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| **User Story** | **Acceptance Criteria** | **Confirmation** |
| As a Customer, I should be able to sign up | * The user will be required to enter a name, NID, mobile number, and password through the E-KYC method * The user will confirm their password by entering their desired password again * The user must enter a mobile number that has not been added to the system before * Password must be at least six numbers * Information from the form is stored in the registration database * Protection against spam is working | * A confirmation text will be sent to the mobile number of the user if the submission is valid * A user cannot submit a form without filling out all the mandatory fields. If so, an error message will be shown. |
| As a Customer, I should be able to log in | * The user must enter login details correctly to get logged in to the system | * Successful login will ask the user to save their password * Unsuccessful log-in will give error messages and ask if they have forgotten their password |
| As a customer, I should be able to see my pending toll payments | * On the Home screen, the toll points will be displayed as a detailed list and separate Bill Reference IDs. * User can select from the toll points and add them to the virtual cart | * For successful choosing, it will advance to the payment option. |
| As a customer, I should be able to pay for the tolls | * After authentication, the customer will be asked to pay for the selected tolls through a payment gateway | * Successful payment will display a bill after checkout * Unsuccessful payment will take you back to the previous page and display an error message |
| As a customer, I should be able to add my debit or credit cards or accounts for autopayments | * The user can choose from the options which account or card they will add; * Users must input details of the selected option and give proper access for autopayments; | * For successful adding, users will be shown a successfully added text; * Unsuccessful adding will take the user back to the previous page and display an error message |
| As an Administrator, I should have a panel window or page to enter an identifier (username or business email) and a verifying password. | * The admin will be required to enter a name, NID, business mail, and password * The admin will confirm their password by entering their desired password again * The admin must enter their business mail that has not been added to the system before * Password must be at least six numbers * Information from the form is stored in the registration database * Protection against spam is working | * A confirmation mail will be sent to the mail of the user if the submission is valid * A verification process will be done by clicking the link in the mail * A user cannot submit a form without filling out all the mandatory fields. If so, an error message will be shown |
| As an Administrator, I want a dashboard displaying payment details alongside vehicle information, offering other insights. | * Log in as an Administrator * Administrator will see a dashboard displaying payment details alongside vehicle information, offering other insights | * Admin will see a dashboard |