

The only pet service you will ever need.

We provide premium services ranging from grooming, hotel to product sales.

GET STARTED

Already have an account? [Login here](#)





Register

Name

Tjandra

Email

tjandra@gmail.com

Phone Number

8891 5648

Password

.....

Confirm Password

.....

SIGN UPAlready have an account? [Login here](#)



Welcome Back

Email

Password

LOGIN

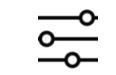
Don't have an account? [Register](#)

Welcome Back, Tjandra!



My Booking

Filters



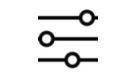
Grooming service



You don't have any bookings yet

[Explore Now](#)

Filters



Hotel service



You don't have any bookings yet

[Explore Now](#)

My Cart

Filters



Shopping



Looks like your shopping bag is empty

[Explore Now](#)



1 Book

2 Shop

3 Checkout

Pet Type

DOG



CAT

Booking Date

12 / 12 / 2020

Grooming Type

\$50

Basic



\$90 Full

Fur Length

0 CM

Basic Grooming

Basic grooming with hair trim of desired style

Full Grooming

Nail, ear, sanitary, paw care with bath and fluff and finish with a thorough comb through

Booking Time

01:00 PM

Add-ons (optional)

Nail Care / \$20



Microbubble Spa / \$35



Ear Care / \$20



Toothbrushing / \$15



Body Fur Trim / \$18

Available Groomers

NUMBER.	GROOMER NAME	GENDER	CHOOSE
1	Toh Jia Hao	Male	<input checked="" type="radio"/>
2	Low Simon	Male	<input type="radio"/>
3	Nikki Tay	Female	<input type="radio"/>
4	Chloe Xing	Female	<input type="radio"/>

Grooming

Hotel

Shopping

1

Book

2

Shop

3

Checkout

Fur Length

26

27

28

29

30

CM

0 CM

Booking Time

01:00 PM

Add-ons (optional)

Nail Care / \$20

Ear Care / \$20

Toothbrushing / \$15

Body Fur Trim / \$18

 Microbubble Spa / \$35

OK

NUMBER.	GROOMER NAME	GENDER	CHOOSE
1	Toh Jia Hao	Male	<input checked="" type="radio"/>
2	Low Simon	Male	<input type="radio"/>
3	Nikki Tay	Female	<input type="radio"/>
4	Chloe Xing	Female	<input type="radio"/>



1

Book

2

Shop

3

Checkout

Pet Type

DOG



CAT

Booking Date

12 / 12 / 2020

Grooming Type

\$50

Basic

\$90

Full

Basic Grooming

Basic grooming with hair trim of desired style

Full Grooming

Nail, ear, sanitary, paw care with bath and fluff and finish with a thorough comb through

Fur Length

28 CM

Booking Time

01:00 PM

Add-ons (optional)

Nail Care / \$20



Microbubble Spa / \$35



Ear Care / \$20



Toothbrushing / \$15



Body Fur Trim / \$18

Available Groomers

NUMBER.	GROOMER NAME	GENDER	CHOOSE
1	Toh Jia Hao	Male	<input checked="" type="radio"/>
2	Low Simon	Male	<input type="radio"/>
3	Nikki Tay	Female	<input type="radio"/>
4	Chloe Xing	Female	<input type="radio"/>

Grooming

Hotel

Shopping

1

Book

2

Shop

3

Checkout

Select Date

SUN, Dec 15

December 2020 ▾



S M T W T F S

1 2 3 4 5 6 7 8

9 10 11 12 13 14 15

16 17 18 19 20 21 22

23 24 25 26 27 28 29

30 31

CANCEL OK

NUMBER.	GROOMER NAME	GENDER	CHOOSE
1	Toh Jia Hao	Male	<input checked="" type="radio"/>
2	Low Simon	Male	<input type="radio"/>
3	Nikki Tay	Female	<input type="radio"/>
4	Chloe Xing	Female	<input type="radio"/>



1 Book

2 Shop

3 Checkout

Pet Type

DOG



CAT

**Fur Length**

28 CM

**Booking Date**

15 / 12 / 2020

Booking Time

01:00 PM

Grooming Type

\$50

Basic



\$90

Full

**Basic Grooming**

Basic grooming with hair trim of desired style

Full Grooming

Nail, ear, sanitary, paw care with bath and fluff and finish with a thorough comb through

Add-ons (optional)

Nail Care / \$20



Microbubble Spa / \$35



Ear Care / \$20



Toothbrushing / \$15



Body Fur Trim / \$18

Available Groomers

NUMBER.	GROOMER NAME	GENDER	CHOOSE
1	Toh Jia Hao	Male	<input checked="" type="radio"/>
2	Low Simon	Male	<input type="radio"/>
3	Nikki Tay	Female	<input type="radio"/>
4	Chloe Xing	Female	<input type="radio"/>

Grooming

Hotel

Shopping

1

Book

2

Shop

3

Checkout

Booking Time

01 : 00 : PM

02 : 00 : PM

03 : 00 : PM

CANCEL

OK

NUMBER.	GROOMER NAME	GENDER	CHOOSE
1	Toh Jia Hao	Male	<input checked="" type="radio"/>
2	Low Simon	Male	<input type="radio"/>
3	Nikki Tay	Female	<input type="radio"/>
4	Chloe Xing	Female	<input type="radio"/>



1 Book

2 Shop

3 Checkout

Pet Type

DOG



CAT

**Fur Length**

28 CM

**Booking Date**

15 / 12 / 2020

Booking Time

02 : 00 PM

Grooming Type

\$50

Basic



\$90

Full

**Basic Grooming**

Basic grooming with hair trim of desired style

Full Grooming

Nail, ear, sanitary, paw care with bath and fluff and finish with a thorough comb through

Add-ons (optional)

Nail Care / \$20



Microbubble Spa / \$35



Ear Care / \$20



Toothbrushing / \$15



Body Fur Trim / \$18

Available Groomers

NUMBER.	GROOMER NAME	GENDER	CHOOSE
1	Toh Jia Hao	Male	<input type="radio"/>
2	Low Simon	Male	<input type="radio"/>
3	Nikki Tay	Female	<input checked="" type="radio"/>
4	Chloe Xing	Female	<input type="radio"/>

Completed

Remarks

Welcome Back, Tjandra!



My Booking

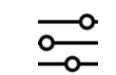
Filters



Grooming service

ID	BOOKING DATE	SERVICE TYPE	AMOUNT	ACTION
1	15 / 12 / 2020	Grooming	\$125	...

Filters



Hotel service

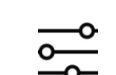


You don't have any bookings yet

[Explore Now](#)

My Cart

Filters



Shopping

Grand Total: \$85

ID	ITEM NAME	PRICE	QUANTITY	TOTAL
1	Shampoo	\$20.00	2	\$40.00
2	Comb	\$15.00	3	\$45.00

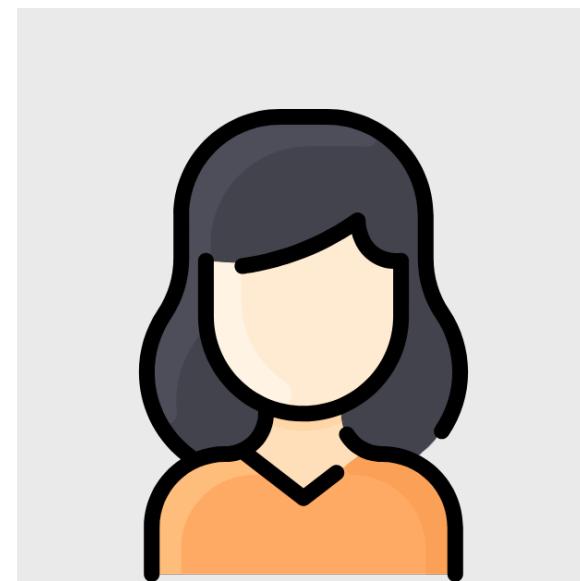
Welcome Back, Tjandra!

Grooming Service



Order ID #1

Staff Information:

**Nikki Tay**

Groomer

Your order information:

Pet Type

Dog

Fur Length

28 CM

Service Type

Grooming

Grooming Type

Basic

Booking Date

15 / 12 / 2020

Booking Time

02 : 00 PM

Add-ons

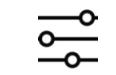
Nail Care, Ear Care,
Microbubble Spa**Total Amount: \$125**

Welcome Back, Tjandra!



My Booking

Filters



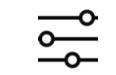
Grooming service



You don't have any bookings yet

[Explore Now](#)

Filters



Hotel service



You don't have any bookings yet

[Explore Now](#)

My Cart

Filters



Shopping



Looks like your shopping bag is empty

[Explore Now](#)

Completed Bookings

This page contains videos of our staff providing grooming service for your beloved pets. Feel free to make a report if you are not satisfied with our service. Your feedback is extremely important to us.



DATE & TIME	STAFF	SERVICE	RECORDING	RATE	REPORT
15 December 2020 02 : 00 PM	Nikki Tay	Grooming	Video is uploading, we will notify you once it is done. <small>(!)</small>	Rate	Report

1

• • •

Completed Bookings

This page contains videos of our staff providing a grooming service for your beloved pets. Feel free to leave us a review or contact us with any feedback you have.



