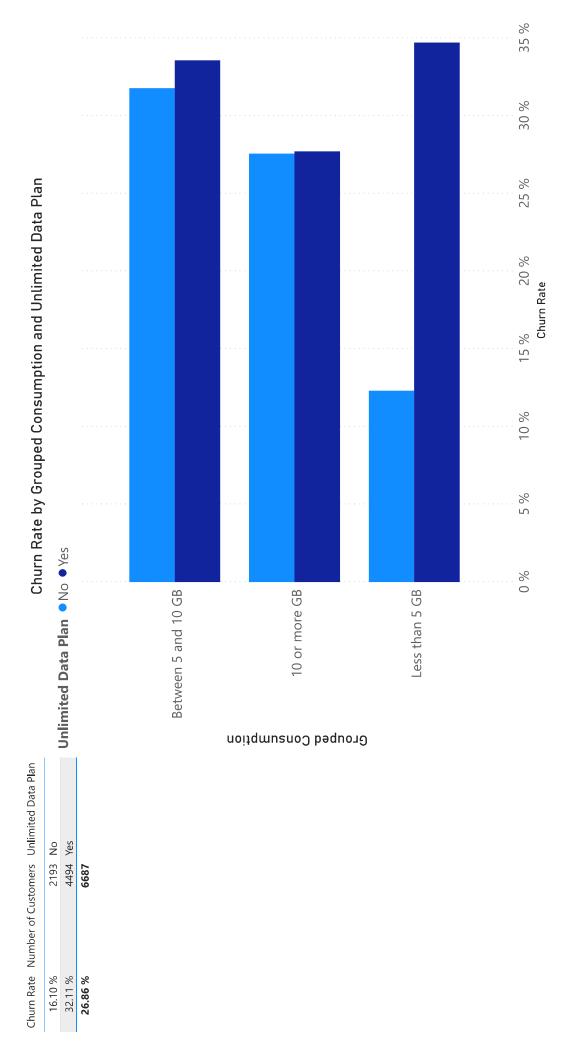
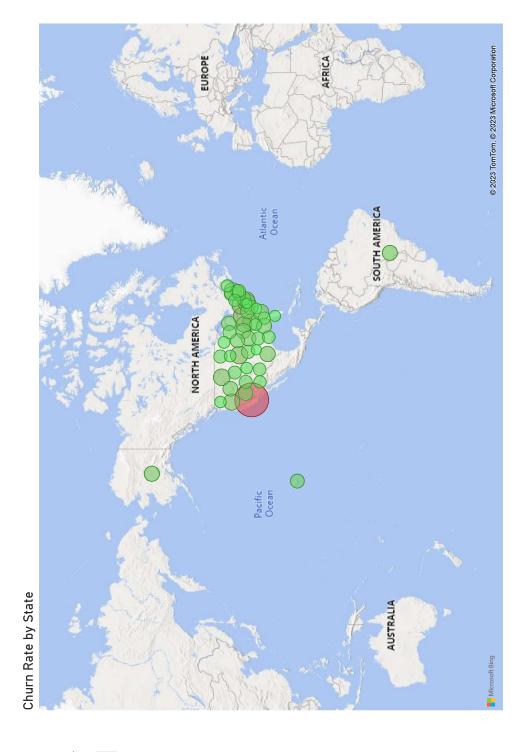


Month-to-Month Contract Type Two Year One Year (51.01%) 3.41K Contract Category Customers by Contract type Churn Rate by Contract Category and Gender 1.48K (22.12%) — Monthly Gender • Female • Male • Prefer not to say 1.8K (26.87%) Churn Rate Churn Rate Churn Rate % 0 40 % 46.29 % 6.62 % Monthly Yearly Churn Rate Average of Monthly Charge and Churn Rate by Number of Customers Churn Category Dissatisfaction 20 % .. 40 % %0 Competitor Attitude Other Price 44.82% (44.82%) Number of Customers in Group Group • No • Yes • Churn Rate 1.50% 10.63% (10.63%) —(1.5%) 15.98% (15.98%) in Group and Group Churn by category 15.92% 11.14% _ (11.14%) (15.92%) \$40 \$0 \$20 Average of Monthly Charge





Intl Active no yes **Total**No 20.01% 71.19% **22.21%**Yes 40.34% 7.59% **34.31% Total 27.07% 24.88% 26.86%**

