Voici le texte retranscrit de l'image :

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\*\*Meltwater\*\*

\*\*Why do marketers use social listening?\*\*
according to Meltwater's \*\*State of Social Media 2024\*\*

- \*\*55%\*\* To better understand my target audience
- \*\*43%\*\* To manage brand reputation
- \*\*34%\*\* To raise brand awareness
- \*\*30%\*\* To benchmark against competitors
- \*\*29%\*\* To gather and analyze consumer insights
- \*\*23%\*\* To identify and manage crises

See how your strategy compares to responses from several thousand marketing professionals in \*\*Meltwater's report\*\*.

\*\*Meltwater\*\*

\*\*State of Social Media 2024\*\*

\*\*Download the report\*\*

(scan QR code)

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\*\*Digital 2024 Singapore\*\*

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OVERVIEW OF THE ADOPTION AND USE OF CONNECTED DEVICES AND SERVICES

NOTE: SIGNIFICANT REVISIONS TO SOURCE DATA MEAN THAT FIGURES SHOWN HERE ARE NOT COMPARABLE WITH PREVIOUS REPORTS. SEE THE IMPORTANT NOTES AT THE START OF THIS REPORT FOR DETAILS.

TOTAL POPULATION
6.03 MILLION
YEAR-ON-YEAR CHANGE +0.6% +38 THOUSAND
URBANISATION 100.0%

CELLULAR MOBILE CONNECTIONS
9.78 MILLION
YEAR-ON-YEAR CHANGE +4.9% +459 THOUSAND
TOTAL vs. POPULATION 162.2%

INDIVIDUALS USING THE INTERNET 5.79 MILLION YEAR-ON-YEAR CHANGE +0.6% +37 THOUSAND TOTAL vs. POPULATION 96.0%

SOCIAL MEDIA USER IDENTITIES 5.13 MILLION YEAR-ON-YEAR CHANGE +1.0% +50 THOUSAND TOTAL vs. POPULATION 85.0%

SOURCES: UN; GOVERNMENT AUTHORITIES; GSMA INTELLIGENCE; ITU; EUROPEAN COMMISSION; KANTAR & IAMAI; PLATFORM REPORTS; GCD, KEPER RESEARCH CENTRE: YREPORTS; APPANNIE; ADVISORY; SOCIAL MEDIA USER IDENTITIES MAY NOT REPRESENT UNIQUE INDIVIDUALS.
COMPARABILITY: SOURCE: INTERPRETATION DI BASE WEBSITEG. FIGURES ARE NOT COMPATIBLE WITH PREVIOUS REPORTS: GENERAL DISCREPANDES BETWEEN REPORTS OF THE SOURCES OF THE ADOPTION DATA. LOWER TAX FIGURES MAY SINGN GEOGRAPHIC AND/OR ANNUAL UPDATES; THIS MAY CAUSE INACCURATE RESULTS. SEE THE NOTES ON DATA

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[Icons: grid, slider, images, search, download, share, language] françaisJAN 2024

POPULATION ESSENTIALS
DEMOGRAPHICS AND OTHER KEY INDICATORS

TOTAL POPULATION 6.03 MILLION

FEMALE POPULATION 47.8%

MALE POPULATION 52.2%

YEAR-ON-YEAR CHANGE IN TOTAL POPULATION +0.6% +38 THOUSAND

MEDIAN AGE OF THE POPULATION 43.1

**URBAN POPULATION** 

100.0%

POPULATION DENSITY (PEOPLE PER KM<sup>2</sup>) 8,834

OVERALL LITERACY (ADULTS AGED 15+) 97.1%

FEMALE LITERACY (ADULTS AGED 15+) 95.8%

MALE LITERACY (ADULTS AGED 15+) 98.5%

(Sources listed at the bottom of the image in small print): SOURCES: KEPIOS ANALYSIS; UNITED NATIONS; LOCAL GOVERNMENT AUTHORITIES; WORLD BANK; UNESCO; CIA WORLD FACTBOOK; OUR WORLD IN DATA; INDEMANDINE; KINDENIA.

At the bottom: Digital 2024 Singapore 19 sur 131

Logos: We Are Social Meltwater

Flag: SingaporePARTNER CONTENT

FUTURE GAZING OUTLOOK FROM WE ARE SOCIAL'S INNOVATION ARM, \_XYZ EXPLORE \_XYZ: https://wearesocial.xyz/

CREATIVITY & TECHNOLOGY REWRITE MARKETING'S PLAYBOOK.

01

FROM BRANDS AS CUSTODIANS TO BRANDS AS CANVASSES AI has flipped the power dynamic. Where consumers were once beholden to brands dictating what they consume, consumers can now inject their own tastes and preferences, and create the end-product they desire.

Take for example Benjamin Benichou envisaging innovative brand collaborations, TikTok users creating their own AI covers of songs, or the new wave of customised AI pets that have hit the internet.

As consumers grow accustomed to inputting personal preferences into branded

content, it is likely that they will expect brands to offer hyper-personalised options & stories.

Brands will have to strike a balance between being a brand custodian and ceding control to enable consumers to create their own desired brand experiences and stories.

02

### FROM BRAND NARRATIVES TO IMMERSIVE BRAND WORLDS

With Apple throwing down the gauntlet with their announcement of Vision Pro, we predict for a paradigm shift to occur, where we will collectively move from an interactive internet to an immersive internet.

Powered by spatial computing technology that spans AR, VR and MR, this immersive internet can offer brands a new way to elevate the stories they want to tell, and engage consumers on a more sensorial level.

This shift is a redefinition of engagement and customer experiences; whereby brands must now immerse consumers and encourage them to start creating worlds for them to live in.

03

### FROM ASYNCHRONOUS CONTENT TO REAL-TIME CONVERSATION

Whilst brands have traditionally sought to communicate with audiences through content and responsive messaging, conversational AI is enabling brands to have real-time, interactive conversations with prospective consumers.

Take for example, Expedia which has created a ChatGPT plugin that allows Expedia members to converse with their chatbot and get recommendations on places to go, where to stay, and the best things to do and see. Beyond that, the AI also automatically saves hotels discussed in the conversation to a "trip" in the app, thereby shortening the time from research to purchase.

Beyond utilising AI within content production, AI has immense potential to redefine the ways that brands and consumers interact. Brands should start looking to invest in systems; interactive chat interfaces that act as always-on assistants that can provide a more seamless brand experience.

XYZ

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POPULATION OVER TIME POPULATION BY YEAR, WITH YEAR-ON-YEAR CHANGE

```
5.53 M
        JAN 2014
                    +1.6%
5.62 M
        JAN 2015
                    +1.2%
5.68 M
        JAN 2016
                    +1.0%
        JAN 2017
                    +0.9%
5.74 M
5.79 M
        JAN 2018
                    +0.9%
                    +0.9%
5.84 M
        JAN 2019
        JAN 2020
5.89 M
                    +0.6%
5.93 M
        JAN 2021
                    +0.5%
5.96 M
        JAN 2022
                    +0.7%
6.00 M
        JAN 2023
                    +0.6%
6.03 M
        JAN 2024
```

SOURCES: United Nations, local government authorities, KEPIO's analysis. NOTE: Where letters are shown next to figures above bars, "K" denotes thousands (e.g., 123.4K = 123,400), "M" denotes millions (e.g., 1.2M = 1,200,000), and "B" denotes billions (e.g., 12.3B = 12,300,000,000). Where no letter is present, values are shown asis. COMPARABILITY: Source changes and base revisions: figures may not correlate with values published in our previous reports.

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AGE DISTRIBUTION OF THE POPULATION

THE NUMBER OF PEOPLE IN EACH AGE GROUP AND ASSOCIATED SHARE OF THE POPULATION

### **SINGAPORE**

226 K 3.7% AGE 0-4

246 K 4.1% AGE 5-9

292 K 3.8% AGE 10-14 321 K

4.2%

AGE 15-19

444 K

5.3%

AGE 20-24

541 K

7.4%

AGE 25-29

458 K

7.5%

AGE 30-34

475 K

7.6%

AGE 35-39

487 K

7.9%

AGE 40-44

489 K

8.1%

AGE 45-49

475 K

7.9%

AGE 50-54

477 K

7.9%

AGE 55-59

419 K

6.9%

AGE 60-64

293 K

4.9%

AGE 65-69

139 K

2.3%

AGE 70-74

75.3 K

1.2%

AGE 75-79

48.7 K

0.8%

AGE 80-84

20.4 K

0.3%

AGE 85-89

16.1 K

0.1%

AGE 90-94

937

< 0.1%

AGE 95-99

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\*\*FINANCIAL AND DEVELOPMENTAL INDICATORS\*\*
WORLD BANK INDICATORS FOR FINANCIAL DEVELOPMENT, ACCESS TO ESSENTIAL SERVICES, AND DEVICE OWNERSHIP

- \*\*Singapore\*\*
- 1. \*\*Gross Domestic Product (Current U.S. Dollars)\*\*
  - \*\*\$497.3 BILLION\*\*
  - \*Percentage of the population earning less than \$3.65 (2017, PPP) per day\*: [N/A]
- 2. \*\*Gross Domestic Product (PPP, Current International Dollars)\*\*
  - \*\*\$753.3 BILLION\*\*
  - \*Percentage of the population with access to basic drinking water\*: \*\*100%\*\*
- 3. \*\*Gross Domestic Product Per Capita (Current U.S. Dollars)\*\*
  - \*\*\$87.9 THOUSAND\*\*
  - \*Percentage of the population with access to basic sanitation\*: \*\*100%\*\*

- 4. \*\*Gross Domestic Product Per Capita (PPP, Current International Dollars)\*\*
  - \*\*\$133 THOUSAND\*\*
  - \*Percentage of the population with access to electricity\*: \*\*100%\*\*
- 5. \*\*Net National Income Per Capita (Current U.S. Dollars)\*\*
  - \*\*\$50.7 THOUSAND\*\*
  - \*Percentage of the population that owns a mobile phone (any type)\*: \*\*96.8%\*\*

\*\*SOURCES\*\*: IMF, WORLD BANK (MOST LATEST PUBLISHED DATA UP TO 2023)
\*DEFINITIONS\*: \$3.65 (2017 PPP) REFLECTS LOCAL PURCHASING POWER
PARITY BASED ON THE WORLD BANK'S 2017 EXCHANGE CRITERIA. \*BASIC
DRINKING WATER\*: PERCENTAGE OF THE TOTAL POPULATION USING DRINKING
WATER FROM AN IMPROVED SOURCE. \*IMF DATA\*: PROVIDED COURTESY THIS
DATASET. \*WB2\* INDICATES OTHER CONTRIBUTED RESEARCHERS FROM THE
WORLD BANK. WHERE INDICATED, REGIONAL AND NATIONAL VALUES ARE
SUBJECT TO CHANGE, NOTE: FIGURES AND LATEST PUBLISHED DATA
DISPLAYED ACROSS THIS PLATFORM MAY VARY.

\*COMPARABILITY\*: FIGURES USE A LATEST FIXED SCALE. REFER TO SOURCE NOTES. NOTE: ADDITIONAL DEFINITIONS AND/OR MATCH VARIABLES ARE SHOWN ELSEWHERE IN THIS REPORT.

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Options for navigating the document: digital viewer icons (home, bookmark, print, download, etc)

document language options indicated (French)\*\*JAN 2024 MEDIA USE\*\*

\*\*THE PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO CONSUME EACH MEDIA TYPE\*\*

- \*\*USING THE INTERNET VIA A MOBILE PHONE\*\*
- 98.6%
- YEAR-ON-YEAR CHANGE +0.8% (+81 BPS)
- \*\*USING THE INTERNET VIA A LAPTOP, DESKTOP, OR TABLET\*\*
- 95.4%
- YEAR-ON-YEAR CHANGE -0.5% (-52 BPS)
- \*\*USING SOCIAL MEDIA\*\*
- 93.1%

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<sup>\*\*</sup>Meltwater\*\*

- YEAR-ON-YEAR CHANGE +0.04% (+4 BPS)
- \*\*WATCHING LINEAR AND BROADCAST TV\*\*
- 83.9%
- YEAR-ON-YEAR CHANGE -0.1% (-12 BPS)
- \*\*WATCHING STREAMING AND ON-DEMAND TV\*\*
- 70.4%
- YEAR-ON-YEAR CHANGE +5.8% (+389 BPS)
- \*\*READING ONLINE PRESS CONTENT\*\*
- 73.4%
- YEAR-ON-YEAR CHANGE -3.3% (-253 BPS)
- \*\*READING PHYSICAL PRESS CONTENT\*\*
- 61.2%
- YEAR-ON-YEAR CHANGE -0.006% (-0.4 BPS)
- \*\*LISTENING TO BROADCAST RADIO\*\*
- 69.7%
- YEAR-ON-YEAR CHANGE -2.0% (-142 BPS)
- \*\*LISTENING TO MUSIC STREAMING SERVICES\*\*
- 63.7%
- YEAR-ON-YEAR CHANGE +8.0% (+470 BPS)
- \*\*LISTENING TO PODCASTS\*\*
- 54.1%
- YEAR-ON-YEAR CHANGE +5.3% (+275 BPS)

### \*\*NOTES:\*\*

Percentages change values represent relative change in the number of people aged 16 to 64 who report using each medium, not the absolute change. Values for broadcast radio does not include time spent listening to radio via the internet and may differ from industry figures that focus solely on in-person METRICS.

# \*\*SOURCE:\*\*

GWI Q3 2023

Figures represent the findings of a broad survey of internet users aged 16 to 64 (Ø=ÜÉ GWI.COM).

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Source: We Are Social x MeltwaterJAN 2024

### DAILY TIME SPENT WITH MEDIA

# THE AVERAGE AMOUNT OF TIME EACH DAY THAT INTERNET USERS AGED 16 TO 64 SPEND WITH DIFFERENT KINDS OF MEDIA AND DEVICES

Time Spent Using The Internet 6H 49M Year-On-Year Change -2.2% (-9 MINS)

Time Spent Watching Television (Broadcast and Streaming) 2H 40M Year-On-Year Change -3.0% (-4 MINS)

Time Spent Using Social Media 2H 14M Year-On-Year Change +0.1% (<+1 MIN)

Time Spent Reading Press Media (Online and Physical Print) 1H 57M Year-On-Year Change -5.4% (-6 MINS)

Time Spent Listening to Music Streaming Services 1H 33M Year-On-Year Change +0.6% (<+1 MIN)

Time Spent Listening to Broadcast Radio 1H 03M Year-On-Year Change -3.8% (-2 MINS)

Time Spent Listening to Podcasts 0H 49M Year-On-Year Change -2.9% (-1 MIN)

Time Spent Using A Games Console 1H 02M Year-On-Year Change +20.9% (+10 MINS)

SOURCE: GWI Q4 2023, FIGURES REPRESENT THE FINDINGS OF A BROAD

SURVEY OF INTERNET USERS AGED 16 TO 64 (SEE GWI.COM). NOTE: PEOPLE MAY CONSUME DIFFERENT MEDIA CONCURRENTLY, TELEVISION FIGURES INCLUDE LINEAR BROADCAST AND CABLE TELEVISION, AND ONLINE VIDEOS, AND ON-DEMAND SERVICES. PRESS INCLUDES BOTH ONLINE AND PHYSICAL PRINT MEDIA. BROADCAST RADIO DOES NOT INCLUDE INTERNET RADIO. COMPARABILITY: METHODOLOGY CHANGES APPLY. SEE NOTES ON DATA.

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françaisJAN 2024 OVERVIEW OF INTERNET USE ESSENTIAL INDICATORS OF INTERNET ADOPTION AND USE

SINGAPORE

TOTAL NUMBER OF INTERNET USERS 5.79 MILLION

INTERNET USERS vs. TOTAL POPULATION 96.0%

YEAR-ON-YEAR CHANGE IN TOTAL INTERNET USERS +0.6% +37 THOUSAND

YEAR-ON-YEAR CHANGE IN INTERNET USERS vs. POPULATION 0% [UNCHANGED]

INDEXED INTERNET ADOPTION vs. GLOBAL AVERAGE 145.0

PERCENTAGE OF INTERNET USERS ACCESSING VIA MOBILE PHONES 92.7%

AVERAGE DAILY TIME SPENT USING THE INTERNET 6H 49M

YEAR-ON-YEAR CHANGE IN DAILY TIME SPENT USING THE INTERNET -2.2%

-9 MINS

SOURCES: KEPROS ANALYSIS; ITU; GSMA INTELLIGENCE; EUROSTAT; CIA

WORLD FACTBOOK; GWI; KANTAR; IBRAH; LOCAL GOVERNMENT AUTHORITIES; UNITED NATIONS; TIME SPENT AND MOBILE SHARE DATA FROM GWI Q3 2023 BASED ON A BROAD SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM. ADVISORY: FIGURES FOR INTERNET USER GROWTH MAY UNDERREPRESENT ACTUAL TRENDS. SEE NOTES ON DATA COMPARABILITY, SOURCE AND BASE CHANGES.

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DEVICE OWNERSHIP
PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO OWN EACH KIND OF DEVICE

[Singapore flag] SINGAPORE

ANY KIND OF MOBILE PHONE 95.1% YEAR-ON-YEAR CHANGE +0.7% ("H70 BPS)

SMART PHONE 95.1% YEAR-ON-YEAR CHANGE +0.7% ("H70 BPS)

FEATURE PHONE 4.2% YEAR-ON-YEAR CHANGE +23.5% ("H80 BPS)

LAPTOP OR DESKTOP COMPUTER 66.5% YEAR-ON-YEAR CHANGE -4.5% ("H310 BPS)

TABLET DEVICE 39.5% YEAR-ON-YEAR CHANGE -6.4% ("H270 BPS)

GAMES CONSOLE 18.8%

YEAR-ON-YEAR CHANGE +2.7% ("H50 BPS)

SMART WATCH OR SMART WRISTBAND 35.8% YEAR-ON-YEAR CHANGE +4.1% ("H140 BPS)

TV STREAMING DEVICE 13.5% YEAR-ON-YEAR CHANGE +0.7% ("H10 BPS)

SMART HOME DEVICE 14.3% YEAR-ON-YEAR CHANGE +14.4% ("H180 BPS)

VIRTUAL REALITY DEVICE 4.1% YEAR-ON-YEAR CHANGE -12.8% ("H60 BPS)

SOURCE: GWI Q3 2021 FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16 TO 64 (SEE GWI.COM). NOTE: PERCENTAGE CHANGE VALUES REPRESENT RELATIVE CHANGE (I.E. AN INCREASE OF 10% FROM A STARTING VALUE OF 50% WOULD EQUAL 55%, NOT 60%). "BPS" VALUES REPRESENT BASIS POINTS, AND INDICATE ABSOLUTE CHANGE. COMPARABILITY: METHODOLOGY CHANGES. SEE NOTES ON DATA.