Automatic Booking OFF

Booking Detail

Date

15 / 12 / 2020

DATE & TIME

15 December 2020

02 : 00 PM

REPORT

e

Report

•••

Time

02 : 00 PM

When would you like to be reminded?

Date

15th day monthly

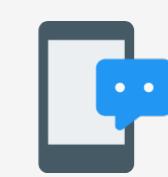
Your booking will be made for this day monthly

Time

01 : 30 PM

You are reminded 30 minutes before by default

How would you like to be reminded?



SMS



Email

**SAVE CHANGES**

Completed Bookings

This page contains videos of our staff providing a grooming service for your beloved pets. Feel free to leave us a review or contact us with any feedback you have.



Automatic Booking

ON

Booking Detail

Date

15 / 12 / 2020

DATE & TIME

15 December 2020

02 : 00 PM

Time

02 : 00 PM

REPORT

Report

...

When would you like to be reminded?

Date

15th day monthly

Your booking will be made for this day monthly

Time

01 : 30 PM

You are reminded 30 minutes before by default

How would you like to be reminded?



SMS



Email



SAVE CHANGES

Completed Bookings

This page contains videos of our staff providing grooming service for your beloved pets. Feel free to make a report if you are not satisfied with our service. Your feedback is extremely important to us.



DATE & TIME	STAFF	SERVICE	RECORDING	RATE	REPORT
-------------	-------	---------	-----------	------	--------

15 December 2020 02 : 00 PM	Nikki Tay	Grooming	Video is uploading, we will notify you once it is done. <small>(!)</small>	Rate	Report	•••
--------------------------------	-----------	----------	--	----------------------	------------------------	-----

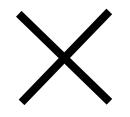
You have enabled auto booking for this.

Completed Bookings

This page contains videos of our staff providing grooming service for your beloved pets. Feel free to make a report if you are not satisfied with our service. Your feed



Write a Review



Review (optional)

I was watching her service in person and was very impressed! I will come back again for more sessions. Thank you very much! >:D

Submit Review

DATE & TIME

15 December

02 : 00 PM

REPORT

Report

...

Completed Bookings

This page contains videos of our staff providing grooming service for your beloved pets. Feel free to make a report if you are not satisfied with our service. Your feed



DATE & TIME

15 December
02 : 00 PM

REPORT

Report

...



Submitted!

Your review matters to us. Thank you
for helping us to improve.

OK

Dashboard

Grooming Service ▾

Booking

Shopping

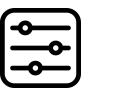
Report



Tjandra Putra
Admin
[View Profile](#)

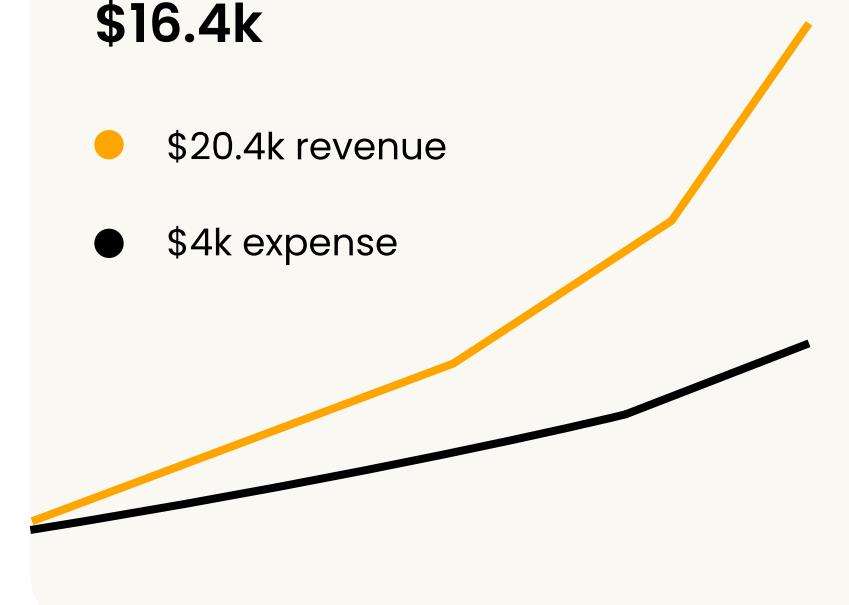
[Logout](#)

Total Profit September 2020



\$16.4k

- \$20.4k revenue
- \$4k expense



Revenues September 2020



\$250.00



Shopping

\$385.00



Grooming

\$689.35

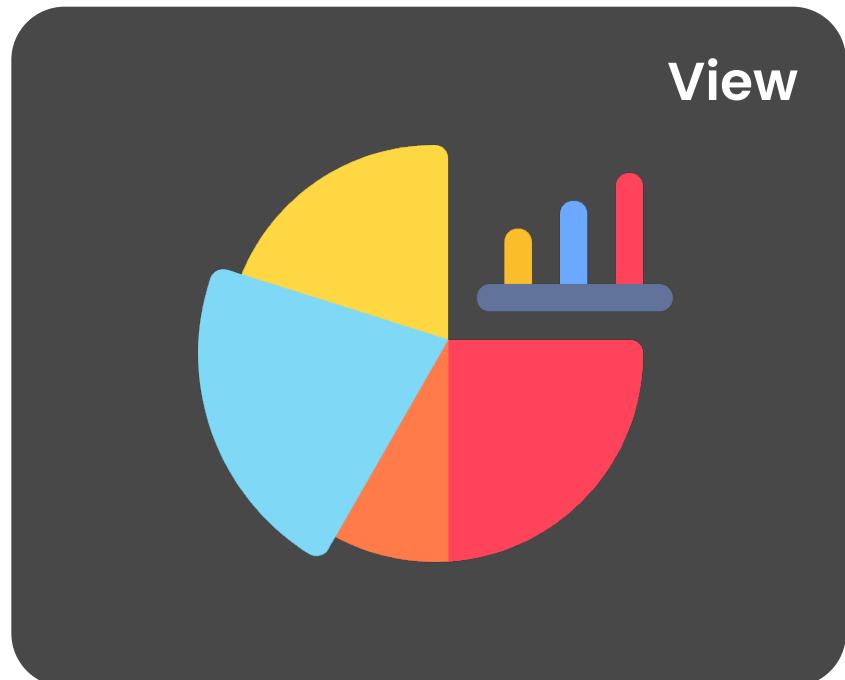


Hotel

Charts & Graphs



View



Expenses September 2020



\$10k

Employee
Wages

\$140.00

Complaint
Management

\$4k

Inventory
Stock-up

Dashboard

Grooming Service ▾

Booking

Shopping

Report

Total Profit September 2020



\$16.4k

- \$20.4k revenue
- \$4k expense

Revenues September 2020

Date

15

9

2020



\$250.00



Shopping

\$385.00



Grooming

\$689.35



Hotel

Charts & Graphs



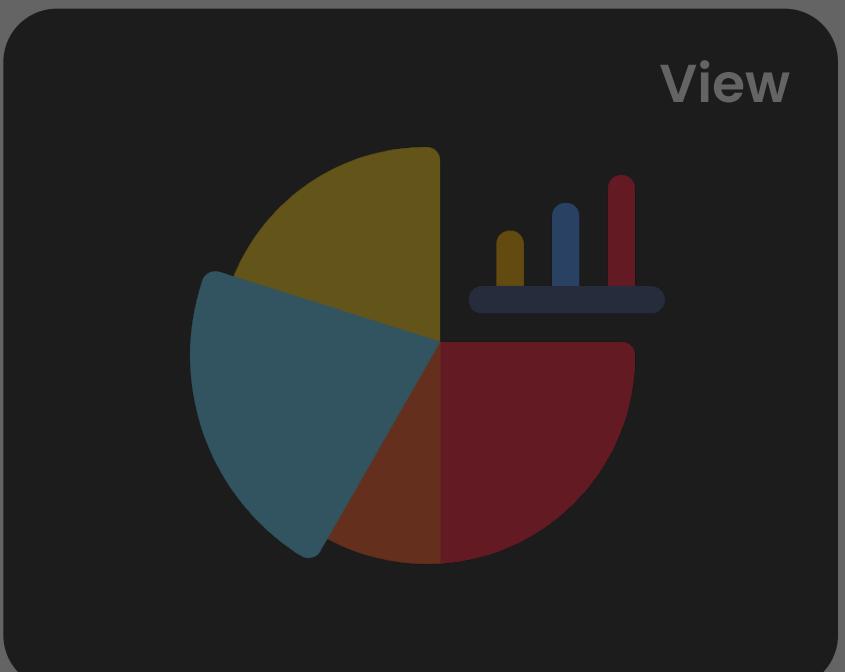
Expenses September 2020



Support



Tjandra Putra
Admin
View Profile



\$10k



Employee Wages

\$140.00



Complaint Management

\$4k



Inventory Stock-up

Dashboard

Grooming Service ▾

Booking

Shopping

Report



Tjandra Putra
Admin
[View Profile](#)

