```
┌─────────────────────────────────────┐
│ Associate raises Pluralsight license │
│      request in Pluralsight          │
│        Arena 1c app                  │
└─────────────────────────────────────┘
                │
                │ 1C Mail Trigger to supervisor for approval
                ▼
┌─────────────────────────────────────┐
│     Supervisor approves the request  │
└─────────────────────────────────────┘
                │
                ▼
┌─────────────────────────────────────┐
│  Shared services will share a dump   │
│  of all requests with Academy POCs   │
│        on a weekly basis             │
└─────────────────────────────────────┘
                │
                ▼
```

1C Mail Trigger to Associate if a request expires (not acted in 100 days)

┌─────────────────────────────────────┐   ┌───┐
│ Associates may request for BU funded │◄──│ Academy POC will validate the request   │
│ license (send an email with the   │   │ and based on identified RDP/Skilling   │
│ funding project information and   │   │ need request would be approved/rejected │
│ approvals-format as in FAQ doc)   │   │ and shared services would be notified   │
└─────────────────────────────────────┘   │ accordingly.   │
                                           └───┘
Request Rejected – 1C mail trigger
to associates   │
                                                       │ Request Approved – 1C mail trigger to associate
                                                       ▼
                                           ┌───┐
                                           │ Shared services will process the request │
                                           │ as per the above and inform Pluralsight   │
                                           │ to trigger the licenses to the approved   │
                                           │ associates   │
                                           └───┘
                                                       │
                                                       ▼
                                           ┌───┐
                                           │ Mail trigger to the concerned associates │
                                           │ from Pluralsight with login credentials   │
                                           └───┘

Login invite expires if associate did   1C Mail trigger to associate 30
not accept and activate in 45 days.   days before license expiry and
                                                   on license expiry