

**Tom Truong**  
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## **EDUCATION**

- **University of Washington**, Tacoma, WA Earned August 2021  
Master of Science in Geospatial Technologies
- **University of Washington**, Seattle, WA Earned June 2020  
Bachelor of Arts in Geography  
*Concentration in GIS, Mapping and Society*  
Minor in Informatics  
Minor in Vietnamese Language & Culture

Relevant Coursework: GIS and Mapping, GIS Data Management, GIS Database and Programming, GIS Customization and Automation, Cartography and Data Visualization, Web-Based GIS, Advanced Digital Geographies, Databases and Data Modeling, Administration of Relational Database Systems

## **SKILLS**

- Advanced general PC experience; Intermediate experience in Esri ArcGIS Pro & ArcGIS Online, QGIS, PostgreSQL & PostGIS, Microsoft SQL Server, Python, JavaScript, OpenStreetMap
- Intermediate fluency in Vietnamese
- Certification from AT&T Summer Learning Academy Externship, June to July 2020  
*Training in business acumen, personal and professional development*

## **WORK HISTORY**

**Geographic Information Systems Technician** October 2021 - Present  
*Apple Inc. (through GlobalLogic)*, Seattle, WA

- Curated map features to resolve user's issues and to complement with existing data
- Utilized aerial and street level imagery and authoritative resources for accurate map edits
- Identified and reported existing data and tools issues with peers and team leads

**Data Entry & Administrative Intern** September - December 2019  
*West Seattle Helpline*, Seattle, WA

- Administered a nonprofit's database through CRM software with daily intake tasks
- Compiled monthly statistical reports about client services, call received, financial needs, etc.
- Evaluated supported zip code areas needed for eviction prevention through collated data

## **ACTIVITIES**

- **Vietnamese Eucharistic Youth Movement (VEYM)** June 2018 - Present  
*Chapter Treasurer (2020 - 2022)*  
*Chapter Vice President of Administrative Affairs (2022 - Present)*
- **AccessMap VIP (Vertically Integrated Project)** October 2018 - March 2019
- **Major Taylor Project Cascade Bicycle Club** March 2014 to July 2017