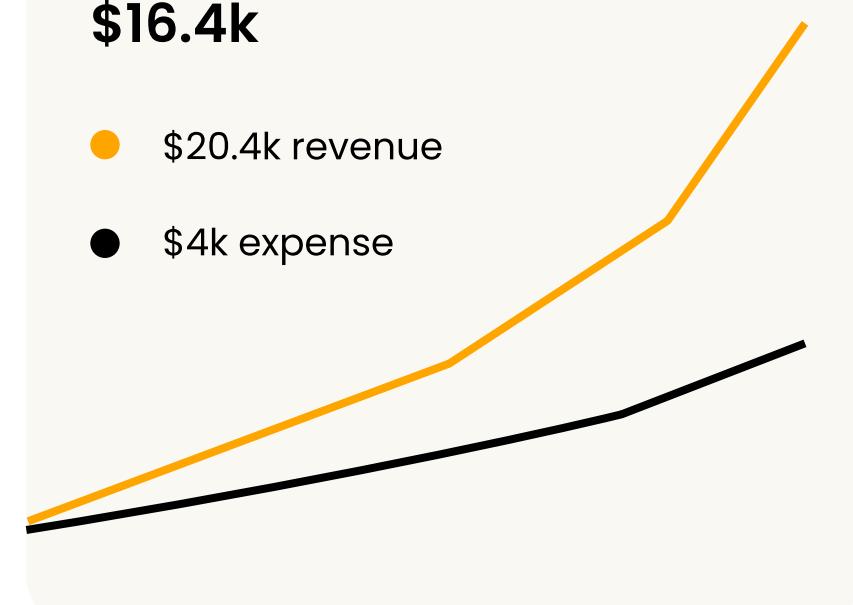
[Logout](#)

