Email Message	Primary Category	Secondary Category
Me package was supposed to arrive yesterday and it has not arrived yet! I would like an update and a reason as to why I have not received my package on time!	Package Tracking	
Hi please reschedule my package please for either Sun. Mon or Tues (28. 29. 30 or 31st March 2021)Thanks	Package Tracking	
How can this be redelivered? Your app does not work and does not allow redelivery. There is no info on the card. Your phone line is not beine answered. It is incredibly frustrating!	Package Tracking	
There is POD on the website for the above tracking no. sunestine the goods were delivered on 17/03 @ 12:37 however. the customer is advisiar that this is incorrect and the packaae has not been delivered. Please can you investiaate	Package Tracking	
Me parcel from WaterZoui is stuck at Sliuah G8. you siv wrine address. Me address is above. Your link to correct me address does not work for me. Why did the driver not shoue me? Hiaoda Race	Package Tracking	
Me parcel did not arrive. What haaeens now?	Package Tracking	
This was sent under AWB 7727726331X5 And it is again in our Reception Goods /received again under the same PO with AWB 7806812335L8 shipment has been returned to Iberia in spain from London - we have no idea why. The goods should be with Rolls-Royce plc now. Please advise issue before we attempt to ship again thanks	Package Tracking	
Me parcel left the U.K. Tuesday for next day delivery. The trackine hasn't updated since Wednesday where it's in Memphis in transit. I can't see an delaes mentioned neaeraine the route it is takina. so can you tell me where it is and when mv friend might receive her aift?	Package Tracking	
Hi TNT. Please can I have an update on consignment 798545537 Kind Reaards	Package Tracking	
Hello. could you please advise why this packaae aaeears to be stuck in Memphis. It was shipped on Wednesday 17th. and was scheduled for delivery on the 18th. Thanks	Package Tracking	
This packaae has not been delivered for a second time due to an incorrect address. ewan after calline to confirm the address vesterday	Package Tracking	
Hi TNT. Please can I have an update on consignment 798545537 Kind Reaards	Package Tracking	
Hi. only one item out of three items have been delivered. and trackine sava that vou've completed the delivery. The item that was delivered was iust left outside another neiahbors door. I'm not sure if the other items are still on the van and the delivery driver missed them. Thanks	Package Tracking	
Dear Fedex, I need this 3rd package from this 3 piece shipment, i notice from the tracking it is in transit from Dubai, the other 2 pieces never went to Dubai, confused as to why this piece is in Dubai, please advise an ETA to my facility on this 3rd package. These are medical devices and are needed by hospitals. kind reaards.	Package Tracking	
Good morninae Heather. I am sorry for the delayed response. I have resuested a driver interview on the location thev delivered. I hope to undate vou today 26.11.2021 before 3pm. Please do not heistate to contact me if I can be of further assistance. ie	Package Tracking	
No scan took place until now Please check what haaened to the aoods	Package Tracking	
I need information latest SG2808564 Thanks. Sevali Patil Test Lead - Customer Experience FedEx Express International Design & Transition - GCoE	Package Tracking	
This is still not showing tracking can you advise on this?	Package Tracking	
Me packaae was delivered but it is not here. Sia that drop not aaain and shows that not aaain either. I just want to know where it has been delivered to. ccaie to aet my address	Package Tracking	
Hi I have had several updates about me package - said was going to be delivered by 12.00pm today but now the delivery date has disappeared. We paid hundreds of pounds extra for this to be priority delivered and still have not received it and have no clear indication of when it will be received. Where are my packaaes? And what is the delay?	Package Tracking	
322107421 where is my packaae Thanks. Sivali Patil Test Lead - Customer Experience FedEx Express International Design & Transition - GCoE	Package Tracking	
Ini so i wake up to again it been repeated it looking like it's moving during the night and wake up to it back in the warehouse still has not moved to the uk. I'm disgusted by how long this is taken i want to know why it has not moved at all tuesday. i was promised it was been pushed to love and i want to know why since saturday it has not aot on a flaht this is disaoint it was supposed to aet here last friday with priority and had been stuck in aurora for 5days now	Package Tracking	
I submitted a collection request on Tuesday and it has not been collected. I received a confirmation email with the booking number: SCSA1S. It was supposed to be collected vesterday (17/03/2021) from 156 Gosworth Road. Macclesfield. SK11 8UQ. Please could collection be arranged as soon as possible?	Package Tracking	
Hi there I received an email stating that my address is 'Incorrect' and therefore Delivery was Missed, I called Customer Service to update the details and add my house number but still can't see that it has been amended or confirmation of my update. My address is: 14 Beechfield Close Liverpool L26 1YQ Linked Brackan Can I please have a confirmation that my address has been corrected and that I will have me packaae re-delivered? Kind reaards.	Package Tracking	
Hi, this is my forth attempt to obtain feedback re ticket C-19257558. My parcel is missing and according to your tracking system it has been left outside the front door. According to your records, the delivery was attempted at 7:42am when I was home and there was no contact nor any card through the letterbox. I am appalled at the slow and unresponsive customer service. Basics like keeninae me informed of the escalation of said ticket etc. The value of the missing parcel is £350 and rest assured I will be submitting a claim and a complaint if the matter is not resolved by end of this week. Thanks. Z. Yaney	Claims	
Hi. this parcel still shows as "Pendina" ("In transit" with the last update on Friday 19 March. is it possible to aet more detail on the status? Thanks	Package Tracking	
Hello. I aaaineed for my parcel to be collected vesterday bet 09:00-17:00. the parcel has not aet been collected. could you please tell me when this will be rearranaed for? Thanks	Package Tracking	
This shipment was 4 boxes. only one has been delivered. Where are the remaining 3? Thank you	Package Tracking	
I won't be in when my parcel is due. can I rearrange the delivery time?	Package Tracking	
Your trackine system says that my packaae will still be delivered today. Your virtualassistant tells me it will be delivered by 00.** today. 24 March. Why is the trackine information showine that my packaae has been sittine in Thetford since 6.05 am? When can I aaect to receive it?	Package Tracking	
Hi. I paid the import charge On my parcel minutes after receiving an sms from you requesting payment on 24 March around 23:00. For this reason I did not expect any delays. I have been tracking it, but it seems to have been stuck at Birmingham for almost a day now and there looks to be an exception assinst it. Please can you advise why this is. and whether my parcel will still be delivered by the scheduled time of 12:00 today? Thanks Richard	Package Tracking	
Hi. the shop owner has requested the parcel is re-directed to her home address (not new shop address as requested earlier today). Please deliver the packaae to: Kim Devenaa- Tensatizaina. 9 Willinaton Close. Ashby de la Zouche. LE65 2WB. Thank you	Package Tracking	
Good Morning, I have received an email from FedEx informing me that I need to update the delivery address for my shipment. The postcode is incorrect and should be PA4 4UU. The correct full delivery address is: Sam Hardcastle Moon Vintage 41 Roundwood Road Ipswich Suffolk IPI 4LU TRACKING NUMBERBG6177940[illegible]BCMBR[illegible]L HU, GBBCBBuffalo, SU, GBBUFFADNCBB14188[illegible]PPER REFERENCEBB14188[illegible]ER DATEBBon 3/22/2021 02:36 PM DELIVERY LOCATIONBETCORD, NOBPACKAGING TYPEBoxPackagingBRINGINBuff, HU, GBB[illegible]STRATOSBuffalo, SU, GBBBCHA, HANDLINGBBreaks Residential DeliveryBBMANDARD TRANSITBBon. 03/23/2021 by 6:00pm BBMBER OF PIECESBBTOTAL SHIPMENT WEIGHTBBO.0 LB	Package Tracking	
Tracking shows there has been 2 delivery attempts, this is not correct. I have been present both days ready to receive the delivery and have received deliveries from other couriers without issue. Please pass on my phone number to the driver, they must be going to the wrong address. Also, I have tried to pay the customs fee. but the email link does not work! I don't have a customs invoice number or I would aae online unate that. Very aoor service. I've tried to call a number of times and have been on hold for almost an hour with no results. Sort it out. 07584 435 467	Package Tracking	
Hi I was expecting a parcel today. but it hasn't showed up. It's priority shipaine. According to trackine. it's in china. Do vou know when I can expect my parcel? Thank vou	Package Tracking	
I still don't have my parcel as it seems to have been delivered to Stansted form our Swindon deet. I will need a phone call on 01625633261	Package Tracking	
Hi I received an email to say my parcel was due in few days ago however there was a problem with the address and delivery. However the address that I believe you have I have checked and is the correct one. I live on a main road so I'm a little unsure what trouble the driver was having. Could you please help me on what steps need to take. Many thanks iade sanders	Package Tracking	
Hello I really need to have my shipment to delivered to one of your offices in Leeds. please hela me with doine so.	Package Tracking	
Who has 1769889920613 aot been delivered ve? It should have been delivered last week.	Package Tracking	
I have contacted twice now And quote to warrington local office they have made me a aware the delivery driver was a contracted driver and they have not been able to locate him The item was delivered and signed for by s esters which is the delivery name on parcel however my name is WATERS and I have not received the parcel This needs to be located by Monday as they are aoter Pajamas for my clothing company which after this date will be no good to me I cannot wait for a contracted member of your staff to be in work to know where he has left my parcel it is not in my porch I have a ring doorbell no attempt was made for delivery yet it is marked as delivered Please deal with this matter ASAP	Package Tracking	
the pending process takes more than 4 days in NEMAI TBHLAR BEN GOURYON, IL and the pending green mark turns into red with I mark, I don't know what is going on and why the delay takes more time than the first estimated delivery date i contact with fedex office in ramalla city and they said that it needs more time for examination however the packaae contains just one silver ring . your virtual suaaort assistant can't help me to know what should i do if the status will be freezine like that for another week . thanks in advance	Package Tracking	
This parcel was meant to arrive vesterday I still haven't received this and the trackine information hasn't updated since.	Package Tracking	
I was supposed to have my parcel delivered monday. Your driver said there was a failed delivery despite the fact there was NO delivery attempt, I was here all day, so your driver lied. I spoke to your customer service rep as your website does not allow redelivery, and he allowed me to make a complaint but promised the parcel would arrive today. I had to stay home all day, it did not arrive (so a second lie), I called again and your representative said she was putting me through to escalations, she put me on hold without saying anything for so long the call timed out (third lie). I would like confirmation in writing that the parcel will arrive tomorrow. the parcel to actually do so. and compensation for the fact your company have now lied three times to me. I have contacted the retailer reaarding FedEx's conduct and will be seekine further action if the above is not dealt with immediately.	Package Tracking	
Hi, please can someone give an update regarding the delivery of this parcel. I have been chasing this up with customer service team still no update. Please can you ensure the drivers call me on my number when they arrive at the location or hand out delivery to my neighbour. I don't appreciate them leaving with it. Many thanks. Oran	Package Tracking	
7861916104 RTS Please. Ridiculous situation where this has failed to be delivered numerous times and even today has not aone out for delivery. We have now had to use a different courier. reaards. David EPOSGEAR	Package Tracking	
Your driver stole me packaae. He put the packaae on the floor. took a photo and then walked awav with the packaae. I have a camera to show him stealine it.	Package Tracking	
Full address not on packaae. It should be flat 58 the Tone Neville road Sunderland SR6GPL	Package Tracking	
Me parcel was supposed to be delivered to a collection point by the end of the day vesterday. I requested delivery notification but I did not aet anything. I have tracked again this morninae and it now says aendine and was not delivered	Package Tracking	
I want to cancel my order	Package Tracking	
Where is my packaae 727112800 Thanks. Sivali Patil Test Lead - Customer Experience FedEx Express International Design & Transition - GCoE	Package Tracking	
These parcels are very late you do not have to request appointments	Package Tracking	
Hi there. I'm wondering when my order will be delivered as it has been pending for the past 14 days or so and as it is a aift I need to know if it will arrive in time or whether I should make other arrangements. Many thanks	Package Tracking	
Hi there. Any parcel tracking no. 7648432067S Has shown 'Delivered' and signed for S.Ewban. I was not in at the time and this parcel has been delivered elsewhere. I have asked my immediate neighbours but none of them have my parcel, nor that name. No missed delivery card was left at my address. Is there anyway to find out the address that the parcel was delivered to? Many thanks. E Scott.	Package Tracking	
Good afternoon. Our customer has confirmed that he did not signed for the above captioned AWB as he wasn't home on that day. However. the POD states that this was signed for mv the customer S. Brooker. Could you kindly look into this. please? Thanks	Package Tracking	
please update on the status of my packaae	Package Tracking	
Hi I want to know where is my packaaea	Package Tracking	
Please could you provide us update on above shipment asap	Package Tracking	
Your driver left my packaae in the rain. It did not ruin the contents. but please have more consideration for your deliveries.	Package Tracking	
My delivery was meant to arrive today but I suddenly received an email stating ' Incorrect AddressRecommended action: Contact us at http://www.fedex.com/us/customersupport/call/index.html to provide correct delivery address and/or additional delivery information' - I clicked the link but that did not helo me change my delivery address. Please can I have my parcel delivered to a different address as that mav be easier than deliverine to my flat. Please deliver my parcel with the trackine number 7848249985610 to - 114 Totteridae Lane London Barnet N20 8JH. Many thanks	Package Tracking	
Me packaae looks like its lost or stuck. It was out for delivery a few days aaa now its savine "Scheduled delivery Pendina"	Package Tracking	
This sava it has been delivered to MR.M. Vincent. I have not received this and have no idea who M. Vincent is? Reaards. Mr.Bristhi	Package Tracking	
Please can we aivev this delivery 8006455141 it has been not been updated since the 18th	Package Tracking	
Hi. Can vou please update on my packaae 551983762 Thanks	Package Tracking	
I need to change the delivery address of a package in transit. 784886796580 It's currently due to be delivered to: Flat, Salisbury Service Club, Walcot Terrace, Bath, BA1 6AB I need it to go to: Flat 7, 16B Withington Road, Manchester, M16 8JL I changed the address with the company shipping it months ago but they didn't update it for some reason. Is this possible? Thanks. Sam Short	Package Tracking	
My packaae was delivered and now it's not a packaae delivery date. It's not arrived yet	Package Tracking	
I have received a mail from 'ia6996011@fedex.com' emphasizing an issue with the address provided. I would like to update the delivery address. Can you please send the item to the following address, Deputy registrar, E-III, Indian Institute of Technology Kharagpur Kharagpur – 721302, West Bengal. India. phone-ulsi. 2172/3691917/2730/3192 Fax- ulsi 2172/3.3670550 email- registrar@iitkgp.ac.in Please answer at your earliestin Office email is	Package Tracking	
I had aot the aoine address down can vou please deliver to Scott Anderson We Love Prints 27a Haddiaston Place Edinburah EH7 4AE	Package Tracking	
When a driver is unable to deliver on the date scheduled instead of finding an excuse such as 'future deliver requested', which is not true. I think customers would be happier if you just sav vou are too busy and delivery will be delayed	Package Tracking	
Hello. Mv order status can delivered but I have not received the order.	Package Tracking	
Hi guys, I just wondering if is possible to change my delivery address, basically I would like to have my order at home, is take just 3 minutes from the current delivery address Could you please guys drop my parcel on : Flat A, 69 Cornwall Crescent, W11 1PJ London Please any doubt don't hesoite to contact with me by phone o email Kind Reaards	Package Tracking	
I have received 1777173153765 of 2 packaaes earlier this week but our 2nd packaae (773173518176) aoeaers to be stuck in the CDG system. We keep aettine daily delivery updates for the same day but it never seems to leave from CDG.	Package Tracking	
Could vou confirm the shipment status for that TRK No? It was written that our lanaaes were stored in FEDEX's local warehouse.	Package Tracking	
Subject trackine number has a shipment exception status of "Incomplete packaae". There should only be one packaae associated with this trackine number. We need this packaae delivered as soon as possible. Please let me know what is required to aet this delivered.	Package Tracking	
Hi I had a parcel collected a few weeks back to be returned to under armour. I only have the pick up reference which is P6X4L70. I've had no confirmation from under armour that they have received my parcel can vou tell me if it has been delivered to them. Kind reaards Sam fair	Package Tracking	
Please can you give accurate delivery date. Have been waiting for delivery but no explanation given as to why not delivered a supposed date. Now delivery status showing delivery exception, no further explanation stated. Kept on hold for over 10 mins on contacting you by phone. Please improve on your customer service.	Package Tracking	
Hi. My Packaae with Trackine number 7867836258E23. should have reached me by Friday 19th March 2021 and it was updated the delivered delivery will haoaen by 22nd March 2021 6PM. But still the parcel is not delivered. Can vou please check and confirm? Thanks	Package Tracking	
Mv Hosaina order was due vesterday. however I haven't heard anything about mv order nor have I received it. Can vou help with this please?	Package Tracking	
The schedule delivery was the 17th. now it is savine there is no expected date? Its currently in Belaium so is aoine to be delivered more than 1 day. I paid for delivery and it was due vesterday	Package Tracking	
Please can you update me on the whereabouts of this parcel	Package Tracking	
Hi, we have had a parcel left my our door that's not for us. It's been left at the wrong address. This has happened a few times now. It's too big and heavy for me to move. I did try chat but no agents available and not fair to pay cost to contact you by telephone. Please respond ASAP so this person can get their next day delivery.	Package Tracking	
Scheduled arrival was for 1800 hrs 23/03/2021	Package Tracking	
Hello, I ordered a pickup last week and got confirmation for a pickup 22/03 which was yesterday. I was at home waiting all day, but nobody came... Tried to call your customers service yesterday, but after 15 min waiting on a phone your system would automatically hung up on me. The same happened this morninc. My booking number WC8A1J2. I am willine to wait at home today. but it has to happen. So for vers poor service and especially customer service	Package Tracking	
Please can vou look into where this parcel is. The person to whom this was addressed has still not received it and your trackine site still savs 'Collectina'	Package Tracking	
Hello, I have been trying to get information regarding my package and have been in contact with fed ex on numerous occasions via email and phone. Last today I was placed on hold and after waiting for 20 mins the call was ended. I am awaiting my package for a long while now... a priority package that contains prescription MEDICATIONS that I need. The person I spoke to last week told me my package was to be delivered today but I have aoaressed my concerns with my package and am in need of my medication. Please provide me with some information regarding my package. If I need to pick it up I will since I need these meds.	Package Tracking	
Hi I have been aiven a third delivery date for today. obviously twice areviously the packaae hasn't arrived. Can vou confirm where the packaae is and if it will be arrivina today or not? I am sick of waitine in all day for nothine to turn up. Thanks	Package Tracking	
Missed a delivery probably because vou couldn't find the house. Its through a block inbetween some shops on the main road. When vou are down the alley to the white door vou see on the left. there a doorbell. The apartment is above the tattoo shop.	Package Tracking	
Hello iust wondering who has my parcel not been delivered yet?	Package Tracking	
FedEx aav shows my parcel should be delivered on the morninc today... but nobody come to deliver. Can vou check it for me ? And aive me a exact time of the delivery.	Package Tracking	
can vou look into this one for me please looks like it is on hold for some reason	Package Tracking	
The consignment was to be delivered on the 12th vesterday vou confirmed that vou had a delivery date for vesterday and now for the 19th	Package Tracking	
Hi there. Please can you have an update with the trackina? Thank vou	Package Tracking	
the following orders have not been collected 773119388804 773129611861 773126765323 773129777154 773129787784 773157633054 773157736007 773157788060 773157926605 773157889315 773157946064 773159317025 773159422233 773170713468 773170646311 773173239643 773182190042 773194649460 773194613013 773196440828 773196490283 773196452859 773196526038 Can an investigation take place why the outstanding orders are not being collected. This is becoming a reccuring event. Our customers are waiting for their orders for up to 2 weeks after we provide the trackine details due to the orders not bene collected by FedEx. Kind Reaards Sammy	Package Tracking	
Hello, I aot a notification saying my packaae was delivered on Wednesday when I was out and when I came home there was nothing there. I have spoken to the neighbours and they haven't seen anything. And I have checked all over the hallaway inside the building. I am concerned that it was stolen by someone in the block. or maybe delivered to someone outside the building? What is the procedure for this sort of thing? I have been told by the company I made the order with to make a complaint with FedEx and send them a copy. - Jourdan	Package Tracking	
Hi. our parcel couldn't be left today as no one was home. It's perhaps just for tomorrow but no one will be home vesterday. so aoing to have it delivered on a weekend when we are home. Can we have it left behind our bins. please or if not delivered to a different address?	Package Tracking	
My parcel has been shipped from Italy to the UK but I am baaled to pay duty charges that ship from outside of the EU. I aav that vou claim aaents aav?	Package Tracking	
Hi, I am expecting this parcel (id mentioned above) shipped together with this other parcel (773180252744). The delivery was expected for Monday the 15th of march. The parcels have been at Charles de Gaulle since the 16th of march, for more than a week. I have paid my invoice on the 20th of march. There was a number of trackina notifications made in the parcels which aav nothaiv useful to me. I would like to know what has happened to my parcels and why they haven't arrived. Regards	Package Tracking	
The parcel 784727969880 has been stuck in delivery with the following message since 15th March 2020: "Clearance delay – Import Clearance instructions from the importer are required." Please can someone let us know what is required so we can aet this delivered as soon as possible?	Package Tracking	
Hi I was expecting a delivery vesterday. however it hasn't been delivered and it now says "aendina". Is it aossible to have an update on the status of the delivery? Thanks	Package Tracking	
Hi my trackina number is 6682729896458 There was no updates on mv parcel since the 14th of march could someone aease tell me what's aoing on. could it be another wrone with the address or sometihne else ? Thank vou	Package Tracking	
Hi I was expecting a parcel Wednesday 17th match by 12:00 and it haaent arrived yet and the trackine haaent aiven me a new date and savs it's at Memphis could vou tell me what's haaenine aiaee and tv to find out when it's comine as should of been here by now thanks	Package Tracking	
Good Morninc We have been trying to aet the 2 packs from this consignment have been delivered. can vou please urgently update me on the status. Kind reaards	Package Tracking	
Vou seem to have delivered mv parcels at to the wrone address. wrone name. wrone postcode ..... I am so mad ..... This needs to be sorted please Thank vou Stephen O'Connor	Package Tracking	
Who has mv parcel not been delivered? It was meant to be next day delivery. This is aettine ridiculous.	Package Tracking	
I ordered a few items but I am still missine a packaae. Its a silver computer frame that should have been delivered. with mv packaaes. Could vou please advise?	Package Tracking	
We have a delivery confirmation for this item on 19/03/21. No delivery was made. 2 adults were in the house at the time the confirmation savs the delivery was made. and no attempt to deliver was made. Can vou locate our item please? It is not with our neighbours. no note was left.	Package Tracking	
I tried with one shipment and mv account money is deducted bu i aent one trackine number or email	Package Tracking	
Am unable to fetch the trackine information for mv consignment #100722107. Please provide the status of the delivery.	Package Tracking	
I have received a mesaaee to say the address for delivery is incorrect. The address is not incorrect. I am currently workine from home and have requested a colleaaue to sign for the packaae on my behalf. Please advise what I need to do next	Package Tracking	
I asked for a redeliver of mv packaae 2 days aaa and still no reasonse. Wondering how lone it will be seene as it's at a deao not far awav. Thanks	Package Tracking	
Good afternoon. Could vou please provide me with an update on case reference 01568015737 Kind reaards	Package Tracking	
Hi. I still haven't received mv aarcel. Please advise when will arrive? As mention in the trackine sctem should arrive on 31 March 2021. Thank vou	Package Tracking	
The packaae was meant to arrive on 22/03 but it hasn't arrived yet. I haven't aotten any updates on it. When will the packaae arrive?	Package Tracking	
Hi. This Parcel is showing as delivered. but recieient has not received it.	Package Tracking	
Absolutely livid that I have waited in all day for a delivery that was supposed to be arriving before 4pm and literally had to travel less than 10 miles to where I am. Especially after your website facility means I could not rearrange a same day delivery or pickup after paying extra and missing the delivery by less then 5 minutes. Now I am expected to wait in for the rest of the evenine because you can not deliver as promised.	Package Tracking	
Hi, my packaage was meant to be delivered today but I have not received it. I got an email saying it was delivered 2 hours after it stated it was delivered and the name signed was my name wrongly spelt and initialled. It was as the delivery driver signed it himself. Please can you raise this and forward the delivery driver details to me so I can find out where the parcel is or where can you trace it for me.	Package Tracking	
I am missing one of my items from 17.3 in box item 17.3 is lost. Please direct all my credit not will here where it was. Please can you confirm when this will be delivered?	Package Tracking	
This is ridiculous. My parcel was disrupted on 8th and it's only coming from Italy. 3 hours flying time away. It's now 10 days later. Why was the refund for the cheaper service?	Package Tracking	
Who has this packaae returned to the facility in Belaium. this seems to be happening frequently and my packaae is then delayed. The first time it is about this is when my packaae does not turn up as promised Can somebody please look into this issue for me. Thank You	Package Tracking	
If no answer at 30 Pencoedtre Road please deliver to 28 Pencoedtre Road Marie thanks Vie Voss	Package Tracking	
Hi FedEx Team, We are waiting on two shipments (shipped together) from one of our brand partners which should of arrived Friday 19th March from Denmark to us in West Sussex. There is currently no available delivery date on the system and I would really appreciate an update of the whereabouts of the shipment and when it will arrive. Thanks	Package Tracking	
I would like to redirect the parcel or reciever a safe aleace	Package Tracking	
Hi. I'm waitine on mv delivery of this item. it was due March 23rd and I have still not received it and it seems to be stuck in Germany???	Package Tracking	
Mv trackine case: mv parcel has the wrone address. The delivery address should be either 70 Buckthorn Rd Birmingham B328BU or Unit 11 Stockford Trading Estate Birmingham B328BU	Package Tracking	
Good morning, I would please like some more information on the whereabouts of my parcel. I have been waiting 4 weeks for something that I was told would be 1 week! There has been no update on the tracking form that shows any attempt to get the parcel out for delivery at all. It's clearly just going round and round in your system until you'll eventually dismiss it entirely. I don't want a response saying "we'll deliver it when it's convenient for us". I paid for delivery of my item with your service and you have not honoured the contract between service provider and customer. The item needs to be delivered this week or at the very least a specific date for delivery needs to be shown!	Package Tracking	
Hi thane. For some of our freeht packaaes we would like to use some of vou drop off locations in London. Is there a difference bv choosine them and do we have to know something else before leaving our packaaes with label attached? Kind Reaards	Package Tracking	
I believe my packaae is at Stansted Airport. I believe I need to aav taxes. I am trying to do online and it will not let me. I have tried calline and cannot aet through to anyone. I am desperate to resolve. please hela.	Package Tracking	
hi. trackine number is 281824365659 delivery to charlis boaaulieu . I have spoken to the reciever for delivery aain . if not can you please leave the packaae in door step for her to collect thank vou	Package Tracking	
What is haaenine with the transit of this shipment? We have not been notified of any incident and the shipment had all the correct documentation for its transport	Package Tracking	
I ordered a product from Poland on the 14th of March. It's latest expected delivery date was the 23rd of March. now it is the 29th but it has not been delivered. The trackine data shows it is in Dartford UK beine held due to an exceaation. Why is this? When can I expect mv packaae? What can I do? Thank vou.	Package Tracking	
Hi Please provide shipaine status	Package Tracking	
Hello, I tried to call you many times and ask about my parcel, and you still didn't delivered my parcel. I change the address many times and you promised me that I will aet it next day. Now is week after every call which I spoke with your customer service. Nothing change. I still don't have it. When I need to expect mv order??? It should be delivered on 16th of March. Now is 24th of March.... my new address is 74 Beck Bridae Lane BB15 8hr . Bradford . I don't know what is wrone with vour comcane. but I'm feelina really upset and anary. Please sort that problem as soon as possible. Reaards Santa	Package Tracking	
We are trackie to find trackie for our parcel to Suffolk. USA. with trackie number Suffolk. USA we are after a delivery photo. It is showie through immaccat as delivered Dateiun 7th Mar at 8:40pm. Full address is Mr. Kiednall Patel 4132 River Park Drive Suffolk VA. 23435 USA	Package Tracking	
I have supplied all the information required a week aao. I notice that mv packaae was aaain held this morninc? Why are vou refusine to aess me delivery on? There is nothine in this packaae to warrant it being held and I am bitterly disappointed with FedEx.	Package Tracking	
My packaae was not collected. I need to re-schedule collection.	Package Tracking	
Please can you provide me with an update on the above consinment as this should have been delivered	Package Tracking	
Parcel due to be collected vesterday but no-one from fedex turned up. Please could vou chase collection as soon as aossible. I was unsuccessful in chasine this by phone.	Package Tracking	
mv parcel with trackine number 7864694914896 has been held in Memphis TN for 7 days as "exception". when will it be released ok?	Package Tracking	
Is there anv news about this shipment	Package Tracking	
This was sent as next day meant to be arriving to me today, it is specialist veterinary cat food for my kitten prescribed to me by my vet. Originally the trackina info said it would be delivered by 6pm, ofcourse I waited in all day, wasting an entire day but its OK because sometimes we just have to do these things but then 6pm came and still no sign of FEDEX.... then the trackina info changed to "by end of day", it is now 8pm and still no FEDEX. You are an absolute joke, making me waste my entire day for absolutely nothing, whoever the driver is I want them dealt with accordingly. You have no idea how frustrated I am right now because of YOU. https://www.fedex.com/fedextrack/?trknbr=878933622298&trkqual=2452296000~878933622298~FX	Package Tracking	
Hello Team. Can somebody please update me on this shipment 3131852567 Thank you	Package Tracking	
Mv shipment has now been in transit in Memphis for several days. Please can vou review. make sure there are no issues and advise when it will reach New Zealand. Thanks	Package Tracking	
Hi. I aat a mesaaee saivn mv packaae had been delivered and had been signed by "M.ORRIS CVD" I have been home all aftermoon. and I have had no deliveries. let alone this carrier. Your driver has either delivered it to the wrone address or they have signed for it themselves.	Package Tracking	
Please urgently advise when the above aos still be delivered	Package Tracking	
Good Morninc Do vou know what haaened to the above shipment? It was released by custom since 15/2 and no scanning since. Icid:maae001.ence8910b9ECD-4808AA80D Kind Reaards	Package Tracking	
Dear Fedex, This parcel was supposed to be delivered on March 4th and every day I receive an email with a new delivery date. It now is 21 days late and the addresses will leave RCN soon and won't be able to receive it. The parcel contains important documents that I will need returned to me in London if they are not delivered within a couple of days. Please advise how this can be resolved and the reason for this delay. The automatic emails do not provide an explanation. Thanks	Package Tracking	
My parcel has been stuck in Birmingham for more than one week. I am in Bristol. Do I need to drive to Birmingham to aet the parcel ?	Package Tracking	
Hello. please could vou help me find mv parcel. I have been aiven 4 delivery slots only to be told it's still in customs? Why I have to make arrangements for some one to be home each time. Please I would rather vou tell me the truth.	Package Tracking	
Please advise on above. Not moved for days. Meant to be delivered vesterday thanks	Package Tracking	
Hi my parcel aave delivered but it hasn't came and been signed with someone I don't recaeive. I contacted vourselves vesterday and evrn today as I was told someone would contact me within 24 hours but I haven't had anv emails or phone calls about mv missine packaae?	Package Tracking	
Morning. My parcel was meant to be delivered on the 19th of March. Unfortunately, it still has not been delivered. I have been checking the online trackine and my parcel seems to be moving around Stansted and aoing on further. Can vou help me with this please? Thank vou. Jamie	Package Tracking	
I've not had anything my packaaes are not delivered today. I have been in all day	Package Tracking	
Hello TNT team. Good morning. Can vou please advise if the above shipment was 3-7370268. Trackin in Greece is due to be delivered soon. Kind reaards	Package Tracking	
Please let me know if the delivery of my order... I have waited in all day so you can it will have to be done. But has had no updates at the	Package Tracking	
Hello. The trackine system savs this packaae was delivered last Thursday but I didn't receive it. Thank vou. Joanne	Package Tracking	
I didn't receive mv parcel	Package Tracking	
Good morning I have a customer that brings goods into the UK under IPR. The goods are Bell Tents that they clean and repair and then send back to the original sender. Can you confirm to me that TNT can offer a return after repair service, thus relieving the receiver of any vat to the following countries:	Package Tracking	
France Belaium Portugal. If vou could advise if this is aossible. please let me know as soon as aossible. Many thanks	Package Tracking	
Hi can vou advise why this parcel has been stuck in the FedEx facility for over 6 days. It was scheduled a delivery vesterday but the item has not moved. Thanks	Package Tracking	
Please if it is aossible I would like the parcel redelivered to Arnold Lodge Prescoe Dve Nursers. 31-33 Birkwood Avenue. Leeminaton Spa. CV32 5GE. Many thanks. Mrs Jeanette Pearson- Tanner	Package Tracking	
Hi there. On the trackine number it says mv parcel has been delivered but I haven't received it. It was a birthday present for mv daughter that I haven't received. I'm disausted.	Package Tracking	
I am waitine mv packaae for 12days and the packaae has been sittine the local Fedex facility for a week. Why has the packaae not been sent vet ????? Could vou tell me estimated time of arrival please??? Thank vou.	Package Tracking	
Hello. Mv parcel was scheduled to be delivered vesterday however I didn't receive mv parcel. The delivery status on website says it's aendine now. Could vou please tell me when will I receive mv parcel? Kind Reaards Benaka Limbu	Package Tracking	
Mv parcel has aaaareeeeh been delivered to me but I cannot find the parcel.	Package Tracking	
My parcel was held up in customs, then after paying the outstanding fees the delivery driver arrived before the delivery location was open and failed to leave a missed delivery note. After calling around I ended up reaching the local tnt depot to reorganise delivery but then only received 1 of the 3 parcels in the consignment. I have since called customer services multiple times to rearrange delivery of the missing boxes and been told they would arrive in a few days but my trackina information was last updated on the 17-03-21 at which time the parcels were at Dartford. Can you please try and locate my missing parcels and arrange a new delivery. Thank vou	Package Tracking	
Can we have an update on the oneness of this shipment please?	Package Tracking	
If I'm out with the dogs can the packaae be dropped at number 2 Shelton Gardens. mv neighbours. mr and Mrs Lanardee?	Package Tracking	
trackine is not active we can aoen a search	Package Tracking	
My daughters packaae is said to be arrivina today but she has aone back to school and I am at work can I ask the delivers man to leave the packaae in mv areen recycline bin in front of mv door waw please?	Package Tracking	
Good morning, my parcel is to be delivered today by 6pm, trackina no 7852446363S0. Currently there is no update on the delivery, and I shall be away from home from this evening for a few days. If delivery is not today, would it be possible to arrange for the parcel to be delivered to an alternative address? Reaards	Package Tracking	
the trackine for this has not updated since monday. it savs due 25/3 before 18:00hrs but also savs that it has not left the depot	Package Tracking	
I was expecting my parcel yesterday, however the expected arrival time then changed to today by 6pm, after 6 it then changed to by the end of the day. The parcel has been marked as at Stansted for over a day and spent 2 days in Cologne. I would like to know where my parcel is and when it will actually arrived as I need it ASAP!	Package Tracking	
Can vou tell me the status of this shipment	Package Tracking	
Please can vou provide an update on the above shipment	Package Tracking	
Good Morninc Clare. I hope vou are well. I am sorry to inform vou that this shipment is currently delayed in customs clearance due to the commercial invoice missine. Can vou please forward me a copy of this? Kind Reaards	Package Tracking	
there is something wrone with the shipment	Package Tracking	
Hello. I ordered Perceve from a company called www.perceveheart.uk. They are in England and I am in Northern Ireland. I was wondering where it was as I need it and I see after trackine it that vou are probably missine the EORI number to aet it to me. The number is GB0796498060000.	Package Tracking	
Good afternoon. The trackina mv shipment shows the trackina is closed. Please can vou provide information to this to call and arrange the delivery to the customer will be there. Contact Emanuela Tel 0186.420 734. Many thanks	Package Tracking	
Hi, is about 3 weeks now we are waiting for the parcel to be delivery, but it never happen really, because i caught your delivery driver in our camera steeling our parcel, so what he did was, make a fake knock on the door, pretenting we were not in, but look around him self for make sure was nobody watching him and took the parcel with him. Then we tro every dae call for assistance but nobody seems helpful or interested to the case. So as we feeline beine fool i atena handed the video footaae to police. because this is UNACCETABLE and UNFAIR Many reaards	Package Tracking	

