

Quoc Thong Huynh

Quoc Thong Huynh | [LinkedIn](#) | [Tom Huynh — Portfolio](#)

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Key skills

- Customer service & sales
- Troubleshooting & repairs
- POS & cash handling
- Teamwork & communication
- Web technologies
- Networking & system setup
- Problem solving
- Microsoft 365 & Google Workspace

Education

Bachelor of Information Technology

Kaplan Business School
– Brisbane, Australia

2025 – Present (Expected Graduation 2027)

Summary

Energetic IT student with customer service and retail sales experience. Skilled in troubleshooting, system setup, and clear communication. Eager to gain hands-on retail and tech industry experience while strengthening professional English and teamwork skills.

Career history

Sales Assistant at PhongVu Computer (Vietnam)

May 2022 – Feb 2023

Overview: Assisted customers with IT product purchases and sales.

Key responsibilities

- Assisted customers with IT hardware/software purchases and demos.
- Managed stock displays and POS transactions.
- Contributed to monthly sales targets.

Achievements

Consistently exceeded monthly sales targets by 10–15%.

Kitchen Hand & Delivery Driver - Brisbane, Australia

2023 – Present (Casual)

Overview: Supported kitchen operations and ensured timely deliveries.

Key responsibilities

- Assisted chefs with food prep, cleaning, and kitchen organisation.
- Maintained safety and hygiene standards under pressure.
- Delivered food efficiently as Uber Eats driver.

Achievements

Maintained 95%+ on-time delivery rate with Uber Eats.

Interest

- Technology, gaming, fitness, and cultural exchange.