Minhazul Islam (Tomal) 0792 584 9695 minhazulislam@hotmail.com https://github.com/Tomal1

## Personal

Tomal is looking for a software engineering role, please visit the GitHub URL provided above.

The ever evolving tech industry go hand in hand with Tomal's ability to adapt and embraces new technology.

One of Tomal's biggest selling point is his coachability combined with attention to detail; his synchronous approach allows him decompose problems and develop solutions.

## Technologies

- Client side: HTML, CSS, JS & React
- Server-side: Node/Express, Restful API (CRUD)
- Database: SQL, Sequelize ORM, MariaDB, MySQL & NoSQL
- Git, GitHub, Heroku, VS Code, Sublime & Insomnia

## Academic

University of Birmingham	
Full stack coding boot-camp	<u>2022 – 2023</u>
Glyndwr University	<u>2009 – 2013</u>
BEng (HONS) – Performance Car Technology	
Brooklands College	
Level 3 BTEC National Certificate – Motorsports Engineering	<u> 2005 – 2007</u>
Level 2 BTEC First Diploma – Motorsports Engineering	<u>2004 – 2005</u>
Interests	

Tomal enjoys puzzle games and DIY around the house

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## Employment

FMGRS 20.09.21 – 31.08.22

<u>Driver</u> – Carry out vehicle damage inspection before driving it back to HQ and delivering it back once the repairs have been completed.

Taking photos of vehicles involved in collisions on behalf of the estimators; who will assess the extent of the damage and establish a price for the insurance company.

XLN Telecom 04.04.19 – 27.04.21

<u>Credit Controller</u> – Exhaust all methods to connect with clients, recovering arrears or negotiating payment plans, invoice breakdown, courtesy calls, manual credit checks and ensuring excellent customer relationship is maintained for the future.

Dominos – Hull 26.10.18 – 14.03.19

<u>Delivery driver</u> – Delivering pizza within 3-mile radius, stock replenishment, kitchen porter and arranging the delivery order ready to be collected by next driver.

Santander 16.01.17 – 07.10.18

<u>Customer service assistant (counter supervisor)</u> – Greeting customers to identify their needs and educating them on products available to them.

Supervising counter staff, banking excessive cash, management of the safe and ensure back office administrative duties are updated as necessary.

Mitigate risk by adhering to the FCA regulations and carry out risk checks from previous day.

William hill 07.12.15 – 30.04.17

<u>Customer service assistant</u> – Opening/closing branch, management of cash, up-selling tournaments, general transactions, offering game demonstrations on games machines, educating customers on online service, age verifications, ensuring money laundering procedures are implemented and training new cashiers.

Mosam Auto Services Itd 22.07.15 – 13.11.15

<u>Trainee technician</u> – non-paid work experience: replacing tyres, batteries, air filters, light bulbs, engine oil and brake replacement.

Bentalls 25.11.14 – 15.07.15

<u>Sales Assistant</u> – Bone china crockery specialist, educating customers about the advantages of bone china ceramic material, liaising with the buyer to discuss sales analytics and establish strategy to capture consumers attention.

Odeon Cinema 13.12.13 – 20.11.14

<u>Team member</u> – Ushering patrons to the appropriate auditorium, age verification and first point of contact for customer quires. Managing the agreed schedule to ensure hall is safe, clean and ready for next show.