TAYLOR WRIGHT

PROFILE

With a 13-year history of high-level customer service in a fast paced, creative environment, I have built a career focused on sales, retention, and resolutions. Looking to broaden my career scope and bring my strong dedication, responsibility, and motivation while utilizing my Full Stack Web Development qualifications obtained through the University of Denver.

CONTACT

PHONE:
719-453-8516

WEBSITE:
https://tjwri25.github.io/portfolio/

EMAIL:
someone@example.com

EDUCATION

University of Denver
Full Stack Web Development
2020 – 2021

Toni & Guy Hairdressing Academy-Colorado Springs
2006 – 2007

Ponderosa High School
High School Diploma
2002 - 2006

WORK EXPERIENCE

En Gedi Salon – Independent Hairstylist
Nov 2013 – Present
Here I am able to express my creative side while still being able to manage my own business. With a high level of customer service, I can seek out new clients and retain more. Managing the scheduling, inventory and finances from beginning to end.

Floyd's 99 Barbershop - Hairstylist
Aug 2009 – Present
Fast paced environment with a lot of clients, but even then, I was able to build a relationship with them with the short time I was with them. Able to understand their wants in their look, providing options for products from our wide inventory and delivering top level styling and customer service.

Just Associates, Inc. - Patient Identity Expert
Aug 2016 - Jun 2019
I had to have a high level of attention to detail for Medical Records clean up. With that attention to detail, we are using multiple external data bases and systems in a virtual setting. Client systems include: EPIC, Nextgate, All Scripts, Soarian, Meditech and Cerner. These systems were used to determine patient's eligibility to be merged. In my time with Just Associates, I have been chosen for increasingly difficult projects due to my high level of accuracy and timely manner of completion.

Great Clips Inc. – Assistant Manager
Apr 2008 - Aug 2009
Managing the day-to-day workings of the store from scheduling, working and customer escalations. Working with employees to improve their abilities, providing feedback real time and giving achievable goals.

SKILLS

Customer Service • Data Entry • Data Analysis • Electronic Medical Record (EMR) • HTML • Cascading Style Sheets (CSS) • JavaScript • Node.js • Web Development • Sales