# TITLE: Phishing Awareness Training: Recognize, Avoid, Report

#### **?** Module Structure:

- Introduction to Phishing
- Types of Phishing Attacks
- How to Recognize Phishing Emails
- Phishing Websites and Social Engineering
- Real-World Examples
- Best Practices & Prevention Tips
- Quiz & Interactive Scenarios
- Reporting Phishing
- Summary and Final Tips

### Q1. INTRODUCTION TO PHISHING

**Title:** What is Phishing?

#### **Content:**

- Phishing is a **cybercrime** where attackers trick individuals into providing sensitive information like usernames, passwords, and bank details.
- Done via email, text, calls, or fake websites.

### Diagram Idea:

Flowchart showing:

Phisher  $\rightarrow$  Fake Email  $\rightarrow$  User Clicks Link  $\rightarrow$  Enters Credentials  $\rightarrow$  Data Stolen

### 2. TYPES OF PHISHING ATTACKS

**Title:** Common Phishing Methods

- Email Phishing: Fake emails pretending to be from trusted companies.
- Spear Phishing: Targeted attacks with personalized content.
- Whaling: Targeting executives or high-level employees.
- **Smishing:** Phishing via SMS.
- Vishing: Voice phishing over phone calls.
- Pharming: Redirecting users from real websites to fake ones.

## № 3. HOW TO RECOGNIZE PHISHING EMAILS

Title: Spot the Red Flags

- Suspicious sender address
- Urgent or threatening language ("Your account will be suspended!")
- Generic greeting ("Dear user")
- Attachments or links asking for personal data
- Spelling/grammar errors

# ## 4. FAKE WEBSITES & SOCIAL ENGINEERING

Title: Don't Trust Every Link

- Fake websites mimic real ones
- URL tricks: "www.faceboook.com"
- SSL padlock doesn't always mean safety
- Social engineering manipulates human emotion (fear, trust, urgency)

# **5. SOCIAL ENGINEERING TACTICS**

- - Impersonating authority figures
- - Creating panic
- - Offering fake rewards
- Example: Fake email from HR asking to log in to new system

### 12 6. BEST PRACTICES TO PREVENT PHISHING

**Title:** Stay Protected with These Tips

### Tips:

- Never click suspicious links
- Verify sender address manually
- Use two-factor authentication (2FA)
- Hover over links to preview URL
- Report suspicious messages
- Keep your software and antivirus updated

## **7. INTERACTIVE QUIZ**

Q1: Which is a red flag?

- a) Personal greeting b) Urgent tone c) Correct grammar
- Answer: b

Q2: Suspicious URL asks for password. What do you do?

- Answer: Close and report it
- Q3: True/False: HTTPS = Safe
- Answer: False

# Q 8. REAL-WORLD EXAMPLES

**Title:** Case Studies

### **Example 1:**

- Target Breach (2013) via phishing email to HVAC vendor
- Result: 40 million credit card numbers stolen
- Example 2:
- Google & Facebook lost \$100M to fake invoice phishing

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**Title:** Key Takeaways

- Phishing is one of the most common cyber threats
- Think before clicking
- Always verify the source
- Report and help protect others
- Call to Action:

  "Be smart. Be safe. Be cyber-aware!"

