## **Group 13**

# Mini-restaurant Management System Use-Case Diagram and Specification

Version 1.0

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## **Revision History**

| Date       | Version | Description           | Author          |
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| 13/03/2017 | 1.0     | Cover basic use-cases | Nguyễn Toàn Anh |
|            |         |                       |                 |
|            |         |                       |                 |

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#### 1. Use-case Diagram

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#### 2. Use-case Specifications

#### 2.1 Use-case: Add a new dish

| Use case Name  | Add a new dish  |  |  |
|--|---|--|--|
| Brief description  | This use case describes how an Executive User can add a new dish to the list of                 |  |  |
|  | available dishes of the restaurant.   |  |  |
| Actors   | Executive Users (i.e. the Owner of the restaurant and the Chef de Cuisine)                      |  |  |
| Basic Flow   | <ol> <li>Executive User clicks "Add dish" from the dish management screen.</li> </ol>           |  |  |
|  | 2. System displays the dish input form.   |  |  |
|  | 3. Executive User inputs all required information of the new dish.                              |  |  |
|  | 4. Executive User clicks "Add" at the bottom of the input form.                                 |  |  |
|  | 5. The new dish is added to the system.   |  |  |
| Alternative Flows  | 2a: Lose network connection   |  |  |
|  | <ol> <li>Prompt Executive User to check the network connection.</li> </ol>                      |  |  |
|  | 2. Go back to the beginning of step #1 (dish management screen).                                |  |  |
|  | 3a: Executive User incorrectly inputs the required information                                  |  |  |
| <ol> <li>Prompt Executive User to check the inputted information.</li> </ol> |   |  |  |
|  | 3b: Executive User clicks "Cancel"  |  |  |
| <ol> <li>Go back to the dish management screen.</li> </ol>                   |   |  |  |
|  | 4a: Executive User clicks "Cancel"  |  |  |
|  | <ol> <li>Warn the user that all inputted information will be lost.</li> </ol>                   |  |  |
|  | <ol><li>Go back to the dish management screen if Executive User agrees to<br/>cancel.</li></ol> |  |  |
|  | 3. Go back to the end of step #3 if Executive User refuses to cancel.                           |  |  |
|  | 5a: Lose network connection   |  |  |
|  | <ol> <li>Prompt Executive User to check the network connection.</li> </ol>                      |  |  |
|  | 2. Go back to the end of step #3.   |  |  |
| Pre-conditions   | Executive User successfully logged in to the system.  |  |  |
|  | Network connection is available.  |  |  |
| Post-conditions  | A new dish is successfully inserted to the system.  |  |  |

#### 2.2 Use-case: Search for a dish

| Use case Name     | Search for a dish   |  |
|-------------------|---|--|
| Brief description | This use case describes how an Executive User can search for a dish to the list of      |  |
|                   | available dishes of the restaurant.   |  |
| Actors            | Executive Users (i.e. the Owner of the restaurant and the Chef de Cuisine)              |  |
| Basic Flow        | 1. Executive User types in the search box on the dish management screen.                |  |
|                   | 2. Executive User presses "Enter" or clicks "Search".                                   |  |
|                   | 3. The system searches for items that matches the query.                                |  |
|                   | 4. The system displays search results to Executive User.                                |  |
| Alternative Flows | 2a: Lose network connection   |  |
|                   | <ol> <li>Prompt Executive User to check the network connection.</li> </ol>              |  |
|                   | 2. Go back to the end of step #1.   |  |
|                   | 3a: The system fails to find any items  |  |
|                   | <ol> <li>Notify Executive User that the system fails to find dishes queried.</li> </ol> |  |

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| Pre-conditions  | Executive User successfully logged in to the system.  |
|-----------------|---|
|                 | Network connection is available.                      |
| Post-conditions | Executive User is returned a list of relevant dishes. |

