMS (Vertical Solution for Automotive) Module: Financial, Trade and Logistic, IDMS Unit, IDMS Sparepart, IDMS Services Industry: Automotive & Manufacturing



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