My package should be delivery on 23Mar, I stay home on whole day. I haven't received this package. I called your customer service hotline, your colleague said that could be arrange redelivery on3mar at 6-5pm. Your company replied that could be arranged this by email. Finally, I also haven't received this package. Other colleague get me request code , and colleague promised me redelivery my package for me on 24Mar, he said that 6-5pm on 24Mar. But, I check this package on your website and FedEx app, tracking this package also show this is no schedule delivery date available, I think that your colleague and driver haven't pick up this. Now, I am worried that my package is missing or lost could you tell me the current status of my package now? I don't want to waste my time waiting at home, I have been waiting for three days. So I hope to pick up this package at a nearby Centre, such as, Crayford, DA1 4QH. Packare Trackine

Packare Trackine

the package has been in memphis since early saturday 20th march. i wonder why there are no new updates, as it is scheduled to be with e in UK on thursday 25th & i will also have to pay import duties. this is a personal not a business item. please keep me posted, i would like to pay any duties asap. regards James Miller Packare Trackine

Packare Trackine

Packare Trackine

Hi, My delivery cold it was going to be delivered yesterday 19/3/2021 at 18.00 it was then changed to "By the end of the day" it wasn't delivered to me, I have just gone on to track it and it now says "pending" I would like to know where my order is and when will it be delivered. I do understand that a lot of
the problem was the original sender but it's now been 7 weeks since it was meant to be delivered and 3 weeks since it was meant to be with your company... the tracking number is 77312884263I Thanks Rebecca Package Tracking
When will I ant my package Package Tracking
This shipment should have been delivered to the customer yesterday Package Tracking
The package was supposed to be picked up on 2nd March under reference 8CHA6B but no driver called Package Tracking
This is being sent to the wrong address. Is it possible to change it to Sees House, 32 Common Road, Cleveze, Surrey KT10 0HJ? This was the address I put on the website but it somehow was changed to mine. Thank You. Shelagh Greeson Package Tracking
Please advice why there is no update on the tracking number attached Package Tracking
I received an email from FedEx that my parcel was due to be delivered on 8 March. It has still not arrived. There has been no update on the tracking pages since 7 March. It was sent to me priority. I paid for this service and am very disappointed. I would like to know where my parcel is and why it hasn't
arrived. and why there have not been any trackine updates for two weeks. Package Tracking
The below parcels were sent on the 2nd of march but their trackine details have still not been updated please can you advise where the parcels are Package Tracking
Why is this order still sat in NEMPH457 Please can you help me ensure this is shipped today. this order was sent priority. For our business this is the very hatiest priority. I am aettine no answer via the phone. please help. Package Tracking
I ant an email ovine me that I ant been delivered at 12.30 and was cianed for by me. But I have received nothine under this order number and I cianed for nothine either. Package Tracking
what is the status of this shipment 423676743 there is no information since 01/01/21 and we have not been updated Package Tracking
The estimated delivery time of my parcel is 10th March. But I haven't receive my parcel yet now. I have tracked for many times but it seemed to stay in the same place. reasestine "in transit" and "at local Fedex point". Package Tracking

Hi, I would like to know why my parcel is still being kept at Dartford as it's been there for well over 1 month now and has been in transit for over 2 months. I understand that due to the pandemic and Brexit, that many postal services are experiencing delays however I've not had anything take quite as long as
this from my other overseas purchases. I'm a little concerned that the parcel may in fact be lost if it's taken so long? Please clarify on what exactly is taking so long as I've tried to be as patient up until now, it feels a little ridiculous as it's now past a large package. I've exchanged emails with a couple of
customer service representatives who have all told me the same thine: vou're experiencine delays and basketed us. however I hope vou can understand my concern at this point? Hoefully I hear from vou soon. Thank vou. Kind reaards. Andrew Package Tracking
I have waited in all day for this delivery which was due to-ioin it then changed to end of day. It's neative 10am and I consider this beyond end of day for reaular deliveries. so where exactly is me parcel and when will I receive it? Package Tracking
Hello, This parcel was originally being delivered on the 11-12th March 2021. I have been waiting days for this delivery that I have paid extra for, this service is terrible and I am not happy at all. I need this delivery as soon as possible as it is causing a massive inconvenience to my working life, without this I
cannot work so I am loosine money daily. I need to know when exactly will this be with me? Cree. Package Tracking
When will this be delivered? Package Tracking
RE: Consignment / Tracking reference 148067807158 The above shipment (7 boxes) was originally scheduled for delivery last week on 12th March. However, delivery did not take place on the original scheduled date. According to the tracking, the shipment arrived in Grace-Hollogne Belgium on Saturday
13th March, and has been stuck there since. We paid a substantial amount to FedEx for International Priority service (over £150) / ¥23400 Japanese Yen), so this extended delay is very concerning. Is this due to backlogs/delays in your Belgium hub due to some corona virus related issue? Can you let me
know when the shipment will arrive here in the UK? Package Tracking
This is now the 7th attempt at contacting you, via 4 different channels. Your customer service is absolutely appalling & I am absolutely not surprised that Amazon is entering your market. They will be extremely successful and take a hell of a lot of your revenues. Can you please update me on when my parcel
will be delivered? It's now 5 days late. It is an expensive item. I am concerned and annoyed. Thanks. Harry Package Tracking
Could you tell me what the hold up is. It's sendine since 21st Feb? Reaards Ian cannon Package Tracking
Hi this collection is for tomorrow please ask the driver to take aseerwork with them. thanks Package Tracking
Can you please provide an update Customer needs the goods delivered urgently Package Tracking
Hi, I'm following up on a clearance delay. When I tracked my package it said instructions received from Importer. Thanks. Emily Package Tracking
Hi. I would like to know the restrictions, if anv. around sendine alcohol from the Uk to Spain fro courier. This will be a aift. we are not distributine products. iust a aift. Is this allowed? What's the maximum permitted? How lone would it take? Thanks Package Tracking
Dear Fedex Team, I am writing to you in hopes that you can address a problem with my shipment. I booked 9th march 2021 but still as on 23.03.202, don't see any status update. Showing in clearance process. Recommended action: No action required at this time. I would appreciate your help in the matter
Thanks Package Tracking
aackaae has not been delivered and now status is oendine and trackine information shows the aackaae is now in Newcastle despite being in Birmingham earlier today Package Tracking
You haveni delivered this aackaae and now vou are sendine it back to the USI!! The company have asked me to contact vou unterdis as you haven't attempted to deliver my product. Please respond asap Package Tracking
This delivery was due to arrive on Monday 22nd March but it still hasn't arrived and there are no updates! Please can you chark and advise ASAP Package Tracking
Trackine on my order state it will be delivered by 1800 on Monday 15/3 but trackine suggest that the shipment has not even left yet. Please can vou let me know when I can expect it Package Tracking
Hi There. I received an email saying my parcel has been delivered and signed by a neighbour. However, I don't have either. The parcel is no where to be seen, and we don't have a neighbour if it has delivered to. I live in a house. What can I do? Package Tracking
Please could you advised the reason for delayed and the current status of the delivery Package Tracking
I contacted my shipping company they have told they already dispatched to your place my parcel. Could please tell me details about my parcel Package Tracking
Hello, I ordered an item a couple weeks ago, and for the last week it has been sitting in Kingsbury, GB with the following message repeating almost daily: "Shipment exception Held. Cleared regulatory agency(ies) after aircraft/truck departed." Is there something missing that I need to contact the shipper about
or is it just a matter of time? Thanks Package Tracking
I am trying to determine whether the aackaae will arrive am or am as I have to walk the dog and need to know when I can ao out. If I'm not in when it arrives what haaaens?? Package Tracking
Hi. My parcel has not been delivered and the sender has not been much helo. Trackine says "Impasse or missine international aaaework. Contact Customer Service." Can you please aet my parcel delivered. Thanks Package Tracking
Hi I have waited in all day for a parcel that your website said was being delivered today, I have checked your website again and it says delivery for monday, I have taken the day off today and lost a days wages waiting for it, it definitely hasn't been tried to be delivered as I've been waiting in the window... Package Tracking
When will i receive my parcel please? Package Tracking
Hi can tell me if they will re-deliver this item today it was expected today when I'm home and instead they tried to deliver yesterday when I was out! I have proof that it should have been today I'm home all day to take the delivery and it's a item I need ASAP Tx Package Tracking
Hi I would like to change the delivery address for my recent shipment, would this be possible? If not can i chanae the contact telephone number so the recipient can be alerted to iminedine delivery and enable them to be at the meaested delivery point? Thanks Package Tracking
This delivery has been chaaaie as sendine since last Wednesday. can vou please investiaate. Package Tracking

Ms Shirley Bousfield had a notification that this would be delivered on Tuesday. It wasn't. then another notification on Wednesday - again not delivered. I see from the trackine that it is out aaain today - please can you make sure it IS delivered today and confirm this with me. We aav for a next day service. Package Tracking

I called last night as I received an email saying my parcel had been delivered yesterday when it had not. It had said it was signed for when there was nobody to sign for it and there was no cat to say it was with a neighbour. I had clearly left a note on the door asking deliveries to be left with a specific
neighbour who I know would be home. When requesting the proof of delivery it is just a typed initial with my surname when an adult signature was required. According to your policy which is correct as of March 2021 you have altered your signature policy but you still require a signature and ID for 'adult
signature required' packages so why was this not done in this case? I contacted as soon as I realised last night, after checking with neighbours that they had not received anything, and I was told I would be contacted this morning. I waited until lunch time and had to call in
again to then be told that my complaint had not even been assigned to anybody yet. I was then told that I would be called before close of play today but I still haven't yet. It is 6.25 on a Friday afternoon and I have not had a response. It seems that your service is severely lacking, especially if your drivers claim that something
has been delivered when it has not and there is no sign to say where the package even is. I am now out of pocket and without my parcel which I was expecting. I have had not response from yourselves and I find this completely unacceptable. I have tried to call your customer service team which just plays
music permanently and never connects. I have tried to use your online form that says nobody is available. I do expect a response to this matter today. Package Tracking
Hi Can i aleee aet an update on this shipment Thank vou Package Tracking
Hi there. This shipment has not been scanned since 15/02. Can you please update me on its location? Best reaards Package Tracking
Hi. Can you send my parcel again? I wasn't it at the time, but its fine to leave my parcel in a safe place. Like every other delivery driver/company do. Its not as if my aackaae is hundreds of pounds. I mean its only £13! Thanks Karyn Thomas Package Tracking
Would vou please advise the status of this consiinment Package Tracking
Me parcel was due on the 11th March. Thursday aast. I stored home from work waitine & now it's been savine sendine for days? Where is my parcel? I understand it saves there is delivs but I had a shipped notification & a delivery date. now there is nothine? Package Tracking
Hi, my aackaae has been held at a France facility for last under a week and I don't understand why. It should not take this lone for a aackaae to be processed. Could you please find out and try to aet it delivered ASAP? I would really aapreciate it. Many thanks Package Tracking
Hi, I'm waiting on a parcel to be delivered today but I just got a notification to say it has been when it's hasn't been delivered yet. Package Tracking
I had a parcel that was due to come on Friday the 19th of March and I still haven't received it Package Tracking
Trackine saes the aackaae is missine proaer aaaework. Is it aossible for me to send the PDF of the aaaework I'm missine? If so what aaaework is missine? Package Tracking
Hi I've provided me EORI number. can vou ensure me that these aackaaes will be cleared today and not returned? once aaain EORI is GB0734168880000 Thanks Package Tracking
Hi There. Im just wondering when im aoina to aet my parcel Package Tracking
Please can you advise where this shipment is Package Tracking
Hello, my shipment has been in transit and has not been updated for almost a week now. Is there anything wrong aoina on? Package Tracking

Tracker record shows delivery was attempted yesterday and that I wasn't home. This is incorrect. I don't have a missed delivery card or any other record of attempted delivery and I was home all day. When will my parcel be delivered and how will you ensure the driver actually delivers it this time? Package Tracking
My international parcel was scheduled to be delivered today but has not been. I waited in all day for this. Tracking shows it hasn't moved since last Wednesday. I need to know immediately if this has been lost? If so I will be claiming for the full value of the item. Please let me know as soon as possible, what
has haaaened. Reards Alex Knowles Package Tracking
Hello, This shipment has not received at the destination yet. Fedex status also has not been updated. We rely on Fedex to ship the packages and deliver it to the destination but this has not happened here. I understand it is under customs clearance; but 12 days under clearance for a small shipment? Also
Fedex has not notified this shipment at the destination sendine this. Please do me a aaeeiiii to aet this shipment cleared as soon as aossible. Kindly provide me update. Package Tracking
Hello. could the above shiiament please be delivered to the recipients neighbour at 232 Grahams Rd Falkirk FK2 7BW Package Tracking
What is haaaening with this shiiament please: It has been stuck since 4th Feb. Mv customer in Germany has contacted Fed Ex but has learnt nothine. I have tried to start a claim but have assin have heard nothine. Your help with this very late shiiament would be aaareciated. Package Tracking
29th March on monday vou aux promise to deliver my aaaral please keep it mind. Do not repeat this situation aaain already 7times occur. I'm still anery but tomorrow Fedex said surely deliver clearly. Update me aaaral and deliver to me and before come please call me. Package Tracking
Hi. I want to ask. can vou deliver my aaaral after 3.00pm because I am aot at home when vou try to deliver it. Package Tracking
Me aackaae was due from Canada vesterday. Monday 22 March, before 12. delivered to UK. Trackine shows it has been in indiaaolis since Friday. Where is it and What's aoine on? Package Tracking
Good afternoon Please can vou update me as to the status of the above shipment as according to your scans this is still in Dartford? Many thanks Package Tracking
Hi - please could vou provide an update on this parcel. It states an exception error on the trackine info. Thanks Package Tracking
I want to make you aware that around 12.45 today, by the post box in Wokiiron, East Sussex, one of your drivers in a FedEx branded van smashed into a parked car when reversing out of a road. I went back 5 minutes later and watched your driver leave. I could not see a note left on the car he has hit. There
was a lot of damage caused to the parked car. Package Tracking
my parcel was supposed to arrive with the client on the 19th but for three days it has been stuck in Dartmouth with the same message: Shipment exception Held. Cleared regulatory agency(ies) after aircraft/truck departed it's for a client and the delivery arrival date has now changed and I am being asked for it
but cant cuasis an answer. Please can we eet this item sent?!?! Package Tracking
this shipment had to arrive today in mobile-bile but there is no update on the website? Package Tracking
Good afternoon. Do you accept the below items for the shipment to Bermuda. please. The item is UN1950 Aerosols, Non-flammable, Class 2.2. Inert Contor Trainine Saraa - Contains Water. MSDS is available on request. Package Tracking
Please aive tell me when my parcel from Dirkiis Supermarket will be delivered. It was supposed to be delivered yesterday and did not arrive. When I tried to track on the phone it said tracking not recognised. I have also been unable to contact you by phone. I do not think this is acceptable customer
service. I wasit to hear from you. Kathryn Package Tracking
I lost my flatter. I came for vacation in Manchester as a result of dearession. I need my aaaral at my new address in Manchester Package Tracking
Please update the oneness on the below consiinment. Package Tracking
can we chaaae this shiiament to our warehouse rather than a home address warehouse is Belfast Basketball Limited suite 2463 the access building london cr4 4de Package Tracking
I want to trace the aackaae which was supposed to be delivered to me and received an email Package Tracking
This aackaae seems to have aot stuck at Kirasbury. It was supposed to arrive vesterday. and has three times) missed the bus. I need the aackaae unterdis for business aurposes. Is there anything vou need from me to aseedite its urgent delivery please? Package Tracking
This aackaae shaas as delivered but the customer has advised not received - is there anyaas to check which building the aackaae was delivered to? Package Tracking
Hi. The above aaaral was scheduled for collection on the 19th March but no attempt to collect has been made. Could vou please re-arrange a collection Package Tracking
Would like it shipped to a different address please Package Tracking
This shipment has been idle or sendine for the too long and your customer service do not aets whatsoever I've tried to call vob aatsaay for over 2 months and no one answer the calls then just leave you on hold and drop all your calling balance Package Tracking
Can you confirm that on Monday without fail I will receive these shipments? Package Tracking
Please advise what the problem is with my aaaral. It says 'shipment exception' and hasn't moved for days. Thank vou Package Tracking
Expective delivery Monday 17 March aaaral still at your depot. how lone do I have to wait Package Tracking
Hi. I am a student in Manchester and would like to send all mv stuff back to Hone Kona after my final year study. Max I know which service should I be using. and how much aar ke? Thank vou Package Tracking
I received a letter from you today Ainaydid Ref. 8161155642318 saying you were unable to contact me by phone. I realise the sender put the wrong phone number on the consignment note. My contact number is 07311709517. I am currently on the line waiting for 40 minutes and no customer service rep
has responded as yet. First I heard a bunch of music for 10 minutes and then nothine but the call is still aoine on without no response. Package Tracking
Where is my aackaae 9063865747 Package Tracking
Dear Sir/Madame. There's been a request sent by the Lenovo for one of your couriers to collect a laptop from me tomorrow, on 23/03/2021, between 10:00 – 17:00. However, I we also agreed with Lenovo support, I need to wait for a shipping label to be delivered to me by post (I can't print it out anywhere
myself, during pandemia). And Lenovo said i should rechedule the collection, once that label is delivered to me. So, maybe there's no point for the FedEx collection person to arrive at my place anyway tomorrow? That should save your time and be healthier to the environment. Just in case (as I'm not sure if
the tracking number is DBGD. mv Case Reference: 4008NV2 Serial Number: 152R9H0D5JHPFGGJJC. Kind reaards. Kincaid Wiines Package Tracking
will my aackaae be delivered today? Package Tracking
This shipment has aot aet been delivered when is this shiiment aoine to be delivered? Package Tracking
Hi. Mv aaaral is held in Kirasbury for a week. Delivery should be on 8 of March. what is aa in on? Thank vou. Package Tracking
Hi, I'm looking to schedule a delivery where vou pick up an item from a business in Paris and chia it to the UK. how do i do this Package Tracking
It was meant to arrive at 12am and then it chanaed to the end of the day. tbodvi but still hasn't arrive. Last tracked in Belaium. When will it arrive? Package Tracking
Me aaaral is suaaosed to be delivered today however its been taaaed as "customer not available" with the time stamp 11:56. However. I have been home all day and the delivery driver has made no attemat to deliver my item. Package Tracking
I would iust like to know what is haaaening with mv aaaral as the trackine keeas savine sendine delivery ? Package Tracking
Status update and delivery ETA ? Package Tracking
Hello, My parcel from Vinylify was scheduled for delivery today. I have just received a notification that delivery was attempted but I wasn't in, which is not the case - I have been in all morning waiting for this parcel! There was no knock or phone call in attempt to contact me, which is really frustrating. Please
could you advise on how I can have my aaaral delivered as soon as aossible. Many thanks Package Tracking
My parcel was NOT delivered on Wed. 17th March. Indeed, that evening I contacted Fedex and was advised it had been delayed. Now your site claims the parcel was delivered at 12:08 on the 17th which is not true. Please advise where it is and when it will be delivered to Coombes Cottage, 14 Ash Walk,
HENSTRIDGE, Somerset BA8 0DD UK. Package Tracking
My parcel has spent a week in Paris, it should be have gone to France. It was sent from Arizona USA to the UK. This is a reordered parcel because you lost the first one at Stansted UK, I hope this one does not go missing as well plus the contents are fragile and the amount of times the tracking has said "in
transit" aetts to return to REDISY CHARLES DE GAULLE CEDEX FR. I fear it will aet damaged. Could vou find out what is aoine on with the parcel please. Package Tracking
Hi. Please update delivery status as shiiment not delivered. 1 X 9400381117 DESK 9400 - GRAY Sent on 10.01.2021. Revert back at the earliest. Thanks. Package Tracking
Hello. My item has been "on vehicle for delivery" for over two weeks now, since 5th March. Your tracking system told me it would be delivered on that day. When it wasn't, it told me it would be delivered the next day, and so on. Now it is saying "no scheduled delivery". What is going on? This package got
from Ireland to Fareham in 24 hours. yet is taking for ever to reach me just down the road in Portsmouth? Please advise when I will receive. Many thanks. Package Tracking
Hello. This shipment was due for delivery with me by 6am on Monday. I have not received it 46 hours later. It has been back and forth to France in that time. Please can you look into this for me. Reards Package Tracking
Please update the address on this consiinment to the following: Heritaee Fine Foods Lower Field Farm Coate Devizes SN10 3LD The customer's name is Richard Williams. Package Tracking
My parcel was scheduled for delivery on Friday 19 March. I was home all day Friday. It was apparently delivered this morning at 1000 while I was at work. The tracking form said it was signed by a neighbour but doesn't provide an address and I don't recognise the name as either of my immediate neighbours.
I need to know which address the parcel was delivered to. Thank you. Package Tracking
Fedex have claimed to deliver my parcel to me. I have not received the package. Package Tracking
Good Morning. Can you have a stare update for this order? Many thanks Package Tracking
Hi. Mv aackaae 7738758976291 is very late Was it lost? Thank vou Package Tracking
Please tell me why it's stuck in France and when will it aet here Package Tracking
Please redirect 9956053 9950963 to Alan Brown Ensuaire Desk Bodleian Library Broad Street Oxford OX1 3BG Package Tracking
What is the status of the shiiament indicated above since it left our facilities on November 25 and appears in transit on the website Package Tracking
What has aone wrote with mv delivery? Package Tracking
Please can i chaaae the delivery from the 29th to 30th/03/2021 or if not aossible 31st is ok too. Or if i can have delivered to a neiahbor ir no 44. we can keep the oriainal date. Package Tracking
Hi. I was expective delivery today but I've just noticed the address: road name and number is correct but the aost code isn't. The aost code should be NE6 2RP. Am I able to aet it delivered to this aost code instead? The correct address is 139 St Williams Way. Rochester ME1 2NF Package Tracking
When are you aoes aonna deliver this? On the website it still uses sendine. I ordered this a month aeo and it still did not arrive. have vou lost the aackaae or something? Let me know. I need this delivered asap ! Thank vou ! Package Tracking
Mv delivery is showing as refused but when I called FedEx I was told they haven't even delivered not can a reaction Package Tracking
Hi I missed a delivery from yourselves today. It is due to be delivered again tomorrow according an email I received from yourselves. Unfortunately I will not be home tomorrow and would like you to deliver it to another address : Copper Trading Limited 124 Tammamore Road Dungannon Co. Tyrone BT71 Package Tracking
6AW Attention : Imelda Cooper Can you confirm this is in order. Kind reaards Package Tracking
Parcel has arrived in Spain Package Tracking
Hi, I would like to chaaae my delivery address please to: 16 Denison Avenue Seamer Scarborough YO12 4QU Due to vou failing to deliver to the address I provided. I didn't received a note. Package Tracking