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INTERNET USE OVER TIME (YOY)
NUMBER OF INDIVIDUALS USING THE INTERNET, AND YEAR-ON-YEAR CHANGE

JAN 2014 4.54 M

+3.0%

**JAN 2015** 

4.67 M

+2.8%

**JAN 2016** 

4.80 M

+1.0%

JAN 2017

4.85 M

+5.3%

JAN 2018

5.10 M

+1.8%

JAN 2019

5.19 M

+4.4%

JAN 2020

5.42 M

+5.9%

JAN 2021

5.74 M

-0.5%

JAN 2022

5.71 M

+0.7%

JAN 2023

5.75 M

+0.6%

JAN 2024

5.79 MJAN 2024

INTERNET ADOPTION RATE OVER TIME (YOY)
NUMBER OF INDIVIDUALS USING THE INTERNET AS A PERCENTAGE OF TOTAL
POPULATION, AND YEAR-ON-YEAR RELATIVE CHANGE

82.1% JAN 2014

+1.3%

83.2% JAN 2015 +1.5%

84.5% JAN 2016 0%

84.5% JAN 2017 +4.4%

88.2% JAN 2018 +0.9%

88.9% JAN 2019 +3.4%

92.0% JAN 2020 +5.3%

96.9% JAN 2021 -1.0%

96.0% JAN 2022 0%

96.0% JAN 2023 0%

96.0% JAN 2024 0%

Sources: Kepios analysis (US), USMA, ITU, online ad resources, government

resources, United Nations. Notes: percentage not provided for . Internet specified as per data extraction date. All figures. However, digital data fluctuate . Digital 2024 Singapore

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**JAN 2024** 

DAILY TIME SPENT USING THE INTERNET AMOUNT OF TIME THAT INTERNET USERS AGED 16 TO 64 SPEND USING THE INTERNET EACH DAY

SINGAPORE

DAILY TIME SPENT USING THE INTERNET ACROSS ALL DEVICES 6H 49M

TIME SPENT USING THE INTERNET ON MOBILE PHONES 3H 26M

TIME SPENT USING THE INTERNET ON COMPUTERS AND TABLETS 3H 23M

MOBILE'S SHARE OF TOTAL DAILY INTERNET TIME 50.4%

---

Source: GWI Q3 2023. Figures represent the findings of a broad survey of Internet users aged 16 to 64. See GWI.COM. Comparability: Methodology changes. See notes on data.

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---JAN 2024
INTERNET USER PERSPECTIVES
INTERNET USER NUMBERS PUBLISHED BY DIFFERENT SOURCES

[Flag of Singapore] SINGAPORE

INTERNET USERS: ITU 5.79 MILLION vs. POPULATION 96.0%

INTERNET USERS: CIA WORLD FACTBOOK 5.37 MILLION vs. POPULATION 89.0%

INTERNET USERS: INTERNETWORLDSTATS 5.45 MILLION vs. POPULATION 90.3%

30 SOURCES: AS STATED ABOVE EACH ICON. NOTES: WHERE SOURCES PUBLISH INTERNET ADOPTION AS A PERCENTAGE (% PENETRATION), WE COMPARE THE LATEST PUBLISHED ADOPTION RATES WITH THE LATEST FIGURES FOR POPULATION TO DERIVE ABSOLUTE USER NUMBERS. WHERE SOURCES PUBLISH ABSOLUTE USER NUMBERS, WE COMPARE THESE ABSOLUTE USER FIGURES WITH THE LATEST FIGURES FOR POPULATION TO DERIVE PERCENTAGE (% PENETRATION) \*COMPARABILITY: POTENTIAL MISMATCHES. INTERNET USER FIGURES QUOTED ELSEWHERE IN THIS REPORT USE DATA FROM MULTIPLE SOURCES, INCLUDING SOURCES NOT LISTED ON THIS SLIDE.

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[Icons: Back arrow, grid view, magnifying glass, document, download, flag, Meltwater logo, We Are Social logo]JAN 2024

MAIN REASONS FOR USING THE INTERNET PRIMARY REASONS WHY INTERNET USERS AGED 16 TO 64 USE THE INTERNET

- FINDING INFORMATION: 62.7%
- KEEPING UP TO DATE WITH NEWS AND EVENTS: 54.5%
- RESEARCHING HOW TO DO THINGS: 54.3%
- STAYING IN TOUCH WITH FRIENDS AND FAMILY: 50.4%
- WATCHING VIDEOS, TV SHOWS OR MOVIES: 49.9%
- RESEARCHING PRODUCTS AND BRANDS: 48.0%
- FILLING UP SPARE TIME AND GENERAL BROWSING: 44.8%
- RESEARCHING PLACES, VACATIONS AND TRAVEL: 43.6%
- FINDING NEW IDEAS OR INSPIRATION: 42.2%
- ACCESSING AND LISTENING TO MUSIC: 42.0%
- MANAGING FINANCES AND SAVINGS: 41.6%
- RESEARCHING HEALTH ISSUES AND HEALTHCARE PRODUCTS: 37.2%
- EDUCATION AND STUDY-RELATED PURPOSES: 32.8%

- ORGANISING DAY-TO-DAY LIFE: 28.3%
- BUSINESS-RELATED RESEARCH: 26.1%

Source: GWI Q3 2023 | Figures represent the findings of a broad survey of internet users aged 16 to 64. See GWI.COM. Comparability: Methodology changes. See notes on data.

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DEVICES USED TO ACCESS THE INTERNET

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO USE EACH KIND OF DEVICE TO ACCESS THE INTERNET

#### Mobile Phone (Any)

92.7%

Year-on-Year Change: +3.6% (+320 BPS)

#### Laptop or Desktop (Any)

74.4%

Year-on-Year Change: -6.4% (-510 BPS)

#### Smart Phone

89.0%

Year-on-Year Change: +0.3% (+30 BPS)

#### Feature Phone

4.8%

Year-on-Year Change: +71.4% (+200 BPS)

#### Tablet Device

32.7%

Year-on-Year Change: [UNCHANGED]

#### Personal Laptop or Desktop

60.4%

Year-on-Year Change: -11.8% (-810 BPS)

#### Work Laptop or Desktop

40.1%

Year-on-Year Change: +2.3% (+90 BPS)

#### Connected Television

25.7%

Year-on-Year Change: -7.6% (-210 BPS)

#### Smart Home Device 13.8%

Year-on-Year Change: +17.9% (+210 BPS)

#### Games Console

9.6%

Year-on-Year Change: +4.3% (+40 BPS)

---

Source: GWI Q3 2023

Notes: "Mobile Phone (Any)" includes users who access via a smartphone or feature phone. "Laptop or Desktop (Any)" includes users who access via either a personal computer provided by their employer. Percentage change values reflect relative changes; "BPS" values show the change in basis points, and reflect absolute changes. Comparability: Methodology changes. See NOTES ON DATA.

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- \*\*JAN 2024\*\*
- \*\*INTERNET CONNECTION SPEEDS\*\*
- \*\*MEDIAN SPEEDS AND LATENCY FOR MOBILE AND FIXED INTERNET CONNECTIONS\*\*
- \*\*Median Speed of Mobile Internet Connections\*\*
- Download (Mbps): 95.18
- Upload (Mbps): 17.67
- Latency (ms): 17
- \*\*Year-on-Year Change in Median Speed of Mobile Internet Connections\*\*
- Download: +31.9%
- Upload: +17.0%
- Latency: 0%
- \*\*Median Speed of Fixed Internet Connections\*\*
- Download (Mbps): 263.51
- Upload (Mbps): 217.42
- Latency (ms): 4

\*\*Year-on-Year Change in Median Speed of Fixed Internet Connections\*\*

Download: +20.3%Upload: +18.6%Latency: 0%

Source: Ookla. Note: Figures represent median download and upload speeds in megabits per second, and median connection latency in milliseconds in November 2023. Tip: A negative value for year-on-year change in latency represents an improvement, because lower latency should result in faster content delivery.

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## Flags/Symbols:

1. Drapeau du Singapour (en haut à droite)

---JAN 2024 - SHARE OF WEB TRAFFIC BY DEVICE PERCENTAGE OF TOTAL WEB PAGES SERVED TO WEB BROWSERS RUNNING ON EACH KIND OF DEVICE

MOBILE PHONES 59.28% YEAR-ON-YEAR CHANGE -23.9% (-1,858 BPS)

LAPTOP AND DESKTOP COMPUTERS 37.94% YEAR-ON-YEAR CHANGE +87.6% (+1,772 BPS)

TABLET DEVICES 2.77% YEAR-ON-YEAR CHANGE +44.3% (+85 BPS)

OTHER DEVICES 0% YEAR-ON-YEAR CHANGE [UNCHANGED]

Source: STATCOUNTER. Notes: Figures represent the number of web pages served to browsers running on each type of device compared with the total number of web pages served to browsers running on any device in December 2023. Percentage change values represent the change in share (i.e. in percentage of 100). For example, an increase of 3 percentage points from a starting value of 50% would equal 6%. In this

example, "BPS" values represent basis points, and indicate the absolute change. Figures may not sum to 100% due to rounding.

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PART DU TRAFIC WEB SUR MOBILE (EN GLISSEMENT ANNUEL)
POURCENTAGE DU TOTAL DES PAGES WEB SERVIES AUX NAVIGATEURS WEB
SUR LES TÉLÉPHONES MOBILES

## (Singapour)

Décembre 2013 : 24.71% (+40.6%)
Décembre 2014 : 34.73% (+17.4%)
Décembre 2015 : 40.79% (+8.7%)
Décembre 2016 : 44.33% (+75.3%)
Décembre 2017 : 77.70% (-42.1%)
Décembre 2018 : 45.02% (+26.2%)
Décembre 2019 : 56.80% (+2.4%)
Décembre 2020 : 58.19% (+17.6%)
Décembre 2021 : 68.42% (+13.8%)
Décembre 2022 : 77.86% (-23.9%)

Décembre 2023 : 59.28%

Source : Statcounter. Notes : Les chiffres représentent le nombre de pages web servies aux navigateurs tournant sur les téléphones mobiles par rapport au nombre total de pages web servies aux navigateurs sur n'importe quel appareil. Les valeurs de variation en pourcentage dans les cercles blancs représentent les variations en pourcentage par rapport à l'année précédente.

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TOP TYPES OF WEBSITES VISITED AND APPS USED

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO HAVE VISITED OR USED EACH KIND OF DIGITAL PROPERTY IN THE PAST MONTH

(FLAG: SINGAPORE)

### SINGAPORE

- 1. CHAT AND MESSAGING 97.5%
- 2. SOCIAL NETWORKS 95.8%
- 3. SEARCH ENGINES OR WEB PORTALS 85.0%
- 4. SHOPPING, AUCTIONS, OR CLASSIFIEDS 78.6%

- 5. MAPS, PARKING, OR LOCATION-BASED SERVICES 57.0%
- 6. EMAIL 56.6%
- 7. BANKING, INVESTING, OR INSURANCE 34.2%
- 8. MUSIC 34.2%
- 9. NEWS 33.0%
- 10. ENTERTAINMENT 31.0%
- 11. WEATHER 27.3%
- 12. TRAVEL 26.7%
- 13. MOBILITY SERVICES (E.G. RIDE-HAILING, BIKE HIRE) 24.6%
- 14. GAMES 24.1%
- 15. FOOD TAKEAWAY AND DELIVERY 20.8%

SOURCE: GWI (Q3 2023). FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM. COMPARABILITY: METHODOLOGY CHANGES: SEE NOTES ON DATA.

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SHARE OF WEB TRAFFIC BY BROWSER
PERCENTAGE OF TOTAL WEB PAGES SERVED TO EACH BRAND OF WEB
BROWSER RUNNING ON ANY DEVICE

SINGAPORE (with flag of Singapore)

53.6% CHROME

20.7% SAFARI

10.4% ANDROID

4.3% SAMSUNG INTERNET

3.5% FIREFOX

3.3% EDGE

1.6% OPERA

2.7% OTHERS

SOURCE: STATCOUNTER. NOTES: FIGURES REPRESENT THE NUMBER OF PAGE VIEWS SERVED TO EACH BROWSER AS A PERCENTAGE OF TOTAL PAGE VIEWS SERVED TO WEB BROWSERS RUNNING ON ANY KIND OF DEVICE IN DECEMBER 2023.

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Digital 2024 Singapore

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...

JAN 2024

SHARE OF SEARCH ENGINE REFERRALS
PERCENTAGE OF TOTAL WEB TRAFFIC REFERRED BY SEARCH ENGINES THAT
ORIGINATED FROM EACH SEARCH SERVICE

### SINGAPORE

GOOGLE 93.2%
3.9% BING
1.6% YAHOO!
0.5% BAIDU
0.4% DUCKDUCKGO
0.3% YANDEX
0.05% ECOSIA
0.1% OTHERS

SOURCE: STATCOUNTER.

NOTES: FIGURES REPRESENT THE NUMBER OF PAGE VIEW REFERRALS ORIGINATING FROM EACH SERVICE AS A PERCENTAGE OF TOTAL PAGE VIEW REFERRALS ORIGINATING FROM SEARCH ENGINES IN DECEMBER 2023. PERCENTAGE CHANGE VALUES REPRESENT RELATIVE YEAR-ON-YEAR CHANGE (I.E. AN INCREASE OF 20% FROM A STARTING VALUE OF 50% WOULD EQUAL 60%, NOT 70%).

Y-ON-Y (YEAR-ON-YEAR) % VALUES REPRESENT BASIS POINTS, AND INDICATE THE ABSOLUTE CHANGE. FIGURES MAY NOT SUM TO 100% DUE TO ROUNDING.

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(Note: Les informations de la source et des notes sont inclues pour une transcription complète) Voici la retranscription textuelle de l'image:

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<sup>\*\*</sup>JAN 2024 - TOP GOOGLE SEARCHES\*\*

<sup>\*</sup>QUERIES WITH THE GREATEST VOLUME OF GOOGLE SEARCH ACTIVITY BETWEEN 01 JANUARY 2023 and 31 DECEMBER 2023\* (Singapore Flag)

```
# - SEARCH QUERY - INDEX vs. TOP QUERY
01 - GOOGLE - 100
```

02 - WEATHER - 77

03 - TRANSLATE - 54

04 - YOUTUBE - 47

05 - WHATSAPP - 47

06 - MAP - 40

07 - NEWS - 36

08 - 4D - 32

09 - WHATSAPP WEB - 30

10 - GOOGLE TRANSLATE - 29

# - SEARCH QUERY - INDEX vs. TOP QUERY

11 - DBS - 29

12 - UOB - 23

13 - APPLE - 21

14 - TOTO - 21

15 - OCBC - 20

16 - HDB - 20

17 - FACEBOOK - 19

**18 - CALCULATOR - 19** 

19 - GMAIL - 18

20 - INSTAGRAM - 18

- \*\*SOURCE:\*\* Google Trends, based on searches conducted between 01 January 2023 and 31 December 2023
- \*\*NOTES:\*\* Any spelling errors or language inconsistencies in search queries are as published by Google Trends, and are shown "as is" to enable readers to identify potential changes in how people use language in digital environments. Google does not publish absolute search volumes. The "Index vs. Top Query" column denotes the search volumes for each query compared with the search volume of the top query.
- \*ADVISORY:\* Google Trends uses dynamic sampling, so ranks, order, and index values may vary depending on when the tool is accessed, both for the same search query and query time period.

