#### ### Meltwater

\*\*Why do marketers use social listening?\*\*
According to Meltwater's \*\*State of Social Media 2024\*\*

- \*\*55%\*\* To better understand my target audience
- \*\*43%\*\* To manage brand reputation
- \*\*34%\*\* To raise brand awareness
- \*\*30%\*\* To benchmark against competitors
- \*\*29%\*\* To gather and analyze consumer insights
- \*\*23%\*\* To identify and manage crises

See how your strategy compares to responses from several thousand marketing professionals in \*\*Meltwater's report\*\*.

### Meltwater

\*\*State of Social Media 2024\*\*

[Image with a person and social media graphics, with a "Download the report" button and a QR code]

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\*\*Digital 2024 Côte d'Ivoire\*\*

\_Page 16 sur 62\_

Icons for \*\*English\*\* and \*\*français\*\*.We are Social

Think Forward
THE SOCIAL RECKONING

IN A NEW ERA OF SOCIAL, EVERY BRAND WILL BE JUDGED

Dive into We Are Social's latest trends report.

Attention layering

**EVERYDAY FANDOM** 

Post Representation

Mischief Mode

#### The Offline Internet

Explore the trends:

ThinkForward.WeAreSocial.comJAN 2024

CÔTE D'IVOIRE

OVERVIEW OF THE ADOPTION AND USE OF CONNECTED DEVICES AND SERVICES

NOTE: SIGNIFICANT REVISIONS TO SOURCE DATA MEAN THAT FIGURES SHOWN HERE ARE NOT COMPARABLE WITH PREVIOUS REPORTS. SEE THE IMPORTANT NOTES AT THE START OF THIS REPORT FOR DETAILS.

TOTAL POPULATION
29.24 MILLION
YEAR-ON-YEAR CHANGE
+2.5%
+725 THOUSAND
URBANISATION
53.4%

CELLULAR MOBILE CONNECTIONS
43.59 MILLION
YEAR-ON-YEAR CHANGE
+3.2%
+1.4 MILLION
TOTAL VS. POPULATION
149.1%

INDIVIDUALS USING THE INTERNET 11.23 MILLION YEAR-ON-YEAR CHANGE +2.5% +278 THOUSAND TOTAL VS. POPULATION 38.4%

SOCIAL MEDIA USER IDENTITIES
7.00 MILLION
YEAR-ON-YEAR CHANGE
+50.5%
+2.4 MILLION
TOTAL VS. POPULATION
23.9%

SOURCES: UN; GOVERNMENT AUTHORITIES; GSMA INTELLIGENCE; ITU; EUROPEAN COMMISSION; KANTAR & IMMAR; PLATFORM REGISTERS; DEDICATED RESEARCH; CENTER; RECRUIT ANALYSIS; ADVISORY; SOCIAL MEDIA USER IDENTITIES MAY NOT REPRESENT UNIQUE INDIVIDUALS

COMPARABILITY: SOURCE REVISIONS AND BASE REVISIONS; FIGURES ARE NOT COMPARABLE WITH PREVIOUS REPORTS; GLOBAL DEVICES AND CONNECTIONS MAY NOT REPRESENT A UNIQUE USER; SOCIAL MEDIA USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS; ANNOTATION: GEOGRAPHIC CHARACTERISTICS; DIFFERENCES BETWEEN POPULATIONS AND USER BASE MEASUREMENTS WITHIN KEY MARKETS MAY LIMIT ACCURATE RESULTS. FOR MORE DETAILS, SEE NOTES ON DATA.

```
Digital 2024 Côte d'Ivoire
15 sur 62Bien sûr! Voici la retranscription textuelle de l'image:
**JAN 2024**
**POPULATION ESSENTIALS**
**DEMOGRAPHICS AND OTHER KEY INDICATORS**
**Bandeau droit : Côte D'Ivoire (Drapeau)**
- **TOTAL POPULATION**
 - **29.24 MILLION**
- **FEMALE POPULATION**
 - **49.6%**
- **MALE POPULATION**
 - **50.4%**
- **YEAR-ON-YEAR CHANGE IN TOTAL POPULATION**
 - **+2.5%**
 - **+725 THOUSAND**
- **MEDIAN AGE OF THE POPULATION**
 - **18.0**
- **URBAN POPULATION**
 - **53.4%**
- **POPULATION DENSITY (PEOPLE PER KM²)**
 - **91.9**
- **OVERALL LITERACY (ADULTS AGED 15+)**
 - **89.9%**
```

```
- **FEMALE LITERACY (ADULTS AGED 15+)**
- **86.7%**
```

- \*\*MALE LITERACY (ADULTS AGED 15+)\*\*
   \*\*93.1%\*\*
- \*\*SOURCES:\*\* KEPOS ANALYSIS, UNITED NATIONS, LOCAL GOVERNMENT AUTHORITIES, WORLD BANK, UNESCO, CIA WORLD FACTBOOK, OUR WORLD IN DATA, INDEMNITUM, KNOEMA.
- \*\*Bas de page :\*\* Digital 2024 Côte d'Ivoire | 19 sur 62 | we are social | Meltwater | Icônes de menu de navigation et de langue

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Ceci couvre les principaux points affichés dans l'image fourni.## JAN 2024 ### POPULATION OVER TIME

\*\*Population by year, with year-on-year change\*\*

```
- **Jan 2014**: 22.7 M (+2.6%)
```

- \*\*Jan 2015\*\*: 23.3 M (+2.6%)
- \*\*Jan 2016\*\*: 23.9 M (+2.6%)
- \*\*Jan 2017\*\*: 24.5 M (+2.6%)
- \*\*Jan 2018\*\*: 25.2 M (+2.6%)
- \*\*Jan 2019\*\*: 25.8 M (+2.6%)
- \*\*Jan 2020\*\*: 26.5 M (+2.6%)
- \*\*Jan 2021\*\*: 27.1 M (+2.5%)
- \*\*Jan 2022\*\*: 27.8 M (+2.4%)
- \*\*Jan 2023\*\*: 28.5 M (+2.5%)
- \*\*Jan 2024\*\*: 29.2 M (+2.5%)

### \*\*Sources\*\*:

- United Nations, Local Government Authorities, Keplo Analysis
- \*\*Note\*\*: Where letters are shown next to figures above bars, 'K' denotes thousands (e.g., 123.4 K = 123,400), 'M' denotes millions (e.g., 12.3 M = 12,300,000), and 'B' denotes billions (e.g., 1.23 B = 1,230,000,000). Where no letter is present, values are shown as is.
- \*\*Comparability\*\*: Source changes and base revisions, figures may not correlate with values published in our previous reports.
- \*\*Logos\*\*:
- We Are Social