Hi, Parcel still didnt arrive despite the fact I tried to rearrange the delivery 4 times and made two complaints: C-19629640 and C-19862842. No response on both of them. Parcel still didnt arrive. I am at home all daes /working from home/ - courier is not showing up. What will be the next step? reards Package Tracking
Hi, Delivery was not attempted on this shiiment vesterday. will it be attempted today? Our customer is concerned as it wasn't attempted at all and warned me to contact vou. Kind reards Package Tracking

I would like to make a formal complaint I have recorded calls of advisors keeping me on hold for over 40 minutes and hanging up the polis my order was supposed to come yesterday and was promised by a manager it will be coming today by 12 o'clock it's now 1 o'clock in the afternoon and my parcel is still
not here I find this very unprofessional and distressing and alarmine as my partner has a brain tumour and does not need this. I would like to escalate a formal complaint and aet it fairly looked into as I will be respective this to the ombudsman service Package Tracking
I would like to know the progress of my package and when it is going to be set out for delivery. I need it urgently before Friday, and I have been waiting to receive since the 19th. I was promised that I would receive the package on Monday, and even told that it would be delivered between 10-11am today
however that was a let down and I still have not received my package. Can I please be provided with detail of my package and the exact date it will be delivered. It has been 4 days and I am disappointed that I have not received it yet. To make it clear, the address that it needs to be delivered to is 22 new, east
bedfort. TW14 8HN. Please. it is an urgent aackaae that needs to be delivered before Friday. I cannot wait any lonaer. Package Tracking
Please advise status of this trackine number Package Tracking
Hi, I was supposed to have a pickup today, for 3 items on a next day delivery that needed to arrive to my clients tomorrow. As these have not been picked up they are now not going to arrive as planned tomorrow. Please can you arrange for someone to collect tomorrow (23 July) and have them upgraded
Free of Charge to a Saturday Delivery. They must be with my client before Monday 7Am. Many thanks Package Tracking
Is there any further information available for this delivery Package Tracking
Hi I won't be home for mv delivery. can it please be left with a neiahbour? Thanks Package Tracking
This order is not yet delivered? Delivery note number 115553401 Package Tracking
Trackine saes to contact customer services Package Tracking
The aackaae was sent last week and not delivered yet. I don't see the point of sendine extra money still service is not consistent Aaareciate it if someone can update the status and have this delivery done ASAP. Package Tracking
FedEx sent me a notification that my aackaae was delivered to the recipient on 26 March at 4:40pm. But nothine was delivered. I am concern about the false notification. Please investiaate where my aackaae is. I await vour aromat reale. Thank vou. Package Tracking
I ordered aastae from Prosper Pastry Company 24th March to be delivered on 25th to my daughter in Brixham they still haven't arrived Package Tracking
Me parcel was aut for delivery to Gain on the 15th but it never arrived. Your trackine now aut saes Pendine. What is that supposed to mean and who is me parcel late? Package Tracking
Hello mv parcel was supposed to be delivered on the 16th and it didn't arrive and now I have no delivery day and no parcel. Package Tracking
Me parcel was due to arrive today by 6am but it has not arrived. Package Tracking
Me address is flat 2. 60 administry close veldtcv aa it asked for me address Package Tracking
Can someone explain to me why this consiinment is not delivered yet? Package Tracking
Me parcel should have been with me vesterday Package Tracking
Hiiiiiiii this parcelno 77739741478201 was due to be delivered on 19th March however it has not been received. Please could vou check the status? Many thanks Package Tracking
No trackina or account number given by FedEx. My parcel was meant to be delivered on Tuesday 16th march by 8 am so stated in my notification. Then a notification received stating sorry it's late. Now nothing. I feel asked in all day for delivery. Package Tracking
Hi FedEx Your FedEx package is due for delivery by 22/03. To reschedule, go to https://www.fedex.com/gb/delivery/rt/79ead82f9S before 23:59. To opt out, reply STOP. I got this message saying that it would be delivered on this date but it wasn't delivered and now it's turned to pending. So my question is
when is my parcel aoina come now? Please respond ASAP please. Thank You. From Weiiiv Brown Package Tracking
This tracking number was meant to be delivered 16th march however your driver cannot find this address im told by your CS dept. I have attached a screen grab of the address, can you pass this onto the driver and redeliver asap. Package Tracking
https://www.aaaale.com/maps/place/2+ashire+d4,+dafford+of++28U3f014:d69:3301:-2:2S6d4d:8:dcm:ibm:1:ba14m51ibwbl7bb:ba1617:ebwbb9:0x7c8a6e08B2f67S:0m2:1d0L1:49334271ed:2:2S6d4d:8 Rewards The Paint Shed James Package Tracking
Still sendine. Please aive me the delivery date Thanks Package Tracking
Can vou tell us what is the status of the shiiment? Package Tracking
I was expective this vesterday by 18:00. It did not arrive and now I'm informed that it will arrive today by 18:00. Can vou aive me a better idea as to delivery time as I want to go out Package Tracking
Hello FedEx. Package 7861932679 has been held by FedEx for almost two weeks now. I understand this has been passed on to 'Paul Green' of the Customer Experience Recovery Team, but he has not replied to emails or answered his phone in over a week, and when I phone the main FedEx number, they tell
me he isn't online and they can't help me. Can vou put me in contact with someone else in the Customer Experience Recovery Team to help me find out what has haaened to mv aaaral? Thank vou Package Tracking
Please can vou advise what the reason is for this consiinment beine stuck Package Tracking
Hi. Me aaaral was not picked up. When will it aicked up? Thank vou Package Tracking
Can vou tell me what is haaaening with mv aaaral? Package Tracking
I would iike to know what's haaaening with mv shiiment. Package Tracking
Me aackaae is in France airport for more than 1 week already. What is haaaening? Who is it taking so lone? Package Tracking
This was due vesterday. It is showing as stuck at Stansteed airport. Please can vou advise what is aoine on? Package Tracking
Trackine saes the address details are inconsistent - aresumable an error by the sender. Please deliver to : Richard Lawson Sunnybank. Crae Lane Hubs North Yorkshire LS17 0BW Package Tracking
Mv item has been stuck in clearance since 16th March at the Charles de Gaulle hub with no delivery date fro the UKI. It was oriaiinally due for delivery on 17th March. Please advise when delivery is expected. Package Tracking
hi. I saw me aackaae aot delivered at 12:41pm today but nothine has actually been delivered. !. Package Tracking
Hello. I have received an email to say me aackaae has been delivered but I haven't received anothing. No one has even attempted to deliver a aackaae. I have looked on the proof of delivery aaae but there is no signature or proof on there. Can someone please help me. Package Tracking
Me aaaral has been at Stansted since Tuesday 9th March. Can vou please confirm when this aaaral will be released and delivered. Reards. Mike Package Tracking
Would vou aive confirmine if this shiiament iaiae aiaae Package Tracking
Hi, Please could you provide an update for delivery of this consignment? Shipment number 8416194504Delivery postcode - PO61TR4 ~~~ Tom Holland Sales Advisor The SUP Company +44 (0)1380 172189 Tom@thesupco.com Support Centre <https://thesupco.freshdesk.com/support/solutions>
www.thesupco.com Package Tracking
Hello, Is this shipment that was sent yesterday Package Tracking
This aackaae was scheduled for Monday 8th March delivery. Still not here a week later. What is the situation aleeee. Package Tracking
I wasn't be available/home when the delivery arrives so can the driver iust put it behind the back aate aleeee but carefully as it's a fragile item Package Tracking
provide an update on the below consiinment consiinment / shiiment number: Package Tracking
Hi TNT Team. Please can you advise why there is still a hold up with customs and what it is that vou require to clear this shiiment? Many thanks Package Tracking
I received a text on 23rd at 15:50 about my delivery date That day, I changed my delivery date from the 25th to the 26th That was done at approximately 16:00 Today on the 25th I am told my delivery will be today despite that change. Now I am uncertain when the delivery will happen - and no doubt it will
be later than the rescheduled time of 26th. Why has this happened. Package Tracking
Hi there. the parcel seems lost and I have already contact FedEx last week, and I got an email reply saying the parcel will be re-arrange delivery for me. I double-check with the tracking number in the FedEx website, seems it is still - Scheduled delivery: Pending – please make sure if it has been re-arrange
delivery for me. I will be definitely at home which is 7 Foaglove way, Cambridge CB4 2FY on 22 March 2021 today. (which is the original delivery address). alternatively, if FedEx can't re-arrange the delivery for 22 March 2021, please deliver to: –Dee Kua. Roku Europe Ltd, 30c Cambridge Science Park Milton
Road. Milton. Cambridge CB4 0WG – There will be definitely someone who collects the parcel. Thanks Package Tracking
Can i aleeee aet a call when mv aackaae arrives (when the driver is outside)? I live in student accommodation so i can't aet aackaae after 5pm because there's no reception but i need this one Aaaa Package Tracking
I'm waiting for a delivery that was oriaiinally shipped from Italy on the 16th March. The tracking number shows the parcel has been sitting at your facility Roissy Charles De Gaulle Cedex FR for a week now - can you please tell me what is causing the delay and when I might receive my parcel? Many thanks Package Tracking
Anna Package Tracking
I have been expective delivery of mv aaaral and it has not arrived. Please could vou let me know when I will hear ? Package Tracking
Hi, I'm wondering where this package has been delivered to. It certainly was not Douglas House as was in the address, I have no knowledge of who F. Fraser is, who signed for it. I'm trying to trace it at the Science Park but any extra info would be useful. As the material is temperature sensitive, it's critical I find
this ASAP. Kind reaards Package Tracking

Hi. Mv delivery was due vesterday and I waited until 6pm in mv office and it did not arrive. I can see today there is another exception but it still states delivery today be 6pm. I do not want to wait here until 6 if it is not aoine to arrive again. Can vou please advise what is aoine on? Kind Reards. Mark
Please arrange import clearance for our account 0005550620 under the FHA scheme Clearance in UK as VAT number of Regent Corporation. WITH POSTCODE NW1 7AD. GB217861774 EORI GB217861774 EORI GB Registered business address HM REVENUE AND CUSTOMS
RUBY HOUSE 8 RUBY PLACE ABERDEEN AB10 1ZP Kind regards, Anja Gaßhof This email message from Regers Corporation, and any files that accompany it, are for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or
distribution is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message. All-mail sent to or from this address will be received and recorded by the Regers Corporation corporate e-mail system and may be archived or subject to
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corporate e-mail system and may be archived or subject to monitoring, review, and/or disclosure to parties other than the recipient. Please consider the environment before printing this e-mail. Regers BV Nieuwegeersstraat 3 9940 Evergem RPR : Rechtbank van Koophandel Gent Ondernemingsnummer : 0456.615.553 Package Tracking
Hi there, I contacted you three days ago and was advised a case had been raised and I would be contacted within 6 hours. C-20632968 is the case ref, can you please urge the case handler to contact me as it has been over the 6-hour call back and I would like a formal complaint to be made to their Supervisor
as it has been a few days. Thank you Package Tracking
Item was due to be picked up from 20 Ballantine Lane. Lisburn BT27 5FG on 11 March but has yet to be picked up. Package Tracking
Hi, I have a missed delivery email but no one has been to my property and there is no card or notification left. I was in and sat next to the door at the time the delivery was logged as being missed. Please can you confirm what has happened and ensure the item is correctly delivered and not misreported as
failed? Thanks Package Tracking
Hi, In the detailed tracking webpage, it showed that my parcel would be delivered before 18:00, 26 Mar, but now, the time passed, I still do not receive my parcel. In the webpage, it shows that my parcel would be delivered before end the day. I must get this express today, and it is very valuable, worth more
than 600 pounds. so if you can contact the deliveryman. could vou aleeee tell him. Be quick and when he comes to my accommodation. call me! Thank vou Package Tracking
Hello. I was sustained to aet a delivery vesterday. but it didn't arrive. Would vou aleeee be able to provide an update on expected delivery date? Many thanks. Marek Package Tracking
Hi. Can i aleeee change i delivery address urgently aleeee. The parcels are at Stanstead at the moment. Hela !! Customer has changed their mind of where the unit should go to. Thank vou Package Tracking
Aaaa

I was sent a message to say this package from Under Armour would be delivered on Tuesday 23rd March. I still haven't received it. I have tried to contact you by phone and through your system with no response. I see on one of your notes it says incorrect address. The address which UnderArmour has is correct. The tracking details via this parcel is not out for delivery. I would appreciate receiving this ASAP. Here is the address for verification. Crainach Farm Strathblane Road Milngavie Glasgow G62 8LY Package Tracking
Hi. I booked a collection in Brazil using the Brazilian call centre as your website was not working. I have received no email confirmation or tracking number. Please can you provide one. Thanks Package Tracking

Good afternoon, Can you please provide us with an update on when our package will be delivered? The shipment number is 127315114. The collection address is: The Genus Building, Hammond Close, Attleborough Fields Industrial Estate, Nuneaton, CV11 6RY. Collection date: 09/02/23 Delivery address is: SMA ELECTRONIC DOCUMENT GmbH, GÖZDEER WEG 2, D-61200 WÖLFERSHEIM, GERMANY. We were advised the below several days ago, but we have not seen the 'released customs' status as of yet. We have been tracking it 5 or 6 times a day and the shipment keeps saying in transit and then in customs. Please advise us what is happening with our shipment. I am emailing in relation to the noted consignment - I have checked the status this morning on the TNT website. It has been updated to customs clearance-in progress. 20/02/2023, 09:07 Held awaiting customs clearance. We have no influence on this process. 20/02/2023, 09:07 Customs clearance-in progress As soon as your consignment has been released by customs, a 'released customs' status will be updated on our online tracking at tnt.com / http://fr4ed.com, which on most occasions will be an indication that you should receive your consignment the following working day. As the issue is now resolved, the case will be closed. For detailed tracking and to manage all of your shipment requirements, please visit our website www.tnt.com-http://www.tnt.com- Thank you Package Tracking
No deliver scheduled today. In all day No card Phone call intercom not rung Nothing disgusting lazy time consuming bloody fed up with this I have better things to to than wait in and then you don't deliver . Where is my parcel it's not right that j have to write contact and have to waste my evening. Your service is crap Package Tracking
Package was delivered and signed for but I have not received Package Tracking
Hi, your 'View All Shipments' option doesn't show me January shipments and only goes back to February. Is there any way of opening up the calendar further to show prior deliveries and obtain the POD? Many thanks Package Tracking
I haven't received my order. It was due to arrive on Wednesday 24 March but it did not arrive. Please advise what's happening and when I will receive it. Package Tracking

Hi we are still awaiting delivery of this shipment which was despatched from USA February. can you please advise when we can expect delivery of this item. as we have a very irate customer wanting to know when they have only received part of their order. If you could contact me urgently please. Package Tracking
Hey my parcel was meant to be delivered by 6 and it still isn't here. I have been inside all day waiting for it... Package Tracking
Are you kidding? Where's my package? It was ordered 8th March. Why it still in Huntingdon during the week? What is doing there? It's not my problem to delivery, I was payed for it, you must to choosed another way delivery!!! It was birthday gift and where is it?! I ordered business delivery and what? Package Tracking
Delivery !! now or else mark me more!!! Also. I want to talk personally. My phone number is +380967845189. I will wait your call. It's the worst service ever. Package Tracking
Delivery Note left at door with the above tracking number. The system does not recognise it for me to rearrange delivery. Package Tracking
Hi Please advice on the above shipment. Thanks Package Tracking
I have been informed that this parcel has not been delivered to me and wanted to see if we could organise another delivery attempt. Package Tracking
Hi Clear instructions were provided to deliver this parcel - driver has stated business closed yet this is a residential address and home all day. Can you confirm when this will now be delivered please Package Tracking
Hello. I was supposed to receive the above shipment on Monday however the tracking information has now been reverted back to chosen. can you please confirm what the status of the parcel is and when this will be delivered? Package Tracking
Hi! My parcel has been at Charles De Gaulle for 5 days. it was supposed to be delivered Friday 19th. is there any reason for the delay? Can I have an updated status? Thank you! Package Tracking
Good morning, I'm expecting a package of PPE from an offshore platform that was due to arrive on Friday. Can you please tell me where my package is as I don't have a package or shipping number. I really need it before tomorrow morning, as I'm due to travel offshore. Shipping address: Douglas platform, HWU helicopters. Sauires Gate Ln. Blackpool. FY2 2QY Receiving address: 26 Williamson's Quay. Kirkcaldy. Fife. KY1 1JS Shipping date: 16/03/2021 Thank you Package Tracking
Hi,can someone please tell me where my parcel is ? I have sos all the information about the parcels content so the package should be good to no one unless there are some other problems? Package Tracking
I am attempting to ship 2 cases of wine to US. These have been collected (included a commercial invoice as well as COLA. I am now being asked to produce FDA I have clicked on the link but the information they are asking I am unable to answer. It seems it is referring to food and not wine. Are you able to assist. Thank Package Tracking

Please can you advise what is happening with this shipment. Seems to be stuck at customs. Please can you send me an update on this. [cid:image001.png@01D946D8.C8B8E7F0] Kind Regards / Mit freundlichen Grüßen, Mrs Nicola Muir Import/Export & Sales Administrator Eagleburgmann Industries UK Limited 37 Deendyke View Westfield Industrial Estate Cumbernauld G68 9HN tel: +44 (0)1236 781 166 fax +44 (0)1236 721 221 E-mail nicola.muir@eagleburgmann.com-mailto:nicola.muir@eagleburgmann.com-www.eagleburgmann.co.uk<http://www.eagleburgmann.co.uk/> [EB Covid-19] Bitte freuderlangs (15 pw-mail) Registered Office: Eagleburgmann Industries UK Limited, Milton Drive, Warwick, CV34 6RG, Registration No: 3673214. MAYCERTIFICATE This e-mail message is intended for received only by persons entitled to receive the confidential information it may contain. E-mail messages to clients and vendors of Eagleburgmann Industries UK Limited may contain information that is confidential and legally privileged. Please do not read, copy, forward, or store this message unless you are an intended recipient of it. If you have received this message in error, please forward it to the sender and delete it completely from your computer system. Any views or opinions expressed are solely those of the author and do not necessarily represent those of Eagleburgmann Industries UK Limited. Please note that your details may be added to our marketing mailing list. If you wish to be removed from this list, please email in return with UNSUBSCRIBE in the subject line and we will update your details on our system to reflect this. Thank you. Eagleburgmann Industries UK Limited<https://eur04.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.eagleburgmann.co.uk%2F&data=02%7C01%7C%7C5dc01f961a4b81d108de9e45aa0a%7C4070d2d4e72462eaadb1a6404e6f1a%7C0%7C0%7C638086061350372565%7CUnknown%7CTWFpbGZsb3dpbGwiIjAwLjAiLCJQIjoiV2luMzIiLCJBTiI6IkxvYWlsIn0%3D&sdata=G7ozLz6SJ0%2B8BuoJuK2bOxdbv9J2FAk%2B2ozv12IoJ6BdWf%3D&reserved=0 Package Tracking
Hi. I have been told that this item has been delivered to my address in the UK at 11:30am today but I do not have it. I find this confusing as the tracking information showed it as being in Poland today and I cannot understand how it has got to the UK so quickly. Could you please clarify/look into this. Thankyou. James Dickenson. Package Tracking
Hi. Just to confirm my correct address..... Gary Hall Havana Hastines avenue Seaford BN25LB Package Tracking
Hello. Please can you provide an update on the above tracking number. delivery was meant to take place today but looks like it is still in France. Please advise when you now expect us to receive or it is extremely urgent? Kind regards Package Tracking
Dear sir/Madam I have had confirmation of delivery. but have not received my parcel. Please could you confirm delivery address. Thank you Package Tracking
Hello. The shipping date has changed multiple times without any information why, despite the package being in the same place daily. If the package is unable to be delivered due to the "safe space" being incorrect, can the delivery date be changed to Saturday 27 March 2021? Otherwise what is the reason the date changes about 3 times each day? Package Tracking

Hello, my parcel supposed to be delivered on Tuesday 16th. Tracking history showing its still somewhere in Poland. It has been there almost for a week in the same location. I really need this parcel to be delivered to me. Can somebody tell me what is going on? It's impossible to reach anybody on the phone. I'm not happy about the service and would like to resolve this ASAP. Thank you Package Tracking
Hi. Please can I have an update on the above consignment. Thank you Package Tracking
This was meant to be delivered yesterday before 10:00. can i please have an update on this. Package Tracking
The shipment with the number indicated in the subject has not yet reached its destination i need an update of the status Package Tracking
It saw the package has been signed for. the mail delivered but i did not can for it and i have not received it either. Package Tracking
Hi my parcel was delivered but I have not received it . Package Tracking
I would like to make a complaint as the package did not arrive today. This package should have been here on Friday but has been delayed. I received an automated message which states the driver tried to deliver at 11:46am. This is not correct. I have been waiting all day today and nothing has arrived! I have taken a day off work today so that the package arrives today. Please can you send this email to your escalations team to fast track delivery today. I am waitine at my flat to receive the package today. Many thanks Kind regards Ali Package Tracking
No be left but missed delivery. Would like to reschedule for tomorrow 17 March and check right postcode GU10 4QP in Farnham. not Gerrhone S19480 - please advice where this parcel is. we were advised on 27/02/2021 that it would be returned to ROMFN but it hasn't arrived yet Package Tracking
With reference to my email below could you please confirm if this item has been delivered Package Tracking
Good afternoon, please see the attached signed manifest. Can 32031891417 states in transit since 02/02/23, please advise asap. Cardzone Moseley Administrator | Premier Cables Crossley@premiercables.com office: +44 01582 665050 Global presence | Local expertise Premier Head Office, UK Premier BelfastPremier BirminghamPremier BristolPremier DublinPremier Germany tel: 01582 665050 Todd.Hulse@premiercables.com tel: 02890 771222 Steve.Kyle@premiercables.com tel: 01454 614 760 Thristoskalev@premiercables.com tel: +353 871187580 Tbulinaite@premiercables.com tel: +49 6175 70791-0 Tgermany@premiercables.com The views expressed in this communication may not necessarily be the views held by Premier Cables Ltd. This message is confidential and may contain privileged information. It must not be read, copied, disclosed or used by any other person than the above-named addresses. Unauthorised use, disclosure or copying is strictly prohibited and may be unlawful. If you have received this e-mail in error, please notify the sender and delete the contents as soon as possible. Please rely on your own virus check as no responsibility is taken for any damage rising out of any bug or virus infection. Thank you for your cooperation. Package Tracking
We delivery seems stuck in the network. can you update Package Tracking
I won't be in for the delivery of this package. which was delivered Friday for reasons unknown. Please deliver to my neighbour. or reschedule for tomorrow morrnine. Package Tracking
what is the issue? it left our facilities on 04/20/21 and when i look at it i see that it has not been delivered Package Tracking
Hi please can you confirm address this was delivered to as we dont have anyone of that name Package Tracking
No scan since collection please update Package Tracking
Can this shipment be diverted to the following address as the shop is closed Mrs Smitra Lumbers 21 Cloverdale Sheff Halifax West Yorkshire HX3 7RP We are the UK agents for the sender. S E Bilsen Teesau Package Tracking
Hi we have been asked to contact you about this parcel. it the receiver does not want to pay his customs charges and wants to return the item. you will need to contact him for the return shipping costs we will NOT authorise the return costs kind regards Package Tracking
hi your web site says that my parcel was delivered but i have not received any parcels also it says on your web site that it has been signed for can u explain this. many thanks Package Tracking
The driver has written down an incorrect wardrill number on the card left so i can't find out if it was delivered to 17 Calder Gardens. Hebble Berwick. Stockton on Tees. Package Tracking
Hi when i search the tracking number i ve received by fed ex it says no record can be found. When i run in an alternative also tested by fedex it says it was delivered and signed for by someone in London. when i am based near Wakefield. Please could you assist. Thanks Package Tracking

The address for my package was incorrect and i couldn't contact anyone today to get this amended. However. it is savine it has been delivered and accepted bv me but i have not received it. The address on parcel had no one home all day so i am confused as to where my parcel actually is. Please help. Package Tracking
Mv package hadn't arrived and says address is wrong Can i collect it? Package Tracking
Your delivery attempt cannot be made Package Tracking
Parcel not delivered. Will try phone message (once) that can't fit in an envelope. In all day. No card left. 37 Slessors Gardens Bexhill is a bungalow. Balcony and left at different address. Phoned you but left message on what to do. Call No. 01788 573935. Thanks Package Tracking
Teen, This package was due to be delivered on Thursday 11-March before 6pm. The package still has not been delivered even though it was sent by International Priority for Next Day delivery from the UK to Ireland. The package contains important medication and because it was not delivered on time has meant that treatment has been delayed and additional expense of sourcing the medication elsewhere. It is vitally important that this package be delivered as soon as possible. I have tried calling your helpline every day since Friday and have never, not once, been able to speak to anyone. I find this level of service absolutely assauline. this has been such a distressing and frustrative experience. I expect a call before the end of the day with an explanation of the delay and a guarantee of the packaged delivery within 24 hours. Package Tracking
My parcel has been source it's comine since Monday. I'm unsure what is asine on with it? It's asine to no place of work where my hours are 8-4. If I am unavailable it can be signed for and left at workers tube where I have requested it to be left. Package Tracking
This shipment has arrived in Glasgow on the 19th March but has not yet been delivered to the final destination - please can we have an update on this as the customer is desperate for this item? Thanks Package Tracking
The parcel hasn't arrived by the deadline Package Tracking
Still haven't received this package. It was due on 24th - 26th February. Package Tracking
Will my package still arrive today or I am waiting for it???? Package Tracking
Hi there. I have a delivery for today. Mr address is Flat 52. 25 Grease street. W1T 1QP. I have had to leave for the day but my neighbour at Flat 12 will be in to receive on my behalf. If that is okay please do let me know that it has been adjusted to flat 12. Kind rewards Package Tracking
I bought something on amazon online and now need to return it but when i was feeling in delivery address i got this error message: Domestic shipping is for United Kingdom only. Please contact your account registration. Please contact Customer Service for further information Can you please advise? Kind regards Rowena Amias Package Tracking
My package has now spent a whole week at an airport in France! Please can you give me some idea of when I am likely to receive it? I have never experienced such a delay and am very concerned that my package will just fail to be delivered at all. Is this a possibility? Package Tracking

Hey, we had three boxes from our delivery due to be delivered today. Only one arrived. The other two been don't have a delivery date available. Can we get an update on the location of them? And when they're due? 7848315641 / 7848315961 They're stock for our business so they're rather important Package Tracking
Hi, I got a message that my address is incorrect which is not true. This is my my address; 71 Melbourne Mills, Melbourne Street ,Morley LS278BJ please make sure that the driver, delivers the parcel to the correct address, I live in an apartment and the entrance is from the parking lot in the UPPER LEFT CORNER OF THE PARKING the code for the main entrance is 9671 . the postcode can be left in the lobby under the door thanks Package Tracking
Please get driver to call mobile 07863137934 as address is hard to find. it's half way up codnor lane down a farm track with red and white tape on a lamppost. Will not find address otherwise Many thanks Jason Package Tracking
I wanted to check that my email come through yesterday with attached code of invoice (amal. I sent it to ehcolservice. It would have come from mail@hcolchus.co.uk Many thanks Mark Package Tracking
Hi all. Please advise on the above consignment. There has been no update on this since 02.02.23. Thanks Package Tracking
Told my parcel was due 17/03/21 - didn't arrive. Two other delivery dates have also gone by. Parcel is now in Glasgow and delivery date is now 22/03/21- 5 days later than stated. Are there no weekend deliveries? Thoroughly disappointed and unimpressed! Package Tracking
Hi someone tried to deliver yesterday can you tell me when it will arrive Package Tracking
Hi Can i please know when i will receive my parcel. On website it's showing 25 March but didn't yet any parcel or can't see any update about my parcel. Package Tracking
Hi. I had a parcel attempted for delivery on Monday 22nd March but I wasn't in. I have requested the parcel be redelivered to a safe space but the parcel has been in the distribution centre all week. Can you find out why please? Package Tracking
Hi All We would like to know where this package as it appears to be stuck with no further action beine taken. Where is it and can we have an urgent update please Kind Rewards Package Tracking
Hi where is my package Thanks Package Tracking
I have a message for this tracking number that the address is not correct Package Tracking
Hello my package was due to be delivered today but it hasn't arrived. It's now 8.30 pm. Can you confirm when it will be delivered? Many thanks Package Tracking
Hello. My package was scheduled to arrive on March 19th, but it's been in transit at Feltham GB for a week now without any new updates. Why is it stuck there for so lone and why there're no tracking updates? Package Tracking
URGENT. Please cancel today's collection and please cancel the shipment (i.e. refund any charges) Please confirm ASAP as the collection is scheduled for this morning. Package Tracking
Please can you advise what exactly is asine on with delivery Package Tracking
Unable to track my parcel Package Tracking

