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JAIDEN NGUYEN

PROGRAMMER/STUDENT

Summary

I'm a diligent full time university student dedicated to team collaborations and providing great customer service. Seeking different opportunities to further enhance my customer service and develop my technical problem-solving skills where my past experiences have prepared me to work in different situations. I'm a self-motivated individual whilst being patient and will learn things that pique my interest.

Education

Certificate III in Business

Parklands Christian College – (Graduated in 2021)

FNSFLT301 – BE MONEYSMART

Statement of Attainment in the following competency program BE MONEYSMART

Certificate I in Active Volunteering

Statement of Attainment at PCC

Bachelor of Information Technology

Currently studying at Griffith University

Experience

Hai's Harvest Fruit and Vegetable Store

Employee for 2 years

- Efficiently communicate to customers by providing fast and friendly customer service
 - Keep the store neat and tidy in an orderly manner
 - Maintain stock levels of the store
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Technical skills

Programming – Python

I have of experience in programming through python making use of both the internal and external libraries to complete many tasks. These includes the use of Pygame, Tkinter, Object-oriented programming, and some practice in algorithm/data structure work.

Programming – HTML/CSS/JavaScript

Utilising HTML, CSS, and JavaScript to complete recreational tasks such as building upon my portfolio (Still in progress).

Operating systems – MacOS/Windows/Ubuntu

I have experience to an extent in using the MacOS operating system. I have an understanding of the Windows Os as well as utilising the Ubuntu Os for projects.

Databasing – SQLite/PostgreSQL

I have utilised SQLite and PostgreSQL to create databases to function a add/delete entry data that is retrieved from a html page. In addition, utilising the SQLite with python to retrieve a receipt (Personal project) that adds items to a shopping cart.

Basic General Trouble Shooting

Acquired basic trouble shooting skills such as using the 5 R's structure: Reboot system by clearing out memory and returns system to the normal state, Reinstall system, Replug/Resetting, Reimage/Installing OS, Replace.

Programs Used

Microsoft 365, Microsoft Visual Studio/Microsoft Visual Studio Code, Windows, MacOS, Ubuntu (Depian), Python IDLE, Pycharm, SQLite, PostgreSQL, Django, Jupyter Notebook.

References

Hai Nguyen - Co-Owner.

Company: Hai's Harvest

Contact: Haiohshnguyen1980@hotmail.com

Relation: Hai is the owner of the business that I currently am working for part time.