<sup>\*\*</sup>Côte d'Ivoire\*\*

#### - Meltwater

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FINANCIAL AND DEVELOPMENTAL INDICATORS
WORLD BANK INDICATORS FOR FINANCIAL DEVELOPMENT, ACCESS TO
ESSENTIAL SERVICES, AND DEVICE OWNERSHIP
Côte d'Ivoire

GROSS DOMESTIC PRODUCT (CURRENT U.S. DOLLARS) \$79.43 BILLION

PERCENTAGE OF THE POPULATION EARNING LESS THAN \$3.65 (2017 PPP) PER DAY 39.7%

GROSS DOMESTIC PRODUCT (PPP, CURRENT INTERNATIONAL DOLLARS) \$202.6 BILLION

PERCENTAGE OF THE POPULATION WITH ACCESS TO BASIC DRINKING WATER 72.9%

GROSS DOMESTIC PRODUCT PER CAPITA (CURRENT U.S. DOLLARS) \$2,728

PERCENTAGE OF THE POPULATION WITH ACCESS TO BASIC SANITATION 37.0%

GROSS DOMESTIC PRODUCT PER CAPITA (PPP, CURRENT INTERNATIONAL DOLLARS) \$6,960

PERCENTAGE OF THE POPULATION WITH ACCESS TO ELECTRICITY 71.1%

NET NATIONAL INCOME PER CAPITA (CURRENT U.S. DOLLARS) \$2,334

PERCENTAGE OF THE POPULATION THAT OWNS A MOBILE PHONE (ANY TYPE) 82.8%

Sources: IMF, World Bank (Most Latest Published Data Up To 2021)

Definitions: \*\$3.65 2017 PPP: Reflects Global Purchasing Power Parity Based On The World Bank's 2017 Exchange Exchange Rate. Basic Drinking Water: Percentage Of The Population With Drinking Water An Improved Source. For More, Click Here. Mobile

Ownership: Includes Comparable Figures For Both Basic Mobile Phone Users And Smartphone Users From Third Party Providers For All Markets Where Data On Mobile Values Is Shown Elsewhere In This Report.

Digital 2024 Côte d'Ivoire Page 22 sur 62

We are social | MeltwaterJAN 2024 OVERVIEW OF INTERNET USE ESSENTIAL INDICATORS OF INTERNET ADOPTION AND USE

TOTAL INTERNET USERS 11.23 MILLION

INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION 38.4%

YEAR-ON-YEAR CHANGE IN THE NUMBER OF INTERNET USERS +2.5% +278 THOUSAND

MOBILE INTERNET PROXY\*: SHARE OF SOCIAL MEDIA USERS ACCESSING VIA MOBILE DEVICES 98.7%

Sources: Kepios analysis ITU, GSMA Intelligence, Eurostat, CIA World Factbook, local government authorities, company advertising resources, United Nations. Note: ITU standard, age insights for mobile internet use were unavailable at the time of reproduction, but the percentage share of social media users accessing social platforms via mobile devices will provide a likely representation. Kepios analysis shows that figures for internet user growth may under-represent actual trends. See notes on data comparability. Sources and base agencies.

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we are social MeltwaterJAN 2024

INTERNET USE OVER TIME (YOY)
NUMBER OF INDIVIDUALS USING THE INTERNET, AND YEAR-ON-YEAR CHANGE

DATA FOR: Côte d'Ivoire

#### Bar chart data:

- JAN 2014: 2.27 M (Million) (+71.4%)
- JAN 2015: 3.89 M (+153%)
- JAN 2016: 9.85 M (+9.2%)
- JAN 2017: 10.8 M (-12.1%)
- JAN 2018: 9.45 M (-0.9%)

- JAN 2019: 9.37 M (+1.8%)
- JAN 2020: 9.54 M (+10.3%)
- JAN 2021: 10.5 M (+1.6%)
- JAN 2022: 10.7 M (+2.5%)
- JAN 2023: 11.0 M (+2.5%)
- JAN 2024: 11.2 M

#### Sources:

KFPO'S ANALYSIS, ITU, GSMA INTELLIGENCE, EUROSTAT, GOOGLE'S ADVERTISING RESOURCES, CINIC, KANTAR, IAMAI, GOVERNMENT RESOURCES, UNITED NATIONS.

#### Note:

WHERE FIGURES HAVE BEEN UPDATED TO FIT USERS' ACCOUNTS AS OF THE TIME OF THE STUDY, AND FOR COMPARISONS AS OF THE YEAR MENTIONED. NOTE:

NOT ALL SOURCES PUBLISH REGULAR UPDATES, SO FIGURES FOR EACH PERIOD VARY AS PER AVAILABLE DATA.Bien sûr, voici la retranscription textuelle de l'image:

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\*\*JAN 2024\*\*

\*\*AGE DISTRIBUTION OF THE POPULATION\*\*
THE NUMBER OF PEOPLE IN EACH AGE GROUP, AND ASSOCIATED SHARE OF
THE POPULATION

## Data for Côte d'Ivoire:

- AGE 0-4:
- 4.36M (14.9%)
- AGE 5-9:
- 3.96M (13.6%)
- AGE 10-14:
- 3.65M (12.5%)
- AGE 15-19:
- 3.26M (11.2%)
- AGE 20-24:
- 2.84M (9.7%)
- AGE 25-29:
- 2.33M (8.0%)
- AGE 30-34:
- 1.93M (6.7%)
- AGE 35-39:
- 1.58M (5.4%)
- AGE 40-44:

- 1.46M (5.0%)
- AGE 45-49:
- 1.20M (4.1%)
- AGE 50-54:
- 893K (3.1%)
- AGE 55-59:
- 639K (2.2%)
- AGE 60-64:
- 434K (1.5%)
- AGE 65-69:
- 301K (1.0%)
- AGE 70-74:
  - 195K (0.7%)
- AGE 75-79:
- 113K (0.4%)
- AGE 80-84:
- 60.8K (0.2%)
- AGE 85-89:
  - 26.1K (0.1%)
- AGE 90-94:
- 7.88K (<0.1%)
- AGE 95-99:
- 1.50K (<0.1%)
- AGE 100+:
- 166 (<0.1%)

---

\*\*Sources:\*\* Extrapolations of data published by the United Nations and local government authorities. \*\*Notes:\*\* Percentage values below each bar represent the respective age group's share of the total population. When letters B.T.S. are shown, net indices are shown; net is comparable B.T.S.: Base E-12 = 12,000,000; Net weighted millons E-12 = 8 M=Y 12,000,000; Age figures to add beyond millions of millions Y=75K when letters B.T.S. are shown as comparability; source changes and base revisions. Figures may not compare to values published in previous reports.

