

From: acc curm
Sent: Thu, 12 May 2011 13:40:09 -0400
To: acc curam

Dear Sir/Madam,

I am appealing this case based on these points:

On page 3...

the investigating body(**IB**) concluded that the school couldn't have known my Race based on an email and not on the application itself. In the email it is true I was only asked a few questions. That was so my paperwork could move forward because I was having problems with the PDF file that contained the application. But I was still required to send in a completed application which I did do. As noted by the investigating body on the same page, the question about Race identity *was* on the application. They acknowledged on page 4(email dated Mar,1) that an email showed that I did send in a completed application, so I don't understand how they came up with the conclusion the school didn't know my Race.

On page 5...

the **IB** talked about the email where I mistakenly enrolled for the Fall semester.

The very reason I included that email with my complaint was to show that initially—like most schools allow—I was able to enroll in classes from my student banner page. This is standard practice with most schools. But as I stated in my complaint, they disabled the function.

On page 6...

the **IB** finally gets down the meat of my complaint. The documents I enclosed with my complaint clearly shows that I asked **repeatedly** to be allowed to enroll in classes before the deadline passed.

I contacted the Advisor as instructed.

The **IB** wrote that that the all-important Advisor told me that I should have received an automated reply.

This is false. The first I ever heard about being able to contact other advisors is in that letter. All my correspondence with this school—except one phone call—was done by email. The documents I've enclosed shows me asking over and over again for the Advisor to contact me and no mention is ever made of me being able to that contact another Advisor.

In the last paragraph of page 4

I do not understand the point of the IB going over much of what is written on pages 4 through 7.

My complaint is straightforward and is that I was not allowed to register and enroll for classes. As a result my disbursement funds for the Fall Semester was revoked.

At the end of page 6, that complete statement that the Advisor claimed as a conversation with me is false.

I hesitated to call for that very reason. But I was told by the Department of education that I had to call.

The only thing that was said in that conversation with me was that “he saw that I had done well.”

Then he offered me a choice of three classes to take—none of which was my own choice.

I then asked if they were my only choices. He said they were.

I agreed to take the classes because he told me I could register in two weeks. I had no intention of paying for classes that would not benefit me in a career, but I agreed so I could get my Fall disbursement. My intentions were to then transfer to another school. I sent the email as told asking to take the classes. A day later my enrollment date was pushed back by 3 months to Jan 3rd, so I still didn't get the Fall disbursement.

On page 8

The IB concluded that I was treated no different than any other student. Yet I had to contact an Ombudsman, the Department of Education, and the Kansas board of Regency before I was allowed to enroll.

The excuse was that he was busy and on vacation.

I see no reason why I couldn't have been allowed to register to secure my next Semester's funds.

If it was so important that an Advisor tell me what courses to take, he could have always tried to change my mind later.

I was deliberately barred from registering to take classes and it was done with malice.

From the beginning I stated that I didn't truly know if it was Race or economic discrimination.

Since I've been homeless I've learned that a lot of people have deep feelings
against the down aout