

Tom Truong
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EDUCATION

- **University of Washington**, Tacoma, WA Earned August 2021
Master of Science in Geospatial Technologies
- **University of Washington**, Seattle, WA Earned June 2020
Bachelor of Arts in Geography
Concentration in GIS, Mapping and Society
Minor in Informatics
Minor in Vietnamese Language & Culture

Relevant Coursework: Administration of Relational Database Systems, Databases and Data Modeling, Foundational Skills for Data Science, Information Ethics and Policy, Elements of Statistical Methods, GIS Database and Programming, GIS Data Management, Cartography and Data Visualization

WORK HISTORY

Geographic Information Systems Technician October 2021 - Present
Apple Inc. (through GlobalLogic), Seattle, WA

- Curated map features to resolve user's issues and to complement with existing data
- Utilized aerial and street level imagery and authoritative resources for accurate map edits
- Identified and reported existing data and tools issues with peers and team leads

Data Entry & Administrative Intern September - December 2019
West Seattle Helpline, Seattle, WA

- Administered a nonprofit's database through CRM software with daily intake tasks
- Compiled monthly statistical reports about client services, calls received, financial needs, etc.
- Evaluated supported zip code areas need for eviction prevention through collated data

Intern, YouthForce TeamWork Internship August - December 2017
Rainier Vista Boys & Girls Club, Seattle, WA

- Assisted in guiding 70,000+ visitors at CenturyLink Field events to desired destinations
- Collected wait times at gates and concession stands to identify better traffic flow
- Issued results to Research & Development team for adjusting setup for subsequent events

VOLUNTEERING

- **Vietnamese Eucharistic Youth Movement (VEYM)** June 2018 - Present
Chapter Treasurer (2020 - 2022)
Chapter Vice President of Administrative Affairs (2022 - Present)
- **Aramark Volunteering Concessions @ University of Washington** September 2017 - Present
Non-Profit Organization Group Leader (2023 - Present)