

Jamey Jones

Strongest Trait(s):

Neuroticism

Demographic Factors:

Mainstream User

Female | Male

Attitudes / Behaviors / Needs:

Security and Distrust

Needs a reliable solution to securely cope with passwords, but thinks third party tools are not trustworthy.

Expressiveness

Likes to express themselves and show personality in passwords.

Frustration

Is easily frustrated by technology.

Opportunities for Persuasive Interventions

Positivity

Create positive reinforcement of secure behavior.

Emoji Passwords

Empower the user to show emotion and create a strong secret.

Usability of Input Modality

Ensure the (novel) sign-up and log-in process are fail-safe.