Jesse Colligan

SF Bay Area (willing to relocate)   jesse.m.colligan@gmail.com   jessecolligan.com   LinkedIn   Github

SKILLS

React, Redux, Vue, Nuxt, Vuetify, AWS, JavaScript, HTML5, CSS3, jQuery, D3.js, MongoDB, PostgreSQL, Ruby, Rails, Express, Git, Google Maps API

PROJECTS

Covid Watch | *(Firebase, React, Vue.js, Nuxt, Vuetify)*   **live** | **github**
Non-profit/open source group building a mobile app solution using Google/Apple Exposure Notification (GAEN) API
- Delivered a React/Firebase web app for health professionals that generates codes via GAEN API
- Set up continuous deployment with Github Actions to AWS-hosted site via AWS CloudFront, Route53, S3
- Constructed website from Figma mockups using Vue.js, Nuxt, and Vuetify with custom CMS flow via Airtable API

Coronavirus Tracker | *(HTML, CSS, vanilla JavaScript, D3.js)*   **live** | **github**
An interactive visualization built with D3.js of coronavirus spread globally
- Built a D3.js stacked bar graph of coronavirus cases by country as filterable global dashboard
- Created data pipeline files from Johns Hopkins Univ Github repo (updated daily) to maintain a current data feed

MapMyPun | *(React/Redux, Rails, PostgreSQL, Javascript, Google Maps API)*   **live** | **github**
Inspired by the fitness social network website MapMyRun
- Leveraged Google Maps APIs to calculate distance between user-generated points in real-time
- Structured front/backend authentication using BCrypt, react-router, and cookies to persist logins across sessions

SchoolForce | *(MERN stack [MongoDB, Express, React/Redux, Node.js], Twilio API)*   **live** | **github**
SchoolForce is a light CRM tool for school directors to communicate with parents 100% via SMS
- Spearheaded group of 4 developers as team lead, acting as code review manager to maintain clean master branch
- Integrated Twilio API and MongoDB via custom logic to send SMS messages from desktop app

EXPERIENCE

Covid Watch - nonprofit/open source group building COVID-19 anonymous exposure notification solution
Software Engineer (Paid, Part Time)   March 2020 - present
- Tech Lead for Portal web app - issue prioritization, architecture decisions, production deployment workflow
- Created and codified standardized protocols for production deployment/rollback, release notes
- Quoted in publications such as the Wall Street Journal here, now piloting in the state of Arizona (news coverage)

Neoway - ~400 person Brazil-based SaaS data analytics consultancy
Head of Professional Services (Manager)   October 2018 - October 2019
Main KPI: prove value for and close our first US-based enterprise customers to build operation in US market
- Developed go to market strategy for sales, marketing, and servicing US-based customers
- Led two successful pilot projects, within 1 year closing two contracts worth total $1 million Annual Recurring Revenue
Director, Customer Success (Manager)   July 2017 - Oct 2018
- Promoted after 1 year to Head of Prof Services to lead 3 data engineers, 1 product manager, 2 data scientists

Social Tables (acquired 2018) - SaaS platform for meetings/events industry
Manager, Professional Services (Manager)   December 2016 - July 2017
Main KPI: new customer onboarding efficiency and experience
- Responsible for team of 25 implementing all products and services, offshore team of 15 and DC office of 10
- Oversaw onboarding of ~150 new B2B customers monthly
- Increased efficiency per project by 50% over 2 months across 800 monthly projects with no additional resources
Customer Success Team Lead (Manager)   October 2015 - December 2016
- Responsible for performance of seven direct reports managing $7M Annual Recurring Revenue
Customer Success Manager (Individual Contributor)   January 2015 - October 2015
- Managed 200+ accounts worth over $1M Annual Recurring Revenue

EDUCATION

Georgetown University - BS Science, Technology, and International Affairs, *2010-2014*
AppAcademy - 1000+ hour intensive coding program, < 3% acceptance rate, *Nov 2019 - Mar 2020*