

TIRTHA CHAKRABORTY

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SUMMARY

Salesforce Developer with 4+ years of experience in the Salesforce platform, specializing in Apex customization and Lightning Web Components(LWC) alongside admin configurations.

PROFESSIONAL EXPERIENCE

Accenture

Application Development Analyst

(Jan 2022 - Present)

- Demonstrated knowledge of Asynchronous Apex to replace flows involving complex business logic and bulk data manipulation to improve org performance
- Implemented Trigger Action Framework(TAF) to improve the maintainability and scalability of the Salesforce solutions
- Actively worked on a wide range of Apex customization including Controllers for Lightning Components, Apex managed sharing, Triggers, Trigger Handlers, Batch and Schedulable Apex
 - Used mocking framework to write efficient Apex Tests that has significantly improved performance
- Applied knowledge in Lightning customizations using Salesforce Lightning Web Components(LWC) to build efficient custom UI components that solution distinct business needs
- Experience in a variety of Admin configurations such as Object relationships and configurations, Sharing and Visibility, Validation Rules, Salesforce Flows
- Experience in Service Cloud - Live Support Integration, Email-to-Case, Omni Channel, Skill Based Routing, Case Management, Macros and Email Templates
- Hands On experience in tools like DataLoader, Workbench, Visual Studio Code and deployment tools like Copado and Scale@DX

Cognizant

Programmer Analyst

(Aug 2020 - Jan 2022)

- Worked in Vlocity to Lightning migration project
- Gained experience in Apex Customization and Lightning Web Components(LWC)
- Demonstrated coding best practices to solve Governor Limit issues
- Basic hands on experience in Visualforce and Lightning Aura

EDUCATION

Qualification: B.Tech, Computer Science and Engineering

(2016-2020)

College: St. Thomas' College of Engineering and Technology (University : MAKAUT)

DGPA: 9.10

SKILLS

- Apex
- Lightning Web Components (LWC)
- Salesforce Admin configurations
- Salesforce Automations - Flows, Process Builder, Workflows

CERTIFICATIONS

- Salesforce Platform Developer - I
- Salesforce Platform Developer - II
- Salesforce Admin
- Salesforce Platform App Builder
- Salesforce Service Cloud
- Salesforce Sharing & Visibility Architect
- Salesforce UX Designer

ACHIEVEMENTS

- ACE Award: Received "The Extra Mile" Award in the "Individual" category for Accenture Celebrates Excellence(ACE) FY'22 Q4