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### \*\*Icônes:\*\*

- Flèche pour aller vers la page précédente
- Symboles pour le son sur TRANSLATE et APPLE
- Flèche pour aller vers la page suivante
- Icônes pour la table des matières, la loupe, la recherche audio, le mode plein écran, les préférences de langue et "français" JAN 2024

TOP WEBSITES: SIMILARWEB RANKING

# SIMILARWEB'S RANKING OF THE MOST VISITED WEBSITES, BASED ON WEBSITE TRAFFIC BETWEEN DECEMBER 2022 AND NOVEMBER 2023

# WEBSITE TIME AVERAGE PA		UNIQUE VISITOR	S AVERAGE
_		(MONTH AVG)	PER VISIT
01 GOOGLE.COM 45S 9.0	377 M	6.70 M	10M
02 YOUTUBE.COM 02S 11.1	140 M	5.31 M	18M
	64.0 M	3.92 M	7M
04 INSTAGRAM.COM 21S 12.6	21.4 M	2.91 M	7M
05 TWITTER.COM 35S 9.4	19.0 M	2.74 M	9M
06 YAHOO.COM 4.4	17.9 M	2.26 M	6M 00S
07 WIKIPEDIA.ORG 40S 3.0	17.6 M	2.84 M	3M
08 REDDIT.COM 20S 5.5		1.55 M	7M
09 WHATSAPP.COM 1.6		1.48 M	8M 49S
10 CHANNELNEWSAS 13S 2.6 COM	A. 15.4 M	2.04 M	ЗМ
# WEBSITE TIME AVERAGE PA		UNIQUE VISITOR	S AVERAGE
_		(MONTH AVG)	PER VISIT
11 XHAMSTER.COM 49S 2.3	15.2 M	3.27 M	2M
12 STRIPCHAT.COM 09S 4.5	14.7 M	4.19 M	3M
13 STRAITSTIMES.COI 36S 2.3	M 12.5 M	1.83 M	2M
14 SHOPEE.SG 56S 6.5	12.5 M	2.18 M	5M
15 LINKEDIN.COM 13S 8.6	11.7 M	1.27 M	7M
16 NETFLIX.COM	10.6 M	835K	6M

10.4 M	1.14 M	6M
9.18 M	1.46 M	11M
8.80 M	873K	6M
8.61 M	637K	8M
	9.18 M 8.80 M	9.18 M 1.46 M 8.80 M 873K

SOURCE: SIMILARWEB. RANKING AND VALUES BASED ON TRAFFIC BETWEEN DECEMBER 2022 AND NOVEMBER 2023. NOTES: VALUES IN THE "UNIQUE VISITORS" COLUMN REPRESENT THE NUMBER OF DISTINCT INTERNET ACCESSING REAL PEOPLE NOT REMOTELY-CONTROLLED INDIVIDUALS. SOME PEOPLE MAY USE MULTIPLE DEVICES OR BROWSERS. VALUES FOR "TOTAL VISITS" AND "UNIQUE VISITORS" REPRESENT MONTHLY AVERAGE FIGURES. "AVERAGE TIME PER VISIT" IS THE AVERAGE TIME SPENT BY USERS ON THE WEBSITE PER VISIT. THE AVERAGE VALUE FOR EACH INDIVIDUAL VISIT IS REPRESENTED IN MINUTES AND SECONDS. ADVISORY: SOME SITES FEATURED IN THIS RANKING MAY CONTAIN ADULT CONTENT. READERS SHOULD AVOID VISITING UNKNOWN DOMAINS.

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Meltwater### JAN 2024
### WATCHING ONLINE VIDEO CONTENT
\*\*PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO WATCH EACH KIND
OF VIDEO CONTENT VIA THE INTERNET EACH WEEK\*\*
\*\*SINGAPORE\*\*

---

\*\*ANY KIND OF VIDEO\*\*

\*\*91.3%\*\*

YOY: +1.8% (+160 BPS)

\*\*MUSIC VIDEO\*\*

\*\*39.1%\*\*

YOY: -5.1% (-210 BPS)

\*\*COMEDY, MEME, OR VIRAL VIDEO\*\*

\*\*27.7%\*\*

YOY: -3.8% (-110 BPS)

\*\*VIDEO LIVESTREAM\*\*

```
**19.5%**
YOY: -8.0% (-170 BPS)
**TUTORIAL OR HOW-TO VIDEO**
**24.6%**
YOY: -9.6% (-260 BPS)
**EDUCATIONAL VIDEO**
**18.9%**
YOY: -6.9% (-140 BPS)
**PRODUCT REVIEW VIDEO**
**20.6%**
YOY: -4.2% (-90 BPS)
**SPORTS CLIP OR HIGHLIGHTS VIDEO**
**20.3%**
YOY: +3.0% (+60 BPS)
**INFLUENCER VIDEOS AND VLOGS**
**18.3%**
YOY: +2.8% (+50 BPS)
**GAMING VIDEO**
**16.9%**
YOY: -2.3% (-40 BPS)
Source: GWI, Jan 2024. (FIGURES REPRESENT THE FINDINGS OF A BROAD
SURVEY OF INTERNET USERS AGED 16 TO 64.)
YOY: YEAR-ON-YEAR CHANGE (PERCENTAGE CHANGE VALUES REPRESENT
RELATIVE CHANGE IN PERCENTAGE OF POP. FROM A STARTING VALUE OF 100.
BPS VALUES REPRESENT BASIS POINTS, AND INDICATE THE ABSOLUTE
CHANGE.)
```

Comparability: METHODOLOGY CHANGES: SEE NOTES ON DATA.

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MeltwaterJAN 2024 ACCESSING ONLINE INFORMATION

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO ENGAGE IN EACH KIND OF ONLINE ACTIVITY

- USE A SEARCH ENGINE (E.G. GOOGLE, BING, DUCKDUCKGO) EACH MONTH
  - 85.0%
  - Icon of a globe inside a search icon
- USE VOICE ASSISTANTS (E.G. SIRI, GOOGLE ASSISTANT) TO FIND INFORMATION EACH WEEK
  - 12.6%
  - Icon of a microphone inside a circle
- VISIT SOCIAL NETWORKS TO LOOK FOR INFORMATION ABOUT BRANDS AND PRODUCTS
  - 33.3%
  - Icon of a conversation bubble with a shopping cart inside
- USE IMAGE SEARCH TOOLS (E.G. GOOGLE LENS, PINTEREST LENS) ON MOBILE EACH MONTH
  - 18.6%
  - Icon of a camera inside a red circle
- SCAN A QR CODE ON A MOBILE PHONE EACH MONTH
  - 48.5%
  - Icon of a QR code inside a yellow circle
- USE ONLINE TOOLS TO TRANSLATE TEXT INTO DIFFERENT LANGUAGES EACH WEEK
  - 29.2%
  - Icon of language symbol inside a blue circle

SOURCE: GWI (Q3 2023). FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM. COMPARABILITY: METHODOLOGY CHANGES: SEE NOTES ON DATA.

We are Social logo, Meltwater logo

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françaisBien sûr, voici une retranscription textuelle de l'image fournie :

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```
**JAN 2024**
**TV CONSUMPTION AND STREAMING**
**Exploring the TV viewing behaviours of internet users aged 16 to 64**
**Singapore**
**Pourcentage d'utilisateurs d'Internet qui regardent n'importe quel type de TV chaque
mois**
**96.9%**
**Changement annuel du pourcentage d'utilisateurs d'Internet qui regardent n'importe
quel type de TV**
**-0.3% ( -30 BPS)**
**Le temps quotidien que les utilisateurs d'Internet passent à regarder n'importe quel
type de TV**
**2H 40M**
**Changement annuel du temps quotidien passé à regarder la TV (tous types de
contenus)**
**-3.0% ( -4 MINS)**
**Utilisateurs d'Internet qui regardent du contenu TV en streaming / utilisateurs
d'Internet qui regardent n'importe quel type de TV**
**94.1%**
**Temps quotidien passé à regarder du contenu TV en streaming sur Internet**
**1H 21M**
**Changement annuel du temps quotidien passé à regarder du contenu TV en
streaming**
**+2.9% ( +2 MINS)**
```

\*\*Temps passé à regarder du contenu TV en streaming en pourcentage du temps total de visionnage de TV\*\*

\*\*50.5%\*\*

\*\*Source:\*\* GWI (Q3 2023). Figures represent the findings of a broad survey of internet users aged 16 to 64. See GWI.COM.

\*\*Comparability:\*\* Methodology changes: see notes on data.

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\*\*Digital 2024 Singapore\*\*

```
**we are social - Meltwater**
```

---### JAN 2024

## ## MOST STREAMED CONTENT ON DISNEY+

FliXpatrol's ranking of the most streamed content on Disney+ for full year 2023

### Most Streamed Movies on Disney+

#	Movie Name	Index
01	Elemental	100
02	Black Panther: Wakanda Fe	orever   92
03	Avengers: Endgame	71
04	Avatar: The Way of Water	70
05	Ant-Man and the Wasp: Qu	ıantumania   50
06	Guardians of the Galaxy Vo	olume 3   47
07	Spider-Man: Into the Spide	r-Verse   47
08	Avatar   -	46
09	The Little Mermaid	39
10	A Haunting in Venice	35

### Most Streamed TV Shows on Disney+

```
# TV Show Name
                       | Index |
|----|------|-----|
| 01 | Grey's Anatomy
                      | 100 |
02 | Criminal Minds | 77 |
| 03 | 369090
                  | 48 |
| 04 | How I Met Your Mother | 47 |
                   | 42 |
| 05 | Family Guy
| 06 | Moving
                    | 29 |
| 07 | Dr. Romantic
                    | 25 |
| 08 | The Mandalorian
                     | 22 |
| 09 | Loki
                 | 21 |
| 10 | The First Responders | 21
```

---

Source: FLIXPATROL | See FLIXPATROL.COM

Notes: The same content may have different titles in different countries. Rankings based on FLIXPATROL's analysis of viewing activity for full year 2023. "Index" values combine the "FLIXPOINTS" points value of the top-ranked title to the FLIXPOINTS points value of the 10th-ranked title in each platform's ranking.

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MOST STREAMED CONTENT ON AMAZON PRIME
FLIXPATROL'S RANKING OF THE MOST STREAMED CONTENT ON AMAZON
PRIME VIDEO FOR FULL-YEAR 2023

### MOST STREAMED MOVIES ON AMAZON PRIME VIDEO

# MOVIE NAME INDEX 01 HART BEAT 100 02 VARISU 84 03 PATHAAN 72 04 JAILER 62 05 CULPA MÍA 60 06 WRATH OF MAN 43 07 GEYLANG 42 08 ROCKY AUR RANI KII PREM KAHAANI 40 09 PATHU THALA 39 10 DRISHYAM 2 39

### MOST STREAMED TV SHOWS ON AMAZON PRIME VIDEO

**#TV SHOW NAME** INDEX 01 TOM CLANCY'S JACK RYAN 100 02 THE KILLING VOTE 99 03 JINNY'S KITCHEN 80 04 ISLAND 74 05 THE SUMMER LTURNED PRETTY 68 06 TALE OF THE NINE TAILED 1938 07 REACHER 50 08 BORAI DEBORAH 49 09 OUR BLOOMING YOUTH 49 10 THE WHEEL OF TIME 48

SOURCE: FLIXPATROL.COM. NOTES: THE SAME CONTENT MAY HAVE DIFFERENT TITLES IN DIFFERENT COUNTRIES. RANKINGS BASED ON FLIXPATROL'S ANALYSIS OF VIEWING ACTIVITY FOR FULL-YEAR 2023. "INDEX" VALUES CONVERT THE RELATIVE "POINTS" VALUE FOR EACH TITLE TO THE FLIXPATROL "POINTS" VALUE OF THE TOP-RANKED ITEM IN EACH PLATFORM'S RANKING.

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#### FLIXPATROL'S RANKING OF THE MOST STREAMED CONTENT ON NETFLIX FOR FULL-YEAR 2023

```
#### MOST STREAMED MOVIES ON NETFLIX
```

```
| # | MOVIE NAME | INDEX |
|----|------|-----|
| 01 | F9
                | 100 |
02 THE MOTHER
                   | 76 |
| 03 | HUNGER
                   |70 |
04 | HEART OF STONE | 64 |
| 05 | LEO | 59 |
| 06 | EXTRACTION 2
                   | 58 |
| 07 | GLASS ONION: A KNIVES OUT MYSTERY | 56 |
| 08 | WE HAVE A GHOST | 56 |
| 09 | JAWAN
                  | 55 |
| 10 | AH GIRLS GO ARMY
                        | 54 |
```

### #### MOST STREAMED TV SHOWS ON NETFLIX