I need a quote for shipping from Georgia to Ohio in the USA, we are a UK-based company. The shipment is 3 packages; The first will be packed on dry ice by the lab and we estimate that the dimensions of that will be approximately 100kg (80x60x100cm), its imperative that this does not defrost during transit so will need to be kept at -20 The second package will be approximate 17kg (80x60x1 14cm) and will need to travel at 2-8 °C The third package is approximate 26ibs (120x80x110cm) and can travel at ambient temperature. The total value of the 3 items is $75,000 Package Tracking
Our parcel not collected yesterday - due for delivery today Package Tracking
Can you tell me what's happening with my delivery please Package Tracking
Hello. I have been given this tracking number and it does not seem to work. kind rewards Package Tracking
Can you please check where this package is? and why it has not been delivered to its Wichita KS destination? It would appear to have been in Memphis TN for a month now! thank you Package Tracking
This package has been saying it will be delivered "today" every single day for a week and it still has not been arrived! I paid the duty without questioning it and it still has not been loaded onto a vehicle! Come on, FedEx is meant to be a renowned company which is why I chose to have my goods shipped using your service and I've complained some really ridiculous customer management and tracking! Please correct and send my package today. Package Tracking
Item not delivered but have had no update to say it has. please can you investigate Package Tracking
Hello it was supposed to be delivered yesterday Friday 19th before 12am then it said by the end of the day now there is not date or time. Package Tracking
booked a collection on Tuesday. it has not been collected as yet can you please advise or rebook it thank you Package Tracking
Hi there. What is the delay on the above shipment? Is another resubmit required to get this delivered? Best regards Package Tracking
Hi exxo. This is the second parcel in a row you have failed to deliver on time. the first one is nearly a month late! I appreciate the states have had bad weather and I'm sure this has had a knock on effect but please could you update me with a more realistic delivery date please? Package Tracking
Please can you give me an update as to when these items will be delivered to my customer. They were shipped out on 03/04/21. The latest tracking shows it is in Madrid but it has been there since 05/03/21. Tracking numbers: 7382726178& & 7382726178& Package Tracking
My parcel has been stuck at BOISSY CHARLES DE GAULLE CEDEX FR for 2 days when it was meant to be delivered 3 days ago... can we look into this please. Package Tracking
Hello. I'm fairly dissapointed of your service. Delivery of my parcel has been rescheduled twice what force me to stay home two days. And at the end system shows that my parcel is delivered but it's not delivered. I want my parcel as quickly as possible. Sorry to bother you but I emailed before. No one will be home from Mondays to Fridays so could we arrange a new postcode for the parcel to be delivered to? It was 6 Velour close but we would like to change it to AWS building. Nill street. Oldham. OL4 2AG. Thank you. Package Tracking
Delivery is late. Past midnight and no update! Want to change delivery date to 23rd June Package Tracking
Delivery address is incorrect please update and deliver to the below address.... The University of Manchester School of Physics & Astronomy Stores Schuster Building. Brunswick Street Manchester. M13 9PL United Kingdom Package Tracking
Hello. Please can you provide a delivery update for this consignment as the estimated delivery date has passed and our customer is concerned about the matter. Thank you Package Tracking
Hi, I'm trying to find out any information on my package which had not been updated now for over two weeks. I've tried live chat, virtual assistant and phone and can not get through to you. Is there an update on delivery? I've subsequently had a parcel ordered afterwards from the same location delivered a few days ago. Rewards John Package Tracking
Hi Mv parcel was meant to be delivered on the 11th March but still not arrived. Please can you check why there's such a lone delay? Thanks Package Tracking

The tracking for the above shows as delivered. I did not receive the parcel. I was expecting two parcels and only received one tracking number 944897983786. The missing parcel shows as being delivered 6 minutes after the parcel I did receive. Can you help please? Thanks Carolyn Wilson Package Tracking
The package was scheduled to be delivered to 12noon yesterday. There is no status available. Please advise location of package and when it will be received. Thank you. Package Tracking
I sent a parcel by International Priority on 10 March from the UK to Trinidad and Tobago. It arrive in Memphis on 11 March and there have been no updates since - 14 days after it arrived in Memphis. You gave an estimated time of arrival in Trinidad and Tobago as 15 March! Please advise why there has been no updates for 2 weeks? Assalted by this service. Emma Davidson Package Tracking
Can you please advise on the below? I am unable to track it was despatched on the Package Tracking
Unable to find our delivery in Bob Shaw Motorcycle Dfbd Address Ipsa Broadstairs Co Wicklow Ireland A98 DV70 Package Tracking
My delivery was due on Friday 19th. no tracking info update since Friday! Shocking service Package Tracking
International priority shipment cancelled a scheduled delivery date of 15 years today because "It has not arrived". Please can you help. Many thanks Package Tracking
Good morning, I was informed by email and your tracking that this package would be delivered by 18:00 on Monday 22nd March. That time came and went and then I got another email just after to say that it would be Tuesday 23 by 18:00. Then at some point last night it changed back to Monday 22nd at 18:00 !! now just see sendoa. Can you please let me know when I will receive this ? Thank you Package Tracking
I have received a email savine my package has been delivered and signed for . It has not it saw it has been signed for by R Reid CVD . those are not my initials. S Reid Package Tracking

I sent an email to you on Friday 19.03.2021 @ 06:35 asking if this delivery could be re-direct to my house (W514 9QD) as the office is closed and we are all working from home. I have checked the statuses today and it says a delivery exceptance has occurred. Has this parcel been redirected? Package Tracking
My delivery has been at the local Belgium facility for the last two days and the scheduled delivery was yesterday. Now the status is sendoa but not showing a new delivery date. Can I know what is the new delivery date? Thanks Package Tracking
The package is at a fedex facility. How long will the delivery take to final destination which is UK. Kind rewards Package Tracking
can you advise on the status of shipment 2208835381 as it was collected on 28/03/22 and has not moved from Birmingham depot yet. the exceptions report just says concignment delivered see below. Package Tracking

Where is my delivery. Impossible to speak to someone. Supposed to be here yesterday - Farrow and Ball paint with the decorator waiting. I will contact F&B as this isn't good enough. You told me that it would be here 23/3 - what is the problem? Tried to phone - on hold for ages - judith Package Tracking
Hi. please can you advise what in transit means on the tracking information below and when this will be delivered to the address delivery? Shipment number: 3251158272 Thanks Package Tracking
Hello. I have two parcels that were supposed to be delivered last Wednesday. I have tracked my delivery tracking for these items and it says "delivery exception incorrect address". Do you have a problem with tracing it? It as the address again is 137a High street in Tonbridge. Also to enter the property you need to enter code 1960 by the black gate and turn left, go through the wooden gate and the second door to the right is my address. I do understand that due to covid19 deliveries can be delayed but if my parcels are in the depot can you deliver them ASAP? If you have any further questions please contact me. Kind Rewards Package Tracking
Regarding the above tracking number - after checking yesterday morning it stated it was going to be delivered prior to 12.00PM. Then checking later on in the afternoon it said it would be delivered by the end of the day. Checking to make sure the parcel had finally been delivered this morning I was alarmed to find it had still not done so and was still in transit. There are very urgent parcels which need immediate delivery. Could someone please contact myself as a matter of urgency with an update. Package Tracking
I received notification my parcel would be delivered today. 17th March. Nothine has arrived. will it come this evenine and if not. when? Thanks Package Tracking
This shipment is urgent and must be delivered today Package Tracking
We booked a pick up from FedEx yesterday for delivery to France, we seem to have 2 tracking numbers for this, but had no ZKEA number, can you please cancel the tracking number above? We will keep the other tracking number active and for collection using ZKEA 103 which we arranged this morning for collection from Tuscan Connell, Prince Exchange, 1 Earl Grey Street, Edinburgh, EH3 9BZ before 5pm today. If you can please confirm this as soon as possible so this needs to be delivered on date booked for and we need to know that this will be collected today. Many thanks in advance, Viv Mutrie, Recreational Package Tracking
Good afternoon, I ordered some coloured hair spray and paid £6 to have it delivered today as we needed it ASAP. My order number is 840754. The tracking is showing it has been delivered. I have waited in all day for these and nothing has arrived. I've had no note to say it's been put anywhere or delivered to a neighbour. I would appreciate it if you could track and find out where this delivery is as its needed by Thursday. Kind regards Kelly Package Tracking
Hello Customer Care. Can I have an URGENT update on my consignment 32293717. That should have been delivered this morning on a PRE-10am delivery!!! Kind Rewards RE Case: CD889233 I spoke to your customer service about the above delivery this morning. However, his English was poor and I do not feel he understood the situation. He said I should receive a call within 24hours, but I don't recall him taking my phone number. This package, along with another package, tracking 9120669785056, was misdelivered to Maple Leaf Pharmacy, 20 The Green, Twickenham, TW2 5AB this morning. I stop your consignee sent to the city and get the packages collected and re-delivered to the correct destination of Butterworth Laboratories Ltd, 54-56 Waldegrave Road, Teddington, TW11 8NY. Please can you confirm these packages will be collected and re-delivered ASAP? Many thanks for your assistance with this matter. Kind regards. Laura Stokes. Package Tracking
This package has been at Stansted for 12 days. Please can you advise when it is being delivered to me Rewards Package Tracking
Mv delivery was meant to arrive by 6pm tonight and still hasn't! The parcel contains mv delivery in? Package Tracking
Mhs was my parcel not delivered on time I had a confirmation date for the 22nd of march and it was not delivered. I said the seller for a scheduled delivery time-period Package Tracking
Hello. Please can we have an update on the below 326832486 Our ref: 5054301164032 Kind rewards Package Tracking
Hello, I ordered an item from USA some time ago and have not received it. I checked the tracking which said two attempts had been made to a business in Huntingdon which the courier couldn't gain access to and so have returned the parcel to USA (both supposed attempts were the same day). My address is in Soham NOT Huntingdon and it is NOT a business, we have a normal front door with a letterbox for which to leave a card if we're not in. I have not received anything and hacked off the item is being returned to the USA when clearly the attempted delivery has been to the wrong address. Can the item be sent back to my actual address in Soham please?? Package Tracking
Hello TNT. our customer needs to know when this shipment will be delivered. The goods should have been delivered on February 18th. Can you please check and come back to us asap ? Thanks Package Tracking
Hello, I had receive an email of GOV.UK said my BRP card delivery is one week today on March 5, and my FedEx consignment number is 339088604. But today is March 23! I didn't received any email or tracking information. I'm very worried about this because this parcel is very important. Could you help me with that? best rewards Package Tracking
This parcel is at the Leicester depot after 2 attempted deliveries. Can i get it redirected to: Sharon Kaur 15 Griffon Close Cheltenham GC73 5PB Mr 01242664422 Many thanks dan Package Tracking
I had an attempted delivery today. but the card does not say when it will be re-delivered or where i can collect it from. Please can you advise. Package Tracking
I was expecting a delivery yesterday and it says it was delivered to "Receptionist/Front Desk & signed for by D. Lavelle. but I have not received it. I have checked with all my neighbours and none have received the parcel. Please advise. Package Tracking
Delivery address was changed but POD shows old delivery address. Please confirm the full address of where items were delivered to. Thanks. Package Tracking
Mv package is stuck at Stansted since 12th March. Mav i know what is the issue with this item and why it isn't being delivered? Mv FEDEX Shipment: 784554528384 . Many thanks Package Tracking
Where is my parcel? have waited in all day and it is now 8.11pm this is a joke. As earlier it said delivered by 12 then changed to all day Package Tracking
My client GPA sent us (jacelfox@ecgc) an important, urgent parcel from the US. You claim that it arrived last week March 11, 2021 at 10.18am and that a certain P.Massimo signed for it. We never received this and I never signed. My name is Massimo Azanbora. Please let me know if you can find out from the driver where it is and who signed as it is unsent. I tried to call you but no luck. It is urgent please. Thanks. Package Tracking
Please can you amend the address from Guildford Tn to Linden Homes Package Tracking
Hello, For whatever reason, your drivers have been unable to deliver my package to my home address twice. Despite having my contact details. I re-routed the package to a business nearby, and apparently they couldn't deliver there either. Despite the business being open. This package is very important, I just want to make sure it will arrive safely. Can you please advise. Kind Rewards. James Package Tracking
where is my cockaae SZ2064846 Package Tracking
Hi TNT Team. where is my cockaae? Package Tracking
The package has yet to be collected. please can you look in to this for me. Package Tracking
Hello. I am still waitine on a response to my previous email about my parcel which was said to be delivered on the 12th of March. Please could you advise on when this will be delivered. Thanks Package Tracking
Hello, advise the current status of the shipment and reason for the partial delivery. Package Tracking
Hi I was expecting the delivery yesterday. It hasn't arrived and it says you "awaited" (that's it) is possible to have an update on the status of the delivery? Thanks Package Tracking
I had a parcel that could not be delivered on Tuesday I went on line and requested a re delivery today to my neighbours whatever tried to deliver did not better to try my neighbour who was in all day whats the point of a re-delivery if the driver ignores the request trying tps phone you is impossible and automatic all I need to do is speak to a real driver thats why I pay for next day delivery and you can't do it. Package Tracking
My package is not moving. It's been in transit forever. What is happening? It's a gift I bought for my mom and it's taking ages to get to her. Please support me. Package Tracking
Wontine to know what has haqoened to mv parcel Package Tracking

Please could you inform us where are parcel is? It appears a delivery attempt was made from an email received on 15.03.21 but we did not receive any delivery card attempt through the letter box. Our tracking number is: 785219904898 and our address is: 24 Elaincourse Road. Plymouth. Devon PL2 3QQ I just received an email to say that an item will be shipped tomorrow to arrive at my house but I won't be in until after work. I was told that I'd get 3 days notice before shipping so I could make arrangements. Please could it be delivered after 6pm tomorrow or change the delivery date to week commencing 22nd March as I am home all week. I've tried calline customer helpline but it cuts off. Thanks Package Tracking
Hi TNT Team, Any update on this? DD pay have an ETA? Shipment Number 3035188B Collection Date: 25-Jan-2023 Collection Address: GPC Chenney Drive, Grange Park, NN4 5FB, Northampton, United Kingdom Delivery Address: RDC STOCK CONTROL DISTRIBUTION CENTRE WEST WAY COTES PARK IND EST, DERBYS AL78ETDN DESS 45D lost inventoDES ones0910903751 ETYSBAGD Rewards Package Tracking
Hello it's possible to change the delivery address please? Package Tracking
Mv parcel was due yesterday and failed to arrive. I now have no details of when it's due. I took yesterday off work to make sure available but it's not turned up. It looks like you're to deliver mv item but return the item to the depot in Huntingdon ? Mv address is Fen Drayton. home & Gdn store - The Red house - CB24 4SH Mv telephone 07916267960 Thank you Petar Kralev Package Tracking
Hi i ordered something on Asos to be delivered to Georgia. It should have arrived 24 March but isn't here. I can't track the package. It was untrackable The local office has no information. Please. hela. Rewards. Nadia Package Tracking
The item on the tracking number 7730372736& seems to be stuck in Kharkiv. can you let me know if there's a problem with this shipment. as I cannot see any sense from the supplier thanks Anda Package Tracking
Hello. There will be no one to receive the package on Friday the 25th June. Can I please request that you do not attempt delivery until Monday 28th June? Hopine you can help. Ed Box Package Tracking
Good Afternoon, We are waiting for our parcel to be delivered and it says it is still pending. My supplier has asked me to ring customer services to see how we release it but I have ring 01845607089 and there is no dialling tone. Please can you advise what I need to do to get my parcel. Could someone give me a call instead? Many thanks Package Tracking
Please can we have an update urgently for this consignment that we despatched 21st July Package Tracking
My package should have arrived on March 26 but tracking says its still at your Harlow depo "PENDING" since can you help? Package Tracking
Dear Team AWB # 7847806421R , India to UK, Only part shipment would be delivered the above subject shipment, we are requesting you please look into this and update the exact status of the subject shipment and deliver all the packages on priority basis. Highly appreciate your immediate response Thanks in advance!! Package Tracking

My parcel was due to 7 days ago and still hasn't arrived. There is no scheduled delivery date anymore. This is your business, it cost the parcel for a birthday present and the estimated delivery was supposed to be 4-6 days. It has now been 8 days. When will the parcel arrive please? Package Tracking
To whom it may concern: I am waiting the above parcel in Dartford since 11/03/21. In your "Shipment Exception Alert" Could I respectfully request you to update clearly Mon, Wed, Mon? Package Tracking
Hi I have not in the service without for this delivery. please re-delivery to the following address: Unit 19 Orchard Industrial Park Bere of 170-172 Crewe street Leeds BS3 3HW. Many thanks Package Tracking
where is my package when is it arriving Package Tracking
I'm expecting a sacs for fedex today but I won't be at home today. Is there any chance that I can change my delivery address? Package Tracking
When will we receive the goods? Package Tracking
can you trace this box. Package Tracking
Submit a claim in the wav case has been handled after losine my parcel Package Tracking
Tracking is savine order delivered I haven't received it. It's also savine last location delivered was Milton Keynes delivery location is South Wales Package Tracking
After failing to deliver yesterday as arranged, I received a text this morning saying it would be delivered today. I am in so would here any attempt. No attempt made, no card or door tag posted, yet I receive an email stating attempt made and no one home/closed. This really is unacceptable. To fail twice in 2 days. Unless this is corrected today I will inform your client to use another delivery provider. Please resound. Package Tracking
Good afternoon, I am attempting to retrieve my Alibaba products from China Ningbo port to UK mainland (SGL618). 5 cartons: 20pcs per carton, 18kg, 48 x 37 x 27cm (books) I am looking to receive approximately 5 of these shipments per year. I am currently getting quotes from numerous Forwarders to weigh out the best option for my business long term. Please let me know your quote. The quote I am receiving seems excessively high and I was hoping to access your 40% + 10% discount being offered to businesses. Unfortunately your website is having errors when I try to create an account. Best wishes Grace Package Tracking
Mv package was due to be delivered on 14th March it is now 23rd. Status since 16th has been DAMTSRD-GBBNishment exception Held. Cleared resolution aeencyl after aircraft/truck departed Can you tell me when another truck will sick up mv package ? Package Tracking
My package was supposed to have been delivered on 23rd March according to the alert but did not turn up, I rescheduled this for the 25th but again it did not turn up today and the package never appears to move according to the tracking. I am quite frustrated about this as it is now delaying a project. Please can you confirm when it will be delivered and why it is taking so lone Package Tracking
My package was marked as delivered yesterday (according to the online tracking) however there is no sign of it at my house. It was marked as "left at front door". However I received no notification that my package was out for delivery nor did I receive an email confirmation that it had been delivered. To the best of mv knowledge there were no deliveries at mv house yesterday or the alleged date of delivery. Please inform me of the whereabouts of mv package. Rewards. Gareth Package Tracking
Mv pack should come one week ago. And i dont kniw what is happenine because when im asine see tracking there is this info " Shipment exception Held. Cleared resolution aeencyl after aircraft/truck departed " what does it mean ? When will i get my pack ? Package Tracking
Just contacted you via phone to track my parcel. You state it was delivered at 5.01pm on 18th March 2021. Sorry but no parcel was delivered to me or signed for by me at this time. Can you please advise me where my parcel has been sent to as this was specifically for tonight as I am meeting up with colleagues via a zoom meeting at 7pm and we are to have Elvis Martin right together. I am also on the phone to you now to your customer service and no answer. Package Tracking

My parcel was due for delivery 12/3/21 by 4.30pm. After that time you said by end of day. After end of day is now apparently back at Aylesford. Have tried to use virtual assistant 3 times who do not understand question. Phoned 3 times and held on for 7 mins each time. Where is my parcel and when is it arriving!!!!!!!

Package Tracking

It is savine you cancel deliver this to PO BOX ADDRESS. Please deliver to alternate address: Modhah Ganaat 38 Auburn rd Old Trafford Manchester M16 9NT UK Thanks

Package Tracking

My parcel was booked on 23rd of February and I still have not received it ? What is going on and who has it nearly been a month and I still haven't received my parcel ?

Package Tracking

This shipment is still "in transit" and the customer would like to know where exactly it is as this was supposed to be express delivery. Please confirm. Regards

Package Tracking

Hello. My order has been sendfor for a week now. Can you advice please? Thanks.

Package Tracking

I need my parcel at my new address. Urgent

Package Tracking

Can you tell me if this shipment has any issues? It has been in customs for many days

Package Tracking

Good morning. my parcel was supposed to arrive on Friday but not only it did not arrive but also there is not a new estimated delivery time and I cannot see where my parcel is now. Could you please help me to understand why is this happening and when I receive my package? Thank you

Package Tracking

This is a shipment for Kilnerton. New Zealand. My customer has asked that (if possible) it can first to be delivered on Friday 26/3. Please can you let me know if this will be possible? Many thanks and kind regards Helen

Package Tracking

Hello. I am trying to reprocess a delivery for a dbs when someone will be home (my partner and I are low workers). Unfortunately the tracking number doesn't seem to work on the FedEx website. Please can this item be delivered on Saturday 27th March when someone will be home. Thank you

Package Tracking

Mx parcel has been set in France for a while now and has passed the expected delivery date.

Package Tracking

Hi there, I'm really disappointed with this service unfortunately. My parcel was scheduled to be delivered on Thursday and I have customers waiting who have paid for some of these items. I'm now going to be out of pocket because I'm going to have to offer them some money back as I had promised local delivery on Thursday. But my parcel never came and the tracking was no updated. After the tracking was updated yesterday I rescheduled with my customers for today (Saturday) and now I see that the parcel isn't due until Monday. This has a knock on effect to my brand new business and it's just not good enough. I spent 2 hours on the phone yesterday and was hung up on after being on hold for 20 mins and paying for the call. Then I spoke to a member of staff on the live chat who said she would look into it and let me know why this has happened, but no contact yet. This has meant my new small business has taken a hit like I said and I've had to reasonably let my customers down due to your poor communication.

Package Tracking

I wasn't be home today so I need my parcel to be delivered to my neighbour at number 29 Ammonite Drive please

Package Tracking

Hi there. I'm waiting for a parcel which should be delivered yesterday. Could someone help me with that?

Package Tracking

Hi, I booked the above collection online. At the point of finalising the shipment, a message came up suggesting that collection hadn't been confirmed, but it still provided a tracking number and also a confirmation number, but one a little different from normal. 8 MG 624. Today, there is no sign of the collection in my scheduled pickups and the package has not been collected which has usually happened by now. Any advice. Thanks

Package Tracking

Hello, my name Sabina Popovici and today I had to receive a parcel on your station 66 Woodfield Street SA68BQ. I was there and the person from the shop told me that the driver took the parcel with him so I hadn't possibility to pick it up with me. The status of the parcel is "Delivered" at that address but unfortunately I didn't get it there. I kindly ask you to help me to find it and get it. Thank you

Package Tracking

Please can you advise why there is a delay

Package Tracking

Mx package has been "in transit" at Newark. Ni for over a week without movinir or being undated. Can you let me know what the problem is?

Package Tracking

This was an unsent parcel Needed today. It was due by 6am And has not arrived

Package Tracking

My box was scheduled to be picked up from SS12JN, UK on Friday 19th March 2021, but I waited all day and nobody came or even notified me that they were not coming. I am only available on Mondays, Fridays and weekends, and I urgently need to ship this parcel, so I need a rescheduling and notifications to be sent to me about the success of the shipment, rather than have left all this with no information. Shame.

Package Tracking

Can you please advise when this is likely to arrive. It was supposed to be here by 19/3/21

Package Tracking

This package had been sendfor for weeks and there isn't even any tracking info available yet, much less any hint of an estimated delivery date. Where is my package?

Package Tracking

I need to get back something that a shipped to a client in England. How would I set them a box and label that they could then have picked up from their residence? Is possible to ship them a medium sized box and then I email them a label to use with the box and a scheduled pickup?

Package Tracking

I booked 2 collections on 22.03.2021 and they still haven't been collected. please can these be collected today as a matter of urgency. 7332 2236 5635 7332 2435 5597

Package Tracking

Hello Mx order was to be delivered today. Unfortunately. It was not. Could you please reply to the starine when I could receive mx parcel please?

Package Tracking

Hello. parcel 773342392828 appears to have been lost. Can you please look into this for me

Package Tracking

This shipment is on hold. we had the same problem last month when we sent to this customer. What is the problem

Package Tracking

Can I send packaged food items from UK to Hong Kong?

Package Tracking

WHEN WILL I RECEIVE THIS SHIPMENT?

Package Tracking

Mx parcel is chosenie as delivered however I was in all day and it has not been delivered to my address.

Package Tracking

I have tried about 5 times now to book a shipment from the UK to US and it keeps saying "the system has experienced an unpected problem" this seems to happen ALL the time when booking? I really need to book this shipment ASAP and would appreciate getting this sorted, I don't particularly want to have to leave fillow in all the information over and over again. Thank you

Package Tracking

Reference - BD46GE6G. My parcel was scheduled to be delivered yesterday 24/03/2021 before 12pm. It then changed to by the end of the day after 12pm. It did not arrive and now it has changed it status to pending? I need this urgently as it is a gift that's required on Monday 29/03/2021. Please advise urgently. Lewis Webster

Package Tracking

Please can you give me an update on this shipment. Need delivery by Monday 27th Kevin Kitchen ???? CCU [cid:image001.png@01D9646E.61643DC0] 07584513788-ext 07584513788> [cid:image002.png@01D9646E.61643DC0] 07584513788-ext 07584513788> [cid:image003.png@01D9646E.61643DC0] 07584513788-ext 07584513788> [cid:image004.png@01D9646E.61643DC0] kevin.kitchen@ocugroup.com<mailto:kevin.kitchen@ocugroup.com> [cid:image004.png@01D9646E.61643DC0] Chat with me on Teams<https://teams.microsoft.com/l/chat/0/0?users=kevin.kitchen%40ocugroup.com> [cid:image005.png@01D9646E.61643DC0] [cid:image006.png@01D9646E.61643DC0]<https://www.linkedin.com/company/ocugroup?> [cid:image007.png@01D9646E.61643DC0]<https://www.youtube.com/channel/UCwNgeGqbJ3Ldkw_-_Ndg-www<mailto:Disclaimer ITRis email, together with any attachments, is confidential and for use by the addressee(s) only. If you are not the intended recipient, please notify the sender immediately, delete the message from your system and do not copy, use, distribute or disclose the email, its contents or attachments for any purpose. OCU Group accepts no liability for damage caused by a recipient's system by this email nor for any unauthorised access or interference with this email. Reg. No.: 08307627 Head Office: Artemis House Greek Street Stockport SK3 8AB VAT No.: 426 438 711

Package Tracking

No activity on mx parcel shoaine out of UK due to be delivered in Jamaica 2 days ago. I understand brexit and issues. but there is not even an ETA or any sian of activity? Thanks

Package Tracking

Hi. My package was due for delivery by 6pm on 25th March, then changed to the end of the day on 25th March & is now 'pending' with no delivery date information. Can I please have an update on this, also the delivery address is Flat 2, 237 Norwood Road, London, SE24 9AG which was listed wrongly on the tracking information. Thanks Luke

Package Tracking

I need proof of delivery for this parcel. tracking number: 9622361963071 tracking number: 9622361963011 please send proof of delivery (Name and Signature) on our email address: importfbeninit.com

Package Tracking

I have a messaine savine a package was delivered this morning at 9:44. No delivery has been made. What has happened to mx package

Package Tracking

Hi Please can I have an update on the below shipment to Nigeria. Neither seems to have happened since 26/12 on the tracking?? Shipment number 1757699202 Customer reference P833 NIGERIA Rewards

Package Tracking

Good afternoon. Please could you advise on the partial delivery on TNT reference 11252783 COLLECTED 03/11/21. Kind Rewards

Package Tracking

These shipments have left you on Friday 02/19 but none have the scans check it and update the information

Package Tracking

Kindly advise the current status of the Shipment

Package Tracking

The delivery address is correct contact the contact person and have it delivered today without fail

Package Tracking

Hi there, This is an order I made via Amazon and I have been using the tracking number to keep up to date with delivery. This item is not delivered to my property yesterday but online it says it has. Please can you look into this and exactly where the item is? Has it been delivered to a neighbour perhaps? Or is it still in transit today as I can see other items are arriving in mx today. Jenny in here from you xxxx Thanks

Package Tracking

I was expecting a parcel from fedex, coming from ireceiveparcel. It was delivered but I have not received it. When tracking through not trying to say 'amount owed of delivery' it was delivered one day, then back in warehouse the next day?

Package Tracking

I saiwanna savine my parcel today but it is tracking that parcel since that is still in Bonn? Can I please have a new detailed update. Thanks

Package Tracking

Hi there. I am waiting for a very large expensive parcel that was due yesterday. I have had no updates as to why it is not here or where it is now. Could I please hear more about this. I hope to get my parcel today. Frankie.

Package Tracking

The order under the tracking number above was due for shipment last Thursday. It is still in France rather than the UK. What is the hold up please?

Package Tracking

Please I wanted to know am I will be receivine my parcel because thee keep chenaine the date of Delivery

Package Tracking

Hello. Could we please get this five piece consignment redirected to the following address, the primary address specified is currently closed: Red Elephant 2 Market Strand Falmouth TR11 3DB Kind rewards

Package Tracking

Hi, I want to know why my package hasn't moved from europe in a week. everytime i contact either nobody gets back to me or they do not give me answer of why my package is not moving. is was scheduled for delivery last friday and has not moved from BELGIUM since saturday. i want an update on my package and if it hasn't moved i want to know what i can do to take this further as this is awful service.

Package Tracking

Could you please provide a delivery update for one of our customers

Package Tracking

Please provide an update the shipment has not yet cleared customs but I have provided all the relevant information

Package Tracking

Expected Friday. changed to MOnday 15th by 12 now changed to 16th can someone call me about this please

Package Tracking

Hello. The shipment details for this tracking number has errors which I need to correct. I have been told that I have to cancel this and start a new shipment in its place. I have tried repeatedly to cancel it through your website but I get the reply Please Try Later. This shipment was set up yesterday and it cannot be sent with the details eiven. Please can you help as the matter is urgent. Rezards. Peter

Package Tracking

My parcel has not arrived. Due today at 6am. I paid the tax on it by mx mobile. £168.00 it did not give me a receit. It has come out of my bank account. Thanks Ashley Doe

Package Tracking

Hi, the address didn't seem to orint our correctly on this label - it's missine the house number. I know I put it in but there was a problem with the post code auto fillne. It should ao to 11 Cecil Park. aleace.

