

**Tom Truong**  
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## **EDUCATION**

- **University of Washington**, Tacoma, WA Earned August 2021  
Master of Science in Geospatial Technologies
- **University of Washington**, Seattle, WA Earned June 2020  
Bachelor of Arts in Geography  
*Concentration in GIS, Mapping and Society*  
Minor in Informatics  
Minor in Vietnamese Language & Culture

Relevant Coursework: Elements of Statistical Methods, Foundational Skills for Data Science, Databases and Data Modeling, Administration of Relational Database Systems, Information Ethics and Policy, Cartography and Data Visualization, GIS Data Management, GIS Database and Programming

## **SKILLS**

- Intermediate experience in Microsoft Excel, Microsoft SQL Server, Microsoft Power BI, Tableau, PostgreSQL & PostGIS; Beginning experience in Python and R
- Intermediate fluency in Vietnamese
- Certification from AT&T Summer Learning Academy Externship, June to July 2020  
*Training in business acumen, personal and professional development*

## **WORK HISTORY**

**Geographic Information Systems Technician** October 2021 - Present  
*Apple Inc. (through GlobalLogic)*, Seattle, WA

- Curated map features to resolve user's issues and to complement with existing data
- Utilized aerial and street level imagery and authoritative resources for accurate map edits
- Identified and reported existing data and tools issues with peers and team leads

**Data Entry & Administrative Intern** September - December 2019  
*West Seattle Helpline*, Seattle, WA

- Administered a nonprofit's database through CRM software with daily intake tasks
- Compiled monthly statistical reports about client services, call received, financial needs, etc.
- Evaluated supported zip code areas needed for eviction prevention through collated data

## **ACTIVITIES**

- **Vietnamese Eucharistic Youth Movement (VEYM)** June 2018 - Present  
*Chapter Treasurer (2020 - 2022)*  
*Chapter Vice President of Administrative Affairs (2022 - Present)*
- **Our Lady of Lourdes Parish** September 2017 - Present  
*Lead Altar Server (2017 - Present)*  
*Eucharistic Minister (2021 - Present)*