

Tirth Patel

East York, Toronto, ON

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Outgoing student looking for flexible part-time employment options. Customer-oriented and experienced in exceeding quotas and building lasting partnerships. Considered a valuable asset to any sales organization. Skilled in networking, sales, and cashiering

Work Experience

CUSTOMER REPRESENTATIVE

BAR BURRITO, AURORA CANADA

August 2022 to March 2023

Responsible for answering customer calls and taking orders.

Experienced in working in fast passed environment.

SECURITY GUARD

D-MART, India

January 2022 to April 2022

"To ensure the safety and security of mall patrons, employees, and property by maintaining a visible and vigilant presence, monitoring CCTV cameras, conducting regular patrols, responding to incidents, and enforcing mall policies and procedures."

CUSTOMER SERVICE REPRESENTATIVE

VODAFONE, Ahmedabad India

July 2021 to December 2021

Respond to customer inquiries and complaints via phone, email, and live chat. Provide accurate and timely information on products and services, upsell when appropriate.

Resolve customer complaints and issues by identifying the root cause and finding a mutually acceptable solution.

Education

COMPUTER PROGRAMMING ANALYSIS

SENECA COLLEGE

August 2022 to Present

Skills

- Communication skills
- Organizational Skills
- Punctual
- Adaptability
- Computer literacy
- Problem Solving
- Proficiency in customer handling, Managing accounts.
- Patience
- Quick Learner

Links

Linkedin: - <http://www.linkedin.com/in/tirth-patel-tk>

Github: - <https://github.com/TirthPatel-tp>