

Thomas Couram
P.O. Box 42253
Fredericksburg Va 22404
Sept 15 2010
accwonder@gmail.com

Friends University 2100 W. University Ave Wichita KS 67213

Dear Dean of Friends University,

I am writing this letter because I would like some kind of explanation for the way I have been treated by some of the employees of this school.

Specifically, I would like to know the answers to the following:

I passed the Summer Semester in my chosen Major with a 3.5 gpa.

As soon as the Summer Semester ended--on the date of July 31--I asked one of my teachers when the Fall Semester was due to start and how do I register and enroll.

(When I was first admitted to the school, I was able to enroll and add classes through my student webpage. There was great surprise that I was able to do that and the function was disabled. I didn't think much about that at the time.)

The question was completely ignored.

Five days later, I emailed the person who first welcomed me to the school, (and had been so helpful) and asked her how I can enroll since the function that had once allowed me to do so from my student webpage had been disabled.

The date I first contacted her was August 5th.

I am enclosing the documents(emails) to verify every point I make in this letter.

The following is the exact email exchange between us.

Hi Lisa,

When will I be able to register for Fall classes?

Can't do it now from the site.

Thomas C

This is her response to me on that same day:

You can actually enroll now – classes start August 23rd. You will need to contact Bill Glennen, your advisor to make those choices – he is on vacation this week but if you email him he will take care of you when he returns.

As instructed, I contacted Bill Glennen that same day. Being told he was on vacation, I waited until August 17—nearly two weeks--- to hear from him since for some reason I couldn't enroll and add classes otherwise. He never replied to my email, though later he said he tried to call me. From the very beginning I made it clear I had no phone. It was agreed that we could correspond by email. I have also enclosed the document to verify this.

Six days before the deadline to enroll, I sent this email:

Ilisa.

I'd like to know if there's some reason I can't go to the ss banner and enroll in classes. I have six days left and I don't want to wait till the last minute.]

In response, I was again told I had to contact Bill Glennen, which I had already done. Plus the repeated request to Lisa, who had never before had any problems of passing my requests along to the appropriate contact.

I was deliberately barred from enrolling in classes for the early Fall Semester, and I would like to know why. That is my first question.

My second question is this:

Why was my choice to choose my own course of study taken away from me?

I had already passed my chosen course with a 3.5 grade point average, yet, after refusing to allow me to enroll until it was to too late to continue the path I had begun, the Advisor presented me with 2 or 3 completely unrelated choices. This is what I had to wait nearly a month to be advised to do.

I knew the choices were limited at the school for online students, but I had made my choice when I signed up. I never requested of anyone to change my studies and with a 3.5 gpa I had no reason to.

It was as if he decided that I didn't have the brains, or wasn't serious about college anyway, so he could dictate to me what studies to take because the school controlled the funds.

I hever asked to change Majors. I wanted to take a writing class but that is not a major, and I definitely didn't aspire to a degree in "Sociological imagination".

But that's what was presented to me or I would have been defunct on my student loans.

OCR

The next question is:

Why was my disbursement which was scheduled for Sept 6, 2010, revoked?

I passed the Summer Semester and the only reason I wasn't enrolled in the early Fall Semester was because I was prevented from doing so. I tried repeatedly to be allowed to enroll. I never dropped out of school or intended to.

I was not disruptive to the school. I don't even attend on campus. I expressed my opinion on the boards but no one complained about it and I had asked before hand if the boards were informal.

Other than that, I can think of no reason why I was prevented from enrolling in classes or why I was not allowed to continue on my course of study.

I was/am a serious student who has taken out loans to pay for an education and have been given nothing but contempt and irrational actions that are senseless without explanation.

Please investigate and supply me with some reasons so I can understand it, if you are satisfied that you understand it.

Sincerely,

Thomas Couram

Copies of this letter and other documents will also be sent to the Department of Education. Lawyers, and Civil rights organizations.

Page 1 of 5 Gmail - FW: Summer Enrollment form

Gmail Calendar Documents Web Reader more »

accwonder@gmail.com | Settings | Help | Sign out

You are currently viewing Gmail in basic HTML. Switch to standard view | Set basic HTML as default view



Search Mail

Search the Web

Show search options

Create_a_filter

Compose Mail

« Back to Sent Mail

More Actions...

