

Shapoorji Pallonji Finance Private Limited

Address and Area of Operation of NBFC Ombudsman Scheme

The details of the Nodal Officers of Shapoorji Pallonji Finance Private Limited as per the Ombudsman Scheme for Non-Banking Finance Companies, 2018 and the details of the RBI Ombudsman are as under:-

Sr. No.	Centre	Name, Designation, Address and Contact details of Nodal Officer	Zone / Area of Operation	Name & Address of the Office of NBFC Ombudsman
1.	West	Mr. Pankaj Gupta, Chief Financial Officer SP Centre, Courtyard 10B, 41/44 Minoo Desai Marg, Colaba, Mumbai – 400005. Spfpl.customergrievance@shapoorji.com 022 – 6749 0000	Maharashtra, Goa, Gujarat, Madhya Pradesh, Chhattisgarh, Union Territories of Dadra and Nagar Haveli, Daman and Diu	C/o Reserve Bank of India RBI Byculla Office Building Opp. Mumbai Central Railway Station Byculla, Mumbai – 400008 STD Code: 022 Tel No. – 2300 1280 Fax No.- 2302 2024 Email: nbfcmbai@rbi.org.in
2.	North	Ms. Preeti Chhabria, Company Secretary & Compliance Officer Office No. 1918, Regus Business Centre, 19 th Floor Tower 'C' DLF Epiton (Bldg. No. 5) DLF Cybercity Phase II, Gurgaon. Spfpl.customergrievance@shapoorji.com +91 8879148306	Delhi, Uttar Pradesh, Uttarakhand, Haryana, Punjab, Union Territory of Chandigarh, Himachal Pradesh, and Rajasthan and State of Jammu & Kashmir	C/o Reserve Bank of India Sansad Marg New Delhi – 110001 STD Code: 011 Tel No.- 23724856 Fax No.- 2372518-19 Email: nbfcnewdelhi@rbi.org.in