

Elicitation Techniques

Stakeholder	Elicitation Techniques	Description	How We Achieved It
Individuals	Surveys, Interviews, User Stories	Interviews are important to gather honest, first-hand opinions from people we meet directly. Surveys allow us to collect structured feedback from many users, while user stories help translate their daily needs into clear requirements.	We ran a survey through Google Forms to learn about people's current expense-tracking habits and shared it online to gather responses. Alongside this, we also conducted one-on-one interviews with a few potential users, where they walked us through the tools they currently use and discussed about their needs.
Groups	User Story, Interviews	User stories play a vital role in understanding group dynamics. By talking with student groups, we can identify shared goals, recurring challenges, and align the requirements across multiple members.	We conducted one-on-one interviews with students about managing group expenses. We asked them to describe sharing costs with mates, which helped us identify their biggest frustrations with tracking who owes whom.
Families	Contextual Analysis(base d on situations)	Contextual analysis was key to visualizing real-life scenarios. We imagined how families would interact with the system in daily situations, which helped us design features suitable for different members' needs	We created several day to day scenarios. Walking through these situations helped us design features that were truly practical for a household.
Developers	Requirement Review, Analysis of Existing Systems, Brainstorming, Prototyping	Reviewing requirements and analyzing existing systems gives developers a strong foundation and idea of the existing solution and what new development is required. Analysing the loopholes in the existing system gives the developers a good idea. Brainstorming encourages innovative solutions, and prototyping helps get early idea of tentative future product and parts of the product	Our development process began by reviewing all user requirements and analyzing existing apps to establish a strong foundation. We then held brainstorming sessions to map out our system's architecture and design. As part of our prototyping phase, we built a small model of the AI expense categorization feature to validate its feasibility.
Customer Support Team	Usability Testing	Usability testing will be essential to measure how easy the system will be to use. The support team will test workflows, identify pain points and suggest improvements to enhance the overall user	

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