#### 2.3 Use-case: Update a dish

| Use case Name   | Update a dish   |  |   |
|---|---|--|---|
| Brief description   | This use case describes how an Executive User can update a dish to the list of      |  |   |
|   | available dishes of the restaurant.   |  |   |
| Actors  | Executive Users (i.e. the Owner of the restaurant and the Chef de Cuisine)          |  |   |
| Basic Flow  | <ol> <li>Executive User clicks "Update" on a dish in the list of dishes.</li> </ol> |  |   |
|   | 2. System displays the dish update form with current information.                   |  |   |
|   | <ol><li>Executive User updates information of the dish.</li></ol>                   |  |   |
|   | 4. Executive User clicks "Done" at the bottom of the input form.                    |  |   |
|   | 5. The selected dish's information is updated.                                      |  |   |
| Alternative Flows   | 2a: Lose network connection   |  |   |
|   | <ol> <li>Prompt Executive User to check the network connection.</li> </ol>          |  |   |
|   | 2. Retry step #2.   |  |   |
| <ul> <li>3a: Executive User incorrectly inputs information</li> <li>2. Prompt Executive User to check the inputted information.</li> <li>3b: Executive User clicks "Cancel"</li> <li>2. Go back to the dish management screen.</li> </ul> |   |  |   |
|   |   |  | 4a: Executive User clicks "Cancel"  |
|   |   |  | 4. Warn the user that all inputted information will be lost.                                    |
|   |   |  | <ol><li>Go back to the dish management screen if Executive User agrees to<br/>cancel.</li></ol> |
|   | 6. Go back to the end of step #3 if Executive User refuses to cancel.               |  |   |
|   | 5a: Lose network connection   |  |   |
|   | <ol><li>Prompt Executive User to check the network connection.</li></ol>            |  |   |
|   | 4. Go back to the end of step #3.   |  |   |
| Pre-conditions  | Executive User successfully logged in to the system.                                |  |   |
|   | Network connection is available.  |  |   |
| Post-conditions   | The selected dish's information is successfully updated in the system.              |  |   |

#### 2.4 Use-case: Delete a dish

| Use case Name     | Delete a dish  |  |
|-------------------|--|--|
| Brief description | This use case describes how an Executive User can delete a dish from the list of |  |
|                   | available dishes of the restaurant.  |  |
| Actors            | Executive Users (i.e. the Owner of the restaurant and the Chef de Cuisine)       |  |
| Basic Flow        | 1. Executive User clicks "Delete" on a dish in the list of dishes.               |  |
|                   | 2. System warn user of the action.   |  |
|                   | 3. Executive User confirms the deletion.   |  |
|                   | 4. The dish is removed from the system.  |  |
| Alternative Flows | 4a: Lose network connection  |  |
|                   | <ol> <li>Prompt Executive User to check the network connection.</li> </ol>       |  |

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|                 | 2. Go back to the dish management screen.                  |
|-----------------|--|
|                 | 3b: Executive User clicks "Cancel"                         |
|                 | 1. Go back to the dish management screen.                  |
| Pre-conditions  | Executive User successfully logged in to the system.       |
|                 | Network connection is available.                           |
| Post-conditions | The selected dish is successfully deleted from the system. |

#### 2.5 Use-case: Add a new ingredient

| Use case Name     | Add a new ingredient  |  |
|-------------------|---|--|
| Brief description | This use case describes how an Executive User can add a new ingredient to the |  |
|                   | list of available ingredients of the restaurant.                              |  |
| Actors            | Executive Users (i.e. the Owner of the restaurant and the Chef de Cuisine)    |  |
| Basic Flow        | 1. Executive User clicks "Add ingredient" from the ingredient management      |  |
|                   | screen.   |  |
|                   | 2. System displays the ingredient input form.                                 |  |
|                   | 3. Executive User inputs all required information of the new ingredient.      |  |
|                   | 4. Executive User clicks "Add" at the bottom of the input form.               |  |
|                   | 5. The new ingredient is added to the system.                                 |  |
| Alternative Flows | 2a: Lose network connection   |  |
|                   | <ol> <li>Prompt Executive User to check the network connection.</li> </ol>    |  |
|                   | 2. Retry step #2.   |  |
|                   | 3a: Executive User incorrectly inputs the required information                |  |
|                   | <ol> <li>Prompt Executive User to check the inputted information.</li> </ol>  |  |
|                   | 3b: Executive User clicks "Cancel"  |  |
|                   | <ol> <li>Go back to the ingredient management screen.</li> </ol>              |  |
|                   | 4a: Executive User clicks "Cancel"  |  |
|                   | <ol> <li>Warn the user that all inputted information will be lost.</li> </ol> |  |
|                   | 2. Go back to the ingredient management screen if Executive User agrees       |  |
|                   | to cancel.  |  |
|                   | 3. Go back to the end of step #3 if Executive User refuses to cancel.         |  |
|                   | 5a: Lose network connection   |  |
|                   | Prompt Executive User to check the network connection.                        |  |
|                   | 2. Go back to the end of step #3.   |  |
| Pre-conditions    | Executive User successfully logged in to the system.                          |  |
|                   | Network connection is available.  |  |
| Post-conditions   | A new ingredient is successfully inserted to the system.                      |  |