Total Profit September 2020



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Revenues September 2020

\$250.00



Shopping

\$385.00



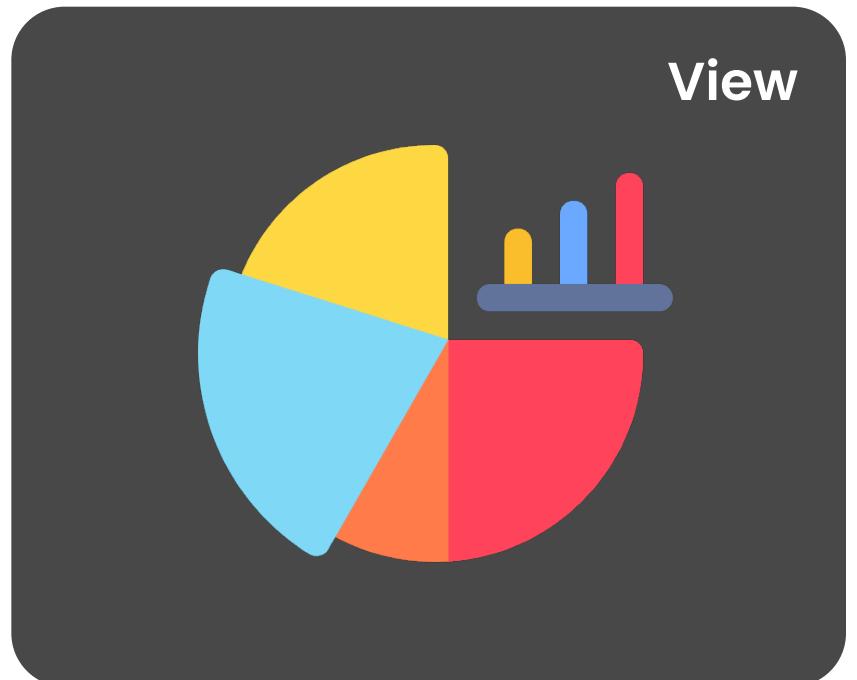
Grooming

\$689.35



Hotel

Charts & Graphs



Expenses September 2020

\$10k



Employee Wages

\$140.00



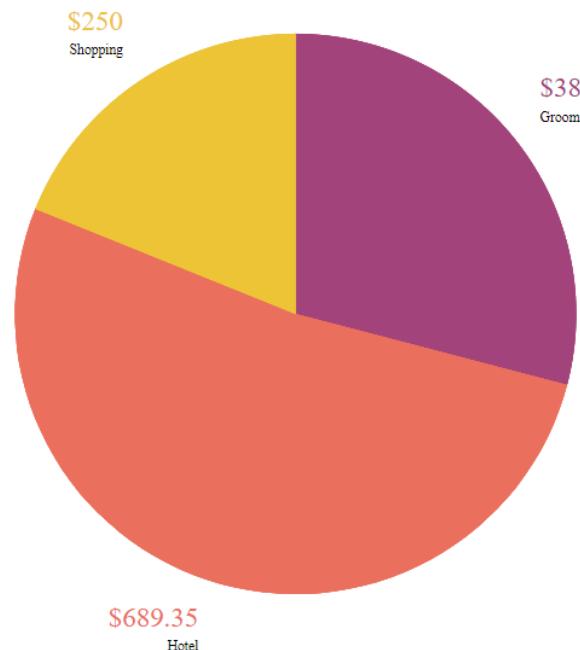
Complaint Management

\$4k

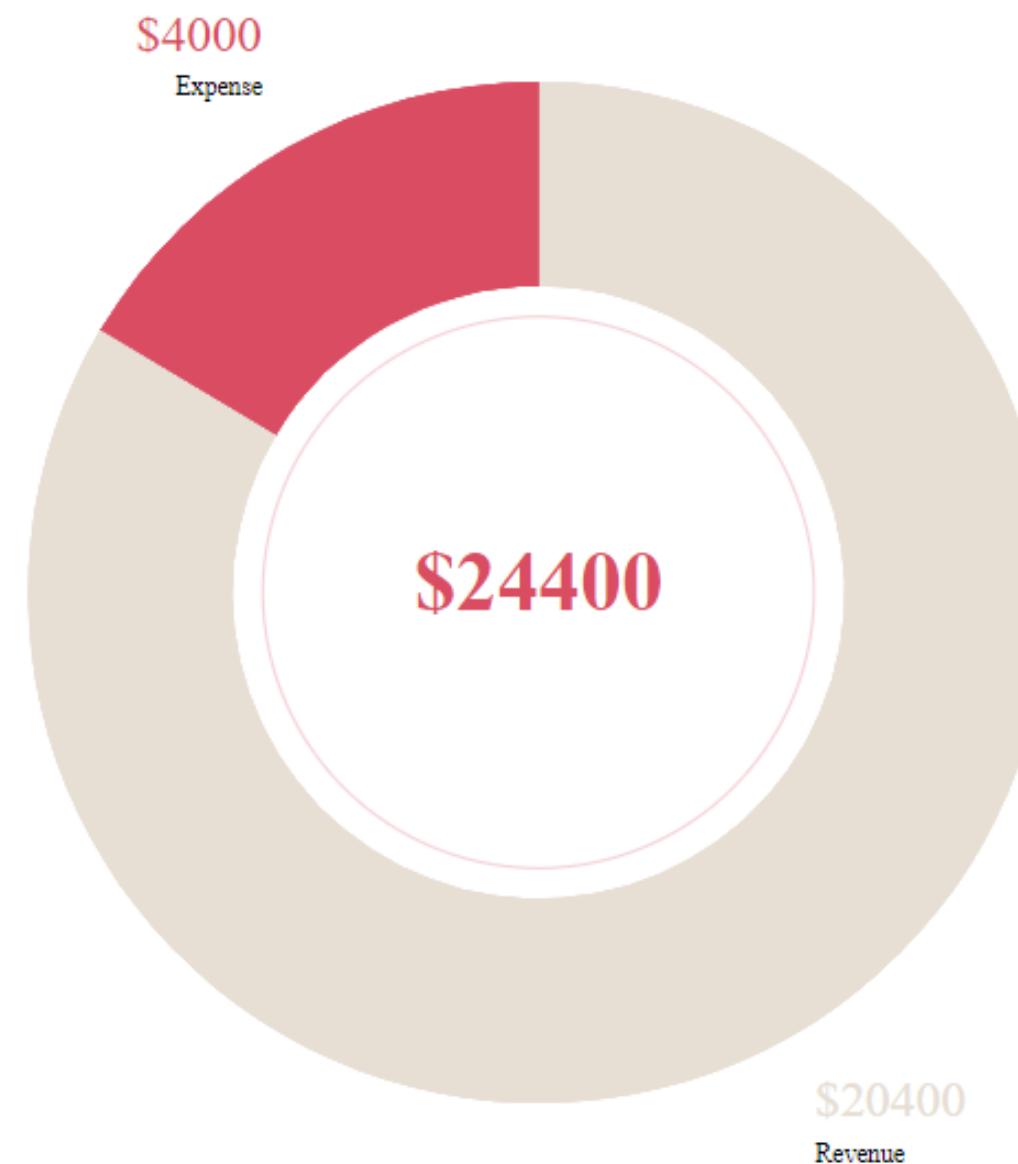


Inventory Stock-up

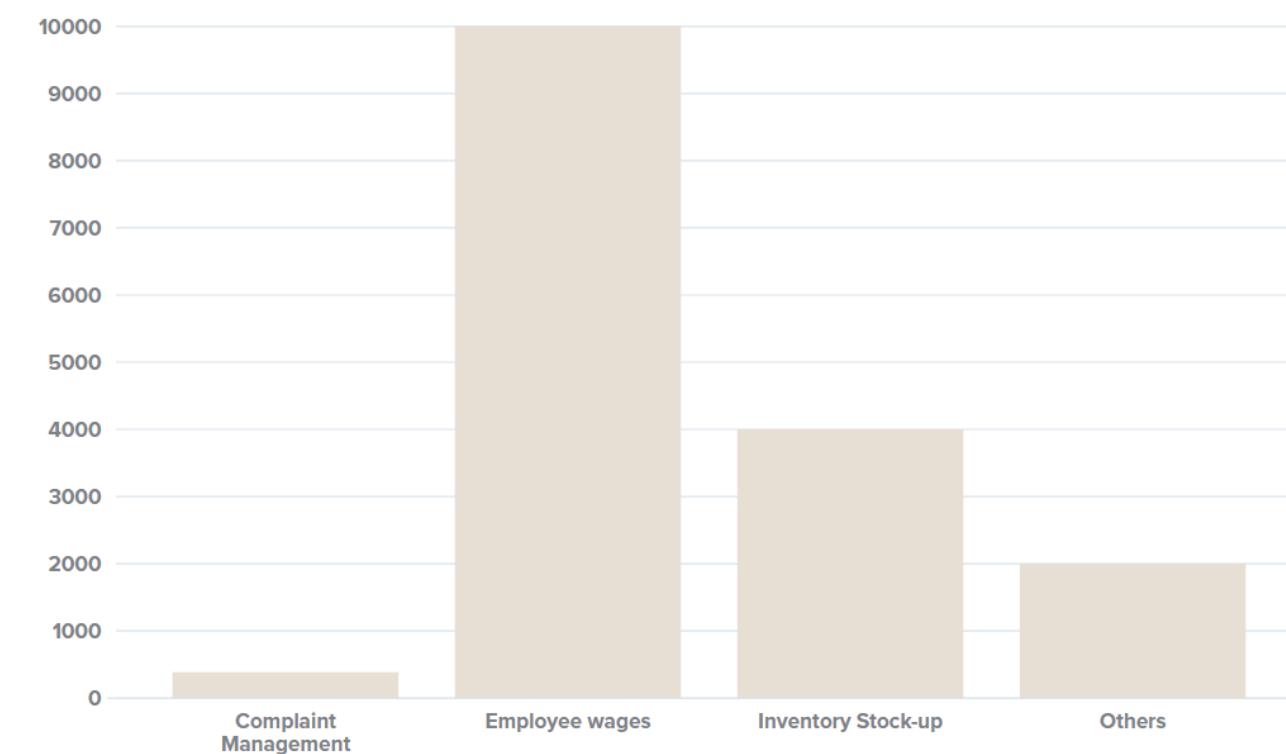
Revenue



Profitability



Expenses



Dashboard

Grooming Service ▾

Booking

Shopping

Report



Tjandra Putra
Admin
[View Profile](#)

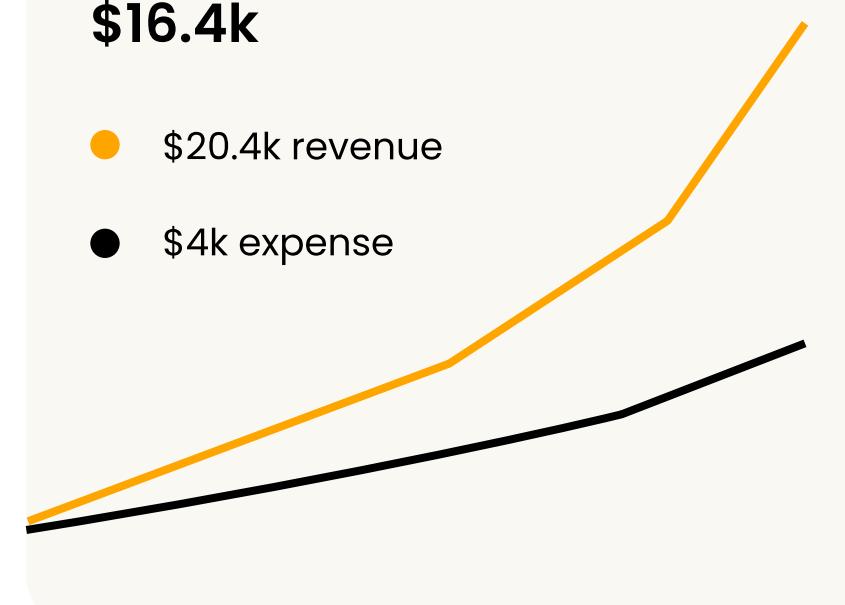
[Logout](#)

Total Profit September 2020



\$16.4k

- \$20.4k revenue
- \$4k expense



Revenues September 2020

\$250.00



Shopping

\$385.00



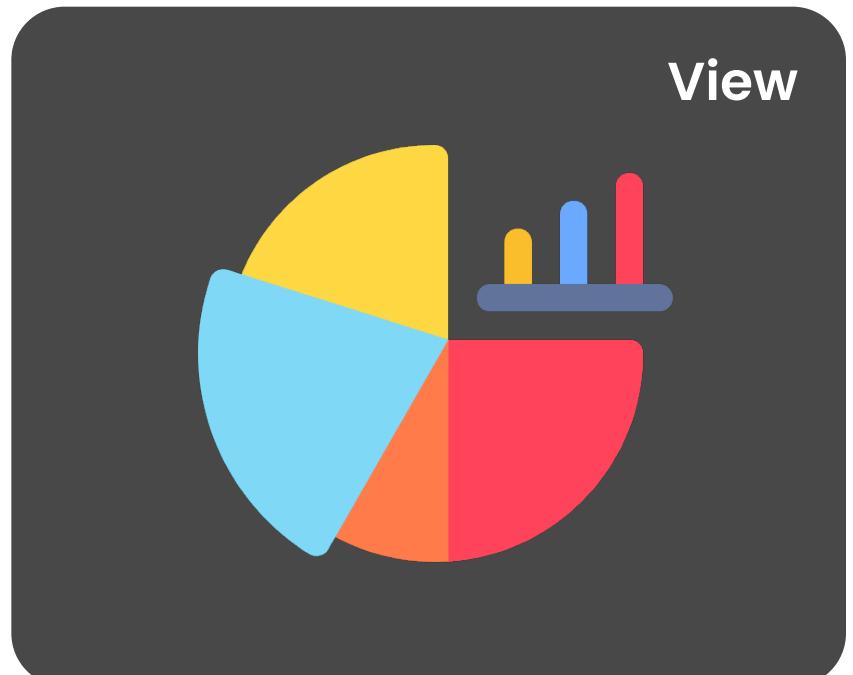
Grooming

\$689.35



Hotel

Charts & Graphs



Expenses September 2020

\$10k



Employee Wages

\$140.00



Complaint Management

\$4k



Inventory Stock-up



Shopping



Filter ▾



Search Products...

Showing 24 results

Sort by oldest

21

Tjandra

4 items

15/9/2020

\$135

22

Lesley

2 items

15/9/2020

\$34

23

John

5 items

15/9/2020

\$169

24

Vivian

10 items

15/9/2020

\$268



Dashboard

Grooming Service ▾

Booking

Shopping

Report



Tjandra Putra
Admin
[View Profile](#)

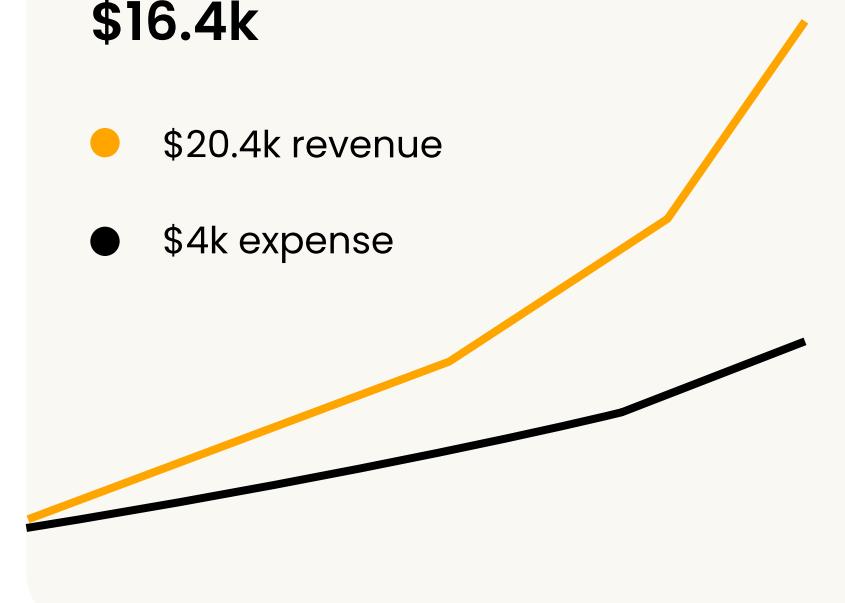
[Logout](#)

