### **SHIPPING & RETURNS**

#### FREE SHIPPING!

...on orders of \$200 or more.

Simply look for the "Free Shipping" text next to the product name to enjoy free shipping on selected items throughout the store. If the items in your order which qualify for 'Free Shipping' total \$200 or more, your order ships FREE!

## **Return Policy**

Arianna-Skincare.com guarantees a no-risk, 14-day money-back policy on <u>ONLINE</u> PURCHASES ONLY.

Simply return your goods with at least 70% percent or more of the product remaining for a full refund, minus a 10% restocking fee for opened products.

We do not refund the original shipping and handling paid on the order.

We will refund your credit card minus shipping & handling charges within 7 business days.

## **Shipping Damage**

If you received a damaged product, contact us immediately to notify us of the situation and we will arrange for a replacement to be sent to you.

### Sales Tax Policy

We are required by law to collect state sales tax on orders being shipped to New Jersey (6.625%). Sales tax will be assessed on the total purchase, including shipping/handling charges (as required). If you have questions regarding sales tax, please feel free to Contact Us.

## **Restocking Fee**

All opened items are subject to a 10% restocking fee, this will be deducted from your refund.

# Improper returns

Where you return a product in contravention of this policy:

- (a) we will not refund or exchange the product;
- (b) we may retain the returned product until you pay to us such additional amount as we may charge for re-delivery of the returned product.