

# TIRTH JAIN

## Senior Software Engineer

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## SUMMARY

Senior Software Engineer with over 5+ years of experience building scalable backend systems, cloud-based microservices, and distributed applications. Skilled in Node.js, React.js, and REST APIs. Proven ability to optimize performance, work in Agile environments, and mentor teams to deliver high-impact solutions.

## EXPERIENCE

### Software Developer III

#### Zuru Tech PVT LTD

📅 11/2023 - Present

- Scaled and maintained several Node.js services with a focus on stability and performance under moderate load.
- Identified and resolved memory leaks in backend services, improving overall system reliability.
- Refactored legacy code into smaller modules, reducing codebase complexity and improving maintainability.
- Participated in design discussions for distributed services and reviewed code for junior developers.
- Developed REST APIs and microservices to support internal tools and workflows.

### Software Engineer

#### Hiddenbrains Infotech PVT LTD

📅 10/2021 - 08/2023

- Worked on a KPI dashboard project by developing modules and fixing bugs in the existing system.
- Refactored backend components to improve code quality and maintainability.
- Assisted junior developers with reviews and shared best practices within the team.
- Collaborated across design, backend, and QA in an Agile setup to deliver incremental improvements.

### Fullstack Software Engineer

#### Align Connect PVT LTD

📅 06/2020 - 10/2021

- Built internal platforms including a Lead Management System, Employee Tracker, and a basic e-commerce site.
- Designed REST APIs and implemented UI components using React for in-house usage.
- Helped reduce lead assignment time by simplifying lead flow for team leaders.
- Involved in tech interviews and participated in evaluating candidate technical rounds.

## SKILLS

NodeJs

ExpressJS

NestJs

TypeScript

Javascript

API Integration

Rest APIs

Socket Programming

MySQL

MongoDB

PostgreSQL

RabbitMQ

Redis

Langchain

ElectronJs

NextJs

ReactJs

AWS

git

Data Structure

Docker

Unit testing

CI/CD

GraphQL

## PROJECTS

### Chatbot

- Developed a chatbot engine with **dynamic prompt handling** using Langchain and Meta APIs.
- Integrated Instagram and Facebook messaging via Webhooks for automated real-time replies.
- Designed a **Node.js backend** with scalable PostgreSQL schemas for user and session data.
- Reduced customer support load by **~20%** through automation of common queries.
- Built an admin panel to manage responses, logs, and conversation flows.

### Netra

- Developed a full-featured platform to manage influencer onboarding, campaign creation, and brand collaborations.
- Built an influencer portal allowing creators to connect their **Instagram, TikTok, and YouTube** accounts for media submissions.
- Implemented **automated media scheduling and publishing** to selected social platforms directly from the platform.
- Created real-time **chat room functionality** with auto-generated groups per campaign to enable seamless communication between internal teams and influencers.

## EXPERIENCE

### Software Developer

#### Finbyz Tech PVT LTD

📅 06/2019 - 02/2020

- Developed a real-time currency conversion utility for internal and client use.
- Wrote and maintained frontend features and backend logic using JavaScript and Python.
- Interacted with clients to gather feedback and debug issues in deployed apps.
- Delivered regular fixes and minor enhancements to keep tools functional.

## EDUCATION

### Master in computer application

#### Chimanbhai Patel Institute of Computer Application

📅 07/2019 - 07/2021

GPA

8 / 10

### Bachelor in computer application

#### Teerthanker Mahaveer University

📅 04/2016 - 04/2019

GPA

7.9 / 10

## PROJECTS

### MRS OIL & GAS

- Engineered backend workflows for **order processing, logistics, and invoicing** in the oil & gas retail ecosystem.
- Developed **RESTful APIs** for real-time status updates, dashboard metrics, and analytics exports.
- Used **Gearman workers** to run 9K+ queries every 15–30 mins without performance impact.
- Enabled dynamic dashboards for tracking transportation and stock status across CORO, COCO, RORO and other Dealers.

### ArAyurveda

- Developed a complete **e-commerce platform** for Ayurvedic products with SEO-optimized product pages, dynamic homepage, and blog integration.
- Integrated **Razorpay** for secure online payments and order confirmations.
- Built an admin panel with modules for **order processing (Order Room)**, real-time sales analytics (Dashboard), inventory lifecycle management, and customer feedback moderation.
- Enabled a **dynamic homepage** to showcase promotional banners, top-rated products, and trending blogs.

### Lead Management System

- Built a complete CRM-like lead system for AR Ayurveda and social campaigns.
- Implemented role-based workflows: **TL assigns → Sales updates → Feedback loop stored.**
- Streamlined lead flow using real-time updates and status tracking in the admin UI.

### Finbyz Ticker

- Created a lightweight window app for **real-time currency conversion.**
- Implemented auto-refresh logic and caching for smooth UI experience.
- Enhanced app performance by optimizing network calls and memory usage.
- Designed frontend widgets to visualize live rate changes with minimal delay.