Total Profit September 2020



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Revenues September 2020



\$250.00



Shopping

\$385.00



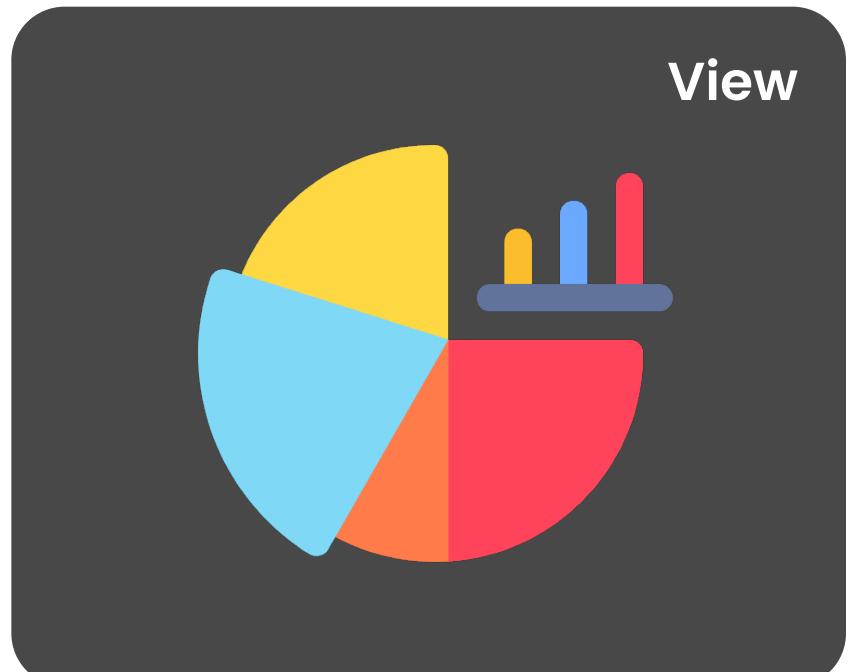
Grooming

\$689.35



Hotel

Charts & Graphs



Expenses September 2020



\$10k



Employee Wages

\$140.00



Complaint Management

\$4k



Inventory Stock-up

BOOKING

ID	BOOKING DATE	CUSTOMER	VIDEO STATUS	ACTION
1	13/11/2020	Samuel		...
2	15/12/2020	Tjandra	-	...

Dashboard

Grooming Service ▾

[Booking](#)

[Shopping](#)

[Report](#)

Support



Tjandra Putra
Admin
[View Profile](#)

Logout

BOOKING DETAIL VIEW - TJANDRA

Customer Order Detail

Service Type Grooming

Grooming Type Basic

Pet Type Dog

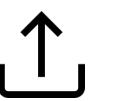
Fur Length 28 CM

Booking Date 15/12/2020

Booking Time 02 : 00 PM

Total Amount \$ 125

Add-ons Nail care, Ear care, Bubble



Drag & Upload Video here

Browse for file

Staff In-charge Detail

Name Nikki Tay

Gender Female

Feedback Given
I was watching her service in person and was very impressed! I will come back again for more sessions. Thank you very much! >:D

Total ratings 5.0 ★★★★★ 54 reviews

Dashboard

Grooming Service ▼

Booking

Shopping

Report

Support



Tjandra Putra
Admin
[View Profile](#)

Logout

BOOKING DETAIL VIEW - TJANDRA

Customer Order Detail

Service Type Grooming

Grooming Type Basic

Pet Type Dog

Fur Length 28 CM

Booking Date 15/12/2020

Booking Time 02 : 00 PM

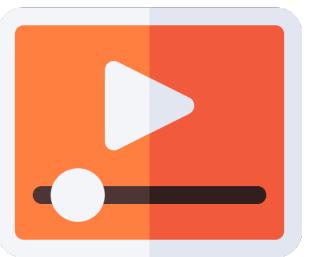
Total Amount \$ 125

Add-ons Nail care, Ear care, Bubble



Drag & Upload Video here

Browse for file



Staff In-charge Detail

Name Nikki Tay

Gender Female

Feedback Given
I was watching her service in person and was very impressed! I will come back again for more sessions. Thank you very much! >:D

Total ratings 5.0 ★★★★☆ 54 reviews

Dashboard

Grooming Service ▾

Booking

Shopping

Report

Support



Tjandra Putra
Admin
[View Profile](#)

Logout

2:10



70%

< SNIFFY



Sunday, 17 December 2020



Hello Tjandra ! Your grooming service video for order ID #1 is ready to view.

[click here to view](#)

For Support:

sniffy@support.sg

Completed Bookings

This page contains videos of our staff providing grooming service for your beloved pets. Feel free to make a report if you are not satisfied with our service. Your feedback is extremely important to us.



DATE & TIME	STAFF	SERVICE	RECORDING	RATE	REPORT
-------------	-------	---------	-----------	------	--------

1 15 December 2020 02 : 00 PM	Nikki Tay	Grooming		Rate	Report	•••
-------------------------------------	-----------	----------	--	----------------------	------------------------	-----

You have enabled auto booking for this.

Completed Bookings

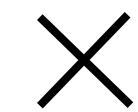
This page contains videos of our staff providing grooming service for your beloved pets. Feel free to make a report if you are not satisfied with our service. Your feedback is extremely important to us.



DATE & TIME

15 December
02 : 00 PM

Report



REPORT

Report

...

Your feedback is extremely important to us and we

will strive to provide you with the best service. Feel free

to contact us anytime.

Subject

Lack of Professionalism

Message

After watching the video, I realise that the
groomer is suffocating my dog! She should
handle my dog gently.

Send

Completed Bookings

This page contains videos of our staff providing grooming service for your beloved pets. Feel free to make a report if you are not satisfied with our service. Your feedback is extremely important to us.



DATE & TIME

15 December
02 : 00 PM



REPORT

Report

...



Submitted

Thank you for reaching out to us. We will review your case immediately and take necessary actions.

We will update you on the case via email.

Okay

REPORT CASES

ID	REPORT DATE	CUSTOMER	Booking ID	STATUS	ACTION
----	-------------	----------	------------	--------	--------

Dashboard

Grooming Service ▾

Booking

Shopping

Report

1	15/12/2020	Tjandra	1	Pending	...
---	------------	---------	---	---------	-----

Support



Tjandra Putra
Admin
[View Profile](#)

Logout

REPORT CASE #1

 [Email](#)[Dashboard](#)[Grooming Service ▾](#)[Booking](#)[Shopping](#)[Report](#)[Support](#)

Tjandra Putra
Admin
[View Profile](#)

 [Logout](#)**Customer Name**

Tjandra

Staff Name

Nikki Tay

Booking ID

1

Date

15/12/2020

Time

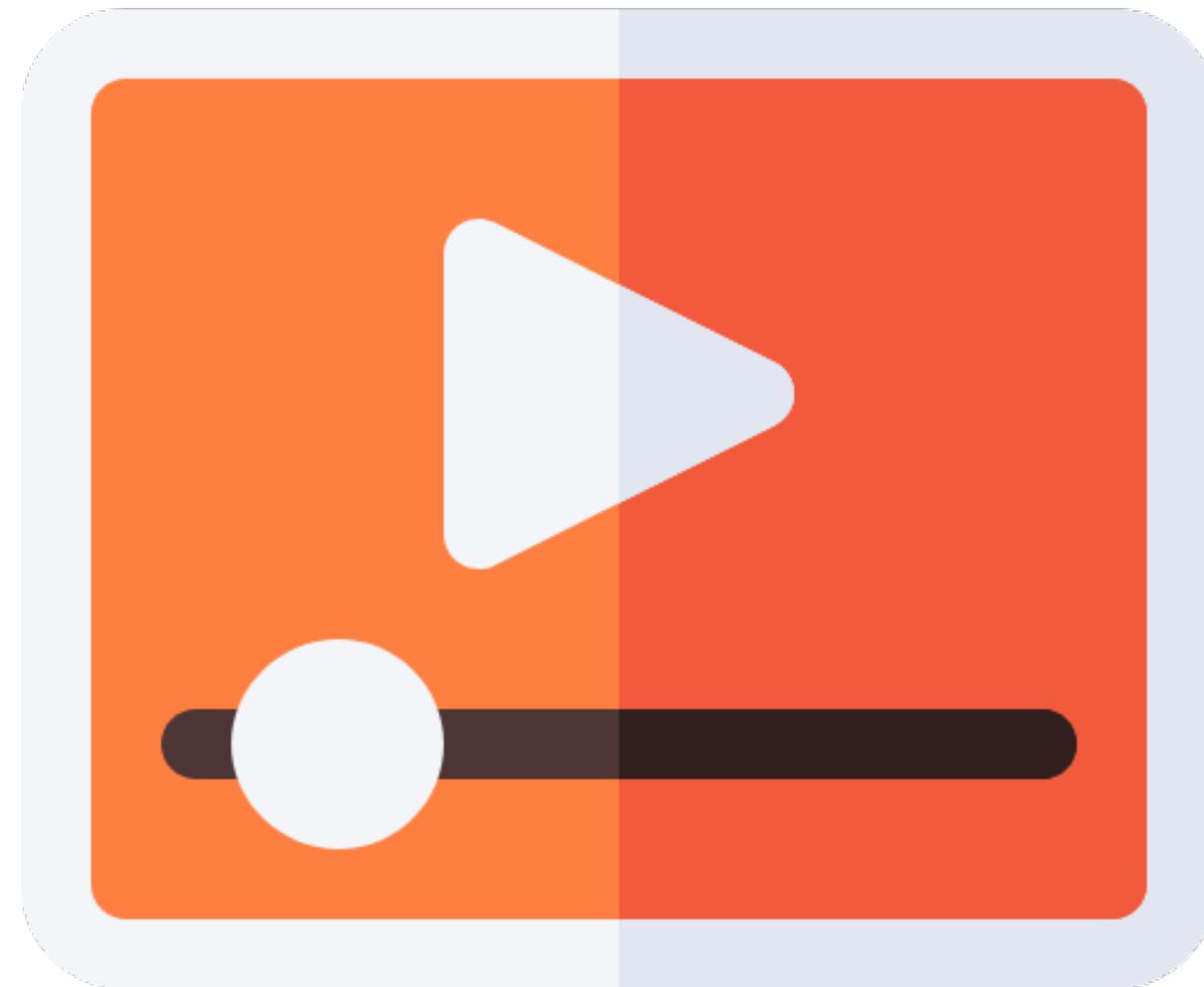
02 : 00 PM

Report Category

Behaviour Issue

Report Message

After watching the video, I realise that the groomer is suffocating my dog! She should handle my dog gently.