\*\*Sources:\*\* we are social, Meltwater

\*\*Digital 2024 Côte d'Ivoire\*\*

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Note: Les valeurs "M" et "K" indiquent "Millions" et "Milliers" respectivement. JAN 2024 INTERNET USER PERSPECTIVES INTERNET USER NUMBERS PUBLISHED BY DIFFERENT SOURCES

(infobulle de la Côte d'Ivoire, drapeau inclus)

INTERNET USERS: ITU 11.23 MILLION vs. POPULATION 38.4%

INTERNET USERS: CIA WORLD FACTBOOK 12.15 MILLION vs. POPULATION 41.6%

INTERNET USERS: INTERNETWORLDSTATS 12.25 MILLION vs. POPULATION 41.9%

Sources: As stated above each icon; Notes: Where sources publish internet adoption as a percentage of penetration, we compare the latest published adoption rates with the latest figures for population to reveal absolute user numbers. Where sources publish absolute user numbers, we compare these absolute user figures with the latest figures for population to reveal values for penetration. Comparability: Potential mismatches. Internet user figures quoted elsewhere in this report may not align with these figures due to updates from multiple sources.

(petits logos) we are social, Meltwater

Digital 2024 Côte d'Ivoire 27 sur 62JAN 2024 INTERNET ADOPTION RATE OVER TIME (YOY) NUMBER OF INDIVIDUALS USING THE INTERNET AS A PERCENTAGE OF TOTAL POPULATION, AND YEAR-ON-YEAR RELATIVE CHANGE

(JAN 2014) 10.0% +67.0%

(JAN 2015) 16.7% +147%

(JAN 2016) 41.2% +6.4% (JAN 2017) 43.8% -14.4% (JAN 2018) 37.5% -3.3% (JAN 2019) 36.3% -0.8% (JAN 2020) 36.0% +7.6% (JAN 2021) 38.8% -0.9% (JAN 2022) 38.4% 0% (JAN 2023) 38.4% 0% (JAN 2024) 38.4% 0%

## Côte d'Ivoire flag

SOURCES: KPGs analysis; ITU; GSMA Intelligence; Eurostat; Google's advertising resources; CNNIC; Kantat IMAI; government resources; United Nations. NOTES: Data is not reported for all regions. We use data from the most recent reported period where recent data is not available. Figures show the year-in-year change. Where new data it is published. We will adjust historical figures to reflect it's reported. Hootsuite; Fista comparability: figures and the rate frame changes in internet adoption. The data reports total number of people (of all ages) using the internet each year. All figures use the latest available data, but some sources might be published subsequently, so figures for recent years might change. INTERNET ACTUAL ADOPTION & USE NOTES ON DATA.

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Digital 2024 Côte d'Ivoire 26 sur 62
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INTERNET CONNECTION SPEEDS
MEDIAN SPEED AND LATENCY FOR MOBILE AND FIXED INTERNET
CONNECTIONS

---

```
**MEDIAN SPEED OF MOBILE INTERNET CONNECTIONS**
```

```
- **Download (Mbps):** 24.81
```

- \*\*Upload (Mbps):\*\* 12.97
- \*\*Latency (ms):\*\* 23

---

# \*\*YEAR-ON-YEAR CHANGE IN MEDIAN SPEED OF MOBILE INTERNET CONNECTIONS\*\*

```
- **Download:** +35.9%
```

- \*\*Upload:\*\* +53.9%
- \*\*Latency:\*\* -11.5%

---

## \*\*MEDIAN SPEED OF FIXED INTERNET CONNECTIONS\*\*

```
- **Download (Mbps):** 58.86
```

- \*\*Upload (Mbps):\*\* 25.21
- \*\*Latency (ms):\*\* 5

---

## \*\*YEAR-ON-YEAR CHANGE IN MEDIAN SPEED OF FIXED INTERNET CONNECTIONS\*\*

```
- **Download:** +51.2%
```

- \*\*Upload:\*\* +120%
- \*\*Latency:\*\* -16.7%

---

(SOURCE: Ookla. NOTE: Figures represent median download and upload speeds in megabits per second, and median connection latency in milliseconds in November 2023. TIP: A negative value for year-on-year change in latency represents an improvement, because lower latency should result in faster content delivery.)

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SHARE OF WEB TRAFFIC BY DEVICE PERCENTAGE OF TOTAL WEB PAGES SERVED TO WEB BROWSERS RUNNING ON EACH KIND OF DEVICE

MOBILE PHONES 79.99% YEAR-ON-YEAR CHANGE +9.6% (+700 BPS)

LAPTOP AND DESKTOP COMPUTERS 19.23% YEAR-ON-YEAR CHANGE -25.8% (-667 BPS)

TABLET DEVICES 0.76% YEAR-ON-YEAR CHANGE -30.3% (-33 BPS)

OTHER DEVICES 0.02% YEAR-ON-YEAR CHANGE +100% (+1 BP)

Côte d'Ivoire

SOURCE: STATCOUNTER. NOTES: FIGURES REPRESENT THE NUMBER OF WEB PAGES SERVED TO BROWSERS RUNNING ON EACH TYPE OF DEVICE COMPARED WITH THE TOTAL NUMBER OF WEB PAGES SERVED TO BROWSERS RUNNING ON ANY DEVICE IN DECEMBER 2023. PERCENTAGE CHANGE FIGURES REPRESENT THE CHANGE IN EACH PERCENTAGE OF FIGURES FROM A STARTING VALUE OF 50%. FROM A STARTING VALUE OF 50%, THIS WOULD EQUAL 67%, NOT 67%. "BPS" VALUES REPRESENT BASIS POINTS AND INDICATE THE ABSOLUTE CHANGE. FIGURES MAY NOT SUM TO 100% DUE TO ROUNDING.

