# Tiovaldo Sindovan Ratungalo

## Bachelor's Degree in Computer Science

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## Summary

Graduated in 2024 with a Bachelor's degree in Computer Science, specializing in Informatics. Possesses a strong foundation in programming, IT project management, IT Support, and UI/UX design. Highly motivated to apply technical skills and academic knowledge in a dynamic and challenging work environment. Committed to continuous development of both technical and interpersonal skills, and ready to contribute professionally in the workplace

## Experience

**Thesis Project: Development of an AI Virtual Assistant as an Information Service Provider at Manembo-Nembo Hospital, Bitung**   06/2023 – 11/2023

- Developed an Android mobile application featuring an Al-based Virtual Assistant utilizing Speech Recognition and Speech Synthesis technologies to assist patients and visitors in accessing hospital information.
- Documented all application features in detail, including functionalities, user instructions, and core system capabilities.
- Applied the Agile Scrum methodology to accelerate the development process, resulting in faster and more efficient project completion.
- The application helps users (patients and visitors) obtain information such as doctor schedules, hospital updates, and room directions in the form of maps.

## Education

**Bachelor of Computer Science, Major in Informatics, Klabat University**   08/2020 – 06/2024

## Skills

- UI/UX for Mobile Applications
- Programming
- Microsoft office
- IT Project Management
- Artificial Intelligence
- Application Development
- IT Support
- Web Design

## Languages

- Indonesia
- English

## Certificates

- Adobe Certified Professional
- TOEFL - Brighten English (ACP)