Arianna Mendez De La Cruz

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OBJECTIVE

Seeking internships in cybersecurity, computer support, and the IT field. Desire to utilize computer experience and knowledge in the workforce environment and gain more skills.

EDUCATION

The Pennsylvania State University, Berks College Anticipated Graduation Date: **May 2025**
Information Technology, B.S **GPA:** 3.5
Emphasis: Cybersecurity | Minor in Spanish |
Minor in Security Risk & Analysis | Spanish Health Care Certificate |
  • Honoree of National Spanish Honors Society, Sigma Delta Pi. **January 2022 - (present)**
  • Academic Achievement Award - Dean's List **August 2023**

RELEVANT COURSEWORK

Cyber-Defense Studio	Database Management
Network and Telecommunication	Security and Risk Analysis
IT Project Management	System Analysis and Design

SKILLS & CERTIFICATION

Technical Skills: HTML, JavaScript, CSS, Python, SQL, and Java Languages, R language (Microsoft Office, Microsoft Project, Word, Excel, Outlook,WordPress.). Excellent Interpersonal Communication Skills.
Languages: English (written & verbal fluency), Spanish (Native, written & verbal)
Certifications: Operating Systems Foundations, Trouble Shooting Operating Systems, Portable Computing & File Systems

PROJECTS & LEADERSHIP SERVICES

Information Technology Club **Penn State Berks, PA**
Secretary | Report back to the club important information related to campus events and involvement. Also, let the SGA executive board know about the club's upcoming events and project during the meetings.

Design & Implementation Group Project **Penn State Berks, PA**
Member | Formulate and Design a database to meet customer requirements. Defined the problem, generated SQL statements to create a database structure, and migrated data into a new database system.

Cybersecurity Awareness Presentation **Penn State Berks, PA**
Presenter | Conduct a presentation aimed at enhancing cybersecurity knowledge within the community, particularly focusing on elderly individuals. Offer assistance with technology usage and guidance on how they can protect their devices.

Cybersecurity Group Project **Penn State Berks, PA**
Member | Developed a thematic video presentation covering the history of Artificial Intelligence, highlighting both its advantages and disadvantages, with a particular focus on its potential impact on the future.

ADDITIONAL EXPERIENCE

IT Desk Help at Penn State Berks, Reading, PA **January 2024-(Present)**
IT User Support Specialist. | Assist in organizing campus events by setting up equipment like microphones, sound systems, and lighting. Provide support to students with computer maintenance and repairs, as well as software installations.

Student Affairs Department at Penn State Berks, Reading, PA **January 2021- January 2024**
Game Room Attendant | Greeted students and assisted with the ID and names. Responsible for day-to-day operations including taking inventory add them on excel sheet, cleaning, and reporting any student related information or problems to the manager.

Engineering Lab at Penn State Berks, Reading, PA **August 2023 – December 2023**
Lab Assistant | Guide students throughout various projects. Taught them how to read micrometer and a Caliper. Also, the use of different machines inside the labs such as: Manual Foot Shear, Knee Mill, Hand Shears, Box and Pan Brake, and a Spot Welder.