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Digital 2024 Côte d'Ivoire

#### 29 sur 62

françaisJAN 2024 SHARE OF WEB TRAFFIC BY BROWSER PERCENTAGE OF TOTAL WEB PAGES SERVED TO EACH BRAND OF WEB BROWSER RUNNING ON ANY DEVICE

## Côte d'Ivoire

CHROME: 73.4% SAFARI: 20.1% EDGE: 2.1% OPERA: 1.4%

SAMSUNG INTERNET: 1.3%

FIREFOX: 1.2% ANDROID: 0.1% OTHERS: 0.4%

SOURCE: STATCOUNTER. NOTES: FIGURES REPRESENT THE NUMBER OF PAGE VIEWS SERVED TO EACH BROWSER AS A PERCENTAGE OF TOTAL PAGE VIEWS SERVED TO WEB BROWSERS RUNNING ON ANY KIND OF DEVICE IN DECEMBER 2023.

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\*\*MOBILE'S SHARE OF WEB TRAFFIC (YOY)\*\*
PERCENTAGE OF TOTAL WEB PAGES SERVED TO WEB BROWSERS RUNNING
ON MOBILE PHONES

<sup>\*\*</sup>Côte d'Ivoire\*\*

Date	Percentage   Change		
DEC 2013	53.99%	-31.7%	
DEC 2014	36.89%	+53.3%	
DEC 2015	56.56%	+25.0%	
DEC 2016	70.68%	-14.7%	
DEC 2017	60.28%	-13.0%	
DEC 2018	52.46%	-4.6%	
DEC 2019	50.07%	+30.4%	
DEC 2020	65.27%	-0.4%	
DEC 2021	65.01%	+12.3%	

DEC 2022	72.99%	+9.6%	
DEC 2023	79.99%		

SOURCE: STATCOUNTER. NOTES: Figures represent the number of web pages served to web browsers running on mobile phones, compared with the total number of web pages served to web browsers running on any device. Percentage change values in the white circles represent relative change (i.e. an increase of 20% from a starting value of 30% would equal 60%, not 50%).

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\*\*Source companies:\*\* we are social, MeltwaterJan 2024
SHARE OF SEARCH ENGINE REFERRALS
PERCENTAGE OF TOTAL WEB TRAFFIC REFERRED BY SEARCH ENGINES THAT
ORIGINATED FROM EACH SEARCH SERVICE

[Data shown in percentages with accompanying bar chart:]

- GOOGLE: 97.5 %

- BING: 2.2 % - YAHOO!: 0.2 % - YANDEX: 0.04 %

- DUCKDUCKGO: 0.03 %

- ECOSIA: 0.03 % - BAIDU: 0.01 % - OTHERS: 0.06 %

SOURCE: STATCOUNTER. NOTES: FIGURES REPRESENT THE NUMBER OF PAGE VIEW REFERRALS ORIGINATING FROM EACH SERVICE AS A PERCENTAGE OF TOTAL PAGE VIEW REFERRALS ORIGINATING FROM SEARCH ENGINES IN DECEMBER 2023. PERCENTAGE CHANGE VALUES REPRESENT RELATIVE YEAR-ON-YEAR CHANGE (I.E. AN INCREASE OF 20% FROM A STARTING VALUE OF 50% WOULD EQUAL 60%, NOT 70%). BBPS VALUES REPRESENT BASIS POINTS, AND INDICATE THE ABSOLUTE CHANGE. FIGURES MAY NOT SUM TO 100% DUE TO ROUNDING.

[Located at the bottom of the image:]
Digital 2024 Côte d'Ivoire
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[Company Logos:] we are social Meltwater

[Flag indicating Côte d'Ivoire]### JAN 2024 ## TOP GOOGLE SEARCHES QUERIES WITH THE GREATEST VOLUME OF GOOGLE SEARCH ACTIVITY

#### BETWEEN 01 JANUARY 2023 AND 31 DECEMBER 2023

#   SEARCH QUERY	INDEX vs. TOP QUERY
01   LES     02   COMMENT   03   TRADUCTION   04   ABIDJAN   05   GOOGLE   06   YOUTUBE   07   LOTO   08   BETCLIC   09   MÉTÉO   10   GOOGLE TRADUCTION	 100
#   SEARCH QUERY	INDEX vs. TOP QUERY
	   15

Côte d'Ivoire

#### ### SOURCE:

GOOGLE TRENDS. BASED ON SEARCHES CONDUCTED BETWEEN 01 JANUARY 2023 AND 31 DECEMBER 2023 NOTES: ANY SPELLING ERRORS OR LANGUAGE INCONSISTENCIES IN SEARCH QUERIES ARE AS PROVIDED BY GOOGLE TRENDS, AND ARE SHOWN "AS IS" TO ENABLE SEARCH TRENDS' CHANGES IN HOW PEOPLE USE LANGUAGE IN DIGITAL ENVIRONMENTS. GOOGLE DOESN'T PUBLISH SEARCH VOLUMES; THE INDEX VS. TOP QUERY COLUMN SHOWS RELATIVE SEARCH VOLUMES (E.G., A QUERY WITH 50 INDEX HAS HALF THE SEARCH VOLUME OF THE TOP QUERY.)

#### ADVISORY:

GOOGLE TRENDS USES RANDOM SAMPLING, SO SEARCH ORDER AND INDEX VALUES MAY VARY DEPENDING ON WHEN THE TOOL IS ACCESSED. FOR THIS SAME SEARCH QUERY AND OUTPUT ITEM PERIOD.

Digital 2024 Côte d'Ivoire

```
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### we
are
social

### Meltwater

---**JAN 2024**
```

\*\*MOST STREAMED CONTENT ON AMAZON PRIME\*\*
FLIXPATROL'S RANKING OF THE MOST STREAMED CONTENT ON AMAZON
PRIME VIDEO FOR FULL-YEAR 2023

\*\*MOST STREAMED MOVIES ON AMAZON PRIME VIDEO\*\*

\*\*MOST STREAMED TV SHOWS ON AMAZON PRIME VIDEO\*\*

\*\*SOURCE (FLIXPATROL): SEE FLIXPATROL.COM. NOTES: THE SAME CONTENT MAY HAVE DIFFERENT TITLES IN DIFFERENT COUNTRIES. RANKINGS BASED ON FLIXPATROL'S ANALYSIS OF VIEWING ACTIVITY FOR FULL-YEAR 2023.