```
|# |TV SHOW NAME | INDEX |
|----|------|-----|
| 01 | THE GLORY
                     | 100 |
02 KING THE LAND
                    | 80 |
| 03 | CRASH COURSE IN ROMANCE | 69 |
| 04 | STRONG GIRL NAM-SOON | 63 |
                 | 61 |
| 05 | DOCTOR CHA
| 06 | JUJUTSU KAISEN
                     | 57 |
| 07 | PHYSICAL: 100
                     |50 |
                     | 50 |
| 08 | SINGLE'S INFERNO
| 09 | MR. QUEEN
                     | 50 |
| 10 | THE GOOD BAD MOTHER | 49 |
```

#### SOURCE: FLIXPATROL. SEE FLIXPATROL.COM. NOTES: THE SAME CONTENT MAY HAVE DIFFERENT TITLES IN DIFFERENT COUNTRIES. RANKINGS BASED ON FLIXPATROL'S ANALYSIS OF VIEWING ACTIVITY FOR FULL-YEAR 2023. "INDEX" VALUES COMPARE THE FLIXPATROL "POINTS" VALUE FOR EACH TITLE TO THE FLIXPATROL "POINTS" VALUE OF THE TOP-RANKED ITEM IN EACH PLATFORM'S RANKING.

![we are social](https://www.userlogos.org/files/logos-wide/sociallog/puzzle.png) ![Meltwater](https://i1.imgut.com/f/meltwater.png)

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**ONLINE AUDIO** 

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO CONSUME EACH KIND OF AUDIO CONTENT VIA THE INTERNET EACH WEEK

(Singapore flag) SINGAPORE

WATCH OR LISTEN TO ONLINE MUSIC VIDEOS 39.1%
YEAR-ON-YEAR CHANGE
-5.1% (-210 BPS)

LISTEN TO MUSIC STREAMING SERVICES 34.3%
YEAR-ON-YEAR CHANGE
-1.7% (-60 BPS)

LISTEN TO ONLINE RADIO SHOWS OR STATIONS 19.8% YEAR-ON-YEAR CHANGE -2.0% (-40 BPS)

LISTEN TO PODCASTS 15.4% YEAR-ON-YEAR CHANGE -6.1% (-100 BPS)

LISTEN TO AUDIO BOOKS 12.0% YEAR-ON-YEAR CHANGE +4.3% (+50 BPS)

SOURCE: GWI (Q3 2023). FIGURES PRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM. NOTES: YEAR-ON-YEAR CHANGE VALUES REPRESENT THE RELATIVE CHANGE IN AN INTEGER OF (2%). FOR THIS PURPOSE, A STARTING VALUE OF 50% WOULD EQUAL 100. (BPS) VALUES REPRESENT THE ABSOLUTE CHANGE IN BASIS POINTS. COMPARABILITY: METHODOLOGY CHANGES. SEE NOTES ON DATA.

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DEVICES USED TO PLAY VIDEO GAMES
PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO PLAY VIDEO GAMES
ON EACH KIND OF DEVICE

### SINGAPORE

Any Device 84.0%

YOY: +2.8% (+230 BPS)

Smartphone 72.5%

YOY: +7.2% (+490 BPS)

Laptop or Desktop 37.1%

YOY: +13.5% (+440 BPS)

Games Console 20.4%

YOY: +1.5% (+30 BPS)

Tablet 19.4%

YOY: +24.4% (+380 BPS)

Hand-Held Gaming Device 12.4%

YOY: +20.4% (+210 BPS)

Media Streaming Device

5.3%

YOY: +20.5% (+90 BPS)

Virtual Reality Headset 3.9%

YOY: -9.3% (-40 BPS)

SOURCE: GWI Q4 2023. FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM/QUOTES. NOTES: "YOY" FIGURES REPRESENT YEAR-ON-YEAR CHANGE. PERCENTAGE CHANGE VALUES REPRESENT THE RELATIVE CHANGE IN PERCENTAGE POINTS FROM A STARTING VALUE OF ZERO, BUT WOULD BE EQUAL ON A "HOT, NOT" BASIS. "BPS" VALUES REPRESENT BASIS POINTS, AND INDICATE THE ABSOLUTE CHANGE. SEE NOTES ON DATA.

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MOST STREAMED CONTENT ON HBO FLIXPATOR'S RANKING OF THE MOST STREAMED CONTENT ON HBO FOR FULLYEAR 2023

### MOST STREAMED MOVIES ON HBO:

# MOVIE NAME INDEX

01 TOP GUN: MAVERICK 100

02 HARRY POTTER AND THE PHILOSOPHER'S STONE 93

03 BLACK ADAM 72

04 JURASSIC WORLD DOMINION 64

05 EVERYTHING EVERYWHERE ALL AT ONCE 58

06 MEG 2: THE TRENCH 55

07 THE FLASH 49

08 HARRY POTTER AND THE CHAMBER OF SECRETS 42

09 SHAZAM! FURY OF THE GODS 35

10 DUNGEONS & DRAGONS: HONOR AMONG THIEVES 33

## MOST STREAMED TV SHOWS ON HBO:

# TV SHOW NAME INDEX

01 THE LAST OF US 100

02 GAME OF THRONES 88

03 HOUSE OF THE DRAGON 80

04 SUCCESSION 75

05 RICK AND MORTY 65

06 AND JUST LIKE THAT... 44

07 THE IDOL 36

08 THE WHITE LOTUS 36

09 SEX AND THE CITY 27

10 GOTHAM KNIGHTS 22

SOURCE: FLIXPATOR. SEE FLIXPATOR.COM. NOTES: THE SAME CONTENT MAY HAVE DIFFERENT TITLES IN DIFFERENT COUNTRIES. RANKINGS BASED ON FLIXPATOR'S ANALYSIS OF VIEWING ACTIVITY FOR FULL-YEAR 2023. "INDEX" VALUES COMBINE THE FLIXPATOR "POINTS" VALUE FOR EACH TITLE IN THE FLIXPATOR "POINTS" VALUE OF THE TOP-RANKED TITLE IN EACH PLATFORM'S RANKING.

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SMART HOME MARKET OVERVIEW (VALUE OF THE MARKET FOR SMART HOME DEVICES IN U.S. DOLLARS)

### SINGAPORE

NUMBER OF HOMES WITH SMART HOME DEVICES 588.2 THOUSAND YEAR-ON-YEAR CHANGE +21.9% (+106 THOUSAND)

TOTAL ANNUAL VALUE OF THE SMART HOME DEVICES MARKET \$227.1 MILLION
YEAR-ON-YEAR CHANGE
+15.7% (+\$31 MILLION)

VALUE OF SMART HOME APPLIANCES MARKET \$96.72 MILLION YEAR-ON-YEAR CHANGE +15.2% (+\$13 MILLION)

VALUE OF SMART HOME CONTROL & CONNECTIVITY DEVICE MARKET \$54.02 MILLION
YEAR-ON-YEAR CHANGE
+20.2% (+\$9.1 MILLION)

VALUE OF SMART HOME SECURITY DEVICE MARKET \$29.22 MILLION YEAR-ON-YEAR CHANGE +15.4% (+\$3.9 MILLION)

VALUE OF SMART HOME ENTERTAINMENT DEVICE MARKET \$20.75 MILLION
YEAR-ON-YEAR CHANGE
+8.8% (+\$1.7 MILLION)

VALUE OF SMART HOME COMFORT & LIGHTING MARKET \$17.19 MILLION YEAR-ON-YEAR CHANGE +14.5% (+\$2.2 MILLION)

VALUE OF SMART HOME ENERGY MANAGEMENT MARKET \$9.16 MILLION YEAR-ON-YEAR CHANGE SOURCE: STATISTA DIGITAL MARKET OUTLOOK, SEE STATISTA.COM NOTES: "SMART HOME DEVICES" INCLUDE DIGITALLY CONNECTED AND CONTROLLED HOME DEVICES THAT CAN BE REMOTELY CONNECTED, MONITORED, CONTROLLED AND ENABLED VIA THE INTERNET FROM HOME OR OUTSIDE. NUMBERS HAVE BEEN PROJECTED USING SINGAPORE'S HOUSEHOLD WEBS AS BENCHMARK. ALL VALUES REFER TO EACH

CALENDAR YEAR. USAGE AND HOUSEHOLD PENETRATION RATES REFER TO THE ACTIVE USAGE OF SMART HOME DEVICES. ALL VALUES SHOWN ARE IN US DOLLARS. TO CONVERT TO LOCAL CURRENCY, USING THE EXCHANGE RATE FOR END OF DECEMBER 2022 IN STATISTA GLOBAL OUTLOOK. FINLANTED VALUES FOR 2022 HAVE BEEN CONVERTED INTO US DOLLARS USING AS FIXED EXCHANGE RATE VALUES. EARLIER VALUES HAVE BEEN CONVERTED USING THE EXCHANGE RATE VALUES AT THAT POINT IN TIME. DATA STATUS: AS OF JANUARY 2023. TO ENSURE COMPARABILITY, BEST EFFORTS WERE MADE TO KEEP PROJECTIONS TIME AND BASELINE-CONSISTENT.

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AVERAGE ANNUAL REVENUE PER SMART HOME

AVERAGE ANNUAL SPEND ON SMART HOME DEVICES PER SMART HOME (U.S. DOLLARS)

PENETRATION OF SMART HOME DEVICES 39.9%
YEAR-ON-YEAR CHANGE +19.3% (+646 BPS)

ARPU: SPEND ON ALL SMART HOME DEVICES \$386 YEAR-ON-YEAR CHANGE -5.1% (-\$20.70)

ARPU: SMART HOME APPLIANCES \$335 YEAR-ON-YEAR CHANGE -14.5% (-\$56.70)

ARPU: SMART HOME CONTROL & CONNECTIVITY DEVICES \$184

YEAR-ON-YEAR CHANGE -12.4% (-\$26.10)

ARPU: SMART HOME SECURITY DEVICES \$101 YEAR-ON-YEAR CHANGE -14.3% (-\$16.90)

ARPU: SMART HOME ENTERTAINMENT DEVICES \$78.04 YEAR-ON-YEAR CHANGE -16.6% (-\$15.53)

ARPU: SMART HOME COMFORT & LIGHTING \$58.45
YEAR-ON-YEAR CHANGE
-14.3% (-\$9.75)

ARPU: SMART HOME ENERGY MANAGEMENT \$38.99 YEAR-ON-YEAR CHANGE -16.7% (-\$7.84)

SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE STATISTA.COM. NOTES: SMART HOME DEVICES INCLUDE DIGITALY CONNECTED AND CONTROLLED HOME DEVICES THAT CAN BE REMOTELY CONTROLLED, SENSORS, AUTOMATION AND CLOUD SERVICES. PENETRATION RATE REFERS TO THE SHARE OF HOUSEHOLDS THAT CONNECT THESE DEVICES AND APPLICATIONS TO REMOTE CONTROL AND TO EACH OTHER. AVERAGE REVENUE PER UNIT (ARPU) DESCRIBES THE AVERAGE ANNUAL REVENUE PER SMART HOME THAT CONNECTS THESE DEVICES AND APPLICATIONS. YEAR-ON-YEAR CHANGE REFERS TO SPEND PER SMART HOME. THE VALUES REPRESENT AVERAGES ACROSS DIFFERENT SEGMENTS WITH WEIGHTED RATES BASED ON SMART HOMES AS A REEULT OF ECONOMIC INDICATORS IN EACH COUNTRY AND THE EVOLUTION OF REVENUE PER SMART HOME. COMPARABILITY: BAS CHANGES IN METHODOLOGY AND REPORTING PERIOD.

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We Are Social, MeltwaterJAN 2024

USE OF ONLINE FINANCIAL SERVICES
PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO OWN OR USE EACH
KIND OF DIGITAL FINANCIAL SERVICE

## USE A BANKING, INVESTMENT, OR INSURANCE WEBSITE OR MOBILE APP EACH MONTH

(Green circle with a white illustration of a bank) 34.2%

YOY: -10.7% (-410 BPS)

## USE A MOBILE PAYMENT SERVICE (E.G. APPLE PAY, SAMSUNG PAY) EACH MONTH

(Blue circle with a white illustration of a mobile payment) 34.9%

YOY: +8.7% (+280 BPS)

OWN ANY FORM OF CRYPTOCURRENCY (E.G. BITCOIN, ETHER) (Red circle with a white illustration of a Bitcoin symbol)

13.6%

YOY: -11.1% (-170 BPS)

SOURCE: GWI (Q3 2023) FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM

NOTES: "YOY" FIGURES REPRESENT YEAR-ON-YEAR CHANGE. PERCENTAGE CHANGE VALUES REPRESENT RELATIVE CHANGE IN PERCENTAGES OF POP. FROM A STARTING VALUE OF 100, WOULD EQUAL 64%, NOT 19%. "BPS" VALUES REPRESENT BASIS POINTS, AND INDICATE THE ABSOLUTE CHANGES. COMPARABILITY: METHODOLOGY CHANGES: SEE NOTES ON DATA.

We Are Social X Meltwater

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Online Privacy and Security

Perspectives and activities of online adults relating to their online data privacy and security

[Singapore Flag] Singapore

Express concern about what is real vs. what is fake on the internet 65.2%

Worry about how companies might use their online data 35.9%

Decline cookies on websites at least some of the time 40.4%

Use a tool to block advertisements on the internet at least some of the time 33.4%

Use a virtual private network (VPN) to access the internet at least some of the time 28.6%

Sources: Data for "Concerns about what is real vs. what is fake on the internet" via Reuters Institute 2023 digital news report. Figures represent the findings of a study of online news consumers aged 18-65; bit.ly/digitalnewsreportfig. Data for all other data points: GWI Q3 2023. Figures represent the findings of a broad survey of internet users aged 16 to 64; see GWI.com.

We are social Meltwater

Digital 2024 Singapore

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Headlines for social media adoption and use [Note: User identities may not represent unique individuals]

SINGAPORE [Flag of Singapore]

NUMBER OF SOCIAL MEDIA USER IDENTITIES 5.13 MILLION

Quarter-on-quarter change in social media user identities 0%
[UNCHANGED]

Year-on-year change in social media user identities +1.0% +50 THOUSAND

Average daily time spent using social media 2H 14M YOY: +<1 MIN

Average number of social platforms used each month

SOCIAL MEDIA USER IDENTITIES vs. TOTAL POPULATION 85.0%

SOCIAL MEDIA USER IDENTITIES AGED 18+ vs. POPULATION AGED 18+ 87.0%

SOCIAL MEDIA USER IDENTITIES vs. INDIVIDUALS USING THE INTERNET 88.6%

FEMALE SOCIAL MEDIA USER IDENTITIES vs. TOTAL SOCIAL MEDIA USER IDENTITIES 47.2%

MALE SOCIAL MEDIA USER IDENTITIES vs. TOTAL SOCIAL MEDIA USER IDENTITIES 52.8%

Sources: Kepios analysis, company advertising resources, online data research center, Ookla, IMF, GWI Q4 2023. Note: Average number of platforms includes data for YouTube. Advisory: Social media user identities may not represent unique individuals; comments on data provided here should be compared to source accordingly.

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MOST USED SOCIAL MEDIA PLATFORMS

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO USE EACH PLATFORM EACH MONTH

NOTE: YOUTUBE IS NOT OFFERED AS AN ANSWER OPTION FOR THIS QUESTION IN GWI'S SURVEY, SO IT WILL NOT APPEAR IN THIS RANKING

#### **SINGAPORE**

- 1. WHATSAPP 74.7%
- 2. FACEBOOK 72.7%
- 3. INSTAGRAM 60.3%
- 4. TIKTOK 52.5%
- 5. TELEGRAM 47.8%
- 6. FACEBOOK MESSENGER 40.6%
- 7. LINKEDIN 36.3%
- 8. X (TWITTER) 30.8%
- 9. WECHAT 28.2%
- 10. IMESSAGE 21.6%

Source: GWI Q3 2023. Figures represent the findings of a broader survey of internet users aged 16 to 64. (© GWI) GWI.COM

Note: YouTube is not offered as an answer option for this question in GWI's survey. Comparability: As a result of a historic change that was made in our previous reports (based on a previous question in GWI's survey that included YouTube as a standard answer option), this year's reported figures include the impact of this different question wording. While GWI's change to the question's wording may mean that the values and rank order shown are not directly comparable with those shown in earlier reports, the latest figures do represent a new industry benchmark.

we are social @ Meltwater

Digital 2024 Singapore [60 sur 131]Bien sûr, voici la retranscription textuelle de l'image :

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- \*\*JAN 2024 MAIN REASONS FOR USING SOCIAL MEDIA\*\*
- \*\*PRIMARY REASONS WHY SOCIAL MEDIA USERS AGED 16 TO 64 USE SOCIAL MEDIA PLATFORMS\*\*

[SINGAPORE FLAG]
\*\*SINGAPORE\*\*

- KEEPING IN TOUCH WITH FRIENDS AND FAMILY 43.4%
- FILLING SPARE TIME 35.5%
- READING NEWS STORIES 32.6%
- SEEING WHAT'S BEING TALKED ABOUT 28.2%
- FINDING CONTENT (E.G. ARTICLES, VIDEOS) 26.4%
- FINDING INSPIRATION FOR THINGS TO DO AND BUY 24.0%
- WATCHING LIVE STREAMS 21.9%
- SEEING CONTENT FROM YOUR FAVOURITE BRANDS 21.1%
- AVOIDING MISSING OUT ON THINGS (FOMO) 18.8%
- FINDING PRODUCTS TO PURCHASE 17.8%
- POSTING ABOUT YOUR LIFE 17.5%
- WORK-RELATED NETWORKING OR RESEARCH 17.0%
- FOLLOWING CELEBRITIES OR INFLUENCERS 16.7%
- WATCHING OR FOLLOWING SPORTS 16.5%
- FINDING LIKE-MINDED COMMUNITIES AND INTEREST GROUPS 15.7%

Source: GWI Q4 2023. FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM. NOTE: FIGURES REPRESENT THE SHARE OF INTERNET USERS AGED 16 TO 64 WHO REPORT USING AT LEAST ONE SOCIAL MEDIA OR MESSENGER PLATFORM IN THE PAST MONTH.

COMPARABILITY: METHODOLOGY CHANGES: SEE NOTES ON DATA

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[we are social LOGO][Meltwater LOGO]

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Ceci conclut la retranscription textuelle de l'image fournie. Voici la retranscription textuelle de l'image :

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\*\*JAN 2024 | DEMOGRAPHIC PROFILE OF META'S AD AUDIENCE\*\*

Share of combined, deduplicated potential advertising reach across Facebook, Instagram, and Messenger, by age and gender

## \*\*Singapore\*\*

Age Group	Female   Male
18 - 24 Years Old	9.0%   7.1%
25 - 34 Years Old	15.8%   15.9%
35 - 44 Years Old	11.9%   11.3%
45 - 54 Years Old	7.0%   6.7%
55 - 64 Years Old	4.4%   4.1%
65+ Years Old	3.4%   3.4%

\*\*Sources:\*\* Kepios analysis, Meta's advertising resources. Note: Meta only permits people aged 13 and above to use its platforms, so while there may be users below the age of 13, they do not feature in the available data. Meta's advertising resources only publish gender data for "female" and "male". Comparability: Important base data revisions and source reporting changes. Values are not comparable with values published in our previous reports.

Logo: We Are Social Logo: Meltwater

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\*\*Digital 2024 Singapore\*\*JAN 2024

TIME SPENT USING SOCIAL MEDIA APPS

AVERAGE TIME PER MONTH THAT ACTIVE USERS SPENT USING EACH
PLATFORM'S ANDROID APP BETWEEN 01 JULY AND 30 SEPTEMBER 2023

TIKTOK: 33H 23M YOUTUBE: 27H 39M FACEBOOK: 16H 07M WHATSAPP: 16H 03M INSTAGRAM: 10H 26M TELEGRAM: 4H 44M X (TWITTER): 3H 14M

FACEBOOK MESSENGER: 2H 46M

LINE: 2H 13M

PINTEREST: 1H 29M SNAPCHAT: 1H 08M LINKEDIN: 0H 47M

Note: Figures represent average number of hours spent per user, per month using each platform's mobile app on Android phones between 01 July and 30 September 2023

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Digital 2024 Singapore

Source: Data Intelligence. See Data.ai. Note: Figures represent average number of hours spent per user, per month using each platform's mobile app on Android phones between 01 July and 30 September 2023. We are social. Meltwater.### JAN 2024 | FAVOURITE SOCIAL MEDIA PLATFORMS

\*\*PERCENTAGE OF ACTIVE SOCIAL MEDIA USERS AGED 16 TO 64 WHO SAY THAT EACH OPTION IS THEIR "FAVOURITE" SOCIAL MEDIA PLATFORM\*\*

```
**Singapore**
```

- 1. \*\*WHATSAPP\*\* 27.2%
- 2. \*\*FACEBOOK\*\* 16.7%
- 3. \*\*TIKTOK\*\* 14.2%
- 4. \*\*INSTAGRAM\*\* 13.1%
- 5. \*\*TELEGRAM\*\* 5.2%
- 6. \*\*WECHAT\*\* 2.2%
- 7. \*\*X (TWITTER)\*\* 2.2%
- 8. \*\*REDDIT\*\* 2.1%
- 9. \*\*FACEBOOK MESSENGER\*\* 1.9%
- 10. \*\*LINKEDIN\*\* 1.5%

\*SOURCE:\* GWI (Q4 2023). \*NOTES:\* ONLY INCLUDES INTERNET USERS AGED 16 TO 64 WHO HAVE USED AT LEAST ONE SOCIAL MEDIA PLATFORM IN THE PAST MONTH. SURVEY RESPONDENTS COULD CHOOSE FROM OTHER OPTIONS (NOT SHOWN ON THIS CHART), SO VALUES MIGHT NOT SUM TO 100%. YOUTUBE IS NOT AVAILABLE AS AN ANSWER TO THIS QUESTION IN

GWI'S SURVEY. WE EXCLUDE GWI'S VALUES FOR TIKTOK IN CHINA SEPARATELY AS "DOUTYIN", AS IT'S EVIDENCE'S COMPARABLE REPORTING OF USER NUMBERS FOR EACH PLATFORM. \*COMPARABILITY:\* METHODOLOGY CHANGES. SEE NOTES ON DATA.

#### Digital 2024 Singapore | 61 sur 131
#### Powered by: wearesocial, MeltwaterJAN 2024
MONTHLY SOCIAL MEDIA APP SESSIONS
AVERAGE NUMBER OF TIMES THAT ACTIVE USERS OF EACH PLATFORM'S
ANDROID APP OPEN THE RESPECTIVE APP EACH MONTH

#### **SINGAPORE**

WHATSAPP - 977.8
TIKTOK - 380.2
INSTAGRAM - 340.0
TELEGRAM - 336.8
FACEBOOK - 252.9
YOUTUBE - 212.0
LINE - 158.9
FACEBOOK MESSENGER - 132.6
X (TWITTER) - 114.9
SNAPCHAT - 71.7
PINTEREST - 47.5
LINKEDIN - 46.7

SOURCE: DATA AI INTELLIGENCE. SEE DATA.AI. NOTES: "ACTIVE USERS" DENOTE USERS WHO OPEN THE RESPECTIVE PLATFORM'S APP ON AN ANDROID PHONE AT LEAST ONCE IN A GIVEN CALENDAR MONTH. FIGURES REPRESENT THE AVERAGE NUMBER OF TIMES THAT ACTIVE USERS OF THE RESPECTIVE PLATFORM'S ANDROID APP OPENED THAT APP EACH MONTH BETWEEN 01 JULY AND 30 SEPTEMBER 2023.

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WEB TRAFFIC REFERRALS FROM SOCIAL MEDIA
SHARE OF WEB TRAFFIC ARRIVING ON THIRD-PARTY WEBSITES VIA CLICKS
OR TAPS ON LINKS PUBLISHED IN SOCIAL MEDIA PLATFORMS (ANY DEVICE)

**SINGAPORE** 

FACEBOOK 48.0% X (TWITTER) 15.1% YOUTUBE 11.4% INSTAGRAM 10.7% PINTEREST 9.9% REDDIT 2.5% LINKEDIN 1.6% OTHERS 0.8%

SOURCE: STATCOUNTER. NOTES: SHARE DOES NOT INCLUDE TRAFFIC FROM MESSENGER PLATFORMS. DATA ARE ONLY AVAILABLE FOR A SELECTION OF PLATFORMS AND PERCENTAGES REFLECT SHARE OF AVAILABLE PLATFORMS ONLY. FIGURES REPRESENT THE SHARE OF WEB TRAFFIC ARRIVING ON THIRD-PARTY WEBSITES VIA CLICKS OR TAPS ON LINKS PUBLISHED ON EACH PLATFORM AS A PERCENTAGE OF TOTAL WEB TRAFFIC ARRIVING FROM THE AVAILABLE SELECTION OF SOCIAL PLATFORMS IN DECEMBER 2023.

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français\*\*JAN 2024\*\*

\*\*USE OF SOCIAL MEDIA FOR BRAND RESEARCH\*\*

\*\*PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO USE EACH SOCIAL MEDIA CHANNEL TO FIND INFORMATION ABOUT BRANDS AND PRODUCTS\*\*

