

# Jesus E. Guillen

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## Education

**Bachelor of Science - Computer Science** (Magna Cum Laude)  
Northeastern Illinois University, College of Arts and Sciences

*Aug 2010 - Dec 2011*  
*Chicago, IL*

## Skills

**Applications:** Visual Studio, MS Office, Linux, SSMS

**Programming Languages:** C#, HTML, SQL, Cisco IOS

## Experience

**Systems Application Engineer - Security**

*Schneider Electric*

*Feb 2020- Present*

*Homewood, IL*

○ Joined the security engineering team serving customers ranging from hospitals to museums and Universities. Currently developing knowledge on all the security products and contributing to sales and projects where possible.

**Project and Service Specialist**

2020

*Feb 2016- Feb*

*Convergint Technologies Inc.*

*Schaumburg, IL*

○ Leader on the enterprise security service team. Worked with a high level of precision and satisfaction for a vast amount of customers. Examples of customers: Soldier Field, United Center, Fedex, Capital One, UHG. Worked with service account engineers to develop customer maintenance plans. Implemented system upgrades to enterprise level customers. Maintained servers and infrastructure for security applications.

○ Senior level integrator for ComEd substation security project. Integration of Access Control, Intrusion, VMS, Fence Detection and Video Analytics. Worked with Exelon Security (ESOC) to deliver quick turnover and acceptance. Guided electrical contractors on installation issues and design problems. Maintained a high level of safety standards set forth by ComEd. Various other installation projects such as People's Gas and Menards.

**Field Engineer**

*I-Cubed Enterprises*

*Jan 2011 – Feb 2016*

*Barrington, IL*

○ Designed, commissioned and serviced a broad range of low voltage electrical systems. Worked with the installation team to develop as-builts, coordinated outside contractors and created programming worksheets. Also worked with customers on acceptance, training and testing.

## **Certifications from these manufacturers:**

- **Access control** - Lenel, Genetec, Honeywell, Software House, S2, Avigilon, AMAG
- **VMS** - Genetec, Milestone, Exacq, Salient, Avigilon, Verint,
- **Cameras** - Axis, Avigilon, Arecont, Flir, Sony,
- **Intrusion** - Honeywell, Bosch, DMP
- **Fire alarm** - Fire-lite, Potter, Edwards