Go

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Collapse all Print P New window

💋 Mon, Apr 12, 2010 at 4:44 PM

Inbox (434)

Starred 🕸

Sent Mail

Drafts (21) All Mail

Spam (131)

To: acc curm <accwonder@gmail.com> Reply | Reply to all | Forward | Print | Delete | Show original

Bill Glennen <glennen@friends.edu>

FW: Summer Enrollment form Indox

Trash

Contacts

Thomas.

Thanks!

Please complete the form and email it back signed or fax it.

Labels Personal Receipts Travel Work

Bill

Edit labels

Bill-

business administration(introduction/personal finance)

On Mon, Apr 12, 2010 at 3:51 PM, Bill Glennen <glennen@friends.edu> wrote: Hi Thomas.

What exactly are those Summer FACE classes?

Bill

William O. Glennen, MS, MA Academic Advisor College of Adult Professional Studies (CAPS), Adjunct Faculty, Graduate School-Masters of Christian Ministry, Friends University, 2100 W. University Street, Wichita, KS 67213, (316) 295-5589 office 1-800-794-6945 ext. 5589

See page 3

From: acc curm [mailto:accwonder@gmall.com] Sent: Monday, April 12, 2010 2:29 PM

To: Bill Glennen Subject: enrollment

(316) 295-5050 fax

Mr Glennen,

I am in the process of enrolling in online courses from Friends University. I was instructed to contact you to complete the process. My name is Thomas Couram. I will appreciate if you can advise me on the next step required.

I have already chosen the courses I intend to take

Page 2 of 5

Thank you

This message has been sent through Friends University's Barracuda Spam Filter.

20100412154044330.pdf
29K View as HTML Scan and download

Reply | Reply to all | Forward | Print | Delete | Show original

acc cum <accwonder@gmail.com>
To: Bill Glennen <glennen@friends.edu>

Reply | Reply to all | Forward | Print | Delete | Show original

Will do.

Thanks

- Show quoted text -

To: Bill Glennen <glennen@friends.edu>

Reply | Reply to all | Forward | Print | Delete | Show original

What is my student ID? How do I find out? I don't recall being assigned one.

- Show quoted text -

:: Bij Glennen <glennen@friends.edu>
To: acc curm <accwonder@gmail.com>
Reply | Reply to all | Edward | Edit | Delete | Show original

You could ask Lisa or I can fill that in for you later.

Mon, Apr 12, 2010 at 5:08 PM

Mon, Apr 12, 2010 at 4:52 PM

Mon, Apr 12, 2010 at 4:49 PM

BG

From: acc curm [mailto:accwonder@gmail.com]
Sent: Monday, April 12, 2010 3:52 PM
To: Bill Glennen
Subject: Re: FW: Summer Enrollment form

- Show quoted text -

Reply | Reply to all | Forward | Print | Delete | Show original

acc cum <accwonder@gmail.com>
To: Bill Glennen <glennen@friends.edu>
Raply | Reply to all | Edward | Print | Delete | Show original

Mon, Apr 12, 2010 at 5:49 PM

Bill,

I faxed the form to you. Let me know when you can, if you recieved it. Thank you

-Show quoted text -

Bill Glennen <glennen@friends.edu>
To: acc curm <accwonder@gmail.com>

Mon, Apr 12, 2010 at 5:50 PM

Reply | Reply to all | Forward | Print | Delete | Show original

I did get it ... thanks. Oh, I still need a phone number for you.

Bill

From: acc cum [mailto:accworider@gmail.com]

Sent: Monday, April 12, 2010 4:49 PM

To: Bill Glennen

Subject: Re: FW: Summer Enrollment form

Bill.

I faxed the form to you.

Let me know when you can, if you received it.

- Show quoted text

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acc cum <accwonder@gmail.com>
To: Bill Glennen <glennen@friends.edu>

Reply | Reply to all | Forward | Print | Delete | Show original

I don't have a phone number. Hope we can corresponde by email.

- Show quoted text :

Bill Glennen <glennen@friends.edu>
To: acc curm <accwonder@gmail.com>

Reply (Reply to all | Forward | Print | Delete | Show original

Mon. Apr 12, 2010 at 6:01 PM

Mon, Apr 12, 2010 at 6:07 PM

No problem, I just thought I'd clarify. On the form you lefty off your address too, but Lisa completed it. Okay, I'll send it through.