```
**ANY KIND OF SOCIAL MEDIA PLATFORM**
**64.9%**
**YOY: +3.5% (+220 BPS)**

**SOCIAL NETWORKS**
**33.3%**
**YOY: -2.6% (-90 BPS)**

**QUESTION & ANSWER SITES (E.G. QUORA)**
**15.6%**
**YOY: -6.0% (-100 BPS)**

**MESSAGING AND LIVE CHAT SERVICES**
**11.4%**
**YOY: -0.9% (-10 BPS)**
```

```
**FORUMS AND MESSAGE BOARDS**
**14.5%**
**YOY: -2.0% (-30 BPS)**
**MICRO-BLOGS (E.G. X / TWITTER)**
**7.5%**
**YOY: -2.6% (-20 BPS)**
**VLOGS (BLOGS IN A VIDEO FORMAT)**
**8.4%**
**YOY: -3.4% (-30 BPS)**
**ONLINE PINBOARDS (E.G. PINTEREST)**
**6.3%**
**YOY: [UNCHANGED]**
**SOURCE:** GW1.1 JAN 2024 FIGURES REPRESENT THE FINDINGS OF A
BROAD SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GW.COM. NOTE:
VALUES FOR "ANY KIND OF SOCIAL MEDIA PLATFORM" INCLUDE AT LEAST ONE
OF: SOCIAL NETWORKS, QUESTION AND ANSWER SITES (E.G. QUORA),
FORUMS AND MESSAGE BOARDS, MESSAGING AND LIVE CHAT SERVICES (E.G.
MICRO-BLOGS (E.G. X / TWITTER), BLOGS (TECHNOLOGY, BUSINESS ETC),
VLOGS (BLOGS RECORDED IN A VIDEO FORMAT), AND ONLINE PINBOARDS
(E.G. PINTEREST). COMPARABILITY METHODOLOGY CHANGES: SEE NOTES ON
DATA.
**Digital 2024 Singapore**
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**we are social™**
**Meltwater™**
**Singapore**Bien sûr, voici la retranscription textuelle de l'image :
**JAN 2024**
**FACEBOOK'S SHARE OF SOCIAL MEDIA REFERRALS**
WEB TRAFFIC REFERRED BY FACEBOOK AS A PERCENTAGE OF WEB TRAFFIC
REFERRED BY SOCIAL MEDIA PLATFORMS (ANY DEVICE)
**68.40%**
DEC 2013 +21.7%
```

\*\*83.23%\*\*

DEC 2014 +11.2% \*\*92.55%\*\*

DEC 2015 -6.4% \*\*86.61%\*\*

DEC 2016 -7.3% \*\*80.29%\*\*

DEC 2017 -25.4% \*\*59.87%\*\*

DEC 2018 +16.2% \*\*69.58%\*\*

DEC 2019 -21.8% \*\*54.38%\*\*

DEC 2020 +31.7% \*\*71.61%\*\*

DEC 2021 -31.2% \*\*49.30%\*\*

DEC 2022 -2.6% \*\*48.00%\*\*

**DEC 2023** 

---

Source: \*\*DataReportal\*\*

Notes: Data are only available for a selection of platforms, and percentages reflect Facebook's share of available platforms only. Figures represent the share of web traffic referred to third-party websites via links to social platforms. We base these quotas on Facebook as a percentage of total web traffic driving from social media, not Facebook's share of social media referrals. Therefore, an increase of one percentage point (pp) represents a relative year-on-year change in the share of site totals compared to actual web traffic from Facebook. For a starting value of 50%, of which 5 pp would equal 60%, not 55%.

Sources: various industry sources. Values represent share of site totals for web referrals from Facebook.

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Additional information available on request.

Dataportal by We Are Social x Meltwater

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SOCIAL MEDIA ACCOUNT TYPES FOLLOWED

PERCENTAGE OF SOCIAL MEDIA USERS AGED 16 TO 64 WHO FOLLOW EACH TYPE OF ACCOUNT ON SOCIAL MEDIA

- FRIENDS, FAMILY, OR OTHER PEOPLE YOU KNOW: 43.5%
- RESTAURANTS, CHEFS, OR FOOD PERSONALITIES: 23.3%
- ACTORS, COMEDIANS, OR OTHER PERFORMERS: 21.5%
- INFLUENCERS OR OTHER EXPERTS: 20.3%
- TV SHOWS OR CHANNELS: 20.3%
- ENTERTAINMENT, MEMES, OR PARODY ACCOUNTS: 18.7%
- BANDS, SINGERS, OR OTHER MUSICIANS: 18.0%
- COMPANIES AND BRANDS YOU PURCHASE FROM: 17.8%
- COMPANIES AND BRANDS YOU'RE CONSIDERING PURCHASING FROM: 16.6%
- SPORTS PEOPLE AND TEAMS: 15.1%
- CONTACTS RELEVANT TO YOUR WORK: 14.4%
- COMPANIES RELEVANT TO YOUR WORK: 13.1%
- TRAVEL WRITERS AND COMPANIES: 12.8%
- WILDLIFE ORGANISATIONS OR ANIMALS: 12.2%
- FITNESS EXPERTS OR ORGANISATIONS: 12.1%

## [Flag of Singapore]

Source: GWI (Q3 2023) Figures represent the findings of a broad survey of interent users aged 16 to 64. See GWI.COM. Comparability: Methodology changes. See notes on data.

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FACEBOOK ENGAGEMENT RATES: LOCOWISE

Facebook page post engagements as a percentage of total page fans, as reported by LOCOWISE

Average Facebook page post engagements vs. page fans: all post types

0.03%

Average Facebook page post engagements vs. page fans: photo posts

0.06%

Average Facebook page post engagements vs. page fans: video posts

0.03%

Average Facebook page post engagements vs. page fans: link posts

0.003%

Average Facebook page post engagements vs. page fans: status posts

0.01%

Source: LOCOWISE figures represent averages for the period between 1 September and 30 November 2023. Notes: Percentages compare the combined total of reactions, comments, and shares with the total number of page fans. Figures are averaged based on a wide variety of different kinds of page, with different audience sizes, in various countries around the world.

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[Icons of each type of post, and a flag of Singapore]JAN 2024

FACEBOOK: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON FACEBOOK

NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS

**SINGAPORE** 

TOTAL POTENTIAL REACH OF ADS ON FACEBOOK 3.70 MILLION

FACEBOOK AD REACH VS. TOTAL POPULATION 61.3%

FACEBOOK AD REACH VS. TOTAL INTERNET USERS 63.9%

QUARTER-ON-QUARTER CHANGE IN REPORTED FACEBOOK AD REACH +2.8% +100 THOUSAND

YEAR-ON-YEAR CHANGE IN REPORTED FACEBOOK AD REACH +12.1% +400 THOUSAND

SHARE: FEMALE FACEBOOK AD REACH VS. OVERALL FACEBOOK AD REACH 47.9%

SHARE: MALE FACEBOOK AD REACH VS. OVERALL FACEBOOK AD REACH 52.1%

ADOPTION: OVERALL FACEBOOK AD REACH (AGED 18+) VS. OVERALL POPULATION (AGED 18+) 71.4%

ADOPTION: FEMALE FACEBOOK AD REACH (AGED 18+) VS. FEMALE POPULATION (AGED 18+) 68.9%

ADOPTION: MALE FACEBOOK AD REACH (AGED 18+) VS. MALE POPULATION (AGED 18+) 68.2%

SOURCES: META ADVERTISING RESOURCES; KEPIOS ANALYSIS WE ARE SOCIAL

NOTES: BASED ON MIDPOINTS OF PUBLISHED RANGES; GENDER DATA ONLY AVAILABLE FOR "FEMALE" AND "MALE"; SOURCE DATA FOR REACH FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS; ROUNDED FIGURES MAY NOT ADD UP TO 100%. INTERNET USER NUMBERS COMPARED WITH ITU DATA; SOCIAL MEDIA USERS COMPARED WITH PLATFORM'S ADVERTISING AUDIENCES; ADDRESSABLE AD AUDIENCE NUMBERS COMPARED WITH RELEVANT ELIGIBLE AUDIENCES. FOR MORE DETAILED DEFINITIONS OF BASES, NOTES ON COMPARABILITY, AND SOURCES. PLEASE REFER TO THE FULL REPORT.

ADVISORY: REPORTED AUDIENCE FIGURES MAY NOT REPRESENT UNIQUE

# INDIVIDUALS OR MATCH THE IDENTIFIABLE TAKES OF A BUSINESSABLE IGROUP (Fractive Kapses only, and changes in resident populations).

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we are social ©Meltwater### Top YouTube Searches (Jan 2024)

\*\*Queries with the greatest volume of YouTube search activity between 01 January 2023 and 31 December 2023\*\*

#### #### Left Column:

- 1. \*\*Search Query:\*\* SONG \*\*Index:\*\* 100
- 2. \*\*Search Query:\*\* HOW \*\*Index:\*\* 79
- 3. \*\*Search Query:\*\* SONGS \*\*Index:\*\* 53
- 4. \*\*Search Query:\*\* SINGAPORE \*\*Index:\*\* 37
- 5. \*\*Search Query:\*\* MUSIC \*\*Index:\*\* 27
- 6. \*\*Search Query:\*\* KARAOKE \*\*Index:\*\* 20
- 7. \*\*Search Query:\*\* NEWS \*\*Index:\*\* 13
- 8. \*\*Search Query:\*\* ROBLOX \*\*Index:\*\* 13
- 9. \*\*Search Query:\*\* TAMIL MOVIE \*\*Index:\*\* 13
- 10. \*\*Search Query:\*\* TAMIL SONGS 
  \*\*Index:\*\* 12

## #### Right Column:

```
12. **Search Query:** TIKTOK
  **Index:** 11
13. **Search Query:** DJ
  **Index:** 11
14. **Search Query:** FOOTBALL
  **Index:** 10
15. **Search Query:** MINECRAFT
  **Index:** 9
16. **Search Query:** TAMIL FULL MOVIE
  **Index:** 8
17. **Search Query:** ANIME
  **Index:** 8
18. **Search Query:** WORKOUT
  **Index:** 7
19. **Search Query:** CAT
  **Index:** 7
20. **Search Query:** COMEDY
  **Index:** 7
**Source:** Google Trends, based on searches conducted on YouTube between 01
January 2023 and 31 December 2023.
**Note:** May include spelling errors or language inconsistencies.
**Advisory:** Google Trends uses dynamic sampling, and index values may vary
depending on when the tool is accessed, even for the same time period.
**Footer:** Digital 2024 Singapore
**Page:** 72 of 131
**Languages:** français
**Logos:** We Are Social, MeltwaterBien sûr, voici la retranscription textuelle de l'image
fournie:
**JAN 2024**
**YOUTUBE: ADVERTISING AUDIENCE OVERVIEW**
```

\*THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON YOUTUBE\*

\*NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS\*

\*\*TOTAL POTENTIAL REACH OF ADS ON YOUTUBE\*\* Icone de YouTube \*\*5.13 MILLION\*\* \*\*YOUTUBE AD REACH vs. TOTAL POPULATION\*\* Icone de personnages \*\*85.0%\*\* \*\*YOUTUBE AD REACH vs. TOTAL INTERNET USERS\*\* Icone d'un globe terrestre \*\*88.6%\*\* \*\*QUARTER-ON-QUARTER CHANGE IN REPORTED YOUTUBE AD REACH\*\* Icone d'un calendrier avec "90" \*\*0% [UNCHANGED]\*\*

\*\*YEAR-ON-YEAR CHANGE IN REPORTED YOUTUBE AD REACH\*\*

Icone d'un calendrier avec "365"