"INDEX" VALUES COMBINE THE FLIXPATROL "POINTS" VALUE FOR EACH TITLE INTO THE FLIXPATROL "POINTS" VALUE OF THE TOP-RANKED TITLE IN EACH PLATFORM'S RANKING.\*\*

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**Côte d'Ivoire**
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\*\*Digital 2024 Côte d'Ivoire\*\*

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#### JAN 2024

WEB TRAFFIC REFERRALS FROM SOCIAL MEDIA SHARE OF WEB TRAFFIC ARRIVING ON THIRD-PARTY WEBSITES VIA CLICKS OR TAPS ON LINKS PUBLISHED IN SOCIAL MEDIA PLATFORMS (ANY DEVICE) Côte d'Ivoire

- \*\*Facebook:\*\* 78.9%
- \*\*X (Twitter):\*\* 16.7%
- \*\*Pinterest:\*\* 2.1%
- \*\*Instagram:\*\* 1.1%
- \*\*YouTube:\*\* 1.0%
- \*\*Tumblr:\*\* 0.1%
- \*\*LinkedIn:\*\* 0.06%
- \*\*Others:\*\* 0.04%

SOURCE: STATCOUNTER. NOTES: SHARE DOES NOT INCLUDE TRAFFIC FROM MESSENGER PLATFORMS. DATA ARE ONLY AVAILABLE FOR A SELECTION OF PLATFORMS, AND PERCENTAGES REFLECT SHARE OF AVAILABLE PLATFORMS ONLY. FIGURES REPRESENT THE SHARE OF WEB TRAFFIC ARRIVING ON THIRD-PARTY WEBSITES VIA CLICKS OR TAPS ON LINKS PUBLISHED ON EACH PLATFORM AS A PERCENTAGE OF TOTAL WEB TRAFFIC ARRIVING FROM THE AVAILABLE SELECTION OF SOCIAL PLATFORMS IN DECEMBER 2023.

Digital 2024 Côte d'Ivoire

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Langue: français

icônes: Afficher premier L, QR code, Fichier PDF, Imprimante, Diapositive précédente, Diapositive suivante

avec les logos: We Are Social et Meltwater

---JAN

<sup>\*\*</sup>wearesocial.com\*\*

<sup>\*\*</sup>Meltwater\*\*

## OVERVIEW OF SOCIAL MEDIA USE

HEADLINES FOR SOCIAL MEDIA ADOPTION AND USE (NOTE: USER IDENTITIES MAY NOT REPRESENT UNIQUE INDIVIDUALS)

Côte d'Ivoire

NUMBER OF SOCIAL MEDIA USER IDENTITIES:

- 7.00 MILLION

SOCIAL MEDIA USER IDENTITIES vs. TOTAL POPULATION:

- 23.9%

SOCIAL MEDIA USER IDENTITIES AGE 18+ vs. TOTAL POPULATION AGE 18+:

- 45.5%

SOCIAL MEDIA USER IDENTITIES vs. INDIVIDUALS USING THE INTERNET:

- 62.3%

QUARTER-ON-QUARTER CHANGE IN SOCIAL MEDIA USER IDENTITIES:

- 1.4%
- -100 THOUSAND

YEAR-ON-YEAR CHANGE IN SOCIAL MEDIA USER IDENTITIES:

- +50.5%
- +2.4 MILLION

FEMALE SOCIAL MEDIA USER IDENTITIES vs. TOTAL SOCIAL MEDIA USER IDENTITIES:

- 37.4%

MALE SOCIAL MEDIA USER IDENTITIES vs. TOTAL SOCIAL MEDIA USER IDENTITIES:

- 62.6%

SOURCES (KFPOS ANALYSIS, COMPANY ADVERTISING RESOURCES AND ANNOUNCEMENTS, CIRCLE, META RESEARCH CENTER, OPEN LINK ADVISORY)

SOCIAL MEDIA USER IDENTITIES MAY NOT REPRESENT UNIQUE INDIVIDUALS, COMPARISONS WITH POPULATION AND INTERNET USERS BASED ON ONLINE CONNECTIVITY RATES, FAKE ACCOUNTS, USER AGE MISSTATEMENTS, DIFFERENT REPORTING PERIODS, AND DIFFERENCES BETWEEN CENSUS COUNTS AND RESIDENT POPULATIONS

Digital 2024 Côte d'Ivoire 36 sur 62 WE ARE SOCIAL MeltwaterBien sûr, voici la retranscription textuelle de l'image : \*\*JAN 2024\*\* \*\*FACEBOOK'S SHARE OF SOCIAL MEDIA REFERRALS\*\* WEB TRAFFIC REFERRED BY FACEBOOK AS A PERCENTAGE OF WEB TRAFFIC REFERRED BY SOCIAL MEDIA PLATFORMS (ANY DEVICE) \*\*[Drapeau de la Côte d'Ivoire] Côte d'Ivoire\*\* - \*\*DEC 2013\*\* - \*\*92.34%\*\* - +7.5% - \*\*DEC 2014\*\* - \*\*99.25%\*\* - -1.3% - \*\*DEC 2015\*\* - \*\*97.92%\*\* - -2.1% - \*\*DEC 2016\*\* - \*\*95.84%\*\* - -5.5% - \*\*DEC 2017\*\* - \*\*90.58%\*\* - -1.5% - \*\*DEC 2018\*\* - \*\*89.21%\*\* - -15.7%

```
- **DEC 2019**
- **75.18%**
- +17.6%

- **DEC 2020**
- **88.42%**
- +5.4%

- **DEC 2021**
- **93.22%**
- -4.0%

- **DEC 2022**
- **89.47%**
- -11.8%

- **DEC 2023**
- **78.94%**
```