OCR

Bill

Gmail - FW: Summer Enrollment form

From: acc curm [mailto:accwonder@gmail.com]

Sent: Monday, April 12, 2010 5:01 PM

To: Bill Glennen

Subject: Re: FW: Summer Enrollment form

I don't have a phone number,

Hope we can corresponded by email.

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Reply | Reply to all | Forward | Print | Delete | Show original

acc curm <accwonder@gmail.com>
To: Bill Glennen <glennen@friends.edu>

Reply | Reply to all | Forward | Print | Delete | Show original

Much appreciated.

Thanks

- Show quoted text -

Tue, May 11, 2010 at 7:02 PM

Mon, Apr 12, 2010 at 6:10 PM

acc curm <accwonder@gmail.com>
To: Bill Glennen <glennen@friends.edu>

Reply | Reply to all | Forward | Print | Delete | Show original

Hi Bill,

I see I need to return a signed, Award form.

I wonder if I can download that form or if it can be sent to me by email? Pdf?

Thomas C

- Show quoted text -

in acc curm <accwonder@gmail.com>
To: Bill Glennen <glennen@friends.edu>

Thu, Aug 5, 2010 at 3:18 PM

Reply | Reply to all | Convert | Print | Delete | Show prining

I need to enroll in classes for the Fall semester and was told I had to contact you first.

Please advise.

Thank you

Thomas Couram

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KE: grades are completed

RE: grades are completed

Beverly Wilson [wilsonbe@friends.edu] Sent: Sunday, August 01, 2010 7:09 PM

To: Thomas Couram

I will be teaching Perspective and Leadership which is an OML class. I would love to have you again as a student.

From: Thomas Couram [thomas_couram@student.friends.edu]

Sent: Saturday, July 31, 2010 12:23 PM

To: Beverly Wilson

Subject: RE: grades are completed

Hi Beverly,

Do you teach the fall semester? If so, when can you register and when do classes start?

Thank you

Thomas C

From: Beverly Wilson [wilsonbe@friends.edu]

Sent: Friday, July 30, 2010 10:21 PM

To: Howard Allsup; Holly Chew; Adrian Clements; Thomas Couram; John Fulcher; Randall Green; Denise Herbel; Joshua Horn; Nicolas Horn; Jeremy Lamb; Donna Meyer; Kimberiee Reed; Jacquelyn Rodriguez; Orlando Rodriguez; Misty J Seeber; Eric M. Smith; Lori Stidham; Don Ven John; Edward Wheeler; John Winkler; Warren

Young; dherbel@gmail.com Subject: grades are completed

Grades are completed: Here is a breakdown of the points:

576-640= A 512-575= B

448-511= :C

384-447= !D

383 and below =F

This has been a great class and I wish each and everyone of you the best in the future.

Thanks BEVERLY WILSON

This shows that I feet asked a
Teacher about enrolling back in July
and never got an answer

age purm' ux

IVINV 20

Lisa Halggard to me

show details Jun 2 | Recty

OCR

Thomas

Would you be able to describe to me where and how you were able to sign up for those classes? Our admissions processing department has stated that the feature should not be open to you to additrop classes — let me know.

Also, you are in for Summer and they have dropped your Fall classes for right now.

List me know!

Lisa

Lisa Kaggard Program Representative Friends University (315) 295:5301 (800) 794:6945 ext 5301 Lisa Hachard@irlends.edu



PPLY ONLINE at Friends.edu!

From: accicum (maile:accwonder@omail.com) Sent: Friday, May 28, 2010 10:57 AM - Show quality institution

- Show availed fext

Reply

acc cultin. I signed in itself servine bonners signed in (soft-service panetr). Went to

Lies Haggard to me

show details Jun 2 . Reply

On no — it clidn't cause any problems they just couldn't figure out how you were able to get in = I'm sure they have it locked now – @ - thanks for the information and have a gmail week!

From: eoc cum [mailtx.accxonds:@cmail.cam] Sam: Wadnasday, Juna 02, 2010 12:51 PM

To: Lisa Higgard Subject: Re: Good afternoon!

This
Shows
That I
Was once
allowed to
add classes
from
Webpage

I signed in (self-servive banner)

I signed in: (self-service banner): Went to the page posted balow: (student detail schedule) and clicked on the "add or drop classess" button.

I lined it today, and couldn't access the page. For some reason I could the other day. I was just trying to familiarize myself with the system.

I apologize if it caused problems.

