

Summary

Knowledgeable IT professional with exceptional communication and problem-solving skills. Successful at troubleshooting complex problems. Dedicated to producing the best possible results. Dependable, trustworthy, flexible and ready to be challenged. Seeking a position in a fast-paced company that appreciates hard work, dedication, and evolving technical skills.

Skills

- Technology oriented
- Reliable and consistent
- Attentive to detail
- Skilled in maintenance and organization
- Photoshop proficient
- Knowledge of streaming video platforms
- Analytics and problem resolution
- Pop culture knowledge

Experience

Audio Visual Technician

July 2011 to March 2018

Church Of The Shepherd — Saint Charles, MO

- Serviced and maintained all audiovisual systems according to project guidelines.
- Managed Audio, Visuals, and Lights for three services every Sunday
- Created presentations and videos according to scripts and other requirements
- Gathered video and audio for larger projects using cameras and microphones
- Crafted graphics and animations using multimedia software to be used in presentations, lectures and training sessions.
- Finalized projects with touches such as adjusting images sizes and selecting fonts.
- Trained and educated seven volunteers in order to meet position requirements

Graphic Designer

September 2016 to June 2018

Off The Press Tees — Saint Charles, MO

- Designed new, on-brand visual elements focusing on concept and messaging.
- Developed website layouts, templates and unique branded looks.
- Created prototypes and mockups of products using Photoshop.
- Used skill in Photoshop to create images and layouts.
- Worked with customers to present mockups and collect information for adjustments.
- Utilized knowledge of production to create high quality images.
- Created digital logos and shirt designs for local businesses.

Electronic Sales Associate

December 2016 to January 2018

Toys R Us — Saint Charles, MO

- Answered questions and resolved issues by explaining current promotions and store policies.
- Searched the store inventory system to determine if requested products were available.
- Maximized profits by capitalizing on opportunities to upsell additional merchandise.
- Arranged merchandise for display to highlight new styles, attract customers and enhance sales.
- Approached customers and engaged each compelling conversations through the use of effective interpersonal and people skills.
- Educated customers on various product offerings, including gaming products, enabling better buying decisions.
- Counted cash, made change and stored coupons to keep organized and balanced cash register drawer.
- Calculated pricing, scanned tags, applied discounts, collected payment and offered receipts to process transactions.
- Completed the customer's purchase by effectively processing credit and debit cards, cash and personal checks.

Web Designer

August 2014 to June 2017

Raven Robotics Team 1288 — Saint Charles, MO

- Designed the website for Raven Robotics.
- Used Photoshop and WordPress to design and develop the Raven Robotics website.
- Assisted end users by maintaining and supporting Windows, Mac, Iphone, and Android versions of the site.
- Configured and maintained account names, passwords and permissions.
- Published bi-weekly team updates to the website.
- Monitored traffic to the site using Google Analytics.

Education and Training

Associate of Applied Science : Computer Science, 2021

St. Charles Community College — Saint Charles, MO

High School Diploma : 2018

Francis Howell Central High School — Saint Charles, MO