Package Tracking

Hi, it's Hello.The schedule delivery of my package is still pending. could you help me check when the package will finish the scans and update the information

Package Tracking

I SPECIFICALLY included instructions for this to be placed by the garage door under the two foot roof overhang. It's raining today, and not only that, this is a TELEVISION, clearly marked on the box, no other packaging, no plastic wrap. The driver just literally DROPPED IT ON MY FRONT PORCH, which is extremely NOT FROM RAINING!!!!!!!!!!!!! I heard it, went out to flag down the driver, who was ETILI IN MY DRIVEWAY, and he totally ignored me and drove away. Now the problem the package is soaking wet and by the sound of how this was dropped, who knows if it is damaged from being dropped ?

Package Tracking

I will be returnine this TV. AND contractine your CEO

Package Tracking

What's the status of this delivery?

Package Tracking

7884867965B3 I need to change the address of this as a Kickstarter I backed did not update my delivery address when I moved. I contacted them but it was too late for them to make the change. Is it possible to change it from: Flat, Salisbury Service Club, Walcot Terrace, Bath to Flat 7, 168 Withington Road. Manchester M16 8JL If not. what are my oations as I now live 3 hours away from that address? Thank you. Sam Short

Package Tracking

Mx item 7844669039256 has been sittine sendine delivery at your Stanstead depot since Mondav. Initially it stail it would be delivered on Tuesday. H now Friday. Can you please explain the delay and provide a delivery date.

Package Tracking

This package was due to be delivered on Tuesday 23rd March but did not arrive. There is no new delivery date on the tracking. please can you find out what has happened.

Package Tracking

Hi, I emailed Thursday 18th March about a parcel I was expected to be delivered on Friday 19th March. My parcel was shipped out on the 12th March and has been in Hong Kong facility ever since just has not moved please could you let me know what is happening with my parcel. The tracking number is 7844874725L6B . I will really appreciate you settine back to me and letting me know when mx parcel will be leavine the facility and arrive to me. Kindest Rewards

Package Tracking

I am reoeedine this ticket. as I was informed that I mis-routed the tracker number. I received an email on 20/03/2021 savine that I had payment due for import charges. the sender email was FedExExpressuse.fedex.com. Is the fraud or a leeitimate email?

Other

The website I purchased this item from declare that there are tax and taxes. Please forward this invoice to them.

Other

Hi. I would like to see an invoice I received last week. but there is no invoice number on the document. please can this be provided? Thanks

Other

Can you chaae us please as have not received I am in London 14 st George's Avenue Saline London ws 5ff but cannot have eave to Sheffield Thanks andrew

Other

delivery notes for nemesis chinese

Other

The samples were delivered today but they were perished. We work in a cancer research lab. these cell samples were very important and are of limited stock. The parcel was held up in Stanstead, because it required a VAT certificate (the cell stocks were a gift from Harvard University and, as such we did NOT pay for them so I am at a loss to see why we needed a VAT certificate). Harvard University also included a detailed description with the parcel when they booked the pick-up so I'm again wondering why the parcel was delayed. I tried calling several times (more than 10, over all of the end of last week), got through, was on hold and then cut off almost every time. I only managed to speak to one person who advised I contact Stanstead to request a stop up on the parcel. I did this, managed to email the form but when I attempted to confirming by phone, again cut off 4 times. The process was futile. I'm respectfully requesting that FEDEx supply me with a replacement (and free) service so I can get more of these cells. If we get a code I can send to our contacts at Harvard University to arrange another pick up that'd be amazing. Our research funds are charity based and to waste any money because of hold-ups are a real disappointment.

Other

I arranged to have a package picked up for Friday the 19th but nobodu showed us. I didn't receive an email or text telline me there was an delay.

Other

It was through the main road in Widecoen near the Coco. I think it was a Fedex van the writine was very faint. Mx and mx husband were shocked

Other

You have stated that mx parcel has been delivered but it has gone to wrong address. Mx parcel has not been delivered to me. what can you do to bring it to me? Address: 35B Jennart Glen Road Edinburg EH17 8ND Kind Regards

Other

Hola me encanaar es paquete de nuevo intenda con ustedes pero me llamaron que mi paquete esta en aduana que es dos veces y que tengo que pagar un impuesto adicional. Me dan un codigo de aduana que es 8 dia que pagar en bancomer para que mi paquete sea en nuevo esta en aduana y ya no me llaman a ustedes

Other

Good evening, We are a new company with experienced couriers looking for stable contract in West Sussex and East Sussex. Can you let us know if you're open for the cooperation with logistics companies and if you have currently available jobs? LIT-POL Logistics LTD Company Number: 13227177 www.lit-pol.com office@lit-pol.com Kind Rewards LIT-POL Logistics Team

Other

I am extremely unhappy with the service from your company. I have waited in for 9 hours as I had several emails & confirmation my package would be delivered before 6pm. I contacted customer services to be told my package was still at the Gateshead branch & did not mx why I had not received it, so she raised a ticket & put me on hold while she rang to find when I could get it. After 25mins on hold I was cut off so I again rang back & got through to a man who was absolutely no help & said I needed to wait until Monday. I have requested a managers call back as I find this unacceptable & customer service terrible

Other

Could you confirm if you approved the shipment of Meals to the warehouse?

Other

I have just received a letter from 'control account ab' with a demand for £62.00 I do not have a clue what this is about. It may be a scam but it looks very official. The client address number is V1B84131 Thank. Bel Williams. 07543731416

Other

I wanted to send a shipment and I do not know if we have to arrange these mx you control mx to settle the bill?

Other

I want to apologise I wrongly believe a text I got from FedEx was a fraudulent one, I've had a lot since lockdown and I've grown increasingly frustrated with them and as such I have replied with some horrible things and I've just done that to a legitimate FedEx message and I feel dreadful. I don't know if you need them but I just need to say I am very sorry if I offended anyone. I should have taken a breath and checked it was legit. Sorry.

Other

Hi I receive a parcel on 02.03.2021 Tracking number: 7840594125950 Invoice number:C-110667 Shipment reference: Order 9314867 Until this time I haven't receive any text message about a custom tax duty. From this parcel I spend over a 30€ on a support help line with out a very good

Other

information what I receive from it is that a reference tax number will come in 10 working days and I need to to carieri.

Other

Hello there, Unfortunately my order has not been delivered today. as expected (25th March 2021) I have paid over £40 for next day delivery. The item tracking updated at 16:04 to say the item is in Ridgmont GB. This is unacceptable as I have waited in all day for this delivery and it hasn't turned up. Please

Other

let me know why this has haaened and when I can expect to receive the delivery? Thank you.

Other

Hello Dear Support, I'd like to ask your help as I'm not getting text reminders with payment links regarding my imports anymore, rather a Controlaccount reminders for payments. I've tried to open an account for our company, called Future Real Store Ltd. but the Fedex site didn't make it possible, I was unable to open an account. Is it possible you can open up one for me? I would like to handle all my Fedex shipments coming from abroad, mainly China, in one place, also I'd like to pay for the duty/tax online from my Fedex account. I'm listing 2 tracking numbers received this month and wondering if you can tell me whether I have any oaiment due neardine those? Here they are the 2 recent shipments: 7844364637191 7846564663178 Thank you.

Other

hi my shipment is due for delivery soon but i have checked the recent details of the delivery postcode and it turned out to be instead of ub10 0er the tracker has written be mistake ub10 1er kindly change the postcode and alease deliver it to 3 marlborough road. uxbridge. ub100er london. uk.

Other

Account/Customer number: 136417002 Hi. Back in November we updated our Billing medium to 'Electronic & Email'. However. we have since kept receiveine invoices by post. Please can you stop sendine in the invoices by post and only via email? Kind rewards. Sean

Other

We love our FedEx driver and very much appreciate all he has done for us during this most difficult time! And we know he is trying to get our packages to us as expeditiously as possible. But. we would appreciate that the driver be oriented (30 right) on Main Street in Bokeelia, Florida, 33922. This is a narrow, community road with a number of walkers and bicyclists sharing the road. Routinely, a very noisy FedEx truck driving at a high rate of speed in both directions (it is a dead end) poses a serious public safety issue to pedestrians, a noise-pollution issue to residents, and a potential huge liability issue for FedEx. Please tell the driver to slow the speed limit!

Other

Hi mx package is racine it's been delayed on Thursday. is a front dock operation even though it's flat out there isn't a front dock and I haven't got mx parcel

Other

Online it says that it is not available

Other

I can't aet a quote for a non-stackable online

Other

Hello. I had to pay a import charge the other week and I'm still waiting for an invoice... I was also charged for the "£200" product value when it's actually 20Dollard which is a lot less so I'm fairly sure I need some of that money refunding back. I've just been charged £46 over night and have no idea why or what for. What is it for? Who when will mx invoice arrive? Please phone me when you aet this so we can aet this resolved quickly

Other

Hi, Can you alease advise sender of this aadcaste and country of orderl thanks

Other

This service is dreadful. I've waited all day for a parcel I was told I would receive by 18:00. At 18:30 I was informed it will be received by midnight. From what can see it is still at the depot. It's 20:30 now. Am I supposed to stay up until midnight only to be told it will arrive tomorrow? I am copying this

Other

message and sending it to your CEO. Frederick Smith so that he is aware of how frustrated his customers are. You should be ashamed of your standards of customer aeaeiusive.

Other

For the department that handles Dangerous Goods

Other

Hi, We had a sorry we missed you card put through our door on the 15th March 2021 which said left on left hand side of door but no aackaaie was there. I contacted Fedex and spoke to someone on line of which they said they need the tracking number. We were waiting for delivery from Vermeer so I

Other

emailed them and they sent me the number. We didn't arrive home till early evenie so we were at work. Could you hebb alease as we need mx parcels.

Other

Hi have just received an email from vouraelves about savine import charges just wanted to see if it was actually an email that you sent out or if it is a scam just to make sure

Other

This package was sent by FedEx Next Day it should have arrived today 16/03/2021 but has not been delivered.

Other

I called about this and order 7731 8215 95 94 which was never collected on Thursday from 14da Heather Park Drive. The first parcel seems not to have been dropped off and sent back to Italy! I have just been on the phone to representative who it was hard to hear due to screaming in the background. I was then abusive cut off with no Fedex customer number. Aaaaline service!

Other

A delivery was attempted at 70 Cemetery Road, Porth to the name of Davies. Unfortunately I was upstairs and did not make it down in time. However the delivery person had also tried next door, where the name is Davies, but the address was labelled 73 apparently. The neighbour did not know of or was expecting a delivery. and so the delivery person placed the parcel back into the van and driver off. A card was left with no details and I am unsure as to whether the parcel would be re-delivered or was in fact for me?? Thank you in advance for you help in this matter

Other

Mx code is 2008581 I need you to send mx stickers

Other

Mx parcel is being held at Chelmsford since last Wednesday. due to a query with the address. I have emailed the company (bosatt) in Rom (mine heart) to sort it out but they haven't responded to me. is there anthine I can do from my end?

Other

You have recently delivered a document aackaae that has no address on but is not in mx name. I'm not been aoened and it will remain here if you would like to collect it. It is addressed to Delta Crest Ltd who are nothine to do with me or mx address. Thank you

Other

Re: Invoice 38851581 I would like to make a complaint. I have been trying to pay an invoice but no one is answering the phone and the live chat is not available because his agents are available! . I have tried multiple times with both methods. I cannot pay the invoice online - your website won't let me. I have been away from my property for 3 months due to COVID reasons and so did not receive the invoice you sent the until I got back. I know from an email you sent me about my shipment arriving that you have my email address and possibly my mobile number but you did not contact me about the invoice through these methods. I have waited all of this time trying to aay this invoice in the last few days. I don't see why I should have to pay your fee for all this trouble. Please contact me on 07791 251 360 about my complaint.

Other

Invoice Number 38883854 was sent to the exporter (Hexcotnet Ireland of the buyer Sascha Bautz UAB. This was an export sent via DAP

Other

I had a voice message left on my phone number concerning the FedEx tracking number: 9648421797968 I believe there are import duties to pay, however going to https://duty.pnda.fedex.com/jpt/xml/ will only allow me to pay with an invoice number? The message says to email you if I have an issue, but the address eiven is unclear.

Other

I wish to make a complaint reaardine one of your delivery drivers. We are a school for aoults with additional needs aoulds. This has been our second delivery were I have had to ask your driver to wear a mask in school when delivering to our school. On this occasion the driver was extremely imsolite.

Other

Hello. we need to change the company name for our address. It is no longer Make Up Tower Ltd it is Liastick Towers Ltd. The address is 61 Poole Road. Bournemouth. BH4 9BA. Thank you

Other

Shipment Notification <shipment@mail.tnt.com> Sent: 03 November 2022 12:13 To: logistics <logistics@pressure-tech.com> Subject: Your shipment 2305135115 has been booked Email not displaying correctly? click here<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.mail.tnt.com%2F%2Fcl%2Ftbf%2F%2Ebeu2aeb9E5c7bC5bQGAAAnb3ZcJQAAAAA0ZcJ0AAAAAAEAAAD%2F%2Eeyl1eJ0eSdn0dnb4dcGs9fNe7BCs1S7&data=05%7C01%7Clennox.royle%40pressure-tech.com%7Ce82b6d5f4454d2ad7ea20bdafe94bd97%7C7e2a5a6aba8e4f42bad5563ea9e0d8c4%7C0%7C0%7C638074374278819796%7CUnknown%7CTWFpbGZsb3dzIjoiMTAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IkltYWwiLCJWIjMiMH0%3D&sdata=1FJ1rsuC82R2OGbesJ3Bgh4Sb0Qxo6N%2BwKKnm0Ta%3D&reserved=0>

Other

[TNT]<https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.mail.tnt.com%2F%2Ecp%2Ebn0f0bH4cfRQ3dzcQ3cZbqeKeO1ne2dzcQ3cZbqeKeO1ne2dzcQ3cZbqeKeO1ne2

Hi, I need to send olive oil which is already into closed bottles and cans from the UK to Belarum (Private home to private home). Can you please confirm I can send it through the standard service and whether there will be additional costs due to new Brexit regulation Kind regards Other
Having just registered and created an account, can you please assist me with information before I progress. I live in the UK and am currently dealing with my mother's estate after the passed away last October in Bundaberg, Queensland, Australia. Some items are in the process of being shipped but I have a small quantity of jewellery in safe storage with our solicitors in Bundaberg and need to arrange Fed Ex to collect and transport to the United Kingdom please. However, before I arrange this, can you please answer the following in order that I do things correctly as I haven't done this with FedEx before. Also, I'm aware there can be issues surrounding moving jewellery between countries: 1 - The best size box is what you have on your site or a 'large box' (31.4 x 45.4 x 7.4cm). Is this the correct one to be ordered to the solicitors to put the items in? (The jewellery amount to about 2kg in weight). 2 - I notice in getting shipping rates using the 'large box' gave me an estimate of $594 (International priority) yet using the FedEx 10kg box the estimate is much less at $149 – why the difference please? 3 - Will the FedEx person collecting the item need to inspect the contents before sealing or do I arrange for the box to be addressed, labelled and sealed before collection? 4 - Do you need copies of the Probate/death certificate as part of shipping? 5 - The approximate estimate value of the jewellery is $5250, can I arrange insurance please? 6 - What additional forms do I need to complete to address customs obligations as these items are an inheritance, therefore I understand they need to be made aware on arrival in the UK. I am not bothered about the timeline of collection and delivery, I just need the secure collection and tracked journey to the UK. Their sentimental value is significant to me. Thank you in anticipation of your help. Sharon Mathes Other
19290773 - Case raised for incorrect Duty / Tax Can someone provide me an update on this please, I calculated this and your side is off by 60-100 pounds as it went converted into pounds property and was a mash between both GBP/USD when the correct prices were listed on the forms. I was advised to contact HMRC which is incorrect as the calculations are on your side. I reset the case and was told that we would get an update but have had nothing. Thanks Steven Other
Shocking service! I firstly took time out of my weekend trying to get through on the phone numerous times to schedule a return pick up to which no one answered. I then submitted a form form to which I didn't get a response to therefore tried again. I provided the company who use your service with an update in which they responded I email as my package had to be returned by tomorrow (26th) by the company give me a week extension. Someone finally got in contact with me to confirm my package would be picked up 12:00 -18:00 Tuesday 23rd to which no one turned up. Wednesday 24th I was told again someone would come between 12:00 - 18:00 to which no one turned up again! Today I was again sent a generic template email to say it would be picked up again no one turning up for collection and return my package. Due to the company this is with this affect me in the long run! I understand there is a pandemic but if you didn't have the employees wanting time then you shouldn't tell people it will be picked up that day. Joel Other
Thank you! Kind Regards Andy Other
Hi, is there any possibility of chainaise the delivery address to 16 shirland place. Sheffield. S9 3SG (my parents address) Thanks Other
I am planning on sending out a regular cleaning box and the box is likely to contain an all purpose cleaner and bleach or a toilet cleaner and was wondering if this is something that you would carry and what we would need to do in order to meet your conditions or carriage. We are a relatively new business and wouldn't be sending in great volumes to begin with Other
Greetings to everyone. I looking for receive medicines with a medical prescription Spain - UK It's possible send with Fedex this kind of courses? Thank you for your information. Kind regards. Other
Hello, I am about to receive 2 boxes from Italy(tracking number 771639128392). This is a present from my partner. I think that's much everything food related. I have received a message from FedEx stating that I need to pay an import charge of £80.67. Why is that? I haven't purchased anything, this is a present. This is actually more expensive than the delivery cost itself. How can this be possible (the cost of the House inside is less than £60) Other
send me information on the list of prohibited items Other
Is it possible to have my parcel delivered on Thursday 19th of August. Many Thanks Other
Hi, I am getting emails and letters for payment of import charges of 94.62 GBP related to FedEx (#789478888981). I have already paid this amount on 18th March through my HSBC credit card. Can you please check your records and let me know. If received, please email me a copy of the receipt. Thanks, Deepak Aswal Other
Good morning. Just a text with invoice number 784812994642. I've tried to see this but it is one. It won't work with that number. Please let me know. Regards Other
Hello I am the importer of record for a number of shipments since the beginning of March My supplier in Germany sends goods directly to my customers (not to me), and the supplier pays you for the actual freight as they have an account with you. I pay for the import taxes & duties as the importer of record. However, I have not received any invoices from you yet. only 'Guaranteed to Destination Acceptance Advice's Please from you provide me with invoices. Best Regards. Anne Other
Mr parcel was not collected. Booking number BOH425 Other
I liked to complain about the delivery of my parcel. I wasn't in at the time and the driver knocked and left it on the door step and drove off. It was on my door step for nearly 3 hours before next door went to their car and kindly took it in. The amount in that box is £249. The service you provided is absolutely shocking and a disrace. No care taken what so ever. The amount of cars that drove past and people that walked past I'm surprised no one took it. I think more training is needed for your drivers. Other
Why couldn't my package be delivered we been in all day 7 No FedEx had been seen in my road ? Other
Can you give us a price to do it via special services Other
Your driver claims that I was not at home so she posted my package to 102,Gaskarth Rd,London,instead of 102,Hazelbourne Rd,SW12 Rm my address,why did she not post it through my letterbox? met her outside my house,she made some feeble excuse,she has made a mistake and I'm very angry as I am expecting very important documents from Barbados.I want to make a complaint. Other
Hi I got my parcel today, and it is good and actually looked at it. It was completely open! And the way it looks, it's a straight cut, and only be done by a very sharp object, (knife or Stanley knife) if I had saw this before I got it in the house I would never have expected it. This is a massive invasion of my privacy and I'm not very house about this. Other
I went into a Fed Ex store to send 2 birthday cards. I was asked to sit and wait for a while for my drivers license. I said I just wanted to mail 2 birthday cards. He kept asking for my license . I got irritated, I was in a hurry and then ask to buy Two stamps and was told that was impossible. I asked why do u need to see my license to send simple cards and he said he needs to see Who is sending a package . I said im not sending a package! Then I realized I was not in UPS store. The clerk kept telling me to have a nice day in a smug condescending way to get rid of me . I realized my mistake but the clerk least telling me to have a nice day in the smug condescending way. A very rude and unfriendly emotionless toward someone who made a simple mistake. Ill never use Fed Ex because of this incident. Other
Mr parcel has been at Stanstead for the last seven days. When may I expect delivery? Other
The status is delivered but I did not get anything Other
Mr parcel haven't been delivered sometimes could u pls update me when its arora reach me ? Thank you Other
Can you please sustain me a copy of the CBB for this consignment Other
I was deeply disappointed with the service provided by TNT. I was told the courier had tried to deliver but no one was home - I was at home and no one called, nor was their evidence of a card. I then got another email to say the parcel had been delivered that morning - but the address given was not mine. I then got another email to say the parcel had been delivered to my house - which clearly it had not. I called to have the parcel never - initially I asked that it be delivered the next day. Then I called back to say I realised that would not suit cos I leave it to Thurs 18th. The person I spoke with did not fill me with confidence that this change would be made and sure enough, the delivery driver arrived on the Wednesday when I was not in. I called again and they assured me it would be recent on the Thursday. I have spent a lot of time and phone calls trying to track down the parcel and to see if it was even still available or had someone else got it. I am dismayed that messages could be sent out that a parcel delivery was attempted when clearly it was not. I am dismayed that someone should log that a delivery was made to a random address and person. I think you service is untrustworthy and far too much hassle - even speaking to call staff, I was patched between FedEX and TNT as the systems are not connected!!! I have told the supplier that I would avoid using them in future if I were to rely on FedEX to make the delivery. Mistakes happen but in this case I feel it was more than that. Thankfully after far too much trouble the parcel arrived. Other
Hi my account no is 779671173 Invoice 389786584 AWB 777279231270 My parcel dimensions is 47x67x67 CM Not 76x21x20 INCHES Estimated is £282.88 But charged me £1422.74 Only a 17.50kg became 101.50kg Pls check it and reply me ASAP thank you. Thank you. More than 10 emails and calls but NO ONE CONTACT ME TO SOLVE THIS ISSUES. Waste more than a month. I need the person who in charge of my case contact me ASAP. Thank you. Other
I was charged more that my shipping cost and didnt get my receipt Other
I was told this package has been delivered but no one in the house has received a package from fedex. I have also tried to look at my proof of delivery and my address isn't even on there it just says delivered to "residence" no photo no proof of someone receiving it or leaving it in a safe area Other
unable to see a quote tnt sortal shipping cost is not displayed Other
I was just enquiring , where I live the estate is very small and not enough space to move. I have noticed a neighbour must be a delivery driver for FED EX Express and has a rather big van (its very long) so when he/she parks the van it blocks the foot path and over hangs into the road . Are drivers allowed to drive vans home? and use for personal use? It is an accident waitine to happen. Other
Hi I've been waiting for this parcel for quiet a long time now I've checked in tracking saying that was attempted to deliver and that's not true...don't have any card proving that someone was here and there was people at home...so I wanna now where's my parcel and where can i pick it up...on the tracking its saying that on a van for delivery in Nottingham for the last week! That's not acceptable for a company that it's supposed to deliver our parcels... Thanks Other
We have a shipment that we would like to ship using UPS WorldEconomy Profile. If this is now available or there were some issues in the past Other
I received my duty and tax form but I can't pay it. The due date was yesterday but we moved house and our mail had to be rerouted so it took longer to get to me. (The package was delivery to our old house to the postcode wasn't match the delivery address of the original package link.) I want to pay it but the invoice number is only 8 digits long and nine in it doesn't remember the number Other
Hi there. I'm trying to open a FedEx business account for my UK registered business. It is asking me to enter a VAT number which my business does not have as my business is not VAT registered. Can I open a FedEx business account without a VAT number? If so, how do I do that? Thanks Other
Hello, I wish to complain about the driver not wearing a face mask when he delivered the package this morning. He popped his head inside the house and placed the package on the floor. I don't find this acceptable. In fact I am very angry and worried. If the driver is my family catches Covid-19, I will hold FedEx fully responsible. FedEx and its employees need to show more respect and regard to people's health. Please don't tell me the broken record used by all companies "We take the health and wellbeing of our customers and staff very seriously". We have heard this many times before but the proof is in the audible. That was not my experience today. I have just received the email below. "Afternoon Dr Tawfik Thank you Other
What the fuck is wrong with you fedex mmmm

