

Factors

- Mental Models
- Coping Strat.
- Background
- Context
- Challenges
- Needs
- Goals
- Personality
- Tasks
- Risks

Elicitation

- Observe
- Measure
- Ask
- Understand
- Learn

Status Quo

Fair

Critical

Support Strategy

- Strong PWs
- Unique PWs
- Multi-Factor
- Support Tools
- Reinforce
- Threat Model
- Correct
- Reset
- Selection
- Fulfill Policy
- Memorization
- Guide
- Complexity
- Uncertainty
- Resolve
- Inconsistency
- Mismatch
- Intervene

Create Solution

- Define
- Outcome
- Roadmap
- Choose
- Nudge
- User Group
- Dimensions
- Consider
- Habituation
- Constraints
- Resentment
- Inertia
- Design
- Visual
- Verbal
- Forward
- Backward
- Evaluate
- Effect
- Usability
- Perception
- Life Cycle

Outcome