Hal Tessier
IT Manager

Merritt Island, FL - Email me on Indeed:

Use knowledge gained in information technology, development, and management;
use this experience to further the growth and prosperity of myself and a company
on the cutting edge of technology

Work Experience & Qualifications

IT Consultant
Geeks Online USA Omaha, NE May 2016 - November 2016

o IT Consultant for small and medium size companies with IT needs
o Provided, Network Infrastructure, Hardware Infrastructure, and Software
Support.
Authorized to work in the US for any employer

WORK EXPERIENCE

IT Manager
IT Infrastructure   -   Omaha, NE - April 2006 to May 2016

Management/Infrastructure/IT Security
o Managed 120 store locations across the Midwest supporting 500 users
o Managed personal - Helpdesk/Network/Server support
o Managed all hardware and software for whole company
o Create and deliver training material to sales force
o Create and deliver presentations to business leaders and sales force
o Create, implement, monitor and execute projects
o Managed Network WAN/LAN/VPN administration
o HP Unix/Linux administration / Point of Sale System
o Windows Active Directory creation and administration
o Managed Microsoft Exchange 2007 migrated to 2010 environment
o Microsoft GPO (Group Policy) creation and administration
o Created and maintained IT budget
o IT Security/Network Security
o VMware ESXi and Citrix Xen Server Administration
o SAN/NAS setup and support
o Cisco Router/Switches/VLAN/VPN support and configuration
o Support RF (Wireless) for warehouse communication environment

IT Manager
MSS Mobile Solution Services   -   Atlanta, GA - 2005 to 2006

Management
o Lead project teams composed of employees and contractors
o Create business requirements documentation around mobility devices
o Create IT requirements documentation around mobility issues

o Manage mass deployment of workforce management software and hardware across 22 separate Cox sites around the US
o Evaluate new vendor technologies
o Evaluate and release new enterprise server software
o Create and deliver training material
o Create and deliver presentations to business leaders
o Create, implement, monitor and close projects in data center environments
o Learn and configure various application software or mobile middleware
o Manage Web application deployment
o Manage Network/LAN administration
o Linux Redhat administration
o Wireless data networks

IT Specialist Advanced Network Support/Workforce Systems Administrator
MSS Mobile Solution Services   -   Omaha, NE - 2000 to 2005

Project Management
o Manage inventory for over 250 field service representatives
o Maintain and manage $1.5 million IT budget (capital & expenses)
o Develop and maintain operating system image creation for field service
representatives' laptop computers (local and company wide)
o Research and analysis on wireless and WiFi solutions projects
o Manage deployment of and support wireless and WiFi solutions
o Provide end user technical support for field service representatives
o Develop end user laptop training materials
o Train field service representatives on use of laptop computers
o Work with third party vendors in gaining support and partnership for various
local and company wide initiatives
o Ensure redundancy for Level 3 IT support representatives for currently
owned projects

IT Support
o Windows 2000/2003 Systems Architect
o Designing and maintaining various production and monetary tracking reports
- Crystal & Discoverer
o Designing and maintaining various web reports, solutions, and applications
used throughout local system as well as company wide
o Designing and maintaining telephony usage, production, workforce
management reports
o Configuration of Cisco switches, routers, Virtual Private Network
o Configuration and maintenance Windows 2000/2003 Server Family,
Unix/Linux Servers for local system and Corporate Headquarters
o Building end users in Active Directory
o Building group policies (local & global)
o Providing local PC maintenance for end users
o Configuration and maintenance of Storage Area Network and tape backup

Level 3 Field Service Representative
MSS Mobile Solution Services   -   Omaha, NE - 1999 to 2000

o Installed and troubleshot residential video, telephony, and high speed

internet services

o Supported telephony network reliability (goal 99.5%)
o Developed and maintained wiring for multi-dwelling unit housing complexes
o Assisted in implementation of new workforce management system
o Maintained average of 90% residential sales rate for revenue generating units (goal 20%)

United States Air Force - 1997 to 1998

o Provided security on military installations
o Honorable Medical Discharge - Air Force Veteran
o Inactive Secret Clearance

SKILLS

OPERATIONS (Less than 1 year), REAL ESTATE (Less than 1 year)

MILITARY SERVICE

Service Country: US
Branch: Air Force
Rank: E3
January 1997 to May 1998

ADDITIONAL INFORMATION

o Other Skills: In 2007, One member of the office at Peel's opened an email with a virus. With that, a person was able to transfer $35,000 from the company account. I was not asked but I took on the job to track this person down. I was able to locate the IP address from where the person was. Then I gave the information to the Police for the report. I heard the person was found and arrested but I'm not sure if the Peel's got the money back. References for Hal John Tessier Jr.

IT Field

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