\*\*SOURCE:\*\* STATCOUNTER. NOTES: DATA ARE ONLY AVAILABLE FOR A SELECTION OF PLATFORMS, AND PERCENTAGES REFLECT FACEBOOK'S SHARE OF AVAILABLE PLATFORMS ONLY. FIGURES REPRESENT THE SHARE OF WEB TRAFFIC, AND DO NOT REPRESENT THE VOLUMES OF VISITS OR USERS. PERCENTAGES RELY ON THE CURRENCY AT EACH REFERENCE DATE OF TOTAL WEB PAGE TRAFFIC ARISING FROM THE WEB AVAILABLE, NOT A SELECTION OF SOCIAL MEDIA PLATFORM ACTIVITY THUS PERCENTAGES HAVE BEEN SUBJECT TO AN ESTIMATED RELATIVE YEAR-ON-YEAR CHANGE IF THE INCREASE OR DROP FROM A STARTING VALUE OF 50% WOULD BE 100%. AS OF JAN 2023, THE VALUES REPRESENT BASED POINTS, AND INDICATE THE ABSOLUTE CHANGE.

```
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**we are social** | **Meltwater**
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**[38 sur 62]** [**flèche gauche**] [**flèche droite**] [**loupe**] [**français**]
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**JAN 2024** 

FACEBOOK: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON FACEBOOK

NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS

TOTAL POTENTIAL REACH OF ADS ON FACEBOOK 7.00 MILLION

FACEBOOK AD REACH VS. TOTAL POPULATION 23.9%

FACEBOOK AD REACH VS. TOTAL INTERNET USERS 62.3%

QUARTER-ON-QUARTER CHANGE IN REPORTED FACEBOOK AD REACH -1.4%

-100 THOUSAND

YEAR-ON-YEAR CHANGE IN REPORTED FACEBOOK AD REACH +50.5% +2.4 MILLION

SHARE: FEMALE FACEBOOK AD REACH VS. OVERALL FACEBOOK AD REACH 37.4%

SHARE: MALE FACEBOOK AD REACH VS. OVERALL FACEBOOK AD REACH 62.6%

ADOPTION: OVERALL FACEBOOK AD REACH (AGED 18+) VS. OVERALL POPULATION (AGED 18+) 45.5%

ADOPTION: FEMALE FACEBOOK AD REACH (AGED 18+) VS. FEMALE POPULATION (AGED 18+) 34.5%

ADOPTION: MALE FACEBOOK AD REACH (AGED 18+) VS. MALE POPULATION (AGED 18+) 56.4%

Sources: META ADVERTISING RESOURCES, KEPIOS ANALYSIS. NOTES: BASED ON COMPANY'S PUBLISHED FIGURES. GENDER DATA ONLY AVAILABLE FOR

"FEMALE" AND "MALE". SOURCE DATA FOR REACH INFORMATION WAS NO LONGER PUBLISHED TO FOURTEEN DECEMBER 2023, SO THIS FIGURE MAY INCLUDE SIGNIFICANT NUMBERS OF 'UNFINDABLE' OR 'UNREPRESENTED' PROFILES. 'AD REACH' IS THE UNIQUE NUMBER OF USERS THAT FACEBOOK REPORTS CAN BE REACHED WITH ADS ON ITS PLATFORM AS DETERMINED BY LOCATION, AGE, GENDER, AND INTERESTS. THIS FIGURE MAY NOT REPRESENT UNIQUE INDIVIDUAL PEOPLE. NEGOTIATIONS INCLUDING 'REACH' MAY ALSO COUNT MULTIPLE ACCOUNTS, BIMASSIVE ACCOUNTS, OR CHANGES IN REGISTERED POPULATIONS. COMPARABILITY.

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françaisVoici la retranscription de l'image de manière textuelle :

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- \*\*JAN 2024\*\*
- \*\*TOP YOUTUBE SEARCHES\*\*
- \*QUERIES WITH THE GREATEST VOLUME OF YOUTUBE SEARCH ACTIVITY BETWEEN 01 JANUARY 2023 AND 31 DECEMBER 2023\*

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SOURCE: GOOGLE TRENDS BASED ON SEARCHES CONDUCTED ON YOUTUBE BETWEEN 01 JANUARY 2023 AND 31 DECEMBER 2023. NOTE: ANY SPELLING ERRORS OR LANGUAGE INCONSISTENCIES IN SEARCH QUERIES ARE AS PUSHED BY GOOGLE TRENDS, AND AS RECEIVED. AS IT IS TO BE READERS NOTES TO IDENTIFY POTENTIAL CHANGES IN HOW PEOPLE EXPRESS WRITTEN LANGUAGE IN DIGITAL ENVIRONMENTS. GOOGLE DOES NOT PUBLISH SEARCH ABSOLUTE SEARCH VOLUMES. THE "TOP" QUERIES RELATE TO SEARCH QUERIES FOR EACH COUNTRY COMBINED WITH THE SEARCH VOLUME OF THE QUERY. ADVISORY: GOOGLE TRENDS USES MULTIPLE SAMPLING, SO DATA ORDER AND INDEX VALUES MAY VARY DEPENDING ON WHEN THE TOOL IS ACCESSED. EVEN FOR THE SAME TIME PERIOD.

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---Voici la retranscription textuelle de l'image :

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JAN 2024

INSTAGRAM: ADVERTISING AUDIENCE OVERVIEW
THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON INSTAGRAM

CÔTE D'IVOIRE

TOTAL POTENTIAL REACH OF ADS ON INSTAGRAM 1.10 MILLION

INSTAGRAM AD REACH vs. TOTAL POPULATION 3.8%

INSTAGRAM AD REACH vs. TOTAL INTERNET USERS 9.8%

QUARTER-ON-QUARTER CHANGE IN REPORTED INSTAGRAM AD REACH 0% [UNCHANGED]

YEAR-ON-YEAR CHANGE IN REPORTED INSTAGRAM AD REACH +55.2% (+391 THOUSAND)

SHARE FEMALE INSTAGRAM AD REACH AGED 18+ vs. OVERALL INSTAGRAM AD REACH AGED 18+ 38.3%

SHARE MALE INSTAGRAM AD REACH AGED 18+ vs. OVERALL INSTAGRAM AD REACH AGED 18+ 61.7%

ADOPTION OVERALL INSTAGRAM AD REACH AGED 18+ vs. OVERALL POPULATION AGED 18+ 7.2%

ADOPTION FEMALE INSTAGRAM AD REACH AGED 18+ vs. FEMALE POPULATION AGED 18+ 5.4%

ADOPTION MALE INSTAGRAM AD REACH AGED 18+ vs. MALE POPULATION AGED 18+ 8.5%

---

NOTES: BASED ON DATA FROM META AND KEPIOS ANALYSIS; NOTES BASED ON INTERNET USER REPORTS AND CENSUS DATA

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français\*\*JAN 2024\*\*

\*\*MESSENGER: ADVERTISING AUDIENCE OVERVIEW\*\*

\_THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON FACEBOOK MESSENGER\_

- \*\*TOTAL POTENTIAL REACH OF ADS ON MESSENGER\*\*
- 2.15 MILLION
- \*\*MESSENGER AD REACH vs. TOTAL POPULATION\*\*
- 7.4%
- \*\*MESSENGER AD REACH vs. TOTAL INTERNET USERS\*\*
- 19.1%
- \*\*QUARTER-ON-QUARTER CHANGE IN REPORTED MESSENGER AD REACH\*\*
- -4.4%
- -100 THOUSAND
- \*\*YEAR-ON-YEAR CHANGE IN REPORTED MESSENGER AD REACH\*\*

- +43.3%
- +650 THOUSAND
- \*\*SHARE: FEMALE MESSENGER AD REACH AGED 18+ vs. OVERALL MESSENGER AD REACH AGED 18+\*\*
- 38.2%
- \*\*SHARE: MALE MESSENGER AD REACH AGED 18+ vs. OVERALL MESSENGER AD REACH AGED 18+\*\*
- 61.8%
- \*\*ADOPTION: OVERALL MESSENGER AD REACH (AGED 18+) vs. OVERALL POPULATION (AGED 18+)\*\*
- 13.8%
- \*\*ADOPTION: FEMALE MESSENGER AD REACH (AGED 18+) vs. FEMALE POPULATION (AGED 18+)\*\*
- 10.7%
- \*\*ADOPTION: MALE MESSENGER AD REACH (AGED 18+) vs. MALE POPULATION (AGED 18+)\*\*
- 16.8%

Sources: Meta's advertising resources, Kepios analysis. Notes: Based on ad options at the time of publication. Gender data only available for "female" and "male". Source data for "total population" is based on UN data. Please note that the base population used to calculate these figures may not align with the eligible advertising audience.

Coverage: January 2024 and earlier data from relevant data sources.

Graphic footnotes: Meltwater logo, We Are Social logo, Digital 2024 - Côte d'Ivoire.

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Translation available: French - Français.### JAN 2024
## LINKEDIN: ADVERTISING AUDIENCE OVERVIEW
#### THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON
LINKEDIN

\_Note: Please read the important notes on comparing data at the start of this report before comparing data on this chart with previous reports.\_

#### Total Potential Reach of Ads on LinkedIn
\*\*1.30 Million\*\*

#### LinkedIn Ad Reach vs. Total Population \*\*4.4%\*\*