Video of Service **Mark as completed**

REPORT CASE #1

 [Email](#)

Customer Name

Tjandra

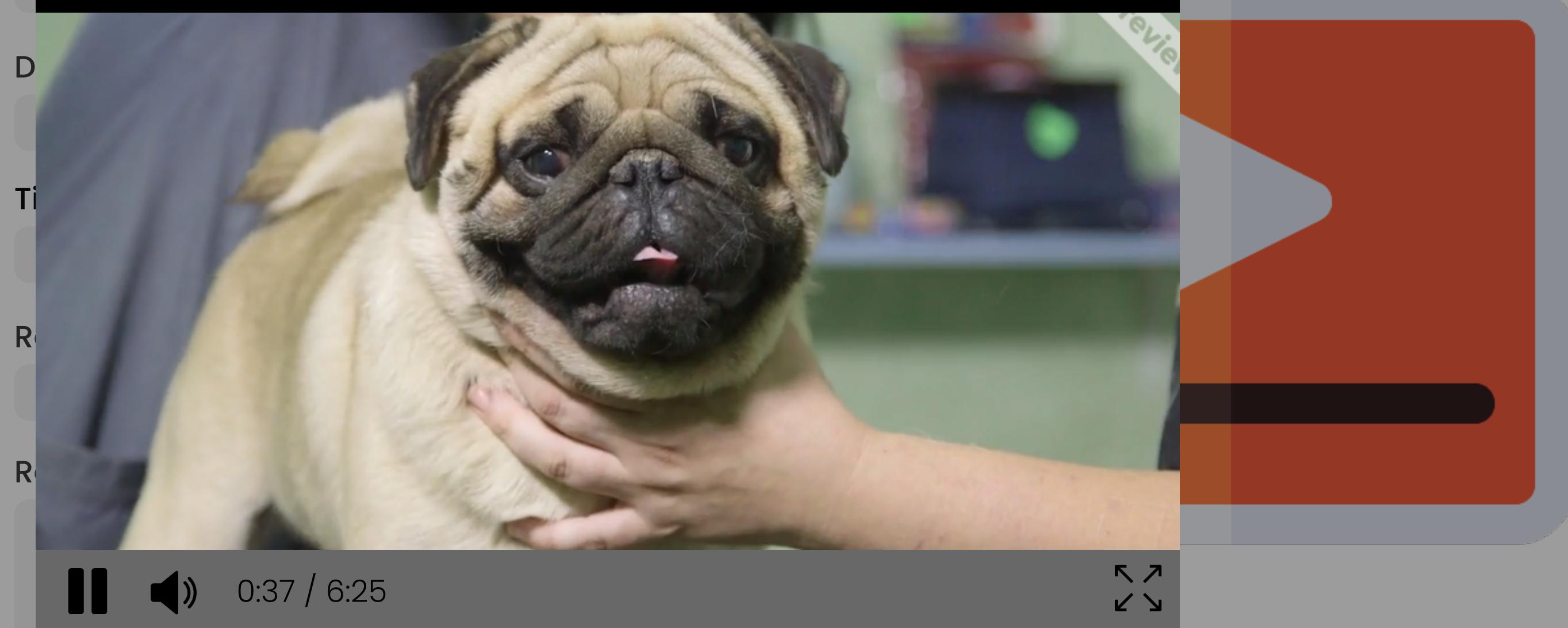
Staff Name

Nikki Tay

Booking ID

[REDACTED]

Video of Service



Support



Tjandra Putra
Admin
[View Profile](#)

Logout

Mark as completed

REPORT CASE #1

 [Email](#)[Dashboard](#)[Grooming Service ▾](#)[Booking](#)[Shopping](#)[Report](#)[Support](#)

Tjandra Putra
Admin
[View Profile](#)

 [Logout](#)**Customer Name**

Tjandra

Staff Name

Nikki Tay

Booking ID

1

Date

15/12/2020

Time

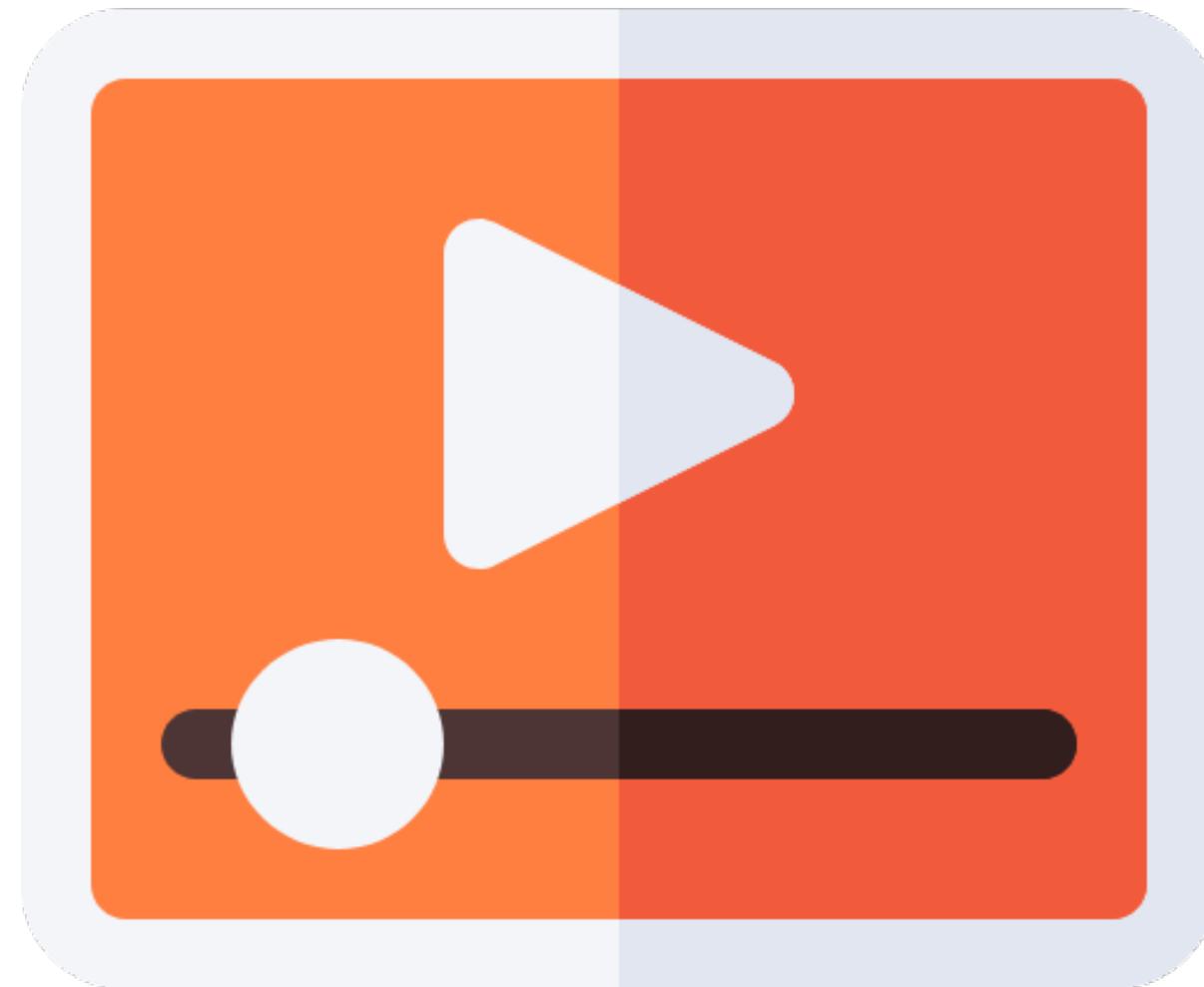
02 : 00 PM

Report Category

Behaviour Issue

Report Message

After watching the video, I realise that the groomer is suffocating my dog! She should handle my dog gently.

Video of Service **Mark as completed**

Dashboard

Grooming Service ▾

Booking

Shopping

Report

Support



Tjandra Putra
Admin
[View Profile](#)

Customer Name

Tjandra

Staff Name

Nikki Tay

Booking ID

1

Date

15/12/2020

Time

02 : 00 PM

Report Category

Behaviour

Report Message

After watching the grooming session, I believe the groomer should have been more gentle with my dog.



