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Area Manager (m/f/d) - Augsburg area *Completion in 2025*

Description

As a division/shift manager at Amazon, you will lead a large, diverse team and ensure that your business area always keeps up with demand. In this hands-on role, you'll familiarize yourself with the complex operations of a global company and learn what's needed to keep everything running smoothly. Together with your colleagues, you will work to increase productivity and meet challenges. No two days are the same.

Key job responsibilities

Promote a culture of safety and well-being Analyze and implement corrective actions to ensure consistent high quality and productivity and adherence to all company objectives across shifts Support and lead a team and complete administrative tasks; Building and supporting a strong team culture Analyzing performance and suggesting process improvements to optimize workflow and customer service Collaborate with other managers to standardize shift processes

A day in the life

You work in different shifts at one of our locations. You focus primarily on ensuring that your team and your entire location adhere to safety standards. You also monitor process efficiency. Priorities in your everyday work include routine team management and daily operational activities. In addition to other tasks such as escalations in individual cases, process improvements and overall operational emergency planning.

As an important member of the operations team, you will work with colleagues from other teams as well as external partners and ensure that we meet our customers' requirements as well as our own specifications at all times. This includes analyzing data and key performance indicators with leaders in your business area, as well as discussing the operational advantages and disadvantages of technical improvements with the technical team.

About The Team

It all started for Amazon with the fulfillment of our customer orders (Customer Fulfillment or CF). The Customer Fulfillment team has now transformed from a humble team of booksellers to a highly experienced global team that processes more than 1.5 million orders every day. The team forms the foundation of our business and has helped us expand into new geographies and services. Using emerging technology, we are constantly looking for ways to offer a bigger and better selection of products - delivered quickly and affordably.

CF team members are the first to ensure our customers receive their orders with the speed we are known for. We work in fulfillment centers that are at the heart of Amazon's dynamic operating network. Our fulfillment centers are sometimes referred to as the "first mile" – this is where most Amazon packages start their shipping route. We support the management of a dynamic inventory and enable fast deliveries around the clock.

Our fulfillment centers employ a diverse group of employees. There are numerous opportunities for people with a wide range of abilities. Some of us work with physical products. Others analyze data and help make smart decisions across the organization.

Basic Qualifications

Bachelor's degree or shortly before completing a Bachelor's degree program Advanced written and spoken English and German skills Relevant experience in conducting data analysis

Preferred qualifications

Experience communicating with various stakeholders, including colleagues and managers Experience in a logistics environment Experience working with MS Office (Word, Excel, Outlook) in a professional environment

Amazon is an equal opportunities employer. We believe passionately that employing a diverse workforce is central to our success. We make recruiting decisions based on your experience and skills. We value your passion to discover, invent, simplify and build. Protecting your privacy and the security of your data is a longstanding top priority for Amazon. Please consult our Privacy Notice (https://www.amazon.jobs/en/privacy_page) to know more about how we collect, use and transfer the personal data of our candidates.

m/f/d

Our inclusive culture empowers Amazonians to deliver the best results for our customers. If you have a disability and need a workplace accommodation or adjustment during the application and hiring process, including support for the interview or onboarding process, please visit <https://amazon.jobs/content/en/how-we-hire/accommodations> for more information. If the country/region you're applying in isn't listed, please contact your Recruiting Partner.

Company - Amazon FC Graben GmbH - C24

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