```
#### LinkedIn Ad Reach vs. Total Internet Users
**11.6%**
#### Quarter-on-Quarter Change in Reported LinkedIn Ad Reach
**0% [UNCHANGED]**
#### Year-on-Year Change in Reported LinkedIn Ad Reach
**+18.2%** (+200 Thousand)
### Share:
#### Female LinkedIn Ad Reach Aged 18+ vs. Overall LinkedIn Ad Reach Aged 18+
**37.9%**
#### Male LinkedIn Ad Reach Aged 18+ vs. Overall LinkedIn Ad Reach Aged 18+
**62.1%**
#### Adoption:
#### Overall LinkedIn Ad Reach Aged 18+ vs. Overall Population Aged 18+
**8.5%**
#### Female LinkedIn Ad Reach Aged 18+ vs. Female Population Aged 18+
**5.2%**
#### Male LinkedIn Ad Reach Aged 18+ vs. Male Population Aged 18+
**8.3%**
### Sources:
LinkedIn's advertising resources; Ericsson analysis.
### Notes:
Values reflect Total Registered Members so are not comparable with other platforms in
this report. Gender data may not sum to 100 due to rounding. Ad resources reflect
active unique users.
### Comparability:
Adoption values represent platform reach as a % of the eligible audience.
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\_Logos: We Are Social, Meltwater\_

\_Flags: Côte d'Ivoire\_JAN 2024

MOBILE CONNECTIVITY
USE OF MOBILE PHONES AND DEVICES THAT CONNECT TO CELLULAR
NETWORKS

NUMBER OF CELLULAR MOBILE CONNECTIONS (EXCLUDING IOT) 43.59 MILLION

NUMBER OF CELLULAR MOBILE CONNECTIONS COMPARED WITH TOTAL POPULATION 149.1%

YEAR-ON-YEAR CHANGE IN THE NUMBER OF CELLULAR MOBILE CONNECTIONS +3.2%

+1.4 MILLION

SHARE OF CELLULAR MOBILE CONNECTIONS THAT ARE BROADBAND (3G, 4G, 5G) 86.8%

SOURCE: GSMA INTELLIGENCE NOTES: TOTAL CELLULAR CONNECTIONS INCLUDE DEVICES OTHER THAN MOBILE PHONES, BUT EXCLUDE CELLULAR IOT CONNECTIONS. FIGURES MAY SIGNIFICANTLY EXCEED FIGURES FOR POPULATION DUE TO MULTIPLE CONNECTIONS AND CONNECTED DEVICES PER PERSON. COMPARABILITY: EACH YEAR'S ANALYSIS INCLUDES REVISIONS TO HISTORICAL FIGURES PUBLISHED IN SOME OF OUR PREVIOUS REPORTS FEATURED CELLULAR CONNECTION FIGURES THAT INCLUDED CELLULAR IOT CONNECTIONS. FIGURES SHOWN HERE DO NOT INCLUDE CELLULAR IOT CONNECTIONS.

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WE ARE SOCIAL Meltwater

(Contains symbols and icons related to mobile connectivity and data, as well as the flag of Côte d'Ivoire)JAN 2024

CELLULAR MOBILE CONNECTIONS OVER TIME NUMBER OF MOBILE CELLULAR CONNECTIONS OVER TIME

## [Diagram showing cellular mobile connections growth for each quarter]

```
40.6 M Q4 2021 [+2.0%]
41.4 M Q1 2022 [-2.4%]
40.4 M Q2 2022 [+2.6%]
41.4 M Q3 2022 [+2.0%]
42.2 M Q4 2022 [-0.02%]
42.2 M Q1 2023 [-0.1%]
42.2 M Q2 2023 [+1.7%]
42.9 M Q3 2023 [+1.7%]
43.6 M Q4 2023
```

SOURCE: GSMA INTELLIGENCE. NOTE: EXCLUDES CELLULAR IOT CONNECTIONS. WHERE LETTERS ARE SHOWN NEXT TO FIGURES ABOVE BARS: "K" DENOTES THOUSANDS (E.G. "123.1K = 123,000); "M" DENOTES MILLIONS (E.G. "12.3M" = 12,300,000), AND "B" DENOTES BILLIONS (E.G. "1.23B" = 1,230,000,000). WHERE NO LETTER IS PRESENT, VALUES ARE SHOWN AS IS. COMPARABILITY: BASE CHANGES. SEE NOTES ON DATA.