#### 2.6 Use-case: Search for an ingredient

| Use case Name     | Search for an ingredient  |  |
|-------------------|---|--|
| Brief description | This use case describes how an Executive User can search for an ingredient to the |  |
|                   | list of available ingredients of the restaurant.                                  |  |
| Actors            | Executive Users (i.e. the Owner of the restaurant and the Chef de Cuisine)        |  |
| Basic Flow        | 1. Executive User types in the search box on the ingredient management            |  |
|                   | screen.   |  |
|                   | 2. Executive User presses "Enter" or clicks "Search".                             |  |

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|                   | 3. The system searches for items that matches the query.                                     |  |
|-------------------|--|--|
|                   | 4. The system displays search results to Executive User.                                     |  |
| Alternative Flows | 2a: Lose network connection  |  |
|                   | <ol> <li>Prompt Executive User to check the network connection.</li> </ol>                   |  |
|                   | 2. Go back to the end of step #1.  |  |
|                   | 3a: The system fails to find any items   |  |
|                   | <ol> <li>Notify Executive User that the system fails to find ingredients queried.</li> </ol> |  |
| Pre-conditions    | Executive User successfully logged in to the system.   |  |
|                   | Network connection is available.   |  |
| Post-conditions   | Executive User is returned a list of relevant ingredients.                                   |  |

#### 2.7 Use-case: Update an ingredient

| Use case Name     | Update an ingredient   |  |
|-------------------|--|--|
| Brief description | This use case describes how an Executive User can update an ingredient to the  |  |
|                   | list of available ingredients of the restaurant.                               |  |
| Actors            | Executive Users (i.e. the Owner of the restaurant and the Chef de Cuisine)     |  |
| Basic Flow        | 1. Executive User clicks "Update" on an ingredient in the list of ingredients. |  |
|                   | 2. System displays the ingredient update form with current information.        |  |
|                   | 3. Executive User updates information of the ingredient.                       |  |
|                   | 4. Executive User clicks "Done" at the bottom of the input form.               |  |
|                   | 5. The selected ingredient's information is updated.                           |  |
| Alternative Flows | 2a: Lose network connection  |  |
|                   | <ol> <li>Prompt Executive User to check the network connection.</li> </ol>     |  |
|                   | 2. Retry step #2.  |  |
|                   | 3a: Executive User incorrectly inputs information                              |  |
|                   | <ol> <li>Prompt Executive User to check the inputted information.</li> </ol>   |  |
|                   | 3b: Executive User clicks "Cancel"   |  |
|                   | <ol> <li>Go back to the ingredient management screen.</li> </ol>               |  |
|                   | 4a: Executive User clicks "Cancel"   |  |
|                   | <ol> <li>Warn the user that all inputted information will be lost.</li> </ol>  |  |
|                   | 2. Go back to the ingredient management screen if Executive User agrees        |  |
|                   | to cancel.   |  |
|                   | 3. Go back to the end of step #3 if Executive User refuses to cancel.          |  |
|                   | 5a: Lose network connection  |  |
|                   | <ol> <li>Prompt Executive User to check the network connection.</li> </ol>     |  |
|                   | 2. Go back to the end of step #3.  |  |
| Pre-conditions    | Executive User successfully logged in to the system.                           |  |
|                   | Network connection is available.   |  |
| Post-conditions   | The selected ingredient's information is successfully updated in the system.   |  |