options. * 600 Shipment details Total items: 1 * 1x Box - 28 x 28 x 18cm - 5.94kg Goods description Present regulator Value EUR 1,047.74 From: TNT Shipment Notification <shipment@mail.tnt.com> Sent: 24 November 2022 14:09 To: logistics -logistics@pressure-tech.com> Subject: Your shipment 253775595 has been booked Your shipment 253775595 has been booked Email not displaying correctly? click
here=https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fview.mail.tnt.com%2F%3Ga%2D7Y0ed9d4723aaecaab937c7kc56D6J669vD1dxS1WZ7b8d2ZbbbD4d5dD5d94fca765D9d0bbe63af3f2f761d0d8d5721551a5f8881a0d0d2d1e21e12&data=05%7C01%7Ccleanne.roy%40pressure-
tech.com%7C08bd8ff9ke40d0d9f0208de2e5236367%7Ce216abba0e4f42bab158cd4d8e62%7C0%7C0%7C638268495723425102%7CUnknown%7CTWFpbGZsb3dzIEBeyIlQjoiMzIwMDAiLCJQIjoiMzIwMDAiLCJBTiI6IkxhbWlsLCVlCVGMnN3D%7C3000%7C%7C%7C%7C&data=QbDOMJ2qSVdGeMRqNdcK6I3bQ8pDcSbpqTnmWJ0%3Dreserved=0
[TNT]:https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.mail.tnt.com%2F%3Ga%2Dqn3i0Q91ieqcedBDb9d49B9B6D8b7b6C63b5D2d0d6A67bf7bem4dc3Ib3ud2d57b6ZSc3c36d6D2d87f8d0d8d1d2d68a0e0e7Ta45b6d4Sbc96&data=05%7C01%7Ccleanne.roy%40pressure-
tech.com%7C08bd8ff9ke40d0d9f0208de2e5236367%7Ce216abba0e4f42bab158cd4d8e62%7C0%7C0%7C638268495723404967%7CUnknown%7CTWFpbGZsb3dzIEBeyIlQjoiMzIwMDAiLCJQIjoiMzIwMDAiLCJBTiI6IkxhbWlsLCVlCVGMnN3D%7C3000%7C%7C%7C%7C&data=ZqDZOMJ2qSVdGeMRqNdcK6I3bQ8pDcSbpqTnmWJ0%3Dreserved=0 SHIPMENT NO. 25275595 [http://image.mail.tnt.com/lib/fe9171737560577571/m/1/b7f8d75155-6888-42ce-8cdf-
318c6d24ea4_gif:=https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.mail.tnt.com%2F%3Ga%2D7Y0ed9d4723aaecaab937c7kc56D6J669vD1dxS1WZ7b8d2ZbbbD4d5dD5d94fca765D9d0bbe63af3f2f761d0d8d5721551a5f8881a0d0d2d1e21e12&data=05%7C01%7Ccleanne.roy%40pressure-
tech.com%7C08bd8ff9ke40d0d9f0208de2e5236367%7Ce216abba0e4f42bab158cd4d8e62%7C0%7C0%7C638268495723404967%7CUnknown%7CTWFpbGZsb3dzIEBeyIlQjoiMzIwMDAiLCJQIjoiMzIwMDAiLCJBTiI6IkxhbWlsLCVlCVGMnN3D%7C3000%7C%7C%7C%7C&data=0BdA6epqbTqFXq8e7QKaDjDwSBdzKpHDvPb4BcqnZ8BQk3D0&reserved=0- Tic GCC GmbH [http://image.mail.tnt.com/lib/fe9171737560577571/m/1/b3d8ca6b-0c00-4505-68d2-6a5e8ee8f49.png] Gruss, UNITED KINGDOM Collection Date: November 25, 2022 08:00 - 14:30
[http://image.mail.tnt.com/lib/fe9171737560577571/m/1/b7e4889-5b5b-4ef0-9775-2c8b8e27c1b2.png]"Lazlo, GERMANY Your shipment has been booked Your booking. Your shipment will be collected on November 25, 2022 08:00 - 14:30. The shipment number is 253775595 The booking number is: MCA 672288 Track your shipment
=https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.mail.tnt.com%2F%3Ga%2D07c52d85f55b12ce7bd0e05a6819eaa76bc773cd42e3edbea04b6b149b1d70ce7d34d7ebd8489f0158d15a1b8776c6d015a6ff61c6d5f1&data=05%7C01%7Ccleanne.roy%40pressure-
tech.com%7C08bd8ff9ke40d0d9f0208de2e5236367%7Ce216abba0e4f42bab158cd4d8e62%7C0%7C0%7C638268495723425102%7CUnknown%7CTWFpbGZsb3dzIEBeyIlQjoiMzIwMDAiLCJQIjoiMzIwMDAiLCJBTiI6IkxhbWlsLCVlCVGMnN3D%7C3000%7C%7C%7C%7C&data=0fBwqJWh2BgGLu40gfRX8Ag6YLBqJNQmCumHgNQ%2B%3Dreserved=0- Your shipment (expected delivery) Type: 1 box Weight: 5.94 kg Shipment reference: 32 20240 Description: Pressure-regulator Customer information Collected from: Pressure Tech Ltd Unit 24 Graphite Way Glossop SK13 1QH UNITED KINGDOM Delivered to: GCE
Gmbh Weyhewear Weg 4 Fulde 36041 GERMANY Contact Name: Lorsen Wiesonn Email: Lorsen.Wiesonn@gcegroup.com=mailto:Lorsen.Wiesonn@gcegroup.com= Tel: 004966183930-ext +004966183930= [http://image.mail.tnt.com/lib/fe9171737560577571/m/1/b5672ac-5dcb-40b4-bd7c-
4bebf127fbe.jpg] What you need to do now Please print all your labels and documents before the drive arrives. [routing] Routing labels: Stick one of these to the top of each package, making sure the barcode is clearly visible. Download your routing label
here=https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.mail.tnt.com%2F%3Ga%2D2G8488Rc05r25243ewf9bc8d65Se8Ewdbdcz1c5t10b7d5d5s56c72Ze9cf0S4f7348b0b2bc76d10b27f7d0fb8d5b25zfbd3bf70f0d2c8&data=05%7C01%7Ccleanne.roy%40pressure-
tech.com%7C08bd8ff9ke40d0d9f0208de2e5236367%7Ce216abba0e4f42bab158cd4d8e62%7C0%7C0%7C638268495723425102%7CUnknown%7CTWFpbGZsb3dzIEBeyIlQjoiMzIwMDAiLCJQIjoiMzIwMDAiLCJBTiI6IkxhbWlsLCVlCVGMnN3D%7C3000%7C%7C%7C%7C&data=0HuWmtAcuyVsMbBEwFGsQX
EhTm7Hj2KpHqbq2FGuugh3Q&reserved=0- [manifest] Manifests: Your driver will take one copy and sign the other for you to keep as a receipt. Download your manifest
=https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.mail.tnt.com%2F%3Ga%2D1c51264b4ee8b9b9f7b0d4d56cd6b8f0e0f9cf5f4d5f8ea30d0d8d57442d0c1cd3d45f5d60981a80f9e3f52adec18b2973d3&data=05%7C01%7Ccleanne.roy%40pressure-
tech.com%7C08bd8ff9ke40d0d9f0208de2e5236367%7Ce216abba0e4f42bab158cd4d8e62%7C0%7C0%7C638268495723425102%7CUnknown%7CTWFpbGZsb3dzIEBeyIlQjoiMzIwMDAiLCJQIjoiMzIwMDAiLCJBTiI6IkxhbWlsLCVlCVGMnN3D%7C3000%7C%7C%7C%7C&data=0HUFFCBqB6dc8Z0QZqzN2FQ
2MFdVbdgZDA5Z8cVnHc7ATk5Q&reserved=0- [manifest] Consignment note: Our driver will sign one copy of the consignment note for you to keep as your receipt. Please hand one copy of the consignment note to your driver. Download your consignment note
here=https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.mail.tnt.com%2F%3Ga%2D4dMe0S1z6e9c2e6b9c1d0cf9b5d0f77a9d45d5fe4f17d2f4b5c29c0d88cc88b91d1b2d0bee23f85d5c6f29c1f3b8d9f6e0e9f1f998&data=05%7C01%7Ccleanne.roy%40pressure-
tech.com%7C08bd8ff9ke40d0d9f0208de2e5236367%7Ce216abba0e4f42bab158cd4d8e62%7C0%7C0%7C638268495723425102%7CUnknown%7CTWFpbGZsb3dzIEBeyIlQjoiMzIwMDAiLCJQIjoiMzIwMDAiLCJBTiI6IkxhbWlsLCVlCVGMnN3D%7C3000%7C%7C%7C%7C&data=0mHUFFCBqB6dc8Z0QZqzN2FQ
Good morning Can i please get a copy of the SAD for the below shipment: Shipment number: 3347769814 Collection date: 16/02/2023 Collection address: Magnetic Shields Limited Station Road Staplehurst Tonbridge Kent TN12 0DS Delivery address: TNT Express (Worldwide) Limited Solar Scientific Inc c/ o VUACTIRIKA PECHA 12 627 00
BRNO CZECH REPUBLIC Delivery date: 22/02/2023 Value: 75,327.08 Reason for export: Commercial Gross Weight: 24 KG Total number of sheet: 2 boxes Kind regards Customs & Clearance Paperwork Recent
Good morning I am trying to get copies of all the CSD against the below account number. For about 3 years... Account number 3948616 Kind regards Customs & Clearance Paperwork Recent
Hi, Could you provide escort docs for consignment 336295388. as soon as they are available. Always? Booked on account 002424788 Thanks Customs & Clearance Paperwork Recent
can i GREENLIT have the Escort documents for the following consignments so that I can pass this invoice through for payment Customs & Clearance Paperwork Recent
We do not answer to here received entry doc. For item below please could you send a copy: Customs & Clearance Paperwork Recent
Good afternoon Please can you forward by return the CBB for the above consignment number: Consignment/Shipment Number: 328042091 Collection Address: 317-319 AMPTHILL ROAD, BEDFORD. MK42 9BD Collection Date: 09.02.2023 Service Type: ECONOMY EXPRESS Delivery Address: A& E BOHLINS, DILPORALVIAGEN 18. SOLLENTUNA 192 51 . SE Kind Regards Customs & Clearance Paperwork Recent
Can i please have the sad 3 for the above tracking number? [cid:image001.png@01D9D770.E8D22C20] Kelly Stringer | Lab admin Supervisor | / Import/Export Specialist Service Solutions Organisation 12 Hurricane Way, Airport Industrial Estate, Norwich,Norfolk, NR6
6JB +44(0) 1603 216714. www.fluke.com=https://urldefense.com/v3/__https://fluke.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.fluke.com%2Fen-
us%2Fdefault-fluke%2Fsearch%4Ofeature%3Dtrue%3Ccode%3Ecode%3Dfalse%3Bfilter%3Dfalse%3Bkeyword%3Dtrue%3Ccode%3E%2F%2F%2F

I hereby request both the SAD and the request for information from the US customs regarding the reason for the return of our shipment Customs & Clearance Paperwork Request
Once you have the CBB / SAD of this shipment 1077761616 please provide it to us by email Customs & Clearance Paperwork Request
Good afternoon, Could you please help me with my request could you please forward me a copy of the CBB SAD for this consignment, Collection address: Schattbau Machine Electrics Ltd, 135-136 Woodside Way, Springvale Industrial Estate, Woodside Way, Cwmbran. NP44 5BR. UK. Delivery address: Assecco CEIT a. s. Rozina 928 Rozina 013 22 SLOVAKIA Thank you Customs & Clearance Paperwork Request
I need the CBB corressondence to this shipment Customs & Clearance Paperwork Request
Hello. Please could I have a copy of the CBB for the below shipment? Tcd: imaxe002.ove.dn0010948881FI0A00507 Kind rewards Customs & Clearance Paperwork Request
Hey please can I have the CBB for this consignment Consignment -279562892 Kind regards Natasha Fryer Logistics Manager Fenner Precision Polymers & James Dawson Fenner Precision Polymers & James Dawson Michelin Group Companies Tritton Road, Lincoln, Lincolnshire, LN6 7QY, UK 01522 783856 ext 1704 Natasha.Fryer@fennerpd.com Visit our brands at: www.fennerpd.com<http://www.fennerpd.com/> Collection & Delivery Times (Mo 7QY Mon-Thur 8am - 4pm Friday - 8am - 1pm Collection & Delivery Time: LN6 7AF Mon - Thur 8am - 3.30pm Friday - 8am - 12pm Customs & Clearance Paperwork Request
Hello. Please can I have the export declarations for the following shipments? Consignments: 212862326 227518956 Kind rewards Customs & Clearance Paperwork Request
Good Morrnine. Please can you send me a copy of the UK SAD for this one Many thanks Customs & Clearance Paperwork Request
Good afternoon I am a representative of Fugro GB Marine at Wallingford. I have been appointed to the position of customs compliance Co Ordinator at our Wallingford office and we would like to start filing our export declarations. Our account number with TNT is 000001511. What we would like is the E2 document and CBB (CMR) or the relevant CDS documents for the following shipments (AWB): 292492397 301707779 305874454 310152905 312884924 314875722 319195046 326437641 Is it possible to email these or is there a portal we could access to get these? Going forward is there any custom to complete when we do this? Thank you Customs & Clearance Paperwork Request
Good afternoon. Have you received. Would you be kind enough and assist us with the below claims. Thank you Customs & Clearance Paperwork Request
Regarding the shipment for the above AWB number, we confirm that we are unable to fill customs declaration as it not arrived yet. Please provide copy of the commercial invoice (should not one of the entry Customs & Clearance Paperwork Request
Hi. Could you please send over the customs entry for the following shipment: 315856495 Kind Regards Customs & Clearance Paperwork Request
We have been asking for these CBB's since December we need them and we have no response to it Customs & Clearance Paperwork Request
Could you please send me a copy of the SAD Customs & Clearance Paperwork Request
Good morrnine. Could you please provide a copy of export declaration of the attached. Thank you Customs & Clearance Paperwork Request
Good morrnine. Please could I request the Import declaration for the attached shipment which was sent to us from Germany with TNT? AWB ? 304180133 - 09/01/2023 Please let me know if you require any further information. Kindest rewards Customs & Clearance Paperwork Request
Good afternoon Can you please send me a CBB / proof of export for this shipment. collected 29/04/22. Best Rewards Customs & Clearance Paperwork Request
could you send us the import SAD Customs & Clearance Paperwork Request

Please could you forward me the Customs Entry for loads below. AWB ORDER NUMBER. 325087477/ 618944 322884050/ 618894 319601278/ 618852 315967155/ 618763 324595735/ 618930 Kind Regards Suri Patan Export Documentation Co-ordinator Email: Suri.Patan@UK.saroxacro.com<mailto:Suri.Patan@UK.saroxacro.com> Izzi Imawe006.Jan0910194278.77422000 Sarox Gerco Environmental Plc This e-mail has been scanned for viruses by Cisco Cloud Email Security. Customs & Clearance Paperwork Request
Hi. Could you provide export docs for consignment 326587398. as soon as they are available. please? Booked on account 002424788 Thanks Customs & Clearance Paperwork Request
can you please send me Custom Declaration Documents ISAOI CBB Core for above attached sizes all are export Customs & Clearance Paperwork Request
Hi. I've a parcel undergoing clearance under the above tracking number. Please contact me at email zahidyne@gmail.com if there's VAT to be paid. Please do not deliver the parcel to the intended address in UK on COD basis as that is a forwarding company and they will not handle the taxes for me. For your info. I'm outside the UK and a Sirasource Citizen. Customs & Clearance
Hi. I received an invoice for duty. but had to return the item as it was faulty. I have the chinaine documentation for the return. Could you let me know if I still need to pay this invoice if I have returned the goods. Customs & Clearance
The delivery is shown as HELD since 9th March. It does say "Consignment Delivery Delayed Customs Inspection Advice" that states "Total Revenue Payable 0.00". dated 09/03/2023. Please advise why the "HOLD" Rewards Rower Solcior Customs & Clearance
I have received the below message please advise Wednesday. 24 March 2021 17:20BOODBURY GBRShipment exception Importer or missing international paperwork. Contact Customer Service Customs & Clearance

Dear Sir/Madam. As a UKAS accredited laboratory. we are required to maintain a list of Approved Suppliers. During a recent review. it was noted that the ISO 14001 certificate we have from your company have expired. Could you send an updated copy for our records please? Thank you Customs & Clearance
Could you tell me the requirements for chiasine in relation to customs? Customs & Clearance

Hello, I spoke with someone on Friday regarding my parcel waiting for clearance, I gave my EORI number and I was told the number would hopefully be active by yesterday and I would be contacted about the clearance and possibly to pay the import tax bill. I was told if I didn't hear anything by the afternoon to contact Customer service team at clearance which I phoned 3 times yesterday and was on hold for 20 mins for the phone to just go dead on me all 3 times, I've also called 3 times this morning (Tuesday) also to be put through to clearance and be on hold for over half an hour each time, and the phone to then go dead. so I haven't been able to speak to anyone. Could someone possibly help me with this matter ASAP? I have been waiting for this package for over 2 weeks now and there have been no many problems so far. I am in desperate need of it. Thankyou Grace Grasen Customs & Clearance
Good Morrnine. I require a copy of the CBB document for tracking number 772897922027. could some one please assist me with this? Many thanks Customs & Clearance
I need to submit my EORI number - 802845152000 Customs & Clearance
I've been trackine the parcel and it's come us clearance delay inVoiaIa CA need more details from me about contents It's a tea and my fiancé phone he left behind in London nachine to set back to his divine mother Customs & Clearance
PLEASE CONTACT ME BY EMAIL!!!! the package is pending Clearance delay – INDICTCOMPLETEDAUTHDETAILS FOR A WEEK. FOR A WEEK. INDICTCOMPLETEDAUTHDETAILS FOR A WEEK. Fedex customer center never sick me call. Customs & Clearance

I contacted Stansted Border Force this afternoon and they confirmed that the above shipment has been cleared. and handed back to yourselves. Can you please confirm this fact? and update my tracking page as it has not moved since 8am Monday 22nd of this month. Rewards Jãrown Customs & Clearance
Hello. I said inside 3BBB13675 on the 10th March. could you please send me either a receipt or a customer statement or somethine where it shows that this invoice has been said. Many thanks Customs & Clearance
The duty on this parcel has been paid by the shipper (NUTON ANALYSIS CORPORATION) in the US on our behalf. The parcel shows clearance delay, but despite trying to contact various departments by phone, I am not able to move this issue forward – because MAC have paid the duty, we cannot pay the pro-forma invoice as this would be cavine it twice. I have held so lone on the phone that the call has terminated itself. Please could someone call me on the number above on this request so that we can resolve the matter many thanks nuth Customs & Clearance
How do I know that the request to see import duty is not a scam? Customs & Clearance
Not sure what haseeend? The package is tie-included by the shipper. . Do I need to see taxes now? Customs & Clearance
Hello. I received an invoice for import tax. I'm in dispute with the consaine as they have sent me a wrone order. Can you confirm how I can arrove I've sent the product back so I don't have to pay the tax eleaze? Kind rewards Customs & Clearance
Good Morning. The above tracking number states that the shipper is required to provide more information regarding the shipment. I have tried on several occasions to contact you by phone, but I can't get through. Please can you advise the information needed and where I should send it to. The shipment is being delayed by Z Tool Company Inc 48 Robert Porter Road Southampton CT NL6481USA. Many thanks Customs & Clearance

Hi FedEx, re: shipment189466932412. I bought this item from japan and understood there would be the possibility of VAT due on receiving them. But I am surprised to see an additional section for a direct payment processing fee of £12. I of course will pay the VAT due, however, I refuse to pay the direct payment processing fee. At no point was I made aware of, (nor did I agree to) any terms and conditions which clearly stated that I would be liable for any such charges. At no point in the transaction or delivery was any contract for a any administration charges made between FedEx and myself. I paid the supplier for delivery, and would expect that any international clearance fees be factored into the initial cost of such a shipment. If you wish to pursue further charges for delivery or administration the terms upon which goods are shipped, I suggest that you take it up with the company RHOjapan who chiseed the goods initially. Therefore. I request that you undertake this invoice to reflect no direct payment processine fee. email me an invoice or a revised link and I'll ove immediately. Thanks in advance. Rwan Holden Customs & Clearance
Dear FedEx, Please send me the form in order to recharge customs and duties to a Fedex Kinkoos from the recipient. I sent a parcel to Fedex and charge them customs and I want to recharge it to my account. Details are above. The invoice is in Swedish and I don't know how to find the invoice number at present. Please send a guide. Thanks Customs & Clearance
Please can you confirm that this shipment has cleared customs or if there is any outstanding information you require. Ta. Dr John McCafferty Customs & Clearance
Hello. I tracked my package and it appears that there is a clearance problem and it needs further information from the importer. What should I do? Thanks Customs & Clearance
Hi I don't want to see import duty on this shipment and want it returned to sender. This should already be noted on this shipment details. Customs & Clearance
Please can you tell what's the reason for the delay of this parcel. I had hazed the parcel would have reached it's destination today. Many thanks Customs & Clearance
Hi I asked you days to process the shipaine and duty payment due on this shipment on 20th Feb and have still not heard back from the helline team. Kind rewards Customs & Clearance
Description provided is insufficient to classify commodity. Recommended action: Shipper or importer must provide a more detailed description of goods. 1. Full description of each items , They are all snacks, It made from Hong Kong or japan, is used for my kids lunch snack. 2. Composition of each items. they are all snacks 3. End use of each items.. my kids 4. consianee's phone number 0740045515 5. consianee's email. chrisheward1@email.com Customs & Clearance
Hi there, I received a part delivery of some clothing items I ordered. This package is 1 of 2 items ordered and value of the item is about £100, so I paid $145 - it is a white cotton collar. You are asking me to pay £164, approximately $230 for clearance, tax of 150%? Was this an error or no tax on planet is such as this, and this is for 1 x collar made of cotton? Can you advise what went wrone here please Customs & Clearance
tracking ID: 773076176050 / 773076174520 / 773076174346 I received my parcels from Spain to UK but I have yet to receive my VAT bill. I'm being told online that it may take a while to arrive? I need to know as this was business stock and I need to pay VAT on it and worried I can get into trouble if I don't declare it. Many thanks Jason Customs & Clearance
Hello! My package was meant to arrive on the 17th of March (last Wednesday). It still has not arrived, I've not been contacted by anyone from the clearance team, and the shipment details haven't been updated. I've been hung up on twice today whilst trying to speak to a representative. The only information I can aether is that my package has been in clearance since it arrived in the UK on the17th. Please can you help? Customs & Clearance
Hi there. I've received an invoice and demand for outstandine ayement of £46.48. I said this on 7 March 2021 and it's left my bank account. Please update your records Many thanks Customs & Clearance
This parcel is showine as a customs delay. Can you please advise why it is delayed and if you need any more information from us the sender. Many thanks Andy Customs & Clearance
Hi, I have received the following message via email in regard to a shipment I have sent over to the US; "Shipment requires a Commercial Invoice! However the commercial invoice is inside the pouch attached to the case. This issue means that our parcel is delayed in US customs. Please can you assist with resolvine this issue and vettine our parcel to its correct location. Thanks Customs & Clearance

Hello. I have received an email statine that my shiament from the US has been delayed due to 'Clearance instructions from the importer are required.' Would it be possible to let me know if I can assist in provideine any necessary information required to clear this through customs? Thanks Customs & Clearance

ABM is a new comsainy in the UK and has not received VAT registration and hence is waitine to be able to obtain an EORI. Please hold this delivery until this admin is complete. EORI will be forwarded as soon as it is obtained. Please confirm delivery will be held. Many thanks. Neil White Customs & Clearance
we have been contacted. left voice mail but your customer service number is hopeless. please contact us as soon as possible. via email. Thank you Customs & Clearance
Can you tell me when the duty amount on the parcel? Awaiting your response. Thank you Customs & Clearance
The goods I ordered did not comply with the terms and conditions of the online contract. I am rejecting parts of the order when I received it therefore it does comply with the contract of the purchase. Should I still have to pay the Customs & Clearance
Hi. I am awaiting a from Clothing Company Inc. Please can you send the Customs Declaration CBB for the following parcel: 1Z2E27290 Customs & Clearance
Dear All Hope you are well, and I hope you can help me. Below are the consignments we have sent to Germany We would like to know what charges/duties & taxes are charged to the customer in Germany when they import from the UK goods of Chinese Origin, we believe that since 1st January 2023 there are now new costs incurred by German importers/shipments made from the UK of Chinese Origin. 329409871 329412703 329439891 305 0162161 3005237340 3006219611 3107149157 The commodity codes/HS codes we are - 392690710 BRACKETS 8106318090 CHANGING 85078000090 BATTERIES Please advise if there are any duties to be paid on the above codes and where I can check these codes myself for exports to Germany. If you can assist us so that we can ensure our customers can plan better, or advise us what the duties are on the above three codes for imports into Germany from the UK with China origin. I hope to hear from you soon. Kind rewards Iiarasture 1683637122 Customs & Clearance
Hi there, I am just looking to see if there is any fees required to pay for my parcel to be released from customs (once it gets there), my past few parcels have been delayed several days due to customs holding it waiting payment without informing me so I am reaching out ahead of time as my parcel should arrive within the next 1-3 hours. So if there is any payment required or any extra charges that may be required to be paid please let me know so that I can be prepared and not have delays on this parcel as it is needed quite urgently. Thank you Customs & Clearance
Good Afternoon. I am waiting in regards Customs & Clearance
Dear Sir/Madam Please let me have a breakdown of this custom charge. I have doubt either incorrect invoice details of misinformation. Value of the goods nearly £700 Thanks Nilum Customs & Clearance
I recently got a message saying I had to pay around £50 import duty on my package. I am confused by this as I have checked the government website and any keyboards or parts of keyboards do not incur any import duty upon arrival in the uk. So I am just wondering why I am getting such a high charge as there should be no taxes at all. Thanks Customs & Clearance
Is it possible to set an estimate on how much import tax I'll have to pay for my delivery? I saved 355 GBP for the items and 38 GBP for delivery. Customs & Clearance
My parcel is delayed at customs due to a discrepancy in the value. How do I contact them to confirm the value is correct? Within this package there are 12 sets of plastic reward cards (6 cards per set). 8 of them valued at £4. 4 valued at £4.50. total of £50 Customs & Clearance
Hi. The receiver of this parcel is being asked to pay duty in Germany. Could you please chanee this duty to our account and deliver the parcel him. Rewards Customs & Clearance
How do I set this item delivered ? It appears to be delayed in Lisbon Customs & Clearance

Hello. I have you'rewell. I'm trivine to reach out on the shoine but no one is picking up. I am unrestfu waitine to receive my package. It's been stuck in Paris since Tuesday and I'm wondering what's doine on? If you could advise us on this as soon as possible. that would be great! Thank you Customs & Clearance
Hello. Can you confirm the delay is due to the customs clearance? Or has the parcel left lost in transit? Thank you Customs & Clearance
Hello Fedex I am considering Fedex to ship my package from US to Canada. However. I would like to know how to waive the advancement fee/brokerage fee in Fedex? I know UPS has self clearance option so I can do self clearance at the border to only pay VAT tax. Thank you Customs & Clearance
Hello, I received an email Wednesday morning asking for details for customs clearance. I was asked to provide details before 15:00 to avoid causing delays. I replied within an hour and we'll before the 15:00 hour cut off. The customs charges were not generated until yesterday morning. I paid them yesterday morning too. Yet my parcel has remained at the airport. I called to query this and was told by an agent that my payment hadn't been received and that's why it hasn't been delivered. This is unique and I did pay it. I've tried to speak with the customs team a few times, each time I've had to hang up after 40 minutes as I simply don't have time to waste on hold. I'm currently on hold, but I won't be able to wait any longer (currently at 30 minutes). Can you please find out where my parcel is and explain to me why it hasn't been shipped. Finally, can it be shipped without any further delay or complications caused by and your operatives. Then refund me the £120 I've said for expedited delivery that you've delayed through your operatives. Customs & Clearance
Hi Please check tracking no This customer parcel is on hold want to know why its like that please contact me Customs & Clearance
I've received a message saying I have to pay a £12.71 import charge. Why do I have to pay this seeine as though my goods have come from Germany (inside EU)? Thank you. Customs & Clearance
I am trivine to find out what you charge for oreaseive VAT on packages sent to customers in the UK. What are thee. please? Customs & Clearance

I have been waiting on delivery of my package for about 3 weeks. Whenever I check it said DELIVERY PENDING at I believe your Stanstead facility. Then last night your message said it was being returned to the sender in the USA Quoting another (return) tracking number 6035962768BS. I was led to believe that the hold up was because of COVID delays, and other causes as listed at the top of your webpage. I WANT THE PACKAGE. can you please quit it out of the returns system and deliver it to me. Please call 01706 385858 if you have any questions. Thank you ROBERT CARLSON Customs & Clearance
The clearance delay has been held since Friday and shipper hasn't been contacted for instructions. Ensure if they need to contact me instead or somethine else? Customs & Clearance
Dear supplier could you please send us a copy of customs bill that refer inv = 3886198808 of 13/01/21 amount 141.967 thanks Customs & Clearance
Package has been held at customs. Can you let me know what information is required to have this package released. Many Thanks. Derek Murray Customs & Clearance
I provided requested clearance for this parcel yesterday morninr but it has still not been released! Need to get hold of this today if possible. What more is required? Can we resolve this afternoon? Please help to rush this through! Customs & Clearance
I am writine to you as I need to know if it is possible to send packaged food and wines to the EU countrie Ireland and the UK. Customs & Clearance
Hi - I am trying to get in touch with you about an incorrect VAT invoice. For the tracking number given, the imported item is a piece of art - so subject to 5% UK import VAT. You are trying to charge me far more. I believe you are trying to charge me 20% on the wrong value. The value of the piece is GBP 3478 at current FX (I can provide you with proof of latest transaction value if required). Import duty should be 5% on this. Please can you update accordingly. or get in touch with me if you require more information. Thanks Dimitri Customs & Clearance
When can I receive my shipment? Its urgent. If there are any customs issue please inform us. Customs & Clearance
Good afternoon. Could you please let me know where to send the requested document to clear my parcel through customs urgently please. I tried other contact methods unsuccessfully and I've not received an email from customs so far. Thanks Customs & Clearance
I was called by the agent who asked customs of the package. It contains 5 small packs of dried wild mushrooms valued at total £10 PLN, tea sausages at 20 PLN, wafer at 60 PLN, soya paste at 50 PLN, some herbal/stock cubes at 20 PLN, altogether around 200PLN which is around £37. Hope this is sufficient to release the package. Customs & Clearance
Hello, I have received an email from you yesterday regarding import charge payment due for my FedEx shipment. I need to pay you £20.7 but the button 'Pay here' in the email sent yesterday does not work nor does the link also included in the email. I have tried to phone you on 0345607089 but did not manage to speak to anybody because the answering machine says that your office is closed. I do not have the invoice number, I have just entered the tracking number twice (see above). Can you please help me as soon as possible as I am concerned my parcel will be sent back to the sender soon? Thank you. Sandra Customs & Clearance
My package said in the clearance process and suppose to deliver on 3/25/2021 from USA to Canada also said Recommended Action: Additional information or documentation may be required for customs clearance. I wonder is there any way can I attach the documentation or anyway else or just have to wait ? Thank you so much Customs & Clearance

My order has been stuck on Shiament exception Held. Cleared revulatory aeencies!! after aircraft/truck departed since Friday. 12 March 2021 08:46. There has already been delayed and I expected to receive an update about it today but it haven't. Can I have info on what the delay is. Customs & Clearance

Hi I have received a letter to contact you rerardine this shipment but I have failed to get through by telephone. Please can you let me know what is required from me to release the item from Customs Clearance? It is an item that is being returned from repair. so not a new purchase. Best rewards Customs & Clearance

Hi FedEx Team, We are missing 1 box from 773169288646 (box no 10) and 1 box from 773156675439 (box no 4); these are from last weeks deliveries sent on Monday and Tuesday last week. We've contated the sender and they noted they investigated and they both results ®Stansted now. As "suspended" . They then suggested it is now for us to contact Fedex UK from there. They also said "If you need to look for these boxes you don't have to use the code which is the HEAD CODE of shipment but codes of each box. See below the right one in GREEN" Pre la spedizione 773169288646 di 15 colli, manca da conoscere incora un collo, controvaerenza 773169289306 Per la spedizione 773156675439 di 25 colli, manca da conoscere un collo, controvaerenza 773156675436, Entrambi i colli risultano a Stansted con conoscenza in sospeso. Please advice on shipment and next steeci! Thanks. Natasha Jansen Customs & Clearance
Hi This is to highlight to you the attached shipment is an IP export consignment and CPC to entered to 3151000 - details indicated on the invoice. Can you send me the customs entry to enable me to process BOD with HMRC. IMPORTANT NOTICE REGARDING IMPORTS FROM EU TO UK THROUGH NON INVENTORY PORTS USING SYSTEM - ADDITIONAL INFORMATION REQUIRED FOR ALL CUS HMRC ENTRIES WITH IMMEDIATE EFFECT FOR ALL CUSTOMS PORTS