Côte d'Ivoire [Flag]
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[Logos: We Are Social, Meltwater, Datareportal]\*\*JAN 2024\*\*

\*\*X: ADVERTISING AUDIENCE OVERVIEW\*\*

\*\*THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON X (TWITTER)\*\*

(Note: Please read the important notes on comparing data at the start of this report before comparing data on this chart with previous reports.)

- \*\*TOTAL POTENTIAL REACH OF ADS ON X (TWITTER)\*\*
- \*\*221.6 Thousand\*\*
- \*\*X AD REACH vs TOTAL POPULATION\*\*
- \*\*0.8%\*\*
- \*\*X AD REACH vs TOTAL INTERNET USERS\*\*
- \*\*2.0%\*\* (represented with a globe symbol)
- \*\*QUARTER-ON-QUARTER CHANGE IN REPORTED X AD REACH\*\*
- \*\*-36.5% (-127 Thousand)\*\* (represented with a calendar depicting 90 days)
- \*\*YEAR-ON-YEAR CHANGE IN REPORTED X AD REACH\*\*

- \*\*-9.5% (-23 Thousand)\*\* (represented with a calendar depicting 365 days)
- \*\*SHARE: FEMALE X AD REACH AGED 18+ vs. OVERALL X AD REACH AGED 18+\*\*
   \*\*19.8%\*\* (illustrated with a female symbol)
- \*\*SHARE: MALE X AD REACH AGED 18+ vs. OVERALL X AD REACH AGED 18+\*\*
   \*\*80.2%\*\* (illustrated with a male symbol)
- \*\*ADOPTION: OVERALL X AD REACH AGED 18+ vs. OVERALL POPULATION AGED 18+\*\*
- \*\*1.4%\*\* (represented with a group of people symbol)
- \*\*ADOPTION: FEMALE X AD REACH AGED 18+ vs. FEMALE POPULATION AGED 18+\*\*
- \*\*0.6%\*\* (illustrated with a female symbol)
- \*\*ADOPTION: MALE X AD REACH AGED 18+ vs. MALE POPULATION AGED 18+\*\* \*\*2.2%\*\* (illustrated with a male symbol)
- \*\*Sources:\*\*
- ITU, ADVERTISING RESEARCH, KEPIOS ANALYSIS.
- \*\*Notes:\*\*
- Values are medians of published ranges. Gender data are only available for "female" and "male" (advisory: significant awareness is required to identify non-binary and other gender identities in the context of mainstream internet users). Values may not sum to 100% due to rounding. Adoption values represent the share of the stated audience group that can be reached with ads on X (Twitter) in January 2024, regardless of whether these users actually use X (Twitter). Figures represent the number of unique users shown and an ad on X (Twitter) in any location in the past 30 days. For detailed definitions, important notes, and country-specific information, please refer to the full report.
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- \*\*Languages:\*\*
- anglais: `en`, français: `fr`
- \*\*LOGOS:\*\*
- WeAreSocial
- MeltWaterJAN 2024

SHARE OF MOBILE WEB TRAFFIC BY MOBILE OS PERCENTAGE OF WEB PAGE REQUESTS ORIGINATING FROM MOBILE HANDSETS RUNNING EACH MOBILE OPERATING SYSTEM IN DECEMBER 2023 Côte d'Ivoire

SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM ANDROID DEVICES 71.37%

YEAR-ON-YEAR CHANGE -3.5% (-262 BPS)

SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM APPLE IOS DEVICES 28.11%

YEAR-ON-YEAR CHANGE +13.1% (+326 BPS)

SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM SAMSUNG OS DEVICES 0.06%

YEAR-ON-YEAR CHANGE -45.5% (-5 BPS)

SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM KAI OS DEVICES 0.02%

YEAR-ON-YEAR CHANGE -60.0% (-3 BPS)

SHARE OF MOBILE WEB TRAFFIC ORIGINATING FROM OTHER OS DEVICES 0.44%

YEAR-ON-YEAR CHANGE -56.0% (-56 BPS)

SOURCE: Statcounter. NOTES: Figures represent the number of web pages served to browsers on mobile phones running each operating system (OS) compared with the total number of web pages served to mobile browsers in December 2023. Figures change as web servers detect the OS in use from the request sent by the web browser. Devices running versions of Android prior to 'Lollipop' (5.0) are excluded from Android figures here, and figures for these older versions are instead included in figures for 'Other OS'. BPS = Basis Points (one basis point = 0.01%). Figures for iOS traffic showed a strong value of 4+ weeks would equal.

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We are social. Meltwater Digital 2024 Côte d'IvoireJAN 2024 FINANCIAL INCLUSION FACTORS PERCENTAGE OF THE TOTAL POPULATION AGED 15+ THAT OWNS OR USES EACH PRODUCT OR SERVICE

#### ACCOUNT WITH A FINANCIAL INSTITUTION

20.6%

FEMALE MALE 13.8% 27.3%

## CREDIT CARD OWNERSHIP

2.3%

FEMALE MALE 1.0% 3.7%

### **DEBIT CARD OWNERSHIP**

7.9%

FEMALE MALE 5.3% 10.5%

## MOBILE MONEY ACCOUNT (E.G. MPESA, GCA\$H)

40.4%

FEMALE MALE 29.8% 50.9%

## MADE A DIGITAL PAYMENT (PAST YEAR)

45.9%

FEMALE MALE 33.4% 58.4%

## MADE A PURCHASE USING A MOBILE PHONE OR THE INTERNET (PAST YEAR)

6.0%

FEMALE MALE 4.2% 7.8%

## USED A MOBILE PHONE OR THE INTERNET TO SEND MONEY (PAST YEAR)

25.7%

FEMALE MALE 16.1% 35.4%

## USED A MOBILE PHONE OR THE INTERNET TO PAY BILLS (PAST YEAR)

19.1%

FEMALE MALE 10.6% 27.5%

Source: World Bank. Notes: Some figures have not been updated in the past year, so may be less representative of current behaviours. Percentages are of adults aged 15 and above, not of total population. Mobile money accounts only refer to services that provide a registered account, and may be more representative of behaviours in urban areas. Figures do not include over-the-counter transactions that don't require the

sender or recipient to have a registered account with a mobile money provider. Figures are exclusive of digital wallet services likely operated by a non-financial entity, such as MTN, Orange, Alipay, Google Pay, or Samsung Pay.

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