#### 2.8 Use-case: Delete an ingredient

| Use case Name     | Delete an ingredient  |
|-------------------|---|
| Brief description | This use case describes how an Executive User can delete an ingredient from the |

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|                   | list of available ingredients of the restaurant.                               |  |
|-------------------|--|--|
| Actors            | Executive Users (i.e. the Owner of the restaurant and the Chef de Cuisine)     |  |
| Basic Flow        | 1. Executive User clicks "Delete" on an ingredient in the list of ingredients. |  |
|                   | 2. System warn user of the action.   |  |
|                   | 3. Executive User confirms the deletion.                                       |  |
|                   | 4. The ingredient is removed from the system.                                  |  |
| Alternative Flows | 3b: Executive User clicks "Cancel"   |  |
|                   | <ol> <li>Go back to the ingredient management screen.</li> </ol>               |  |
|                   | 4a: Lose network connection  |  |
|                   | 2. Prompt Executive User to check the network connection.                      |  |
|                   | 3. Go back to the ingredient management screen.                                |  |
| Pre-conditions    | Executive User successfully logged in to the system.                           |  |
|                   | Network connection is available.   |  |
| Post-conditions   | The selected ingredient is successfully deleted from the system.               |  |

#### 2.9 Use-case: Update a dish's availability

| Use case Name                     | Update a dish's availability   |  |
|-----------------------------------|--|--|
| Brief description                 | This use case describes how a Chef can update a dish's availability.                                     |  |
| Actors                            | Chef (including Executive Chef)  |  |
| Basic Flow                        | 1. Chef clicks on "Dishes" tab.  |  |
|                                   | 2. Chef clicks on the check box next to a dish indicating its availability.                              |  |
|                                   | 3. The system updates the dish's availability.   |  |
|                                   | 2a: Lose network connection  |  |
| Alternative Flows                 | 2a: Lose network connection  |  |
| Alternative Flows                 | 2a: Lose network connection  1. Prompt Chef to check the network connection.                             |  |
| Alternative Flows                 |  |  |
| Alternative Flows  Pre-conditions | Prompt Chef to check the network connection.   |  |
|                                   | <ol> <li>Prompt Chef to check the network connection.</li> <li>Go back to the end of step #1.</li> </ol> |  |

#### 2.10 Use-case: Update an ingredient's amount

| Use case Name     | Update an ingredient's amount   |  |
|-------------------|---|--|
| Brief description | This use case describes how a Chef can update an ingredient's amount.   |  |
| Actors            | Chef (including Executive Chef)   |  |
| Basic Flow        | 1. Chef clicks on "Ingredients" tab.                                    |  |
|                   | 2. Chef clicks on an ingredient in the list of ingredients.             |  |
|                   | 3. Chef chooses the remaining amount of the selected ingredient.        |  |
|                   | 4. Chef clicks "Update".  |  |
|                   | 5. The system update the amount of the selected ingredient accordingly. |  |
| Alternative Flows | 4a: Lose network connection   |  |
|                   | <ol> <li>Prompt Chef to check the network connection.</li> </ol>        |  |
|                   | 2. Go back to the end of step #3.                                       |  |
| Pre-conditions    | Chef successfully logged in to the system.                              |  |
|                   | Network connection is available.  |  |

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| Post-conditions | The selected ingredient's amount is successfully updated. |
|-----------------|---|
|-----------------|---|

