

Arianna Mendez De La Cruz

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OBJECTIVE

Seeking full time jobs in cybersecurity, security analyst, computer support, and the IT field. Desire to utilize Cybersecurity/computer experience and knowledge in the workforce environment and gain more skills.

EDUCATION

The Pennsylvania State University

B.S, Information Technology

Emphasis: Cybersecurity | Minor in Security Risk & Analysis

- Honoree of National Spanish Honors Society, Sigma Delta Pi.
- Academic Achievement Award - Dean's List

Anticipated Graduation Date: **May 2025**

GPA: 3.5

January 2022 - (present)

May 2024

RELEVANT COURSEWORK

Cyber-Defense Studio, Cybersecurity Analytics Studio, DB. Manage and admin, Human Center Design, Database Management, Network and Telecommunication, IT Project Management, Security and Risk Analysis, & System Analysis and Design.

ADDITIONAL EXPERIENCE

Cybersecurity Intern, Penske Logistics, Reading, PA

May 2024 – (Present)

Cybersecurity Intern | Assist the Penske Cyber Security team with daily tasks and project work, including **support tickets 5-10**, Proofpoint, Splunk, **proxy request about 15-30** tickets. Network Access Control: Auditing **300-1000 locations** in total for wired devices by different Penske Locations.

IT Desk Help, Penn State Berks, Reading, PA

January 2024-(Present)

IT User Support Specialist | Provide technical support around **10-15 students**, including computer maintenance, repairs, and software installations. Manage and resolve service tickets in ServiceNow, ensuring timely closure. Perform hard drive wipes on school PCs and troubleshoot printer issues. Handling printers' status and troubleshooting.

Engineering Lab, Penn State Berks, Reading, PA

August 2023 – December 2023

Lab Assistant | Guide students throughout various projects. Taught them how to read micrometer and a Caliper. Also, the use of different machines inside the labs such as: Manual Foot Shear, Knee Mill, Hand Shears, Box and Pan Brake, and a Spot Welder.

PROJECTS & LEADERSHIP SERVICES

Information Technology Club

August 2022- (Present)

Vice-president | Support to plan events such as hackathons, Cybersecurity presentations, and on campus tech events. Lead general meetings for the club, help with the evolution of projects that are related to IT such as coding, certificates and so on.

Berks Tech Club, Cybersecurity Awareness

April 2024

Member | Collaborated with a team of club members to educate groups of **10-20 senior citizens** on critical aspects of cybersecurity, fostering a comprehensive understanding of potential risks. Delivered practical strategies for enhancing digital safety and engaged participants in interactive discussions to ensure a supportive learning environment.

Design & Implementation Group Project

April 2023

Member | Formulate and Design a database to meet customer requirements. Defined the problem, generated SQL statements to create a database structure, and migrated data into a new database system.

Cybersecurity Group Project

April 2023

Member | Developed a thematic video presentation covering the history of Artificial Intelligence, highlighting both its advantages and disadvantages, with a particular focus on its potential impact on the future.

SKILLS & CERTIFICATION

Technical Skills: HTML, JavaScript, CSS, Python, SQL, and Java Languages, R language (Microsoft Office, Microsoft Project, Word, Excel, Outlook, WordPress.). Excellent Interpersonal Communication Skills.

Languages: English (written & verbal fluency), Spanish (Native, written & verbal)

Certifications: National Security Agency Certificate, Operating Systems Foundations, Trouble Shooting Operating Systems, Portable Computing, File Systems, Hardware and OS security, Hacker Mindset,& Advanced IP Networking.