```
**+1.0%**
**+50 THOUSAND**
**SHARE: FEMALE YOUTUBE AD REACH AGED 18+ vs. OVERALL YOUTUBE AD
REACH AGED 18+**
Icone d'une femme
**47.2%**
**SHARE: MALE YOUTUBE AD REACH AGED 18+ vs. OVERALL YOUTUBE AD
REACH AGED 18+**
Icone d'un homme
**52.8%**
**ADOPTION: OVERALL YOUTUBE AD REACH AGED 18+ vs. OVERALL
POPULATION AGED 18+**
Icone de trois personnes (2 adultes, 1 enfant)
**87.0%**
**ADOPTION: FEMALE YOUTUBE AD REACH AGED 18+ vs. FEMALE POPULATION
AGED 18+**
Icone d'une femme et d'un enfant
**86.3%**
**ADOPTION: MALE YOUTUBE AD REACH AGED 18+ vs. MALE POPULATION
AGED 18+**
Icone d'un homme et d'un enfant
```

\*\*87.7%\*\*

---

\*Sources: Google's advertising resources; Kepios analysis. Notes: Data are not available for all countries. Values based on available data only. Age and gender data are only available for "adults aged 18 and above". Values based on YouTube users aged 18+ only. Audience figures represent monthly active users. Values represent Kepios analysis of Google's advertising resources and of underlying third-party survey data published by Google. Various updates to advertising audience reach data mean that figures on this slide are not comparable with figures published in previous reports.\*

---

\_lcones en bas de la page:\_

\*Bouton précédent - Retour à la page précédente - Rechercher - Signet - Petit écran (miniature) - Lien ou bouton "play" - Q&R - Téléchargement\*

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\*Langue: français\*

\_Logo de We Are Social - Logo de Meltwater\_

\*Digital 2024 Singapore\*

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Le drapeau de Singapour en haut à droite avec "SINGAPORE"

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### JAN 2024 MESSENGER: ADVERTISING AUDIENCE OVERVIEW

\*\*The potential audience that marketers can reach with ads on Facebook Messenger.\*\*
Note: Please read the important notes on comparing data at the start of this report
before comparing data on this chart with previous reports.

#### Total Potential Reach of Ads on Messenger 1.95 MILLION

#### Messenger Ad Reach vs. Total Population

#### Messenger Ad Reach vs. Total Internet Users 33.7%

#### Quarter-on-Quarter Change in Reported Messenger Ad Reach -4.9% -100 THOUSAND

#### Year-on-Year Change in Reported Messenger Ad Reach 0% [UNCHANGED]

#### ### Share

- Female Messenger Ad Reach aged 18+ vs. Overall Messenger Ad Reach aged 18+: 49.9%
- Male Messenger Ad Reach aged 18+ vs. Overall Messenger Ad Reach aged 18+: 50.1%

## ### Adoption

- Overall Messenger Ad Reach aged 18+ vs. Overall Population aged 18+: 37.6%
- Female Messenger Ad Reach aged 18+ vs. Female Population aged 18+: 38.2%
- Male Messenger Ad Reach aged 18+ vs. Male Population aged 18+: 34.8%

#### #### Sources

Meta's Advertising Resources.

KEPIOS Analysis: Notes based on analysis of published ranges. Gender data only available for "female" and "male". Source data for each gender may not sum to published totals.

\*\*Advisor Warning\*\*: Audience reach numbers may be unreliable in smaller markets. Numbers represent reach of advertisements, not total number of users.

Higher reach may low than user numbers due to factors including availability of central accounts.

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## #### Icons and Logos

Icons of various demographics, data sources, and analysis tools.

- \_Logos:\_
- We Are Social
- MeltwaterJAN 2024

INSTAGRAM: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON INSTAGRAM

NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS

#### SINGAPORE

TOTAL POTENTIAL REACH OF ADS ON INSTAGRAM 3.15 MILLION

INSTAGRAM AD REACH vs. TOTAL POPULATION 52.2%

INSTAGRAM AD REACH vs. TOTAL INTERNET USERS 54.4%

QUARTER-ON-QUARTER CHANGE IN REPORTED INSTAGRAM AD REACH 0% [UNCHANGED]

YEAR-ON-YEAR CHANGE IN REPORTED INSTAGRAM AD REACH +16.7% +450 THOUSAND

SHARE: FEMALE INSTAGRAM AD REACH AGED 18+ vs. OVERALL INSTAGRAM AD REACH AGED 18+ 55.0%

SHARE: MALE INSTAGRAM AD REACH AGED 18+ vs. OVERALL INSTAGRAM AD REACH AGED 18+ 45.0%

ADOPTION: OVERALL INSTAGRAM AD REACH AGED 18+ vs. OVERALL POPULATION AGED 18+ 58.9%

ADOPTION: FEMALE INSTAGRAM AD REACH AGED 18+ vs. FEMALE POPULATION AGED 18+ 66.8%

ADOPTION: MALE INSTAGRAM AD REACH AGED 18+ vs. MALE POPULATION AGED 18+ 49.8%

SOURCES: META ADVERTISING RESOURCES, KEPIOS ANALYSIS. NOTES: BASED ON USERS AGED 18+; PUBLISHED RANGES; GENDER DATA ONLY AVAILABLE FOR "FEMALE" AND "MALE"; SOURCE DATA FOR REACH FIGURES MAY NOT SUM TO PUBLISHED TOTAL DUE TO ROUNDING; SIGNIFICANT IMPACTS FROM UNDER-REPRESENTATION OF MARKETING ACTIVITIES, SOME DATA VALUES EXPERIENCING TEMPORARY VARIABILITY. FOR RELEVANT NOTES, SEE REPORT PAGES REFERENCED ABOVE. \*\*\*\*\*\*\*ADVISORY: REELADVERTISING.POTENTIAL AUDIENCE FIGURES ON "META" SOCIAL MEDIA PLATFORMS REPRESENTS THE AGGREGATE NUMBER OF UNIQUE ACCOUNTS, ACCOUNTS, AND CHANGES IN REGISTERED POPULATION.

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français\*\*JAN 2024\*\*
### TIKTOK: ADVERTISING AUDIENCE OVERVIEW
\*\*THE POTENTIAL AUDIENCE AGED 18+ THAT MARKETERS CAN REACH WITH ADS ON TIKTOK\*\*

\*\*Note:\*\* Please read the important notes on comparing data at the start of this report before comparing data on this chart with previous reports.

#### Total potential reach of ads on TikTok
\*\*3.38 Million\*\*

#### TikTok ad reach vs. Total population \*\*56.0%\*\*

#### TikTok ad reach vs. Total internet users \*\*58.3%\*\*

#### Quarter-on-quarter change in reported TikTok ad reach \*\*+3.7%\*\* (+122 thousand)

#### Year-on-year change in reported TikTok ad reach \*\*+41.4%\*\* (+989 thousand)

#### Share: Female TikTok ad reach aged 18+ vs. overall TikTok ad reach aged 18+ \*\*49.3%\*\*

#### Share: Male TikTok ad reach aged 18+ vs. overall TikTok ad reach aged 18+ \*\*50.7%\*\*

#### Adoption: Overall TikTok ad reach aged 18+ vs. overall population aged 18+ \*\*65.2%\*\*

#### Adoption: Female TikTok ad reach aged 18+ vs. female population aged 18+ \*\*67.4%\*\*

#### Adoption: Male TikTok ad reach aged 18+ vs. male population aged 18+ \*\*63.1%\*\*

- \*\*Sources:\*\*
- TikTok's advertising resources
- Kepios analysis
- \*\*Notes:\*\*
- Does not include Douyin
- Reach data are only available for "female" and "male" users aged 18+
- Data are not available for all countries
- Values based on midpoints of ranges published in TikTok's tools
- Numbers may not align with other datasets' values
- \*\*Report by:\*\*
- we are social
- Meltwater
- \*\*Digital 2024 Singapore\*\*
- \_Page 74 of 131\_

This content is also available in French\_JAN 2024

LINKEDIN: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON LINKEDIN

NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS

TOTAL POTENTIAL REACH OF ADS ON LINKEDIN 4.20 MILLION LinkedIn Icon

LINKEDIN AD REACH VS. TOTAL POPULATION 69.6% People Icon LINKEDIN AD REACH VS. TOTAL INTERNET USERS 72.5% Globe Icon

QUARTER-ON-QUARTER CHANGE IN REPORTED LINKEDIN AD REACH +5.0% +200 THOUSAND 90 Icon

YEAR-ON-YEAR CHANGE IN REPORTED LINKEDIN AD REACH +13.5% +500 THOUSAND 365 Icon

SHARE OF FEMALE LINKEDIN AD REACH AGED 18+ VS. OVERALL LINKEDIN AD REACH AGED 18+

46.9%

Female Icon

SHARE OF MALE LINKEDIN AD REACH AGED 18+ VS. OVERALL LINKEDIN AD REACH AGED 18+

53.1%

Male Icon

ADOPTION: OVERALL LINKEDIN AD REACH AGED 18+ VS. OVERALL POPULATION AGED 18+

81.0%

Male and Female Icon

ADOPTION: FEMALE LINKEDIN AD REACH AGED 18+ VS. FEMALE POPULATION AGED 18+

60.8%

Female Icon

ADOPTION: MALE LINKEDIN AD REACH AGED 18+ VS. MALE POPULATION AGED 18+

62.7%

Male Icon

SOURCES: LINKEDIN'S ADVERTISING RESOURCES; ESRI; ARCGIS NOTES: VALUES REPORTED HERE REPRESENT "MEMBERS" SO ARE NOT COMPARABLE WITH OTHER PLATFORMS IN THIS REPORT. GENDER DATA ONLY AVAILABLE FOR 'FEMALE' AND 'MALE' AD AUDIENCES; UNKNOWN GENDER AUDIENCES ARE INCLUDED IN 'ALL' AUDIENCE BASE VALUES. '%' FIGURES MAY NOT SUM TO 100% DUE TO ROUNDING. SEE THE ADOPTION RATE STATISTICAL INDICATORS.

COMPARABILITY: AGE

## DIGITAL 2024 SINGAPORE•tR \$R 4ô4" Â ÔTÀTWATER

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76 Icon Eye Icon Printer Icon Chain Link Icon Download Icon Loupe Icon Translate Icon Telephone Icon Laptop Icon

françaisVoici la retranscription du texte de l'image :

\*\*JAN 2024\*\*

\*\*MOBILE CONNECTIVITY\*\*

USE OF MOBILE PHONES AND DEVICES THAT CONNECT TO CELLULAR **NETWORKS** 

\*\*NUMBER OF CELLULAR MOBILE CONNECTIONS (EXCLUDING IOT)\*\* 9.78 MILLION

\*\*NUMBER OF CELLULAR MOBILE CONNECTIONS COMPARED WITH TOTAL POPULATION\*\* 162.2%

\*\*YEAR-ON-YEAR CHANGE IN THE NUMBER OF CELLULAR MOBILE CONNECTIONS\*\*

+4.9% +459 THOUSAND

\*\*SHARE OF CELLULAR MOBILE CONNECTIONS THAT ARE BROADBAND (3G, 4G, 5G)\*\* 99.3%

SOURCE: GSMA INTELLIGENCE NOTES:. TOTAL CELLULAR CONNECTIONS INCLUDE DEVICES OTHER THAN MOBILE PHONES, BUT EXCLUDE CELLULAR IOT CONNECTIONS. FIGURES MAY SIGNIFICANTLY EXCEED FIGURES FOR POPULATION DUE TO MULTIPLE CONNECTIONS AND CONNECTED DEVICES PER PERSON, COMPARABILITY: BASED ON GSMA INTELLIGENCE, VERSIONS OF THIS CHART PUBLISHED IN SOME OF OUR PREVIOUS REPORTS FEATURED CELLULAR CONNECTION FIGURES THAT INCLUDED CELLULAR IOT CONNECTIONS. FIGURES SHOWN HERE DO NOT INCLUDE CELLULAR IOT CONNECTIONS.

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Sources: We Are Social, Meltwater

---JAN 2024

SNAPCHAT: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON SNAPCHAT

NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS

[Singapore flag]

TOTAL POTENTIAL REACH OF ADS ON SNAPCHAT 1.16 MILLION

SNAPCHAT AD REACH vs. TOTAL POPULATION 19.3%

SNAPCHAT AD REACH vs. TOTAL INTERNET USERS 20.1%

QUARTER-ON-QUARTER CHANGE IN REPORTED SNAPCHAT AD REACH 0% [UNCHANGED]

YEAR-ON-YEAR CHANGE IN REPORTED SNAPCHAT AD REACH -19.8% -288 THOUSAND

SHARE: FEMALE SNAPCHAT AD REACH AGED 18+ vs. OVERALL SNAPCHAT AD REACH AGED 18+ 48.4%

SHARE: MALE SNAPCHAT AD REACH AGED 18+ vs. OVERALL SNAPCHAT AD REACH AGED 18+ 47.8%

ADOPTION: OVERALL SNAPCHAT AD REACH AGED 18+ vs. OVERALL

POPULATION AGED 18+ 18.2%

ADOPTION: FEMALE SNAPCHAT AD REACH AGED 18+ vs. FEMALE POPULATION AGED 18+ 18.4%

ADOPTION: MALE SNAPCHAT AD REACH AGED 18+ vs. MALE POPULATION AGED 18+ 16.6%

SOURCES: SNAP'S ADVERTISING RESOURCES; KEPIOS ANALYSIS. NOTES: DATA AREN'T AVAILABLE FOR ALL LOCATIONS. VALUES BASED ON LATEST REPORTS AVAILABLE CLOSE JANUARY 2024. GENDER DATA ARE ONLY AVAILABLE FOR FEMALE AND MALE USERS; NO DATA ARE AVAILABLE FOR USERS OF OTHER GENDERS. FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS. MORE DETAILED NOTES, BREAKDOWNS, AND SOURCES, AVAILABLE ON THE FOLLOWING SLIDES. INTERNET USERS: KAUPIOS ESTIMATES BASED ON ITU, GWI, WORLD BANK, UN POPULATION DIVISION, AND OTHER SOURCES. POPULATION DATA: UNITED NATIONS AND U.S. CENSUS BUREAU.

- \* REPORTED IN SNAPCHAT'S TOOLS
- \*\* DIFFERENT METHODOLOGIES AND BASE DATES MEANS THIS DATA ISN'T COMPARABLE WITH FIGURES PUBLISHED IN OUR PREVIOUS REPORTS. READ MORE HERE.

Source for the page: WE ARE SOCIAL X Meltwater

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#### Images:

- Icons of a person, group of people, world globe, calendar, and gender symbols.
- Logos of various analytics and social media monitoring companies such as KEPHOS, Meltwater, and We are Social.
- Image of the Singaporean flag.

Other text on the slide:

françaisJAN 2024

CELLULAR MOBILE CONNECTIONS OVER TIME NUMBER OF MOBILE CELLULAR CONNECTIONS OVER TIME

#### SINGAPORE

Q4 2021: 8.75 M

Q1 2022: 8.86 M (+1.3%) Q2 2022: 8.98 M (+1.4%) Q3 2022: 9.22 M (+2.7%) Q4 2022: 9.33 M (+1.1%) Q1 2023: 9.44 M (+1.2%) Q2 2023: 9.57 M (+1.4%) Q3 2023: 9.67 M (+1.0%) Q4 2023: 9.78 M (+1.2%)

SOURCE: GSMA INTELLIGENCE

NOTE: EXCLUDES CELLULAR IOT CONNECTIONS. WHERE LETTERS ARE SHOWN NEXT TO FIGURES ABOVE BARS: "K" DENOTES THOUSANDS (E.G. "123.1 K" = 123,100), "M" DENOTES MILLIONS (E.G. "12.34 M" = 12,340,000), AND "B" DENOTES BILLIONS (E.G. "1.23 B" = 1,230,000,000). WHERE NO LETTER IS PRESENT, VALUES ARE SHOWN AS IS. COMPARABILITY: BASE CHANGES. SEE NOTES ON DATA.

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we are social MeltwaterJAN 2024

X: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON X (TWITTER)

NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS.

- TOTAL POTENTIAL REACH OF ADS ON X (TWITTER): 5.88 MILLION
- X AD REACH vs. TOTAL POPULATION: 97.5%
- X AD REACH vs. TOTAL INTERNET USERS: 101.6%
- QUARTER-ON-QUARTER CHANGE IN REPORTED X AD REACH: +6.0% (+331 THOUSAND)
- YEAR-ON-YEAR CHANGE IN REPORTED X AD REACH: +6.0% (+331 THOUSAND)
- SHARE: FEMALE X AD REACH AGED 18+ % OVERALL X AD REACH AGED 18+: 28.7%
- SHARE: MALE X AD REACH AGED 18+ % OVERALL X AD REACH AGED 18+: 71.3%
- ADOPTION: OVERALL X AD REACH AGED 18+ % OVERALL POPULATION AGED 18+: 109.5%
- ADOPTION: FEMALE X AD REACH AGED 18+ % FEMALE POPULATION AGED 18+: 65.5%
- ADOPTION: MALE X AD REACH AGED 18+ % MALE POPULATION AGED 18+: 149.4%

SOURCES: X'S ADVERTISING RESOURCES; KEPOS ANALYSIS. NOTES: VALUES ARE MIDPOINTS OF PUBLISHED RANGES. GENDER DATA ARE ONLY AVAILABLE FOR "FEMALE" AND "MALE". ADVISORY: SIGNIFICANT ANOMALIES VS LOCAL DEMOGRAPHIC INSIGHTS MAY INDICATE ISSUES OR ANOMALIES IN THE SOURCE DATA. KEPOS ANALYSIS; WE ARE SOCIAL; MELTWATER.

#### **DIGITAL 2024 SINGAPORE**

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françaisBien sûr, voici la transcription textuelle de l'image :

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- \*\*JAN 2024\*\*
- \*\*SHARE OF MOBILE WEB TRAFFIC BY MOBILE OS\*\*
- \*\*PERCENTAGE OF WEB PAGE REQUESTS ORIGINATING FROM MOBILE HANDSETS RUNNING EACH MOBILE OPERATING SYSTEM IN DECEMBER 2023\*\*
- \*\*SINGAPORE\*\*
- \*\*SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM ANDROID DEVICES\*\*
- \*\*62.86%\*\*
- \*\*YEAR-ON-YEAR CHANGE\*\*
- \*\*-20.7% (-1,636 BPS)\*\*
- \*\*SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM APPLE IOS DEVICES\*\*
  \*\*35.69%\*\*
- \*\*YEAR-ON-YEAR CHANGE\*\*
- \*\*+76.9% (+1,551 BPS)\*\*
- \*\*SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM SAMSUNG OS DEVICES\*\*
- \*\*1.39%\*\*
- \*\*YEAR-ON-YEAR CHANGE\*\*
- \*\*+136% (+80 BPS)\*\*
- \*\*SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM KAI OS DEVICES\*\*
  \*\*0%\*\*
- \*\*YEAR-ON-YEAR CHANGE\*\*
- \*\*[UNCHANGED]\*\*
- \*\*SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM OTHER OS DEVICES\*\*
  \*\*0.06%\*\*
- \*\*YEAR-ON-YEAR CHANGE\*\*
- \*\*+500% (+5 BPS)\*\*

---

\*\*SOURCE:\*\* STATCOUNTER. \*\*NOTES:\*\* FIGURES REPRESENT THE NUMBER OF WEB PAGES SERVED TO BROWSERS ON MOBILE PHONES RUNNING EACH OPERATING SYSTEM COMPARED WITH THE TOTAL NUMBER OF WEB PAGES SERVED TO MOBILE BROWSERS IN DECEMBER 2023. FIGURES REFLECT SHARE OF WEB TRAFFIC ORIGINATING FROM DEVICES RUNNING AN OPERATING SYSTEM DEVELOPED BY SAMSUNG (E.G., BADA AND TIZEN), AND KAI OS. "WEB PAGES" REFERS TO "PAGE VIEWS" AND "BROWSERS" REFERS TO "USER AGENTS" IDENTIFIED IN WEB SERVER LOG FILES. BASE YEAR: 2014. A STARTING VALUE OF 50% WOULD EQUAL...