To

tjandraputra2000@gmail.com

From

sniffy@support.com

Subject

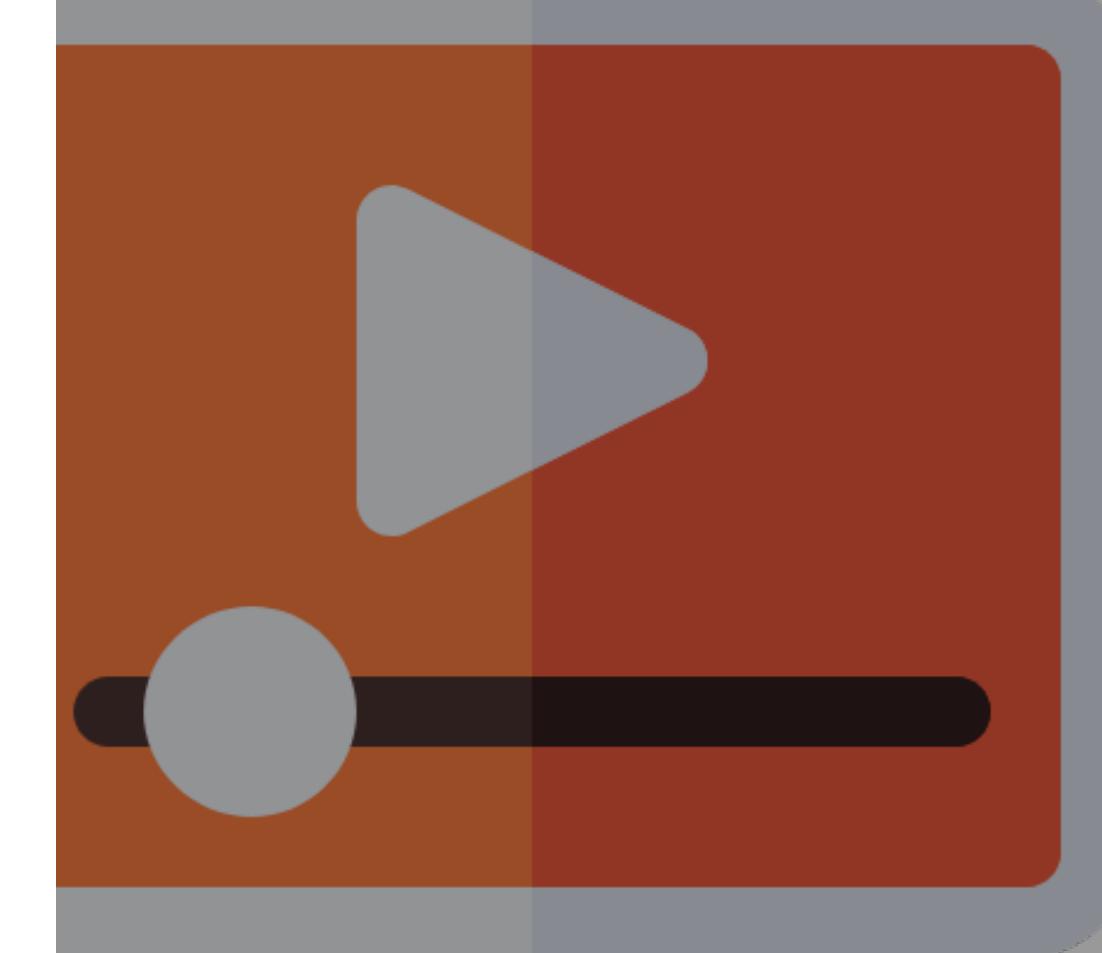
sniffy - Report Case #1

Message

Dear, we are deeply sorry for what had happened, we will contact you shortly and provide you a full refund.

Please stay tune for updates. Thank you

Report of Service

 [Mark as completed](#)

REPORT CASE #1

 Email

Dashboard

Grooming Service ▾

Booking

Shopping

Report

Support



Tjandra Putra
Admin
[View Profile](#)

Logout

Customer Name

Tjandra

Staff Name

Nikki Tay

Booking ID

1

Date

15/12/2020

Time

02 : 00 PM

Report Category

Behaviour

Report Message

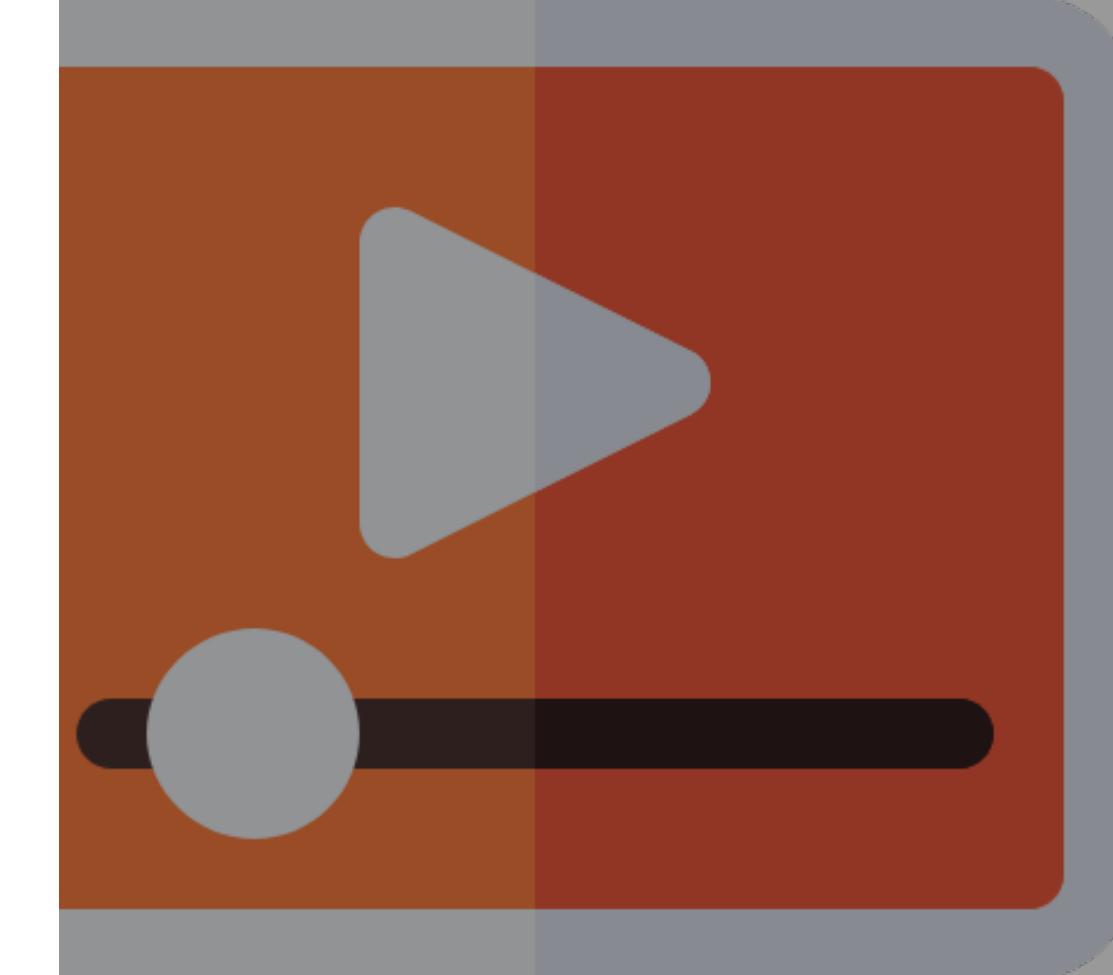
After watching the grooming session, I found that the groomer should have been more gentle with the dog.



Email Sent!

[Dismiss](#)

Grooming Service

 [Mark as completed](#)

REPORT CASE #1

 [Email](#)[Dashboard](#)[Grooming Service ▾](#)[Booking](#)[Shopping](#)[Report](#)[Support](#)

Tjandra Putra
Admin
[View Profile](#)