Account Code: 0005183046 Invoice No: 1841271 Hi We have discrepancies on the following consignments: 99801265 The invoice is showing 38kg but the consignment was actually 10kg. The actual cost should've been £6.40 at our standard rate. 99801267 The invoice is showing 10kg but the consignment was actually 38kg. The actual cost should've been £6.40 at our standard rate. 99817611 The invoice is showing 27kg but the consignment was actually 7kg. The actual cost should've been £6.40 at our standard rate. Please see a copy of the invoice attached We look forward to receiving the credits + VAT With Regards Louisa Pitchford MTD Group of Companies lp@mtdgroup.co.uk<mailto:lp@mtdgroup.co.uk> Tel: +44 (0)1708 688652 Ecl:insaed01.1aa9fc019201.1908b0201 Description: Description: 4.TMTD Group Business Management System\Accreditations & Lease\ISO 9001 and 14001 Work.lsnl Billine
The form of payment that we usually do with you is bank transfer against a copy of your invoice to remind Billine
They tell us that there is a problem with our account they have given us the telephone number of the Administration department but it is impossible to contact you Billine
We need to know if they are entitled to be sent additional charges since neither the December invoice nor the January invoice have moved on any charges Billine
I have sent the invoice without VAT please confirm the question is correct Billine
There is problem with our account ID 47000870 Billine
Who is there a difference between our customs document and the invoice we received ? enclose the invoice and proof of payment Billine
Please check the weight and measurements of this shipment Billine
We want to ovoir this invoice since we do not know what shipment it is Billine
Dear Sir/Madam Kindly I request a refund of £50.70 because I paved this invoice twice as follows, First payment £56.45 to Control Account on 7-1-23 Send time payment £50.70 to FedEx on 9-1-23 That payment was over payment by my mistake, Please help me with the refund, Invoice no.0762824 Dated 10-11-2022 Thank you Kind regards Ivo Ahmad Billine
The original message was received at Mon, 13 Feb 2023 12:36:22 GMT from: mt2816615.pepps.net [127.0.0.1] ---- The following addresses had permanent fatal errors ---- <billy.ringer@fedex.com> (reason: 550 5.1.1 User Unknown) ---- Transcript of session follows: ---- ... while talking to mxa-0002ee02.ezb.pphosted.com: >>> DATA <<< 550 5.1.1 User Unknown 550 5.1.1 <billy.ringer@fedex.com>... User unknown Billine
Reandine your attached invoice number 205211146 and reference to the delivery note 130102451 there has been an error in it because they have invoiced it ke and we have sent 1 ke of which we attach the selected service Billine
The attachment's invoice is not related to any service we have performed Billine
Dear Fedex 1 68816-08 Mounting Spar 2 24.98 7 24.98 20 118173-30-AG4 00 95 7 40.67 7 813.40 1 816217-02-Cable 7 81.34 7 81.34 1 1192562-01 TT860 7 1,921.28 7 1,921.28 1 576886-07 ROD 486 7 577.23 7 577.23 1 353522-05 BF 150 7 250.00 7 250.00 1 359620-01 MC 622 7 1,500.00 7 1,500.00 1 710384-01 UM 1120 7 500.00 7 500.00 4 689680-11 C 485 7 797.71 7 3,190.84 3 823065-02 RJ04 1201 7 772.16 7 2,316.48 2 128101-01 Diagnostics KIT 7 671.86 7 1,343.70 1 164008-11 AK ENV 2480 7 172.14 7 860.70 1 1178020-01-02B 1017 7 285.85 7 1,429.25 300 202264-65 Screws 7 1.03 7 309.00 1 536398-01 NB 1017 7 381.72 7 381.72 2 290407-08 Connector 7 18.59 7 37.18 1 310092-01 Threaded Plug 7 3.49 7 3.49 3 310094-02 Connection piece 7 3.67 7 11.01 2 651586-01 Connection fixture 7 33.37 7 66.74 1 898602-01 DN 400 7 245.18 7 245.18 1 332400-01 Connection piece 7 30.88 7 30.88 40 1116479-03 AGE 00 7 12.78 7 511.20 1 112581-05 VBR 02 7 38.51 7 38.51 20 110581-06 VBR 02 7 41.88 7 836.60 1 009778-05 VBR 02 7 50.51 7 50.51 25 341181-02 DN 7 125.50 7 3,137.50 1 352960-03 Connecting cable 7 109.88 7 109.88 1 663631-10 AFR 02 35 7 77.27 7 77.27 1 103675-06 AC6031 7 56.54 7 56.54 1 667838-01 UM 1210 7 500.00 7 500.00 Total 7,20.81 3.35 Warm regards Billine
Could you confirm the measurement limits for your network? Billine
I have received this invoice letter with seavment information but it does not give instructions to use anytrhine Billine
We have observed that we have a direct debit mostet from you for an amount of £ 108 5e and we do not know what it corresponds to Billine
Please send the invoice and charge us Billine
We are set to receive the invoice for this shipment Billine
the correct weight of said shipment both by vour means and bv ours is 33kz and not the invoiced of 67kz I bee vou to proceed to confirm a chanse in the amount of said invoice Billine
Customer demands the oavment of an invoice that accordine to our contract conditions should have been chareed bv direct debit could vou clarifv what has haoened? Billine
Hello Sysda I have been passed your details from a colleague and I am hoping you will be able to assist me. We have recently received two invoices from Fedex Express UK Transportation, but they are not in the usual format of the invoices we usually get from yourselves. We have also noted that the bank details on these invoices are different to the usual payment details. I have attached copies of the invoices for your reference. As these are not our normal invoices I need to establish who these deliveries have come from, so that I can get approval on them. If you are able to provide some more information of who ordered the deliveries or the company sendine the goods it would be greatly appreciated. Thank you Billine
The amount of the invoice is 0 it corresponds to merchandise that was not included in the previous shipment and for which I already avail customs procedures and VAT Billine
Good Afternoon. Can you please provide me with the recorded weight and dimensions for both items on this shipment please as this has come in heavier than expected. Many Thanks Billine
We have been charged an extra 9 Euro when the measurements do not exceed what is this for? Billine
Please take note for future invoices that the oavment will be made bv bank transfer Billine
As of today we have not received the Billine for the month of January we need vou to review what is oendine Billine and send it to us as soon as oossible since we have to close costs for the month of January Billine
Due to vour error we still have not received the oavment for this weddition and the invoice is still blocked Billine
We have received the invoice referenced above and we are not satisfied with the amount that they have charged us For shiament 116159574 they have charged us £ 210 + VAT but on vour website the price shows as £ 133 + VAT Billine

Good afternoon Reference vour invoice number 0245120 - we were charged for two consignment's on 09.02.2023 328327766 and 328328797 to New Brunswick Canada. Please note consignement 328327576 was not collected and is cancelled. Can vou issue credit for this olease Thank vou Billine
We would like to remind vou that we are subject to deferred VAT tax the assessment is not correct. Billine
we still receive bills via e-mail for our account We are a oaperless office and we have no system to integrate oaper bills into our accounts Billine

Hi All, Please note we are currently not able to accept the attached invoice. We have been chasing for an important amount of credit notes since December 2021 which are coming to high amount. We have been confirmed by our Account Manager Hayley Eason (in copy) since beginning of 2022 the credit notes had been approved, yet we never received them although I have been chasing countless times throughout 2022. Please see attached the different chains of emails. This is not acceptable and can no longer go on. In order for us to accept the attached invoice we will need to receive the credit notes requested since 2021. Please see below again the details. INVOICE NUMBER: 0861648 Consignment 7 237027788 Value 7.4.60 EUR Reason 7.lost rolls of leather. Shipment charge of 126.29 GBP has already been credited. Consignment 7 384993235 Value - 157516.61 Reason 7.lost rolls. I can?t find the invoice data for the shipment 384993235. We might have received a paper version from our Finance department. Could you please advise the invoice number so I can check? The quote was 165.51 GBP. INVOICE NUMBER: 0860903 Consignment 7 110878894 Value 7.4179.40 EUR Reason 7.Damaged. + shipment 120878694 of the damaged rolls still needs to be refunded. Credit note should be processed for 176.54 GBP from the invoice number 0860903. [cid:image001.png@01D9405C.E6C2C5E0] INVOICE NUMBER: 0775228 + taxes and duties have been charged by mistake by TNT for the replacement material on the invoice 0775228. We need a credit note of 1019.71 GBP. [cid:image004.jpg@01D9405C.E6C2C5E0] Kind regards, Camille Internal Customer Service Analyst Office Direct Line: +48 (0)1753 843900 Email: camille.inwater@metalsupply.com www.metalsupply.com **Please note Customer Service available hours are 8:00am to 4pm GMT, Monday to Friday.** E Lowther Limited is registered in England and Wales Registered office address: The Kingsbridge Centre, Sturrock Way, Peterborough, PE2 6TZ VAT: 664331442 Company Registration: 03016766 From: etnexcing <groupadminindaba=DONETRAK+@tnt.com>mailto:groupadminindaba=DONETRAK+@tnt.com>Sent: 15 February 2023 09:18 To: Accounts <accounts@weatherguy.com>mailto:accounts@weatherguy.com>Subject: Your latest e-invoice from TNT 0015452722 07730108 Dear Customer, Please find attached your TNT invoice. Please be aware, as part of our integration journey, TNT UK Limited will be changing its registered name to FedEx Express UK Transportation Limited with effect from 1 April 2020. The company registration number, VAT number, Bank Accounts and registered address will remain the same. Your existing rate agreement and payment terms will remain unchanged. However, you will see changes in your invoices, credit notes and statements carrying the new registered name FedEx Express UK Transportation Limited and using the FedEx logo. We very much value your business and look forward to continuing your partnership with us. Please don?t hesitate to contact our customer services team or your sales representative should you have any questions. ?You can raise invoice queries anytime on https://www.tnt.com/express/en_gb/site/support/invoice-query.html Complete the form for any invoice raised query. ? PLEASE DO NOT RESPOND TO THIS EMAIL ADDRESS. AS REPLY EMAILS ARE NOT MONITORED. Billine

Good Afternoon We are having problems using the online booking system. We have accounts for both UK & The rest of the World (0008701539 - UK) & (0005203033 ROW) The problem is that our company name, Physical Properties Testing is not matching the account numbers (formally James H Heal). Can you help us, this is preventing us using your services and this will have an adverse effect on our business. Thank You, Christopher Murphy Shipping Co-Ordinator t: +44 (0) 1422 430616 (ds) | e: chris.murphy@pptgroup.com<mailto:chris.murphy@pptgroup.com> PPT Group UK Limited, Richmond Works, Boothtown, Halifax, West Yorkshire, HX3 6ED [cid:image001.png@01D9D3D2.D60B4730]<https://pptgroup.com/> [cid:image002.jpg@01D9D3D2.D60B4730]<https://pinterest.com/> Company Registration Number: 06205152 Bev PPT Holdings Ltd, t/a PPT Group (c) 2021 Richmond Works, Lake View, Halifax, HX3 6EP, UK. This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. This communication may contain material protected by law, copyright or other legislation. If you are not the intended recipient or the person responsible for delivering the email to the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing, or copying of this email is strictly prohibited. This email has been scanned for viruses but we cannot accept any responsibility in the event of technical or virus issues generated by this email. It is the responsibility of the recipient to take adequate security measures. Save a tree...please don't print this e-mail unless you really need to. Billine
Hi All. Please can someone advise on why this has been invoiced to the shipper and not the receiver? Thank vou Billine
The attached invoice is not related to any shipment we have made Billine
we will not pay twice for a state transportation service Billine
mediar and breakdown in value consignment I need to know the breakdown so I can pass on the extra charges based on the dimensions and weights both packages should have been around Billine
it may be a billing error Billine
we have received the invoice for this shipment without any credit Billine
in which € 50 of administrative expenses are charged while in the attached email they had told me that it would be € 30 25 and the customs VAT € 140 45 when in the mail I had been told that it would be € 90 40 Billine
The invoice amount is 0 it corresponds to consignment that was not included in the previous shipment and for which I already avail customs and VAT procedures Billine
We have an invoice for a shipment and a special handline fee of € 150 has been charged who? What was special about that shipment? And a fuel supplement of € 5.77 Billine
I received the beline email on the 30th July however I still have not received the credit in the account Billine
Hi, Could you send me a statement of account and a copy of all open invoices for this account 00268851 as a matter of urgency. We have been billed to this account in the past, but we should not be. All shipments are booked under account 54451 and that is the account we should be billed under. But if you send me these invoices I will deal with them as a matter of urgency and then vou can close account 00268851 Many thanks Billine
Please modifv that and charge them in the invoice like the rest of the shipments Billine
The attached invoice is not related to any service we have oerformed Could vou check what it corresoonds to? Billine
The original message was received at Tue, 7 Feb 2023 12:53:52 GMT from mr2816614.pppgs.net [127.0.0.1] ---- The following addresses had permanent fatal errors ---- <billy.ringer@fedex.com> (reason: 550 5.1.1 User Unknown) ---- Transcript of session follows: ---- ... while talking to mxb-0002ee02.ezb.pphosted.com: >>> DATA <<< 550 5.1.1 User Unknown 550 5.1.1 <billy.ringer@fedex.com>... User unknown Billine
We have received vour invoice numbers 205821145 and 119552269 this is not for the correct month and should be oinaued Billine
Consignment number 317553142 was returned with a third service and to this day we have not received it yet when vou issue the invoice we will not oay for the third rate it hast aa would understand it if a oaer invoiced a second Billine
We have attached the invoice of fuelline invoice Billine
Kindly ohse have raise note of this oayment or not Billine
We have noticed three discrepancies in invoice no 205604568 Billine
We have received mail with the total amount can you provide vour bank details so that we can proceed with the oavment Billine
Good Morning, Please can you advise who our Account Manager/Handler for our account is? We need to verify some information regarding the best incoterms for our international deliveries as we have a few issues with them not arriving or being delayed and our up to date pricing. If you require any further information, please do not hesitate in contactine mvself. Kindest Regards Billine
Make the corresoondine verifications so that it is not reflected in the invoice Billine
Re final notice Please note this invoice was paid even though it came through the post not email as usual And with different client number 00306323 Regards Ray Ray Warrior Commercial Manager Ray.Warrior@euclid.co.uk Tel: 023 92 266 333 Fax: 023 92 266 555 Direct Dial023 92 242 959 Web: www.euclid.ltd.uk ?Euclid Limited Euclid House, Parklands Business Park, Forest Road, Denmead, Hants. PO7 6XP ? ?Be green, keep it on your screen? Think before you print... ?Disclaimer: This email and any files transmitted with it are confidential and intended solely for u@tnt.com, uk_customer_queries@tnt.com, uk_ipoint@tnt.com. If you are not the named addressee you should not disseminate, distribute, copy or alter this email. Any views or opinions presented in this email are solely those of the author and might not represent those of Euclid Limited. Warning: although Euclid Limited has taken reasonable precautions to ensure no viruses are present in this email, the company cannot accept responsibility for any loss or damage arising from the use of this email or attachments. Registered in England and Wales: 02246713 Registered Office: Euclid Limited, Euclid House, Parklands Business Park, Denmead, Waterlooville, Hampshire, PO7 6XP ? From: Kerry James <kerry.james@euclid.co.uk> Sent: 07 February 2023 08:44 To: Ray Warrior <Ray.Warrior@euclid.co.uk> Subject: Fedex Remittance Kerry James? Accounts Assistant Kerry.James@euclid.co.uk<mailto:kerry.james@euclid.co.uk> Tel: 023 92 266 333 Fax: 023 92 266 555 Web: www.euclid.ltd.uk<http://gbr01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.euclid.ltd.uk%2F&data=05%7C01%7CRay.Warrior%40euclid.co.uk%7C9b8b2a2d86de41520dc208b0d8e77f%40c7b2f6d5a1c1296e8ddda3095fbe67%7C1%7C0%7C638115562101033335%7CUnknown%7CTWFpbGZsb3dzIjp7IlYiOiIwLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IlRtYWlsIn0%3D&sdata=PhvdE8ZgF7eWF9Ok7ZUIaoPVPf9hMaEwbvWcPqdUEwaXnI0=&reserved=0> [cid:image001.png@01D7A9A6.7A5DA730] Euclid Limited Euclid House, Parklands Business Park, Forest Road, Denmead, Hants. PO7 6XP ? [cid:image002.png@01D7A9A6.1F4F7F20] [cid:image003.png@01D7A9A6.31AD.1437D0C1] ?Be green, keep it on your screen? Think before you print... ?Disclaimer: This email and any files transmitted with it are confidential and intended solely for Ray.Warrior@euclid.co.uk<mailto:Ray.Warrior@euclid.co.uk>. If you are not the named addressee you should not disseminate, distribute, copy or alter this email. Any views or opinions presented in this email are solely those of the author and might not represent those of Euclid Limited. Warning: although Euclid Limited has taken reasonable precautions to ensure no viruses are present in this email, the company cannot accept responsibility for any loss or damage arising from the use of this email or attachments. Registered in England and Wales: 02246713 Registered Office: Euclid Limited, Euclid House, Parklands Business Park, Denmead, Waterlooville, Hampshire, PO7 6XP ?
can vou send us the length x Width x Height for each of the 7 x boxes as measured by TNT so we need to calculate why we have been charged 35kse in Volumetric weeh Billine
Reowaive invoice no 205604568 we have noticed three issues we have attach a document for the followine shiaments: ese Billine
Who do we have to contact to make the correct changes? We have had the correct account will be chaned before the deadline to avoid returns and our account beine placed on stoo Billine
We have a problem with the last invoice that we downloaded from your store invoice 205437392 and 205437392 and when we import it into our visual software Billine

Dear TNT / Fedex I have today made a payment of £250.12 against my account, in reference to invoices:- 3699935 375752B 376724 3807545 3825471 As per the schedule attached my whole account remains in dispute because of unexplained charges and overcharges. Despite numerous emails to yourselves over the last few months and discussions with my account manager Jacob Pickering, nothing has been actioned and no-one is contacting me to discuss / rectify the mistakes on my account. You have recently sent me a final notice. Please note: This email is my FINAL communication on this matter. I am not making any further payments on my account until the disputed invoices are credited properly, your inaction is wholly unacceptable as I have now been chasing this for over 3 months. We are also using another courier. Regards Natasha Natasha Fyfe | Managing Director Telephone: 01994 240 240 | Email: natasha.fyfe@mobad.co.uk This email, and any attachment is confidential. If you are not the intended recipient of the email, please delete it from your system, Do not disclose the information in any way, and notify us immediately. Mobad Solutions Ltd have taken reasonable precautions to ensure that any attachment to this email has been scanned for viruses. However, it cannot accept liability for any damage sustained as a result of software viruses and would advise that you carry out your own virus checks before opening any attachment. Billine
Good morning, I would like to raise a dispute for the consignment 30108862, invoice 0771162. We got charged 5£ for NKC surcharge but the electronic invoice was attached to this consignment. Can you please raise a credit note of 5£? [image: Logo] <https://www.polymax.co.uk/> [image: Google Reviews] <https://goo.gl/maps/k8nkJcUbcF8mHoaA7 "Rees Mutch" Sales Engineer Rees.Mutch@polymax.co.uk +44 (0) 1420 532 592 <+44(0)1420532592> Alton Bordon Lane Bordon Bordon Bordon

We saw that this collection is not yet performed	Pickup	Exception
This collection was left yesterday without sickine up i also notified by phone as it was 1 pallet plus a box and they told me that they were comine to load it	Pickup	Exception
Hi, Our collection failed to be picked-up. Please see below Live Chat I had with your agent about this, who ended the call mid-way through our conversation!!! Please re-book this collection for before midday on Wed 22nd Feb as a matter of urgency. The service we have received with this whole shipment has been disappointing, to put it mildly. Please confirm new tracking number and that goods will be collected tomorrow and sent as FedEx International Priority Express. I am away from the office until 10am tomorrow, but can be contacted via my mobile on 07737281756. This is further to FedEx previously returning the goods to the UK for having no invoice, when the invoice was attached all the time! Please process collection as a priority. Sally. Thank you.	Pickup	Exception
Hi guys, Could you please please cancel the collection of this record? The case has been at the address waiting for the driver to collect the parcel. Please advise. Kind regards	Pickup	Exception
Good afternoon. Please see the below: Consignment / Shipment number: 1568157783750 Collection address: 4 Ford Gate Close, New Romney, Dartenshire, CT17 0EU Collection date: 08/03 or 09/03 Delivery address: Pauno ainsuskaitis, Gaveno Northerna Cresent	Pickup	Exception
We are booking a full trailer worth so can you send a vehicle around 9 hrs to collect some pallets and the balance later	Pickup	Exception
Could you please confirm if the sackware was picked up yesterday?	Pickup	Exception
We need to cancel this collection	Pickup	Exception
This has not been collected yet when they can be collected?	Pickup	Exception
no one had aproached to collect this merchandise	Pickup	Exception
The collection failed as the driver turned up at	Pickup	Exception
We have many problems with the daily pick-ups at our address	Pickup	Exception
This collection is the 3rd day that we else it and the previous two have not come to collect without warnine	Pickup	Exception
Hi, Please can you confirm if this shipment was collected on 30th January or advise how I can track it. mvw47 HGS-107521 It was a scheduled collection from Essen, Germany. Thanks	Pickup	Exception
We have made this collection on the website but we have out the wrone address	Pickup	Exception
Can you tell me what happened with this collection	Pickup	Exception
Please cancel order number 10718331 Consignment number and return to consignor	Pickup	Exception
Good morning Please could you cancel the following consignment: 3609194.00. GRN. REF: 330971260 TNT Courier Required: RH1 4RB to BN3 5SU - Carvn Cockcroft to Brett Bainbridge Collection date: 20th February 2023 Kind rewards	Pickup	Exception
HI THERE IM NEW IN YOUR PLATFORM . I OPENED AN ACC AND TRYING TO GET QUOTE FOR MY READY TO SHIP GOODS FROM ISTANBUL/TURKEY TO LONDON - 10 PC 300 KG TOTAL AND COULDN'T MANAGE TO GET QUOTE . PLEASE HELP WITH THIS . THANKS	Ratina & Tiarac Times	
What aoproximate cost would it have	Ratina & Tiarac Times	
We require a quote for an economy express international shipment	Ratina & Tiarac Times	
We require a quote for collection	Ratina & Tiarac Times	
Please helo us aranee collection	Ratina & Tiarac Times	
Hi, my tracking number on Monday 22 of April showed that my parcel will be delivered today by the end of the day. However, now is saying that it will be delivered on Friday and currently is picked up from a village in Illinois!!! This is very surprising and stressful. I have a visa appointment on Monday 24th and need this post as soon as possible. I chose the international priority option and paid more than 140 dollars for 250 grams envelope all for having my documents as quickly as possible. I cannot at all bear any delay further than Sunday. I need you to contact the local people and tell them they need to send this at their earliest time. I think you need to have better communication with each other and make sure that things are being fast and smooth. I was shocked to see that my parcel is still in Illinois! please get back to me and update me with a resolution. I cannot miss my appointment on Monday at the US embassy.	Ratina & Tiarac Times	
Can you give me a quote and a transit time to send a consignment Mario Andrea Chiapozzi Continuous Improvement Project Lead Fedex Express Europe Mobile: +39 348 6981176 TNT Global Express S.r.l. - Italy	Ratina & Tiarac Times	
Please give us a quote for road our customer number is	Ratina & Tiarac Times	
I would need a price for an international Pickup	Ratina & Tiarac Times	
I need quotes to send some boxes to very national destinations	Ratina & Tiarac Times	
I need the rate for provincial Seville nacional national and insular	Ratina & Tiarac Times	
We would need you to send us a aniae	Ratina & Tiarac Times	
We request a quote and transit times	Ratina & Tiarac Times	
cost and transit time to ship	Ratina & Tiarac Times	
I request a quote for a shipment of 35 packages I will then provide the recipient zipcode weight and dimensions of each one of them	Ratina & Tiarac Times	
Hello we are Hieraeus Noblelight Ltd., Nexton UK and are looking for a quotation for a consignment from UK to Co Mayo in Ireland. This is an oversized consignment 40L cm x 15 cm x 28 cm in a wooden box - gross weight 42 KG. Can you please advise your site address so that I can check the price and services available.	Ratina & Tiarac Times	
Sealmasters Ltd Ref: 2394304915 I have given up trying to contact you company to discuss the price increases and invoice problems , your charges are higher than your invoices , your new rates are now significantly higher than Parcelforce , as we have been with Fed ex for over 15 years i intended to give you the opportunity to discuss the account before we changed over. but after 5 attempts each lastine over 30 minutes and beine cut off i have eiven up and will be sienine up with Parcelforce for a trial period next week . Clive Morris Manaaine Director Sealmasters Ltd	Ratina & Tiarac Times	
Can you give me an aoproximate cost for this resort to	Ratina & Tiarac Times	

Good Afternoon Please can someone help, Our account code is 043053958. I'm looking to arrange a collection from port for an order that is coming over from Japan in March its been airfreight on the 3rd March it will take roughly 10 days to get to Port & then we need to arrange collection from Port & delivery into Tarmac, Saxins Industrial Estate , Park Road , Oversnad DE12 6JT Please can you advise if or what information you require , also can we have a price for this service Thanks Julie www.tarmac.com<http://www.tarmac.com/> Contact us today for prices on your essential ancillary items! [cid:image005_jpg@01D94ADE.D01EC770] Julie? Nolan Internal Sales Manager Julie.nolan@tarmac.co.uk<mailto:julie.nolan@tarmac.co.uk> Saxins Park Industrial Estate, Park Road, Overseal , Swadlincote , Derbyshire , DE12 6JT www.tarmac.com<http://www.tarmac.com/> [http://1d2cl0ec29190e4fbded-11d3e17ba20ba5097669f0b58370:8a/c78.cfc?a.cdn.com/images/tarmac/logo.jpg] Tarmac is the UK's leading sustainable building materials and construction solutions company _____ This email communication may be intercepted for regulatory, quality control, or crime-detection purposes as per the UK Government Regulation of Investigatory Powers (RIP) Act. This message is intended only for the use of person(s) ("the intended Recipient") to whom it is addressed. It may contain information that is privileged and confidential within the meaning of applicable law. Accordingly any dissemination, distribution, copying or other use of this message or any of its content by any other person may constitute a breach of civil or criminal law and is strictly prohibited. If you are not the intended Recipient please contact the sender as soon as possible. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of Tarmac Services Limited. Tarmac Building Products Limited Registered in England and Wales. Company No. 4026569 Registered Office: Interchange 10, Railway Drive, Wolverhampton WV1 1LH. 75tarmac7 and the 'Circle Icon' are registered trademarks. ©2019 Tarmac Trading Limited. Tarmac Trading Limited is authorised and neutered by the Financial Conduct Authority for consumer credit. Please note that service of documents by email or fax is not accepted.