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\*\*Digital 2024 Singapore\*\* \*\*82 sur 131\*\* \*\*français\*\*

---JAN 2024

SHARE OF MOBILE TIME BY APP CATEGORY
TIME SPENT USING APPS IN EACH APP CATEGORY AS A PERCENTAGE OF
TOTAL TIME SPENT USING ANDROID PHONES OVERALL

Total time spent using smartphones each day 4H 31M

Share of smartphone time: Social Media Apps 29.5%

Share of smartphone time: Entertainment Apps 33.2%

Share of smartphone time: Utility & Productivity 15.8%

Share of smartphone time: Mobile Games (All genres) 11.9%

Share of smartphone time: Shopping Apps 2.6%

Share of smartphone time: All other Apps 7.1%

Share of smartphone time: Web Browsers & Search Engines\* 6.2%

Source: Data.ai intelligence, See Data.ai Notes: Figures represent share of time spent using Android phones between 01 January and 31 December 2023. Category definitions represent Data.ai's at 13 September 2023 and may not match individual App Store definitions. \* Web Browsers and Search Engines is a subcategory of the "Utility & Productivity" primary classification. Comparability: Significant changes in the definitions used for each App category. Figures are not comparable with previous reports. We Are Social Meltwater

Digital 2024 Singapore

83 sur 131### APP RANKING: DOWNLOADS

#### RANKING OF MOBILE APPS AND MOBILE GAMES BY TOTAL NUMBER OF DOWNLOADS BETWEEN 01 JANUARY AND 31 DECEMBER 2023

---

## #### # | MOBILE APP | COMPANY

- 01 | TikTok | ByteDance
- 02 | Telegram | Telegram
- 03 | CapCut | ByteDance
- 04 | Facebook | Meta
- 05 | Instagram | Meta
- 06 | Threads | Meta
- 07 | WhatsApp Messenger | Meta
- 08 | Shopee | SEA
- 09 | ChatGPT | OpenAI
- 10 | Yuu SG | Minden Holdings

## #### # | MOBILE GAME | COMPANY

- 01 | Monopoly Go: Family Board Game | Scopely
- 02 | Honkai: Star Rail | MiHoYo
- 03 | Free Fire | SEA
- 04 | PUBG Mobile | Tencent
- 05 | EA Sports FC™ Mobile 24 Soccer | Electronic Arts
- 06 | Block Blast Adventure Master | Hungry Studio
- 07 | Roblox | Roblox
- 08 | Mobile Legends: Bang Bang | ByteDance
- 09 | Royal Match | Dream Games
- 10 | Subway Surfers | Tencent

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- \*\*SOURCE\*\*: Data.ai Intelligence, see Data.ai.
- \*\*NOTES\*\*: Rankings based on combined consumer activity across the Google Play Store and Apple iOS App Store between 01 January and 31 December 2023.

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JAN 2024

MOBILE APP MARKET OVERVIEW HEADLINES FOR MOBILE APP DOWNLOADS AND CONSUMER SPEND (IN U.S. DOLLARS) BETWEEN 01 JANUARY AND 31 DECEMBER 2023

**SINGAPORE** 

TOTAL NUMBER OF MOBILE APP DOWNLOADS 278.1 MILLION

YEAR-ON-YEAR CHANGE IN THE TOTAL NUMBER OF MOBILE APP DOWNLOADS +4.3% +12 MILLION

ANNUAL CONSUMER SPEND ON MOBILE APPS AND IN-APP PURCHASES (USD) \$598.9 MILLION

YEAR-ON-YEAR CHANGE IN CONSUMER SPEND ON MOBILE APPS AND IN-APP PURCHASES

+9.1%

+\$50 MILLION

SOURCE: Data.ai intelligence. See Data.ai.

NOTES: Figures present combined consumer activity across the Google Play Store, Apple iOS App Store, and third-party Android app stores between January and December 2023. "Consumer spend" only includes spend on apps and in-app purchases via app stores, and does not include revenues from eCommerce transactions or mobile advertising. Consumer spend figures are in U.S. dollars.

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APP RANKING: MONTHLY ACTIVE USERS
MOBILE APPS AND GAMES RANKED BY AVERAGE MONTHLY ACTIVE USERS
BETWEEN 01 JANUARY AND 31 DECEMBER 2023

# MOBILE APP COMPANY
01 WHATSAPP MESSENGER META

02 YOUTUBE GOOGLE 03 FACEBOOK META

04 CHROME BROWSER GOOGLE

05 GOOGLE GOOGLE
06 GOOGLE MAPS GOOGLE
07 TIKTOK BYTEDANCE
08 GMAIL GOOGLE
09 TELEGRAM TELEGRAM

10 SINGPASS GOVERNMENT TECHNOLOGY AGENCY

# MOBILE GAME COMPANY 01 ROBLOX ROBLOX

02 MOBILE LEGENDS: BANG BANG BYTEDANCE 03 CALL OF DUTY: MOBILE ACTIVISION BLIZZARD

04 POKÉMON GO NIANTIC

05 EA SPORTS FC™ MOBILE 24 SOCCER ELECTRONIC ARTS

06 MONOPOLY GO: FAMILY BOARD GAME SCOPELY

07 SUBWAY SURFERS TENCENT
08 CHESS.COM CHESS.COM
09 GENSHIN IMPACT MIHOYO

10 CANDY CRUSH SAGA ACTIVISION BLIZZARD

SOURCE: DATA.AI INTELLIGENCE, SEE DATA.AI NOTES: RANKINGS BASED ON COMBINED MONTHLY ACTIVE USERS ACROSS IPHONES AND ANDROID PHONES BETWEEN 01 JANUARY AND 31 DECEMBER 2023.

Digital 2024 Singapore 85 sur 131 # Français JAN 2024
FINANCIAL INCLUSION FACTORS
PERCENTAGE OF THE TOTAL POPULATION AGED 15+ THAT OWNS OR USES
EACH PRODUCT OR SERVICE

#### SINGAPORE

(THE FLAG OF SINGAPORE IS DISPLAYED)

- 1. ACCOUNT WITH A FINANCIAL INSTITUTION
  - 97.2%

- FEMALE: 96.9% - MALE: 97.5%

2. CREDIT CARD OWNERSHIP

- 41.7%

- FEMALE: 39.1% - MALE: 44.5%

## 3. DEBIT CARD OWNERSHIP

- 93.5%

- FEMALE: 92.8% - MALE: 94.2%

#### 4. MOBILE MONEY ACCOUNT (E.G. MPESA, GCASH)

- 30.6%

- FEMALE: 27.1% - MALE: 34.4%

## 5. MADE A DIGITAL PAYMENT (PAST YEAR)

- 91.0%

- FEMALE: 88.0% - MALE: 94.3%

#### 6. MADE A PURCHASE USING A MOBILE PHONE OR THE INTERNET (PAST YEAR)

- 58.4%

- FEMALE: 55.2% - MALE: 61.8%

## 7. USED A MOBILE PHONE OR THE INTERNET TO SEND MONEY (PAST YEAR)

- 54.0%

- FEMALE: 51.0% - MALE: 57.1%

## 8. USED A MOBILE PHONE OR THE INTERNET TO PAY BILLS (PAST YEAR)

- 58.1%

- FEMALE: 54.3% - MALE: 62.2%

SOURCE: WORLD BANK NOTES (SOME FIGURES HAVE NOT BEEN UPDATED IN THE PAST YEAR, SO MAY BE LESS REPRESENTATIVE OF CURRENT BEHAVIOURS. PERCENTAGES ARE OF ADULTS AGED 15 AND ABOVE, NOT OF TOTAL POPULATION. MOBILE MONEY ACCOUNTS ONLY REFER TO SERVICES THAT PEOPLE OPENED IN REGIONS WHERE MOBILE INTERNET IS A COMMON THING. SUCH AS MPESA, GCASH, AND OTHERS. FIGURES FOR MOBILE MONEY ACCOUNTS DO NOT INCLUDE MOBILE PAYMENT SERVICES SUCH AS ALIPAY, WECHAT, GOOGLE PAY, OR SAMSUNG PAY).

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Digital 2024 Singapore

LOGOS: We Are Social, MeltwaterJAN 2024 WEEKLY ONLINE SHOPPING ACTIVITIES PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO ENGAGE IN SELECTED ECOMMERCE ACTIVITIES EACH WEEK

#### 1. PURCHASED A PRODUCT OR SERVICE ONLINE

Icon: Shopping cartPercentage: 58.8%

- Source: GWI

#### 2. ORDERED GROCERIES VIA AN ONLINE STORE

- Icon: Pear

- Percentage: 27.0%

- Source: GWI

#### 3. BOUGHT A SECOND-HAND ITEM VIA AN ONLINE STORE

Icon: Recycle symbolPercentage: 11.6%Source: KARTOS

#### 4. USED AN ONLINE PRICE COMPARISON SERVICE

- Icon: Price comparison symbol

- Percentage: 21.2%

- Source: GWI

#### 5. USED A BUY NOW, PAY LATER SERVICE

- Icon: Calendar with dollar sign

- Percentage: 11.3%

- Source: GWI

SOURCE: GWI (Q3 2023) FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM. COMPARABILITY: METHODOLOGY CHANGES: SEE NOTES ON DATA.

Country flag: Singapore (located in the upper right corner) Singapore

## Logos:

- We Are Social
- Meltwater

#### Page details:

- Digital 2024 Singapore
- Page 90 out of 131
- Language: françaisVoici la retranscription textuelle de l'image fournie :

**JAN 2024** 

APP RANKING: CONSUMER SPEND

RANKING OF MOBILE APPS AND MOBILE GAMES BY TOTAL CONSUMER SPEND

BETWEEN 01 JANUARY AND 31 DECEMBER 2023

(SINGAPORE FLAG ICON) SINGAPORE

# | MOBILE APP | COMPANY

---|------

01 | TIKTOK | BYTEDANCE

- 02 | YOUTUBE | GOOGLE
- 03 | DISNEY+ | DISNEY
- 04 | GOOGLE ONE | GOOGLE
- 05 | CAROUSELL | NASPERS
- 06 | LINKEDIN | MICROSOFT
- 07 | BUMBLE APP | BUMBLE
- 08 | BIGO LIVE | JOYY INC.
- 09 | NETFLIX | NETFLIX
- 10 | AMAZON | AMAZON

# | MOBILE GAME | COMPANY

01 | MOBILE LEGENDS: BANG BANG | BYTEDANCE

02 | MONOPOLY GO: FAMILY BOARD GAME | SCOPELY

03 | ROBLOX | ROBLOX

04 | HONKAI: STAR RAIL | MIHO 05 | LINEAGE W | NCSOFT 06 | GENSHIN IMPACT | MIHO 07 | RAGNAROK ORIGIN | GUN 08 | MAPLE STORY R | LRASTA | MIHOYO

| MIHOYO

| GUNGHO ONLINE ENTERTAINMENT

08 | MAPLE STORY R IRASTAR

09 | COIN MASTER | MOON ACTIVE

10 | MAPLESTORY M I NEXON

SOURCE: DATA.AI INTELLIGENCE. SEE DATA.AI NOTES: RANKINGS BASED ON COMBINED CONSUMER ACTIVITY ACROSS THE GOOGLE PLAY STORE AND APPLE APP STORE BETWEEN 01 JANUARY AND 31 DECEMBER 2023. "CONSUMER SPEND" ONLY INCLUDES SPEND ON APPS AND IN-APP PURCHASES VIA APP STORES. AND DOES NOT INCLUDE REVENUES FROM ECOMMERCE OR MOBILE ADVERTISING.

(we are social logo) (Meltwater logo)

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français

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Voilà la retranscription textuelle de l'image selon votre demande. JAN 2024

ECOMMERCE: CONSUMER GOODS CATEGORIES
ESTIMATED ANNUAL SPEND IN EACH CONSUMER GOODS ECOMMERCE
CATEGORY (B2C ONLY, U.S. DOLLARS, FULL-YEAR 2023)

#### **SINGAPORE**

\$1.41 BILLION YEAR-ON-YEAR CHANGE +5.4% (\$73 MILLION)

FASHION \$990.9 MILLION YEAR-ON-YEAR CHANGE +15.5% (\$133 MILLION)

FOOD \$510.2 MILLION YEAR-ON-YEAR CHANGE +14.1% (\$63 MILLION)

BEVERAGES \$372.0 MILLION YEAR-ON-YEAR CHANGE +12.7% (\$42 MILLION)

DIY & HARDWARE \$61.24 MILLION YEAR-ON-YEAR CHANGE -8.0% (\$490 THOUSAND)

FURNITURE \$315.6 MILLION YEAR-ON-YEAR CHANGE +12.6% (\$35 MILLION) PHYSICAL MEDIA \$151.6 MILLION YEAR-ON-YEAR CHANGE +0.1% (\$100 THOUSAND)

BEAUTY & PERSONAL CARE \$263.8 MILLION YEAR-ON-YEAR CHANGE +7.1% (\$18 MILLION)

TOBACCO PRODUCTS \$840 THOUSAND YEAR-ON-YEAR CHANGE [UNCHANGED]

TOYS & HOBBY \$212.1 MILLION YEAR-ON-YEAR CHANGE +4.7% (\$9.6 MILLION)

HOUSEHOLD ESSENTIALS \$68.31 MILLION YEAR-ON-YEAR CHANGE +17.3% (\$10 MILLION)

OVER-THE-COUNTER PHARMACEUTICALS \$65.63 MILLION YEAR-ON-YEAR CHANGE +16.1% (\$9.1 MILLION)

LUXURY GOODS \$472.3 MILLION YEAR-ON-YEAR CHANGE +3.6% (\$16 MILLION)

EYE-WEAR \$65.90 MILLION YEAR-ON-YEAR CHANGE +3.3% (\$2.1 MILLION)

SOURCE STATISTA ECOMMERCE MARKET. SEE STATISTA.COM. NOTES: FIGURES REPRESENT ESTIMATES OF FULL-YEAR REVENUES SPENT IN USD, AND COMPARISONS WITH THE PREVIOUS CALENDAR YEAR. THE "PHYSICAL MEDIA" CATEGORY INCLUDES SPENDING ON PHYSICAL MEDIA ONLY, EXCLUDING DOWNLOADS OR STREAMING. COMPARABILITY: SIGNIFICANT

REVISIONS AND MAJOR CATEGORY DEFINITION CHANGES MEAN THAT FIGURES ARE NOT COMPARABLE WITH PREVIOUS EDITIONS.

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we are social MeltwaterJAN 2024

PAYMENT METHODS USED FOR ECOMMERCE
PERCENTAGE OF ALL B2C ECOMMERCE TRANSACTIONS IN 2022 COMPLETED
USING EACH TYPE OF PAYMENT METHOD

SHARE OF B2C ECOMMERCE TRANSACTION VOLUME ATTRIBUTABLE TO DIGITAL AND MOBILE WALLETS

32.0%

SHARE OF B2C ECOMMERCE TRANSACTION VOLUME ATTRIBUTABLE TO DEBIT AND CREDIT CARDS

53.0%

SHARE OF B2C ECOMMERCE TRANSACTION VOLUME ATTRIBUTABLE TO BANK TRANSFERS

9.0%

SHARE OF B2C ECOMMERCE TRANSACTION VOLUME ATTRIBUTABLE TO CASH-ON-DELIVERY

1.0%

SHARE OF B2C ECOMMERCE TRANSACTION VOLUME ATTRIBUTABLE TO OTHER PAYMENT METHODS

5.0%

SOURCE: IPRO. NOTE: FIGURES REPRESENT SHARE OF THE TOTAL NUMBER OF B2C ECOMMERCE TRANSACTIONS IN 2022. we are social ©Meltwater

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ONLINE PURCHASE DRIVERS
PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO SAY EACH FACTOR

## WOULD ENCOURAGE THEM TO COMPLETE AN ONLINE PURCHASE

## SINGAPORE

FREE DELIVERY

51.1%

**COUPONS AND DISCOUNTS** 

40.1%

LOYALTY POINTS

36.8%

**EASY RETURNS POLICY** 

30.8%

**CUSTOMER REVIEWS** 

30.4%

SIMPLE ONLINE CHECKOUT

29.9%

**NEXT-DAY DELIVERY** 

29.6%

CLICK AND COLLECT

19.1%

**SOCIAL LIKES & COMMENTS** 

15.5%

**CASH ON DELIVERY** 

15.4%

**ECO-FRIENDLY CREDENTIALS** 

14.3%

INTEREST-FREE PAYMENTS

11.5%

**GUEST CHECKOUT** 

9.1%

**EXCLUSIVE CONTENT OR SERVICES** 

6.2%

SOCIAL BUY BUTTONS 6.0%

SOURCE: GWI (Q3 2023). FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM. COMPARABILITY: METHODOLOGY CHANGES. SEE NOTES ON DATA.

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Digital 2024 Singapore 91 sur 131JAN 2024 ONLINE RIDE-HAILING OVERVIEW HEADLINES FOR THE ADOPTION AND USE OF ONLINE RIDE-HAILING SERVICES

NUMBER OF PEOPLE USING ONLINE RIDE-HAILING SERVICES 2.48 MILLION

YEAR-ON-YEAR CHANGE IN THE NUMBER OF ONLINE RIDE-HAILING SERVICE USERS

+2.5%

+60 THOUSAND

TOTAL ANNUAL VALUE OF ONLINE RIDE-HAILING BOOKINGS (USD, 2023) \$870.0 MILLION

YEAR-ON-YEAR CHANGE IN MARKET VALUE ONLINE RIDE-HAILING BOOKINGS +16.0%

+\$120 MILLION

AVERAGE ANNUAL VALUE PER USER: ONLINE RIDE-HAILING BOOKINGS (USD, 2023) \$352

SOURCE: STATISTA MOBILITY MARKET OUTLOOK. SEE STATISTA.COM. NOTE: IN THIS CONTEXT "RIDE-HAILING" ENCOMPASSES ON-DEMAND TRANSPORTATION FACILITATED VIA MOBILE APPS AND ONLINE PLATFORMS. VALUES INCLUDE THE BOOKING OF PRIVATE HIRE VEHICLES (E.G., UBER, GRAB) AND TRADITIONAL TAXI SERVICES. ONLY INCLUDES BOOKINGS THAT ARE MADE VIA ONLINE SERVICES. FIGURES REPRESENT ESTIMATES FOR FULL YEAR 2023. VALUES ARE IN U.S. DOLLARS. COMPARABILITY: BASE AND CATEGORY DEFINITION CHANGES, FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.

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# TOP GOOGLE SHOPPING SEARCHES SHOPPING QUERIES WITH THE GREATEST VOLUME OF GOOGLE SEARCH ACTIVITY BETWEEN 01 JANUARY 2023 AND 31 DECEMBER 2023

## # SEARCH QUERY INDEX vs. TOP QUERY

- 01 NIKE 100
- 02 SAMSUNG 100
- 03 SHOPEE 85
- 04 IKEA 65
- 05 LEGO 63
- 06 ADIDAS 60
- 07 APPLE 60
- 08 AMAZON 56
- 09 CHANEL 50
- 10 DIOR 45

# # SEARCH QUERY INDEX vs. TOP QUERY

- 11 ROLEX 42
- 12 LAZADA 40
- 13 GOOGLE 35
- 14 GUCCI 33
- 15 COACH 31
- 16 IPAD 28
- 17 NEW BALANCE 26
- 18 DECATHLON 24
- 19 IPHONE 14 23
- 20 CAROUSELL 20

SOURCE: GOOGLE TRENDS, BASED ON SHOPPING SEARCHES CONDUCTED ON GOOGLE SEARCH BETWEEN 01 JANUARY 2023 AND 31 DECEMBER 2023. NOTES: ANY LANGUAGE ANOMALIES OR SPELLING ERRORS IN QUERIES ARE AS PUBLISHED BY GOOGLE TRENDS, AND ARE SHOWN "AS IS" TO ENABLE READERS TO IDENTIFY POTENTIAL CHANGES IN HOW PEOPLE USE LANGUAGE IN THEIR SEARCH ACTIVITIES. INDEX DOESN'T REFLECT ABSOLUTE SEARCH VOLUMES, BUT THE INDEX FOR "TOP QUERY" SHOWS RELATIVE SEARCH VOLUMES FOR EACH QUERY COMPARED WITH THE SEARCH VOLUME OF THE "TOP QUERY". ADVISORY: GOOGLE TRENDS USES DYNAMIC SAMPLING, SO RANK ORDER AND INDEX VALUES MAY VARY DEPENDING ON WHEN THE TOOL IS ACCESSED, EVEN FOR THE SAME TIME PERIOD.

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JAN 2024
ONLINE DOCTOR CONSULTATIONS OVERVIEW
HEADLINES FOR THE ADOPTION AND USE OF ONLINE DOCTOR CONSULTATION
SERVICES

(Singapore Flag) SINGAPORE

- 1. NUMBER OF PEOPLE USING ONLINE DOCTOR CONSULTATION SERVICES 220.0 THOUSAND
- 2. YEAR-ON-YEAR CHANGE IN USERS OF ONLINE DOCTOR CONSULTATION SERVICES
  - +4.8%
  - +10 THOUSAND
- 3. TOTAL ANNUAL VALUE OF ONLINE DOCTOR CONSULTATIONS (USD, 2023) \$140.6 MILLION
- 4. YEAR-ON-YEAR CHANGE IN MARKET VALUE: ONLINE DOCTOR CONSULTATIONS