N00327811 Thomas C. Courem Summer 2010 Jun 02, 2010 12;39 pm

Student Detail Schedule

Total Cradit Hours; 6,000

Reply . Forward show details Apr 12 Reply Bill Glennen to me You could ask Liss or I can fill that in for you later. From: see cum [melito:<u>necevonder@email.com]</u> Sant: Mondey, April 12, 2010 3:52 PM To:Bill Glénnen Subject: Re: FW: Summer Enrollment form - The quoted text Reply Forward show scialis Apr 12 acc curm to Bill Reply PLEASE NOTICE DATE cell, I faxed the form to you, Lat me know when you can, if you recleved it Thank you . Show dupled less . Reply Formad Bill Glennen to me show details Apr 12 Reply I did get it ... thanks. Oh, I still need a phone number for you, This 93 From: 856 curm [melito:accumnden@ameli.com] Sent: Mondey, April 12, 2010 4:49 PM To:Bill Glennen shows where Subject: Re: FW: Summer Ervollment form land the form to you.

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the beggining
of admissions
to the school
9/16/2010

Academic Transcript

OCR

Academic Transcript

N00327811 Thomas C. Couram Sep 22, 2010 03:39 pm

TRANSCRIPTS IN BANNER HAVE NOT BEEN VALIDATED AND MAY CONTAIN ERRORS. This is not an official transcript, Grades posted prior to the end of term may not calculate into the term/cumulative totals until the end of the semester.

Institution Credit Transcript Totals Courses in Progress

Transcript Data

STUDENT INFORMATION

Thomas G. Couran

Birth Date:

10/07/1960

Curriculum Information

Current Program

Associate of General Studies

College.

Adult & Professional Studies

Mater:

General Profiles

"""This is NOT an Official Transcript"+4

DEGREES AWARDED

Sought: Associate of General Studies Degree Dates

Curriculum Information

Primary Dogree

Colleges Major:

Institution:

Adult & Professional Studies

General Studies

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Term : Summer átilo

Adult & Professional Studies General Studies

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Adult & Professional Studies General Studies

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Reply Cocward

acc curm to Bill

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Roply

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I wonder if I can download that form of If it can be sent to me by-amail? Pot?

Thomas C

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Thank you

Thomas Couram

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Page 2 of 2

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Terri Morrow to me	Filow details Sep 7 Reply
I'm chanking on your atstus and will get back to you.	
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Page 1 of 1

Eligibility Requirements for Aid Year

Eligibility Requirements for Award Year 2010-2011

N00327611 Thomas C. Couram Sep 23, 2010 12:53 pm

Student Requirements Requirement Messages Holds Academic Progress

2 As of Sep 23, 2010, no financial aid heids have been placed on your record.

Select Another Ald Year

RELEASE: 8.5

No holds on my record, yet I was prevented from enrolling, had my Major changed, and my Studies intherrupted for 2 Months even though I repeatedly asked to be allowed to enroll, Starting in July,

Award Payment Schedule for Award Year 2010-2011

N00327811 Thomas C. Couram Sep 23, 2010 12:56 pm

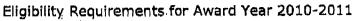
Term	Award	Expected Date Expected	Amount Pold	To Date
Fummer 201	Fed. Subsequed Loan	Jul 01, 2010		\$1,162,00
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	Pederal Pall Grant	Ju) 01, 2010		\$1.388.00
Fall 2010	Fed. Subsidized Loon	9ep 05, 2010		\$1,162.00
	Ped. Subadized Loan	Sep 06, 2010		\$1.152.00
	Fod. Unsubsidized Lang			\$1,990.00
	Fed. Unsubsidized Later	Sep 85, 2010		\$2,990.00
	Pederal Pell Grant	Sea 06, 2010	\$2,775.00	20.00
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	federali Pal) Grent	Jan 31, 2021	\$2,775.00	\$0.00
Total:	•. • • • • • • • • • • • • • • • • •			20.00

Select Another Aid Year

RELEASE: 8.6

This shows how my disbursement was revoked even though I never guit school and was blocked from enrolling in classes

Eligibility Requirements for Aid Year



Student Requirements Requirement Manages Holds Academic Progress

Satisfied Requirements

SetIsfied Requirement

Requirement

Asset Information

Status As of Date Fund

Source Term Instructions

OCR

N00327811 Thomes C. Couram Sep 23, 2010 12:51 pm

Select Another: Aid Year

RELEASE: 8.5