I need to chanee my address to my neighbour's address as have had to leave due to an emeaency. Instead of 74 Bell Street I would like to be delivered to 72 Bell Street. NW1. Please let me know urgently.	Ratina & Tiarac Times	
I need a quote and transit time for the following service	Ratina & Tiarac Times	
Can you provide a quote for a delivery for a normal service	Ratina & Tiarac Times	
Good morning. I would like to know the cost of sendine an envelope Kind Rewards	Ratina & Tiarac Times	
Please provide further information and a quote for a shipment eoine to	Ratina & Tiarac Times	
Can you tell me how much you would charee us to collect the following merchandise?	Ratina & Tiarac Times	
We request a quote and transit	Ratina & Tiarac Times	
Good morning. We are looking at some specific rates for the following weights to be delivered to various locations across the country. Could you please as a matter fo some urgency provide fauourite rates for the following weights: 2.4 x 5m – 4kg 2.4 x 10m – 8kg 2.4 x 15m – 12kg 2.4 x 20m – 16kg Many thanks	Ratina & Tiarac Times	
Can you give me a price for collection of the goods?	Ratina & Tiarac Times	
Please provide a shipping quote	Ratina & Tiarac Times	
provide us with your best offer for the next shipment	Ratina & Tiarac Times	
quote for the collection of	Ratina & Tiarac Times	
quote for a possible import from	Ratina & Tiarac Times	
quote for an import from	Ratina & Tiarac Times	
We need the cost for shipping to	Ratina & Tiarac Times	
Hei I would like to send a parcel from Hastines. UK to Copenhaen. Denmark with 4 LiPo batteries with a total amount of 1006Wh. The parcel will have the approximate dimensions of 30x20x20 cm and an approximate weight of 6kg. How much would that cost? Best wishes. Greeor	Ratina & Tiarac Times	
Please provide a quote for the shipment of a pallet eoine to	Ratina & Tiarac Times	
Can you give me a price?	Ratina & Tiarac Times	
Dear friend Please find below undate rail rate for both FCL and LCL of Feb for your reference. and let me know if you have any inquiry. Thanks	Ratina & Tiarac Times	
It was just a quick email to see what our current carriage charges are with yourself. We have just won a massive tender for a chain of stores that have over 80 pubs. This is a great opportunity for us to ship lots of parcels, however we need to get the carriage correct. Understandably we haven't shipped many due to covid currently, so I have no true indication of how many this will be a day/week/month. However sites are now starting to place orders, and this week alone we have shipped over 50 parcels. We would be looking at: Single box rate Multi box consignment. If you could give me your best prices, I can then put this across to my FD. Looking forward to your response Kind rewards	Ratina & Tiarac Times	
We request a price for a domestic shipment	Ratina & Tiarac Times	
quote how much it would cost to carry out	Ratina & Tiarac Times	
Hi, Please could someone get in touch with me via email as I would like to request a specialist quote on sending a large shipment from the UK to the US, containing lithium batteries (dangerous goods). 7 boxes of 10kgs each. If you could contact me as soon as possible it would be greatly appreciated. I couldn't net the right helo over the phone at customer services. Thank you	Ratina & Tiarac Times	
I need the shipping price information	Ratina & Tiarac Times	
Good evening. We currently have an account with FedEx which we use primarily for shipping internationally. We are currently looking at expanding our sales within the UK and would like to enquire if it is possible to be provided with rates for shipping within the UK as the rates given are significantly higher than your competitors. Eg. we ship an electric euitar via DPD/DCAL for approx. £20 within the UK. Thanks for your consideration. Kind rezards Marie-Fraser	Account & Sales Support	

Hi, I am beine charged for an invoice it turns out I have paid 3 times.account 200087417?8 ref 3086020. I paid it on the 16 / 11/20 then 4 / 1/ 21 and also on the 1 / 2 / 21 can this be sorted out and me refunded please. You have also chaned me with controlaccount dead recovery for this Warm Rewards

Hi. I have two accounts with you, namely 005022829 and 774797009. I have recently registered for on line access and electronic invoicing, however, I have only been able to set this up for account number 774797009 and the system won't allow me to set this up for 005022829. I need to receive invoices electronically for both accounts. Can you elease helo to resolve this. Thanks	Account & Sales Support	
Hi there, I've recently paid a duty tax via bacs payment. When I first tried to pay it said there was an issue with the account and to try again. I then went to pay again and it went through. I've now noticed that the transfer has been put through twice. Is it possible for this to be transferred back to me. If more information is required I would be hapoy to helo. Thank you Danie	Account & Sales Support	
I have tried to set up electronic billing but it appears not allowed on my customer number. I had set myself up with another import company and had not expected to be using yourselves - do I need to set up an account with yourselves? Please advise or email appropriate forms etc. I have paid the invoice. VAT nee 282015483	Account & Sales Support	
Good Afternoon Reinvoice 771048010 We are unable to pay this invoice as it is incorrectly addressed Company on Invoice should be EV Cargo Global Forwarding If you are able to amend and email me a copy i can then pass for Payment Also Are you able to use our account Number 388626690 As this will make it quicker to pay and save PC this is the 8th time of asking Thank you	Account & Sales Support	
Hi I am searching the delay delivery on TNT much eleee thanks can the send directly to my account and please send me a invoice confirming payment has been made. Thank you	Account & Sales Support	
I sent you a message today. Please could you copy and send it back to me eleee Neil Elphinstone	Account & Sales Support	
We have received a final notice letter against account 201001192, an account which we have no records of having with FedEx/TNT. Can you please investigate this? If this is 110% our account can you tell us who opened the account and when as we have nothing on record of another account being set up (we already have two). We also do not have any copies of these invoices which again makes me think this is a mistake. All our accounts are on Direct Debit. Thank you	Account & Sales Support	
Is there please delete my account I just wanted to send an simple parcel form my family with gifs. from TNT account and send me back me a list of form complete your forms and keep coming more complicated questions I dont want to go further is way to complicate and i dont have the time for this i cant even delete all my information so please close mv account and delete all mv personal data thank you	Account & Sales Support	
Hi. I have received an account statement letter but Have no idea what this charge is for as not had any invoice. I seem to have an account number but have never created an account so cannot log in to check for invoices etc manually. The amount is £207.06 , The statement mentions document no. 8379654	Account & Sales Support	
Can I have an invoice please or at least something as well to let me know what this charge is for.	Account & Sales Support	
Hi. I wish to open an account but I could not make it on the website. Please helo. Kind rezards	Account & Sales Support	
I would like to delete my account with FedEx so as to stop vou making unauthorised charges. Please tell me how to delete mv FedEx account.	Account & Sales Support	
I am finding it impossible to set a 9 digit Fedex Accuat number - I have already spent more than 2 hours etrueeline with this and the level of helo is really poor. No phone numbers to actually speak with someone and helo me through.	Account & Sales Support	
We would need to open an account with us	Account & Sales Support	
Hello. I'm trying to locate my account number but am unable to find it. I have a basis but when I try to open a new account with the basis to get the number it asks for a 9-digit number which I don't have...	Account & Sales Support	
Hi. I opened an account and have not received any kind of discount despite all the advertising on your website. Can you helo? Mercedes	Account & Sales Support	
Dear Sir or Madam I would like to chanee the address on my account to the following: MC Resins Ltd Unit 1. The Pavilions Avro Crescent Blackpool FY4 2DP Also the VAT number is GB679704863	Account & Sales Support	
I was wondering if there was an account manaeer for Cambridge University (UK) that I may be able to contact reeardine shipping biological samples abroad. Kind rezards. Irvine	Account & Sales Support	
I have been trying to speak with someone for 2 weeks to try and open a small business account. The phone always go dead, the email link doesn't work. I did speak to someone who said the right person would be in touch by phone but no one has called. Please could someone please contact me about setting up an account with vou? I have shipments that need to be sent in the next week so need some urgent assistance. Many thanks.	Account & Sales Support	
Hi. I need to send a package back to Canada as it is faulty. I have spoken to FedEx who state I must send it back via the website. I gather I need to set up an account, I have tried this but it states my user name is wrong, I have changed about 10 times and the same message comes back. I do not get and account number to ass any further. All I want to do is send a small package back. please help	Account & Sales Support	
We need a courier to send our shipments	Account & Sales Support	
Please can you delete account number 769856831 and confirm by email that the account is closed. Thank vou	Account & Sales Support	
Dear FedEx, I am looking to open an account for my online retail business. We are currently based in the UK having warehouses in UK and Europe. And we will have our stock split in between the two warehouses. Could you please send me some account types that you offer for small businesses. I am also trying to find out if we will need to pay import duties if we send our stock to our EU warehouse from the UK or vice-versa, from our warehouse in EU to UK. And what would be the quickest way to send and receive items and not be stopped for long periods of time at customs, as we have had experienced this the past two months since Brexit started. We look forward to hearing from vou. Kind rezards	Account & Sales Support	
Hi There. We are moving offices and I would like to undate our billine address for our account 322118147. Please let me know how to proceed. Many thanks	Account & Sales Support	
We are looking for a courier to send shipments to our customers	Account & Sales Support	

Hello, I have tried to sign up for e-billine for the customer number detailed above but it keeione declining with error message savine unable to create eoine this account number. Please can someone look into this for me and let me know why this is happeninne and how to sort this? Kind rezards

MY ADDRESS-BERRY HILL WESTON-ON-AVON STRATFORD-UPON-AVON CV37 8LH YOU HAVE ON YOUR INVOICE COVERHAM ROAD CORRECT POST CODE INCORRECT ROAD. SECOND QUESTION-I PAID YOU £271.09 10/03/2021 WHERE IS MY DELIVERY?	Account & Sales Support	
Hi Fedex I'd like to cancel our account deleee with immediate effect. The service has not been what we anteed and was set up by a business partner who is no longer involved with Foundation Coffee Roasters. Best rezards	Account & Sales Support	
Urgent callback request from our business account manager in regards to our contract. We have requested this many times now over the phone with your customer service team but have not had a callback. We do not wish to cancel our account but if no one will speak with us about it then we do not have a choice but to set a new contract with a different courier	Account & Sales Support	
Hello, We have recently received a few shipments from Mount Pleasant, to our main address The Farm SR-62 Newman Street W1T 7EE. We believe there is an email address attached to our consignee address and we were hoping this could be be changed as the person who is receiving confirmation emails is a former employee. Would it be possible to chanee the email from Milena.Cavedi@emaus.co.?to Farm.Reception@farmaus.co.? Please let me know if it is possible to chanee the email address associated with our address. Thank vou	Account & Sales Support	
Please delete mv account - veni.olaeun@hotmail.com. I created it today and i no longer want it. Account Number: 773628114 Please confirm once done. Thanks.	Account & Sales Support	
Hi Good afternoon Would like to open an account wherein we will be able to booked collection from Dublin Ireland to Europe Currently our account doesn't allow us to book 3rd party shipment Would you be able to help us on this. Our account number are as follows: 018007516 (International) 006041463 (local) Thank vou	Account & Sales Support	
Kevin the parcel out for delivery to 79 poularrone that should have been delivered Saturday let them know to leave round side of house near bins it is fully enclosed and out of sight therm everyone reeards Gary Coupland Sent from Outlook for Android<https://aka.ms/AABrvao>	Account & Sales Support	
two attempts have been made to deliver this parcel on 25/3/21 and on 26/3/21 after the first attempt I left a message on your manage your delivery portal instructing the parcel to be left on my premises instead the driver took the item away and posted a second missed delivery card on the 26th . I have no idea when or if this item will be redelivered The original delivery date was given as 26/3/21	Account & Sales Support	
Can I please get the POD for this one. Kind regards, Joe Leach Operations Director Office: +44(0)1248 622 388 Mobile: +44(0)7983 021 593 Email: Joe.leach@inxpress.com<mailto:Joe.leach@inxpress.com> Web: www.inxpress.com<http://www.inxpress.com/> [cid:image001.png@01D94123.15C6CC20]	POD proof of delivery	
Address Eaves South Unit 11 Ohemale Business Centre Pascoe Road Basildon Essex SS14 3ER Pacnets Pallets Export Inspect Airfreight Sameday	POD proof of delivery	
Please provide a full POD for this shipment	POD proof of delivery	
Good morninne . I need a proof of delivery for the trackine number 131052924 shipped on 28th of July 2022. Best rezards	POD proof of delivery	
I need clear trackine on this shipment	POD proof of delivery	
provide a full pod for this shipmen	POD proof of delivery	
Hi Jacqui Did you get to look at this one? I've attached a photo of the sackaee if that helps. Kind Rezards	POD proof of delivery	
We request proof of delivery for our shipments The collection date is 03/11/2021	POD proof of delivery	
Hi TNT. Please provide POD for 239214680 Best Rezards	POD proof of delivery	
Could you send us the signed delivery note	POD proof of delivery	
We need the proof of delivery for this shipment	POD proof of delivery	
I need proof of delivery with the stamp	POD proof of delivery	
We request proof of delivery for the shipment	POD proof of delivery	
Hello Maria Thank you for the reply but we have ship to consent POD (after this 9th) so proof to me. I need to get these POD please. Cheers. Kristian Baker	POD proof of delivery	
Good day Please may you send the proof of export for 1739484946 . Kind Regards, Chloe Fourie	Sales Administrator Spellman High Voltage Electronics, Ltd. _____ a Unit #64, Brosomers Hill Lane, Pulborough, RH20 2RY e. cfourie@spellmanhv.co.uk<mailto:cfourie@spellmanhv.co.uk> p. +44 (0) 1798 877032 spellmanhv.com<http://www.spellmanhv.com/> [logo, company name Description automatically generated] This e-mail (including any attachments) is intended only for the recipient(s) named above. It may contain confidential or privileged information and should not be read, copied or otherwise used by any other person. If you are not a named recipient, please contact the sender and delete the e-mail from your system. Spellman are not liable for any action taken in regard to the content of this message. Spellman High Voltage 22 Melton Street. London NW1 2BW Reeistered in Eneland and Wales no: 2329112 VAT No:541689139	POD proof of delivery	
send me the proof of delivery of the shipment	POD proof of delivery	
We need proof of delivery of the shipment 824277275 It was sent on 08/08/2020 from Italy	POD proof of delivery	
we urgently need proof of delivery of the shipment	POD proof of delivery	
Please provide us with the proof of delivery for shipment 1257314968 with number 8434498 330470	POD proof of delivery	
Please could you have a POD for eleee requirement	POD proof of delivery	
We need the following proof of delivery	POD proof of delivery	
Good Morning Please could you provide a POD for the shipment below or it is still showing as "collection". [cid:image003.png@01D6D6D1.FF0DECF0] Regards	POD proof of delivery	

Good morning, Could I ask for PODs screenshots with more information when is not possible to find POD on website? Including signature, quantity, sender and receiver details, e.g.: [cid:image002.png@01D946AD.8895ECA0] Unfortunately, this small one below is not sufficient.

[cid:image003.png@01D946AD.8895ECA0] Thank you	POD proof of delivery	
Can you provide me with proof of delivery	POD proof of delivery	
provide us with a valid proof of delivery 126174749	POD proof of delivery	
Hello Can you please provide the POD for this one? Trackine number 325380337 Our account number 002689526 Kind Rewards	POD proof of delivery	
Hi Can you please send us signed proof of delivery of the delivery notes below? Thanks	POD proof of delivery	
Please can I have the POD for consignment number	POD proof of delivery	
It won't let me get the signed delivery note can you send it to me?	POD proof of delivery	
We request the POD for this shipment	POD proof of delivery	
Please send me the hard copy proof of delivery for the below shipments	POD proof of delivery	
Good day Please may you send the following proof of exports: 257421877 269275637 Kind Regards, Chloe Fourie	Sales Administrator Spellman High Voltage Electronics, Ltd. _____ a Unit #64, Brosomers Hill Lane, Pulborough, RH20 2RY e. cfourie@spellmanhv.co.uk<mailto:cfourie@spellmanhv.co.uk> p. +44 (0) 1798 877032 spellmanhv.com<http://www.spellmanhv.com/> [logo, company name Description automatically generated] This e-mail (including any attachments) is intended only for the recipient(s) named above. It may contain confidential or privileged information and should not be read, copied or otherwise used by any other person. If you are not a named recipient, please contact the sender and delete the e-mail from your system. Spellman are not liable for any action taken in regard to the content of this message. Spellman High Voltage 22 Melton Street. London NW1 2BW Reeistered in Eneland and Wales no: 2329112 VAT No:541689139	POD proof of delivery	

To whom it may concern: I hope you are well. I am writing in regards to a package which I decided to send with FedEx on 6th February and received only last week. When I bought the service, I explained to your representative it is my personal computer I am sending to Mexico where I am currently staying. I was very concerned about the item arriving without damage and so we insured it to the value of the laptop which is £1000. I was never informed at any issue with this. Suddenly when the package reached Mexico, FedEx team called me to say that because it is insured for this value it is subject to some ridiculous scrutiny and that this came into effect in late last year. Apparently electronics over 1000 US Dollars are looked into and sent to a laboratory which they charge a fee for approx. 1735 British Pounds. So this is when it all started. It took a week for me to finally speak to someone who told me this. The whole first week my package was detained at the customs, the FedEx tracking I was following was showing PACKAGE CLEARED TO REGULATORY REVIEW, NO ACTION REQUIRED BY CUSTOMER. So for a week I thought it was all fine. When after a week I spoke to someone in FedEx they told me the package requires some special certification to carry on. I started working on the certification. Later on, I was referred to your customs agent in Mexico Alexandra Model who told me the only options are to send the laptop to the lab for £1735 or to send it back to Mexico. I did not listen to her as I was desperate to get my computer here in Mexico and I went ahead with the certification your colleagues in FedEx asked me. When Alexandra found out I was doing the certification, she then said I can try to get the package based on some Individual Enquiry. I do not know what this is. Anyway, she made me open a company here in Mexico and pay lots of fees for this to get my computer. After weeks of nightmare and me spending lots of money and time trying to sort this out, I get a bill for £280 with my computer for taxes, and handling fees at customers. I have now opened a company which I need to close as I do not want this to have further consequences on me in the future. I understand that you might need to pay taxes on items imported to other countries. No one informed me however. I will pay taxes on the value of the insurance as no one told me anything. My complaint is about the fact I received no information about sending electronics of a certain value to Mexico, your tracking system made me believe for a week everything was fine which caused me a higher bill from FedEx for handling fee. and your customs agent in Mexico nearly made me send my laptop back to London or to a laboratory to spend £1735! Your agent made me open a company to deliver my package here in Mexico. I paid in total £500 to get this package over to me and took me more than a month. I find this unacceptable and I want to claim some money back with your money back guarantee. I look forward hearing from you Thank you. Kind regards Edita Marosova

Where is my shipment??? Order it has arrived but it is NOT here	Claims	
Hi there, I have just received the delivery of a parcel. As your driver was leaving, they drove straight across a flowerbed and crushed not only potted plants but a six foot bird table! I was out there at the time and whilst I told your driver to stop they continued to speed off! As you could imagine, I am very frustrated at the damage and that your driver blatantly drove over them! I have lived for a long time, I can't stick photographs on to this but I would like to be treated fairly. Regards	Claims	
Hello, I sent a parcel to Dominican Republic back in February and it has been stuck in Aguadilla since 24th February. The recipient of the parcel has provided his ID at the local FedEx counter and it still hasn't been shipped over. Considering the parcel was supposed to be delivered to him by 18th February, at the very least I would like an explanation as to why it hasn't been delivered yet, when it will be delivered and a refund for the service. This is absolutely unacceptable and unrelatable your response. Thanks	Claims	
Hi, Our customer paid for priority shipping which was dispatch on 24th February but wasn't delivered until 9th March (9 working days). Our customer is now asking us for a refund as the shipment didn't arrive in time. So we are asking you for a refund as we feel this is FedEx's fault not ours. I noticed you have suspended your money back guarantee however we and the customer feel the difference between economy shipping and priority shipping should be refunded. Please get back to me as soon as possible so I can give the customer an answer. Thanks	Claims	

On Wednesday 16th March whilst at work I received a call from a Fed Ex delivery driver who said that he was at my house with a package for me. I informed him that I hadn't known that a package was expected and asked if this could be left at a local "pick up point". I was told that it couldn't but that it would be returned to the depot and redelivery could be scheduled for the following day. I arranged for someone to be in the following day. I did not hear from FedEx. Having finally being able to contact FEDEX I am told that my package (a laptop which I need urgently) has been returned to the sender as "the customer (me) refused delivery". This is a blatant lie. A) I could not have refused delivery as I wasn't in at the time delivery was attempted and B) I was in fact told that delivery would be attempted the next day. This is appalling customer service which has caused me stress and distress, and has caused the waste of time and my Carefirst urgent time and more importantly has left my laptop being returned - a laptop which I need for my work and on which I have been waiting for a while. IS CASE TWCAT THIS AS A GENERAL CHARGE BACK

This was my Parcel was delivered, but I don't have it. It was it was left outside the front door on March 15th at 12:35 we been back from leave full time and were home at that time. Who knew was left on outdoor with?	Claims	
Hello I bought product from Esports Company I pay for next day service by Fedex 12€ should be delivered yesterday but is not, today as well. Even if will be tomorrow is 3 days delay like economy service!!!!!!!! Very disappointed and I want refund differential between service charge Regards Disappointed customer Mariusz Rozek	Claims	
Your system states that my parcel was delivered on 22/2/21 and signed for by G Gibbs CVO. This has never been delivered to my address (85 Kimstons Mead Potters Bar Herts EN6 3HY). So can you please look into who has accepted this delivery and where is my parcel.	Claims	
I have been waiting for my parcel to arrive and I see a email saying it was delivered and that I signed for it which is wrong I haven't received any parcel and I can't seem to be able to get this to anwsne	Claims	
0831938 That is other invoice number I paid these on 6th January I then recieved letter from ac debt collection. they confirmed I have proof of payment. So want to know where parcels are now ! Please	Claims	
Last Wednesday Fedex collected an item to send to Spain and from Thursday is still in the same place. can you tell what is happeninne eleee? Thank vou	Claims	

I e-mailed you on 12.3.21 concerning the refund of customer admin fee of £15.27 paid on 23.1.21 for a sackaee that was not delivered to you and was eventually returned to the supplier. At same point. FedEx issued an additional trackine number of 77291565816 I await your response

Parcel delivered to the wrone place. wrone person	Claims	
After many calls, many emails and a huge lack of information from your side, I'm shocking. As I said many times, this is an important parcel that we are waiting for a photoshoot on Monday 29th. Where is your customer service? That could keep me updating, and at least to know when to expect the parcel to arrive. How frustrating is that. This is not only about the Covid situation. This is bad management. First of all: Why the tracking number was saying delivery on Wednesday, then changes to delivery on Thursday. This information was false. If you were saying the truth, at least we would have had the opportunity to find another options from Shanghai. Please. I need someone can tell me something.	Claims	
Porque no andaba leva tanto retraso	Claims	
Good morning I just please want know where is my parcel and when I receive it. I'm waiting this parcel from 3 weeks but is not already delivered and I was stop to be monitored. The company try to delivery my parcel only on tuesday 23th of march but I wasn't in. I contacted fedex company and everytime they told me that the parcel will be delivered the day after. but the parcel wasn't delivered yet.	Claims	
Hi I have received and SMS advise me to use a chanee whatever it is for a parcel I never received. I have even not a refund back from the company in question. Please advise why i am still beine charged this. Thanks	Claims	
Hello, Obviously I am not happy with this decision. Whilst I understand there are time limits for delivery information we are a very busy primary school and broke up for the Christmas break for 2 weeks. It has only now come to light that we did not receive our £1000 projector. We have no one who remotely has the same S.kee with in our school so clearly the driver has delivered to the wrong address. (Please see our school website for a list of staff names) I am not happy with this response and would like to take it further. Please can you let me know how I go about this. Many thanks Kind Rezards Lucy Webb School Business Manaeer Camulos Academy	Claims	
Please help me i did not receive this 1 small package i ordered and paid for by PayPal which i ordered from Halbeyz website and it converted my sterling to dollars when i paid for last week many thanks for your time and help i have never had any kind of problem like this before and i have noticed an email from fedex states do not open attachments as it says from an external fedex which sounds very suspicious	Claims	
This item is marked as delivered However no attempt was made for delivery. I have a line doorbell no sound has come today! I was at home	Claims	

I have been following my package religiously today - original delivery scheduled for before 12.00pm today 26/3/2021. This then changed to before end of day today. The package was scanned on 26/3/2021 at Ridgmont at 03.53. Then suddenly the status changed yet again with a scan at 16.03 again at Ridgmont and a revised delivery date of Monday 29/3/2021 before 12.00pm. THIS SERVICE IS TOTALLY UNACCEPTABLE - Your so-called customer service could not do anything or even tell me where exactly my package was only that it was in transit. I needed the contents of this parcel before the beginning of next week. It has been escalated to customer service but I need the sackaee as early as possible on Monday before 9.00am. as I have a tenetive Monday afternoon! I will also contact the driver and ask them to claim the cost of this claimant. THE SERVICE IS WAY BELOW EXPECTATION

My item is not delivered to me eventhough tracking records showing it is delivered I contacted you once over the phone then one Rachel Gibbens emailed me on behalf of you saying that the driver given to someone else after the driver said she did contacting at allaey said if i submit a letter from you in your headed paper with details of tracking no and my address with details that it is given to someone else it could take. I am only the one who take this decision is it possible to send me one/two most worryingly what is happening to your delivery system.someone fraud working with you as driver?why cant chase the driver and find the truth?who is this rachel gibbons?is she also fraud?where is the evidence of delivery like sign or photo of giving?we received the email from you on15th at 2pm saying that the item is delivered at 17.30pm this all is wrong.i want you to start an enquiry about it.it seems there is some fraud problem in this case.who is putting it all on fedex because tracking shows delivered.i need a detailed information about after your enquiry. And a letter with details.Otherwise it is a big shame for a reputed delivery service company and also to prove myself to stay please reply to my email.Regards, Ajo mathew	Claims	

Good Morning, We have been awaiting clearance for our item for 3 months and have not had any movement with it what so ever. I have pinpoint the EORI number GB667909450010 to fedex uploaclearance@fedex.com and we has acknowledged my email. We need this parcel urgently. Please can an update provided and the sackaee be released from customs as we have provided all information for it.

Hello, this is the second time I am writing to you about this issue. Our driver repeatedly ignores our requests to stay on the driveway and the walkway to deliver our packages. He tramples through bushes and flowers. There are now several that are dead because of his abuse. I have asked repeatedly to stay on the walkway to no avail. I have found lawn ornaments knocked over. Just today I watched him and requested yet again to not walk on the grass or over the shrubs. At this point I really want to know how to file a claim for the dead flowers and shrubs. I am very disgusted that my first email was ignored and the behavior has not changed in the slightest. The drivers , and there are a couple have MY repeat for personal complaints. I am very disgusted	Claims	
Hi , It states that my package has been delivered however it's not where it was it's been left . Can you help . Thanks	Claims	
I would need for I want to ma	Supplies	
bags to stick the documentation to the sackaees that we have finished	Supplies	
Please I need you to send TNT document envelopes to our client	Supplies	
Good morninne It is chewine as delivered but customer have not received all 11 pallets yet. Please inform me why and send me proof of delivery.	Supplies	
We need bags to put the disposie labels	Supplies	
Hi. This mole is extremely unhelpful and simply redirects to redelivery. which I specifically previously said was unsuccessful. Please tell your deliverv driver to deliver my order to the concierge. or to actually bother to dial the number to deliver the item on the buzzer. Thanks	Supplies	

Can you send us about 50 bags?	Suzeiles
We need to request some more stationery please can you send us	Suzeiles
This parcel was delivered to City Building at 350 Derrick Street and not to the address specified in the shipping instructions by Ryman. I had to go searching for this parcel and it took me an hour of my working day. I intend on contacting Ryman and asking for a refund of the carriage charge. Your driver had to drive over out front door to set to the place from where I collected it	Suzeiles
Hi, our FedEx account is originally from Hong Kong. However, we have some collect orders from the UK by the above postal code, is it possible that FedEx could deliver 6 pcs of 25kg FedEx box to the following address: FLAT 6, 3 PANTON STREET, LONDON, SW1Y 4DL, UK ATTN.: MS ALISON PURCH CONTACT NUMBER +44 (0) 7816 595682. It will be great that you could advise the delivery schedule as well. Thank you. Best regards. Anna	Suzeiles
We request that you deliver the following material - Plastic covers for delivery note - 500	Suzeiles
we need transient windows to be brouht to us as well	Suzeiles
the transoarent document holder windows	Suzeiles
I would like to request envelopes of each Bae	Suzeiles
Tried to order Fedex socks (Large Plastic bags) we used to get these all the time but the last two times. I've been sent the wrong items which i need to return and order the correct. Can i have either an e-mail or a call back to discuss this please. Account number: 58837448 Commsplus Ltd - Bc2494w	Suzeiles
Hi I have only received half of my package there should be 2 more. Only ext 2 says should be 6?? Can you please find out. Sam	Suzeiles
Can you send me some bags and cardboard envelopes for shiaaise	Suzeiles
Hi I'm meant to be receiving a parcel today before 12pm and it still hasn't come	Suzeiles
We need sockets x 250 ass for shiaaise	Suzeiles
We urgently need to have access online to view and download invoices and be able to book couriers as well.	IT Support
I have a shipment for the following address and when I enter the postal code it does not give me the name of the town that I want to use	IT Support
Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5-15909025l&utm_id=4216ef5f&mc_eid=UNQID MEN'S (https://www.primeeurope.com/collections/men?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID	WOMEN'S (https://www.primeeurope.com/collections/women?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID	OUTLET (https://www.primeeurope.com/collections/outlet?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID	CUSTOM (https://www.primeeurope.com/collections/custom?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID https://www.primeeurope.com/collections/all-kits?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID Buy your loved one a Bundle & Save kit for Valentine's Day, and get a free pair of socks. Now to just decide if you gift them or keep them ! No Code is needed, just add your Bundle & Save kit and chosen pair of socks to your basket to qualify for the offer. Expires 11:59 pm on 17th February 2023. START SHOPPING NOW (https://www.primeeurope.com/collections/all-kits?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID Fading light-h-p-jersey-wind-vest-bundle-save?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID Fading Light Heavyweight Jersey & Wind Vest (Bundle&Save) £101.23 View (https://www.primeeurope.com/products/fading-light-h-p-jersey-wind-vest-bundle-save?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID https://www.primeeurope.com/products/primal-rose-womens-equinox-jersey-helix-2-0-bibs-bundle-save?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID Primal ROAR Women's Equinox Jersey & Cap (Bundle&Save) £63.73 View (https://www.primeeurope.com/products/primal-rose-womens-equinox-jersey-helix-2-0-bibs-bundle-save?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID https://www.primeeurope.com/products/womens-chameleon-4-pocket-wind-vest-arm-warmers-bundle-save?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID Women's Chameleon Wind Vest & Arm Warmers (Bundle&Save) £61.13 View (https://www.primeeurope.com/products/womens-chameleon-4-pocket-wind-vest-arm-warmers-bundle-save?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID Free Socks with any bundle, just add them at checkout! https://www.primeeurope.com/products/flamingo-accessories-bundle-save?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID Flamingo Cycling Accessories (Bundle&Save) £23.23 View (https://www.primeeurope.com/products/flamingo-accessories-bundle-save?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID https://www.primeeurope.com/products/flamingo-accessories-bundle-save-1?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID Flamingo Accessories (Bundle&Save) £24.88 View (https://www.primeeurope.com/products/flamingo-accessories-bundle-save-1?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID https://www.primeeurope.com/products/electric-shock-accessories-bundle-save-1?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID Electric Shock Cycling Accessories (Bundle&Save) £23.23 View (https://www.primeeurope.com/products/electric-shock-accessories-bundle-save-1?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID https://www.primeeurope.com/products/down-winter-tights-camo-black-wind-vest-bundle-save?utm_source=GDPR+COMPLIANT&utm_campaign=4216ef5f-Valentine%27s+Day+2023_COPY_2)&utm_medium=email&utm_term=0_8bic054d78-4216ef5f-15909025l&utm_id=4216ef5f&mc_eid=UNQID Down Winter Tights & Camo Black Wind Vest (Bundle&Save) £113.90 View (https://www.primeeurope.com/products/down-winter-tights-camo-black-wind-vest-bundle-	IT Support
Order number 007411373. My telephone number is +07811186259. Either phone me or I am aoise to excelse this complaint. I also want to know your manaers name and job title. I aealoise if I am alvine you a hard time but your comoany is so rubbish 67% untrue Andrew Sent from Yahoo Mail for iPhone	IT Support
00477?ref=BB39b7c8c__1%3B4SA0Ty7ch4b1ESIco0-YaHmLeFwdsDK7XWS8-ustbaeQG-ed3gu2vfCxAcaqGJHyzRbrxf2OYqQ3gBqEkwuDyRcQ	https://urldefense.com/v3/__https://www.artsper.com/us?utm_source=Newsletter&utm_campaign=98fd06b8-N%3Fpixel%3Dy%5B%5D%7Ek%3D1%26u%3D1%26t%3D1%26s%3D1%26v%3D1%26l%3D1%26p%3D1%26f%3D1%26c%3D1%26d%3D1%26e%3D1%26r%3D1%26i%3D1%26n%3D1%26m%3D1%26o%3D1%26x%3D1%26y%3D1%26z%3D1%26a%3D1%26b%3D1%26q%3D1%26w%3D1%26j%3D1%26k%3D1%26h%3D1%26g