[Logout](#)**Customer Name**

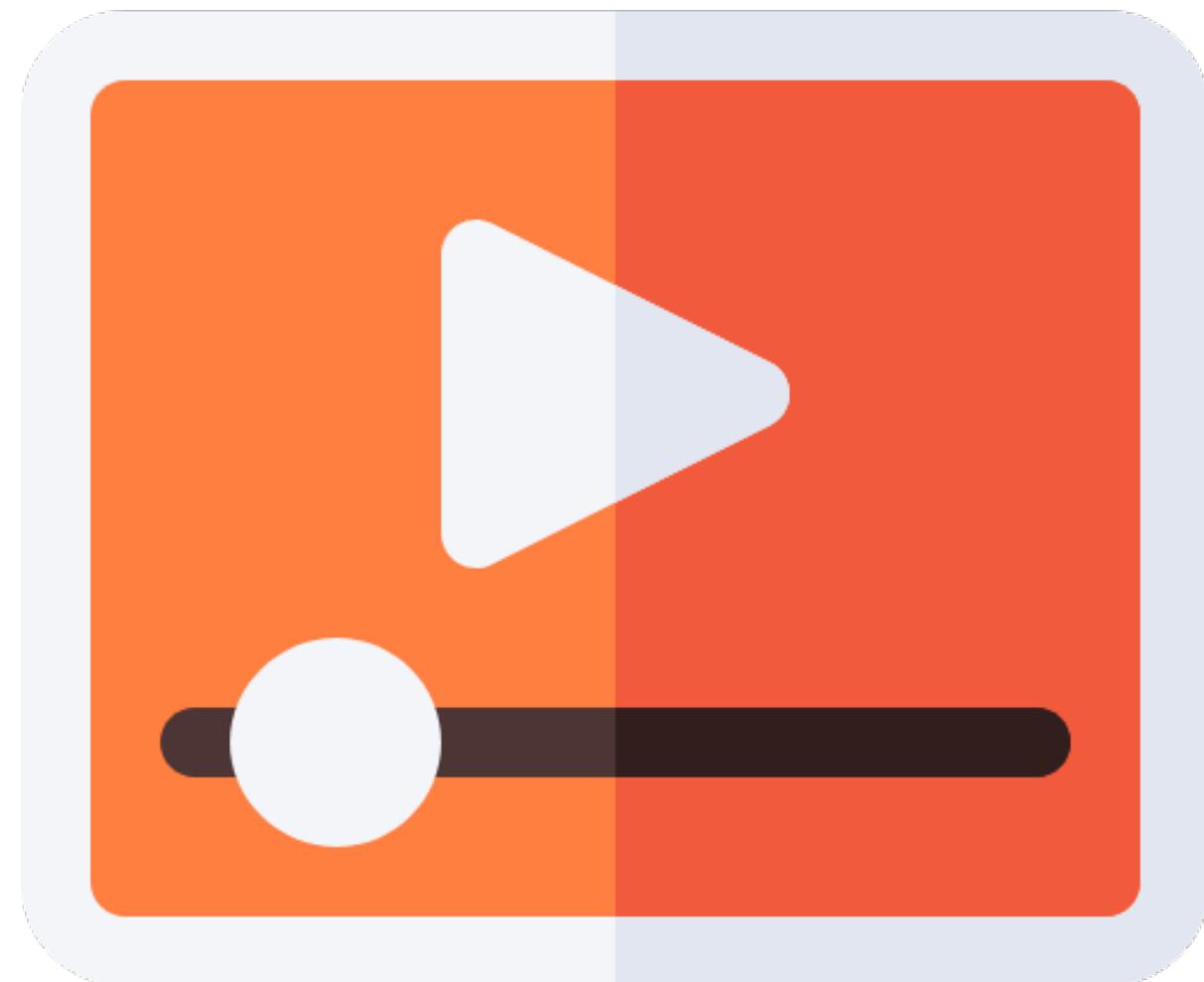
Tjandra

Staff Name

Nikki Tay

Booking ID

1

Video of Service**Date**

15/12/2020

Time

02 : 00 PM

Report Category

Behaviour Issue

Report Message

After watching the video, I realise that the groomer is suffocating my dog! She should handle my dog gently.

 Mark as completed

REPORT CASE #1

 [Email](#)[Dashboard](#)[Grooming Service ▾](#)[Booking](#)[Shopping](#)[Report](#)[Support](#)

Tjandra Putra
Admin
[View Profile](#)

[Logout](#)**Customer Name**

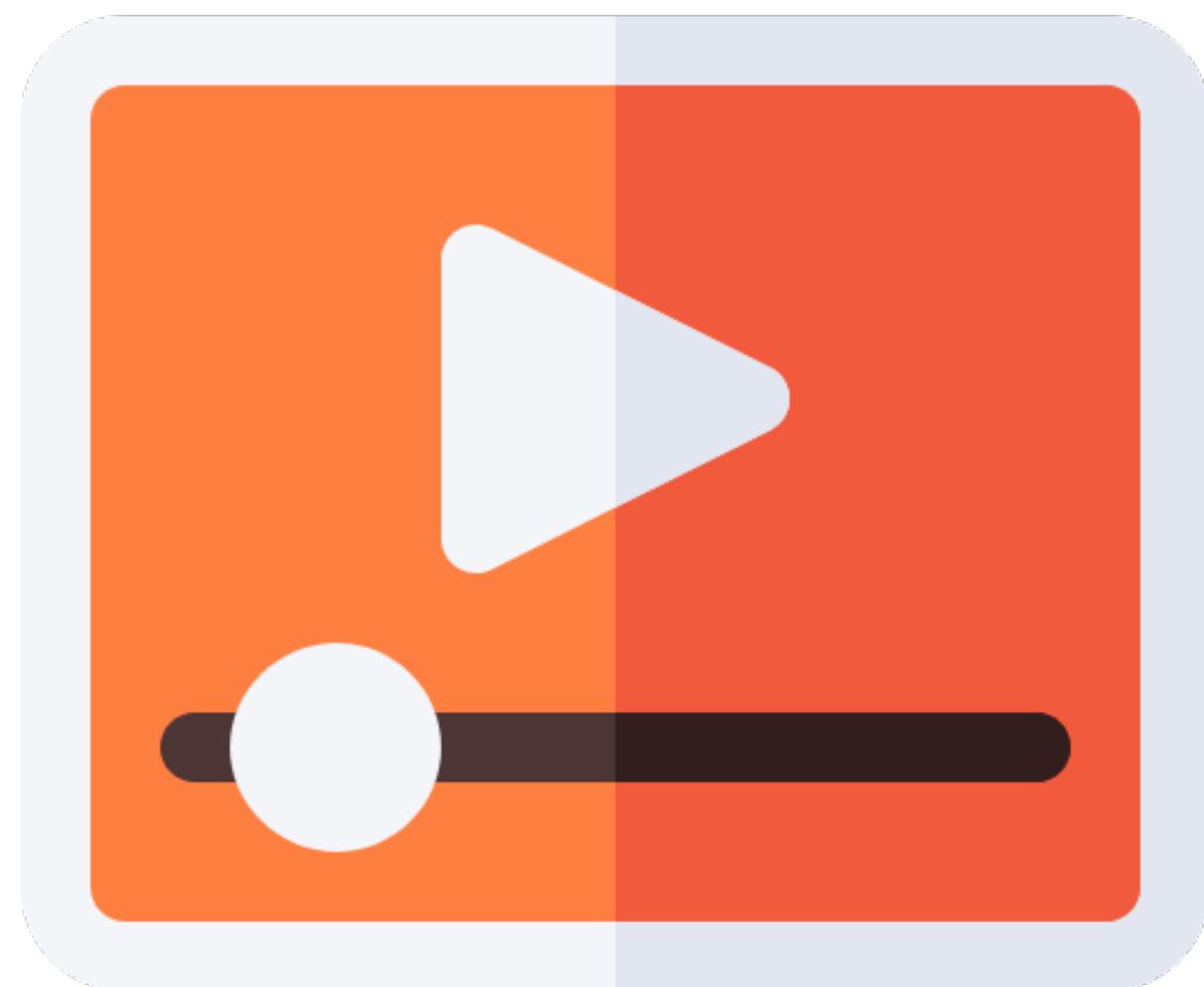
Tjandra

Staff Name

Nikki Tay

Booking ID

1

Video of Service**Date**

15/12/2020

Time

02 : 00 PM

Report Category

Behaviour Issue

Report Message

After watching the video, I realise that the groomer is suffocating my dog! She should handle my dog gently.

 Mark as completed

REPORT CASES

ID	REPORT DATE	CUSTOMER	Booking ID	Status	ACTION
1	15/12/2020	Tjandra	1	Completed	...

Dashboard

Grooming Service ▾

Booking

Shopping

Report

Support



Tjandra Putra

Admin

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Dashboard

Grooming Service ▾

Booking

Shopping

Report

Support



Tjandra Putra
Admin
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ID	DATE	NAME	SENTIMENT ANALYSIS	ACTION
1	15/12/2020	Tjandra	Positive	...
2	25/12/2020	Faris	Negative	...
3	28/12/2020	Randy	Neutral	...
4	28/12/2020	Bob	Neutral	...
5	28/12/2020	Sammy	Neutral	...
6	28/12/2020	Lisa	Neutral	...

ID	DATE	NAME	SENTIMENT ANALYSIS	ACTION
1	15/12/2020	Tjandra	Positive	...
2	25/12/2020	Faris	Negative	...
3	28/12/2020	Randy	Neutral	...
4	28/12/2020	Bob	Neutral	...
5	28/12/2020	Sammy	Neutral	...
6	28/12/2020	Lisa	Neutral	...

Dashboard

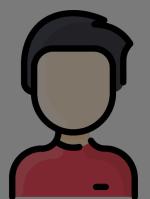
Grooming Service ▾

Booking

Shopping

Report

Support



Tjandra Putra
Admin
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Dashboard

Grooming Service ▾

Booking

Shopping

Report

Support

Tjandra Putra

Admin

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ID	DATE	NAME	SENTIMENT ANALYSIS	ACTION
2	25/12/2020	Faris	Negative	...



ID	DATE	NAME	SENTIMENT ANALYSIS	ACTION
----	------	------	--------------------	--------

Dashboard

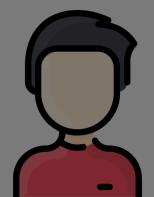
Grooming Service ▾

Booking

Shopping

Report

Support



Tjandra Putra
Admin
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[Logout](#)

ID #1

Name

Faris

Subject

Bad Service

Message

Really dissapointed with
the service!

Reply to this customer



Subject

Message

SEND