#### 2.11 Use-case: Notify that a dish is done

| Notify that a dish is done   |  |
|--|--|
| This use case describes how a Chef can notify a Waiter that an ordered dish has        |  |
| been done.   |  |
| Chef (including Executive Chef)  |  |
| Waiter   |  |
| Chef finishes an ordered dish.   |  |
| 2. Chef clicks on "Orders" tab.  |  |
| 3. Chef marks that dish in the list of dishes to be made as "Done".                    |  |
| 4. The system notifies all Waiters who are not taking orders (i.e. not                 |  |
| opening the order screen).   |  |
| 5. Waiter receives notification.   |  |
| 6. The app asks Waiter if he/she will be going to deliver the dish                     |  |
| 7. Waiter choose "Yes", app marks dish as "Delivered".                                 |  |
| 8. Waiter delivers dish to Customer.   |  |
| 3a: Lose network connection  |  |
| <ol> <li>Prompt Chef to check the network connection.</li> </ol>                       |  |
| 2. Go back to the end of step #2.  |  |
| 7a: Waiter chooses "Yes" but the dish was marked "Delivered"                           |  |
| <ol> <li>Tell Waiter that another Waiter chose to deliver the dish already.</li> </ol> |  |
| 7b: Waiter chooses "No"  |  |
| 1. Notify all Waiter again if absolutely no Waiter wants to deliver the dish.          |  |
| An ordered dish has been done.   |  |
| Chef and Waiter successfully logged in to the system.                                  |  |
| Network connection is available.   |  |
| All Waiters are notified that there is a dish that can be delivered to a customer.     |  |
|  |  |

#### 2.12 Use-case: Record an order

| Use case Name     | Record order  |  |
|-------------------|---|--|
| Brief description | This use case describes how a Waiter can record a Customer's order.   |  |
| Actors            | Waiter  |  |
|                   | Chef (including Executive Chef)   |  |
| Basic Flow        | 1. Waiter clicks "New order".   |  |
|                   | 2. Waiter types in the table number.  |  |
|                   | <ol><li>For each ordered dish, Waiter clicks on the corresponding dish in the list<br/>of available dishes.</li></ol> |  |
|                   | 4. For each chosen dish, Waiter enters serving number and note as needed.   |  |
|                   | 5. Waiter reads order to customer to confirm.   |  |
|                   | 6. Waiter clicks "Confirm".   |  |
|                   | 7. The order is automatically send to the kitchen.  |  |
|                   | 8. The system notify Chefs of the incoming order .  |  |

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| Alternative Flows | 3a: The chosen dish has been marked "Unavailable" recently.   |  |  |
|-------------------|---|--|--|
|                   | <ol> <li>Waiter tells Customer of the unavailability of the dish and prompts         Customer to choose another dish.     </li> </ol> |  |  |
|                   | 5a: Customer changes order  |  |  |
|                   | 1. Go back to step #3.  |  |  |
|                   | 6a: Lose network connection   |  |  |
|                   | <ol> <li>Prompt Waiter to check the network connection.</li> </ol>  |  |  |
|                   | 2. Go back to the end of step #5.   |  |  |
| Pre-conditions    | Chef and Waiter successfully logged in to the system.   |  |  |
|                   | Network connection is available.  |  |  |
| Post-conditions   | The order is sent to the kitchen and Chefs are notified.  |  |  |

#### 2.13 Use-case: Export the bill

| Use case Name     | Export the bill   |  |
|-------------------|---|--|
| Brief description | This use case describes how a Waiter can export the bill for a Customer.    |  |
| Actors            | Waiter  |  |
| Basic Flow        | 1. Waiter clicks "Orders".  |  |
|                   | 2. Waiter clicks "Export bill" on the order item in the list of order, with |  |
|                   | orders identifiable through table number.                                   |  |
|                   | 3. The system export the bill.  |  |
|                   | 4. Waiter shows Customer the bill on a device and asks if Customer wants    |  |
|                   | the bill printed.   |  |
|                   | 5. Waiter clicks "Print".   |  |
|                   | 6. Waiter gets the printed bill and hands the bill to Customer.             |  |
| Alternative Flows | 5: Customer does not want bill to be printed.                               |  |
|                   | 1. End use-case.  |  |
| Pre-conditions    | Waiter successfully logged in to the system.                                |  |
|                   | Network connection is available.  |  |
| Post-conditions   | The bill of the order is exported.  |  |