  - +16.6%
  - +\$20 MILLION
- 5. AVERAGE ANNUAL VALUE PER USER: ONLINE DOCTOR CONSULTATIONS (USD, 2023)
  - \$634

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SOURCE: STATISTA DIGITAL MARKET OUTLOOK, SEE STATISTA.COM. NOTES: INCLUDES TELEMEDICINE AND OTHER DIGITAL TOOLS THAT ENABLE PATIENTS TO CONSULT WITH DOCTORS REMOTELY. FIGURES REPRESENT ESTIMATES FOR FULL-YEAR 2023, AND COMPARISONS TO EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. FINANCIAL VALUES ARE IN US DOLLARS. PERCENTAGE CHANGE VALUES ARE RELATIVE. '+' VALUES SHOW ABSOLUTE CHANGE.

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## Logos:

- Statista
- Meltwater
- We Are Social
- ---Bien sûr, voici la retranscription textuelle de l'image :

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\*\*JAN 2024\*\*

#### \*\*DIGITAL CONTENT PURCHASES\*\*

Percentage of internet users aged 16 to 64 who pay for each type of digital content each month

\*\*Singapore\*\*

- 1. Movie or TV streaming service 27.8%
- 2. Music streaming service 19.2%
- 3. Music download 13.3%
- 4. Mobile app 13.1%
- 5. Mobile game 12.4%
- 6. In-app purchases 9.5%
- 7. Software package 8.8%
- 8. E-book 8.1%
- 9. News service 7.9%
- 10. Premium web service 7.8%
- 11. Study programs and learning materials 7.4%
- 12. Digital gifts 5.9%
- 13. Online magazine subscription 5.9%
- 14. Dating service 5.3%

\*\*Source:\*\* GWI (Q3 2023). Figures represent the findings of a broad survey of internet users aged 16 to 64. See GWI.COM. Comparability: methodology changes, see notes on data. We Are Social. Meltwater.

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**Digital 2024 Singapore**
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Notez que cela représente les résultats d'une enquête sur les utilisateurs d'internet de Singapour âgés de 16 à 64 ans et leur propension à payer pour divers types de contenu numérique chaque mois. JAN 2024

DIGITAL MEDIA SPEND FULL-YEAR 2023 SPEND ON DIGITAL MEDIA SUBSCRIPTIONS AND DOWNLOADS (IN U.S. DOLLARS)

TOTAL \$1.08 BILLION YEAR-ON-YEAR CHANGE +9.1% (+\$90 MILLION)

VIDEO GAMES \$288.4 MILLION YEAR-ON-YEAR CHANGE +14.3% (+\$36 MILLION)

VIDEO-ON-DEMAND \$193.9 MILLION YEAR-ON-YEAR CHANGE +16.6% (+\$28 MILLION)

EPUBLISHING \$507.4 MILLION YEAR-ON-YEAR CHANGE +3.1% (+\$15 MILLION)

DIGITAL MUSIC \$89.10 MILLION YEAR-ON-YEAR CHANGE +14.1% (+\$11 MILLION)

SINGAPORE FLAG ICON

SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE STATISTA.COM. NOTES: FIGURES REPRESENT ESTIMATES FOR FULL-YEAR SPEND IN 2023 IN U.S. DOLLARS, AND COMPARISONS WITH EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. INCLUDES CONTENT DOWNLOADS AND SUBSCRIPTIONS TO STREAMING SERVICES AND ONLINE PUBLISHERS. DOES NOT INCLUDE PHYSICAL MEDIA OR USER-GENERATED CONTENT. COMPARABILITY ISSUE AND CATEGORY DEFINITION CHANGES: FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.

we are social ICON Meltwater ICON

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Small icons at the bottom for document navigation and settings (search, zoom in, zoom out, back to full screen, language options). Bien sûr, voici la transcription textuelle de l'image :

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**JAN 2024** 

DIGITAL HEALTH TREATMENT & CARE OVERVIEW
HEADLINES FOR THE ADOPTION AND USE OF DIGITALLY ENABLED
HEALTHCARE TREATMENTS AND CARE

(Singapore flag) SINGAPORE

NUMBER OF PEOPLE USING DIGITAL HEALTH TREATMENT & CARE 3.18 MILLION

YEAR-ON-YEAR CHANGE IN USERS OF DIGITAL TREATMENT & CARE +12.4% +350 THOUSAND

TOTAL ANNUAL VALUE OF THE DIGITAL TREATMENT & CARE MARKET (USD, 2023) \$263.6 MILLION

YEAR-ON-YEAR CHANGE IN MARKET VALUE: DIGITAL TREATMENT & CARE MARKET +73.9% +\$112 MILLION

AVERAGE ANNUAL VALUE PER USER: DIGITAL TREATMENT & CARE (USD, 2023) \$82.94

SOURCE: STATISTA DIGITAL MARKET OUTLOOK. SEE STATISTA.COM. NOTES: INCLUDES DIGITAL TOOLS THAT ARE USED TO DIAGNOSE, TREAT AND MANAGE MEDICAL CONDITIONS, INCLUDING BIOMETRIC SENSORS AND DIGITAL CARE MANAGEMENT. DOES NOT INCLUDE SMARTPHONE/ONLINE SMART TOOLS OR SMARTWEAR. FIGURES REPRESENT ESTIMATES FOR FULLYEAR 2023, AND COMPARISONS TO EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. FINANCIAL VALUES ARE IN US DOLLARS. PERCENTAGE CHANGE VALUES ARE RELATIVE; "\$" VALUES SHOW ABSOLUTE CHANGE.

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(QR code) français

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Les éléments graphiques sont représentés par des icônes et des flèches pour indiquer les changements et les valeurs, mais ces éléments ne peuvent pas être fidèlement décrits textuellement. JAN 2024

DIGITAL FITNESS & WELL-BEING OVERVIEW
HEADLINES FOR THE ADOPTION AND USE OF DIGITAL FITNESS & WELL-BEING
DEVICES AND SERVICES

NUMBER OF PEOPLE USING DIGITAL FITNESS & WELL-BEING DEVICES AND SERVICES
1.92 MILLION

YEAR-ON-YEAR CHANGE IN THE NUMBER OF DIGITAL FITNESS & WELL-BEING USERS

+9.7% +170 THOUSAND

TOTAL ANNUAL VALUE OF THE DIGITAL FITNESS & WELL-BEING MARKET (USD, 2023)

\$183.4 MILLION

YEAR-ON-YEAR CHANGE IN MARKET VALUE, DIGITAL FITNESS & WELL-BEING MARKET

+10.3% +\$17 MILLION

AVERAGE ANNUAL VALUE PER USER, DIGITAL FITNESS & WELL-BEING (USD, 2023) \$95.44

SOURCE: Statista Digital Market Outlook, see statista.com
NOTES: Includes smartwatches, fitness and activity tracking wristwear, smart scales,
fitness apps that track parameters (running apps, e.g., Google Guathrigh and
Runtastic) and meditation apps and does not include smart clothing, smart shoes,
smart eyewear, health tracking apps, augmented and virtual reality fitness gaming or
connected fitness equipment (e.g., smart bike trainers)... VALUE REPRESENTS
RETAIL VALUE TO CONSUMERS. AVERAGE ANNUAL VALUE PER USER
INCLUDES ONLY PAYING USERS. YEAR-ON-YEAR (Y-O-Y) CHANGES
CALCULATED IN LOCAL CURRENCY TERMS; ALL OTHER VALUES FOR THE
PERIOD REPRESENTED ARE FINANCIAL VALUES IN U.S. DOLLARS.
RECTANGLES WITH ROUNDED CORNERS.

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ENGAGEMENT WITH DIGITAL MARKETING
PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO SAY THEY ENGAGE IN
EACH KIND OF ONLINE ACTIVITY

SINGAPORE FLAG

Research brands online before making a purchase

- 49.3%
- YOY: -8.4% (-450 BPS)

Visited a brand's website in the past 30 days

- 46.1%
- YOY: -5.1% (-250 BPS)

Clicked or tapped on a banner ad on a website in the past 30 days

- 9.8%
- YOY: -14.0% (-160 BPS)

Clicked or tapped on a sponsored social media post in the past 30 days

- 11.9%
- YOY: [UNCHANGED]

Downloaded or used a branded mobile app in the past 30 days

- 13.2%
- YOY: +16.8% (+190 BPS)

SOURCE: GWI Q3 2023 FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16 TO 64.

SEE GWI.COM/NOTES.

NOTES: "YOY" FIGURES REPRESENT YEAR-ON-YEAR CHANGE (REFERENCE CHANGE VALUES IN COMPARATIVE PERCENTAGE OR POINTS.PERSISTING VALUE OF 100% RECEIVES 0. ALL VALUES ARE REFLECTIVE TO SURVEY SAMPLE.

COMPARABILITY: METHODOLOGY CHANGES, SEE NOTES ON DATA.

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Logos: GWI, KEPOS, WE ARE SOCIAL, MeltwaterJan 2024

Main Channels for Online Brand Research

Percentage of Internet users aged 16 to 64 who use each channel as a primary source of information when researching brands

## Singapore:

- Search Engines: 50.2%

- Product & Brand Websites: 34.7%

Consumer Reviews: 33.9%Social Networks: 33.3%

Price Comparison Sites: 27.6%Discount Voucher Sites: 22.6%

Mobile Apps: 21.0%Q&A Sites: 15.6%

Brand & Product Blogs: 14.6%Forums & Message Boards: 14.5%

- Video Sites: 14.5%

Specialist Review Sites: 13.2%Messenger Services: 11.4%

- Micro-Blogs: 7.5%

- Online Pinboards: 6.3%

Source: GWI (Q3 2023). Figures represent the findings of a broad survey of Internet users aged 16 to 64. See GWI.COM. Comparability: Methodology changes. See notes on data.

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ADVERTISING SPEND: TOTAL vs. DIGITAL

Total ad spend across all channels, with detail for digital ad spend (U.S. Dollars, Full-Year 2023)

Total ad spend (including online and offline channels) \$2.91 billion

Year-on-year change in total ad spend (all channels) +5.4% (+\$148 million)

Digital ad spend (including search and social media)

\$1.74 billion

Year-on-year change in digital ad spend +10.5% (+\$166 million)

Digital ad spend as a percentage of total ad spend 59.7%

Source: Statista Market Outlooks

Notes: Figures represent estimates for full-year 2023, and comparisons with equivalent values for the previous calendar year. Manoeuvring in billions of dollars, percentage changes are calculated from an underlying value of USD (US Dollars). 2021 NOT COMPARABLE: Base year for underlying figures is 2021, and year-on-year comparisons use 2021 figures, rather than 2020. The underlying figures used in this chart include a broader variety of channels and activities than the definition of "all channels" used within this report.

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Digital 2024 Singapore, 106 sur 131, français

Logos: We Are Social, MeltwaterJAN 2024 (in green box)

SEARCH ADVERTISING OVERVIEW
SPEND ON ONLINE SEARCH ADVERTISING (IN U.S. DOLLARS) AND ITS SHARE
OF THE DIGITAL ADVERTISING MARKET

[Singapore flag] SINGAPORE

Annual Spend on online search advertising (USD)

[Dollar symbol] \$603.1 MILLION

Year-on-year change in online search advertising spend

[Dollar exchange symbol] +13.3% + \$71 MILLION

Online search's share of total digital advertising spend

[Magnifying glass symbol] 34.7%

Year-on-year change in online search's share of total digital advertising spend

[Arrow up & down symbol] +2.5% +85 BPS (Basis Points)

[Footer]

SOURCE: STATISTA ADVERTISING & MEDIA OUTLOOK; SEE STATISTA.COM. NOTES: FIGURES REPRESENT ESTIMATES FOR FULL-YEAR 2024, AND COMPARISONS WITH EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. FINANCIAL VALUES ARE IN U.S. DOLLARS; PERCENTAGE CHANGES SHOWN ARE INCREASES OR DECREASES COMPARED TO THE PREVIOUS YEAR. FOR EXAMPLE, A ESTIMATED VALUE OF 50%, 2024 WOULD EQUAL 60%, NOT 77%: 15% VALUES REPRESENT BASIS POINTS, AND INDICATE ABSOLUTE CHANGE. COMPARABILITY: BASE CHANGES FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.

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logos of wearesocial and meltwaterJAN 2024

PROGRAMMATIC ADVERTISING OVERVIEW

SPEND ON PROGRAMMATIC ADVERTISING AND ITS SHARE OF THE DIGITAL ADVERTISING MARKET

[Image of flag] SINGAPORE

ANNUAL SPEND ON PROGRAMMATIC ADVERTISING (USD) \$1.22 BILLION

YEAR-ON-YEAR CHANGE IN PROGRAMMATIC ADVERTISING SPEND (USD) +12.0% +\$131 MILLION

PROGRAMMATIC'S SHARE OF TOTAL DIGITAL ADVERTISING SPEND 70.1%

YEAR-ON-YEAR CHANGE IN PROGRAMMATIC'S SHARE OF TOTAL DIGITAL ADVERTISING SPEND +1.4% +95 BPS

[Page indicator: 108]

SOURCE: STATISTA ADVERTISING & MEDIA OUTLOOK. SEE STATISTA.COM. NOTES: FIGURES REPRESENT ESTIMATES FOR FULL-YEAR 2024, AND COMPARISONS WITH EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. FINANCIAL VALUES ARE IN U.S. DOLLARS. FOREIGN CURRENCY VALUES

ARE ESTIMATES BASED ON EXCHANGE RATES AS OF 01 MAY 2024. INDIVIDUAL FIGURES MAY NOT ADD UP TO TOTAL VALUES REPRESENTED IN CHARTS, AND INDICATE ACURATE ROUNDED ESTIMATES. COMPARABILITY: BASE CHANGES FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS.

we are social [Logo] [Logo] Meltwater

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ONLINE TRAVEL AND TOURISM ANNUAL ONLINE SPEND ON TRAVEL AND TOURISM SERVICES (U.S. DOLLARS, FULL-YEAR 2023) (SINGAPORE FLAG) SINGAPORE

FLIGHTS \$1.27 BILLION YEAR-ON-YEAR CHANGE +230% (+\$885 MILLION)

TRAINS \$63.50 MILLION YEAR-ON-YEAR CHANGE +26.8% (+\$13 MILLION)

CAR RENTALS \$159.7 MILLION YEAR-ON-YEAR CHANGE +31.4% (+\$38 MILLION)

LONG-DISTANCE BUSES \$44.83 MILLION YEAR-ON-YEAR CHANGE +30.5% (+\$10 MILLION)

HOTELS \$924.4 MILLION YEAR-ON-YEAR CHANGE +22.1% (+\$168 MILLION)

PACKAGE HOLIDAYS \$1.23 BILLION YEAR-ON-YEAR CHANGE +22.7% (+\$227 MILLION)

**VACATION RENTALS** 

\$305.4 MILLION YEAR-ON-YEAR CHANGE +31.2% (+\$73 MILLION)

CRUISES \$25.67 MILLION YEAR-ON-YEAR CHANGE +24.5% (+\$5.1 MILLION)

SOURCE: STATISTA DIGITAL MARKET OUTLOOK; STATISTA MOBILITY MARKET OUTLOOK; SEE STATISTA.COM. NOTES: FIGURES REPRESENT ESTIMATES OF FULL-YEAR REVENUES FOR 2023 IN U.S. DOLLARS, AND COMPARISONS WITH EQUIVALENT VALUES FOR THE PREVIOUS CALENDAR YEAR. VALUES DO NOT INCLUDE REVENUES ASSOCIATED WITH PUBLIC TRANSPORT, NON-COMMERCIAL FLIGHTS, FERRIES, TAXIS, RIDE-SHARING, BIKE-HIRE, OR CARSHARING SERVICES. COMPARABILITY: B2B [AND CATEGORY-SPECIFIC] REVENUE ESTIMATES ARE NOT COMPARABLE WITH PREVIOUS ESTIMATES.

Digital 2024 Singapore 95 sur 131 (ICONS: GRID, SEARCH, PRINT, CLIPBOARD, SHARE, GLOBE, FILE, INFO) français (WE ARE SOCIAL LOGO) (MELTWATER LOGO)Jan 2024 SOURCES OF BRAND DISCOVERY

Percentage of Internet Users aged 16 to 64 who discover new brands, products, and services via each channel or medium Singapore

- 1. Search Engines 30.4%
- 2. Word-of-Mouth 28.3%
- 3. Social Media Ads 25.1%
- 4. Retail Websites 24.7%
- 5. In-Store Promos 24.0%
- 6. Brand Websites 22.3%
- 7. TV Ads 20.5%
- 8. Ads on Websites 19.9%
- 9. Consumer Review Sites 18.1%
- 10. Social Media Comments 18.0%
- 11. Ads on Public Transport 17.5%
- 12. Ads in Mobile Apps 16.0%
- 13. Emails or Physical Mail 15.2%
- 14. TV Shows and Films 15.1%
- 15. Product Brochures 14.9%

Source: GWI (Q3 2021). Figures represent the findings of a broad survey of Internet users aged 16 to 64. See GWI.COM. Comparability: Methodology changes. See Notes on Data.

Right bottom corner: Digital 2024 Singapore - 103 sur 131

Bottom logos: we are social | MeltwaterJAN 2024

SOCIAL MEDIA ADVERTISING OVERVIEW
SPEND ON SOCIAL MEDIA ADVERTISING (IN U.S. DOLLARS) AND ITS SHARE OF
THE DIGITAL ADVERTISING MARKET

(SINGAPORE FLAG) SINGAPORE

Annual spend on social media advertising (USD) \$426.5 million

Year-on-year change in social media advertising spend +11.8% +\$45 million

Social media's share of total digital advertising spend 24.5%

Year-on-year change in social media's share of total digital advertising spend +1.2% +28 BPS

Source: Statista Advertising & Media Outlook. See Statista.com. Notes: Figures represent estimates for full-year 2024, and comparisons with equivalent values for the previous calendar year. Financial values are in U.S. Dollars. Percentage change values are based on a starting value of 100%; for example, a starting value of 35% would equal 65%, not 75%. "BPS" values represent basis points and indicate absolute percentage point change. Comparability: Base changes figures are not comparable with previous reports.

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français

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