**Alexys Octavio Veloz**

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IT Technician and software developer who’s a highly motivated, cheerful member with extensive customer service, programming, and technician experience. Always going beyond the call of duty to have everyone both included and invigorated to work towards mastery, improving attitude and willingness to complete any task. Well-trained individual who's punctual and dedicated to service. Recently Graduated from UCF and avid coder.

**Professional Experience**

IT Technician Intern

**Just Wraps Inc, Orlando, FL**

*From January 2024 to April 2024*

- Set up networks and infrastructure within the company and made Secure servers to host data in within the headquarters

- Created secure File Sharing and Remote Computing to computers and Set up Apple and Windows Computers with appropriate software

- Replaced defective components and upgraded office equipment per technology plan.

- Resolved Internet and wireless and wired network access problems.

- Helped department set up equipment for meetings, events and operations and deployed workstations that can handle system access requirements.

Associate

**Wawa, Orlando, FL**

*From January 2022 to November 2023*

- Drove customer loyalty and consistent sales through friendly service and knowledgeable assistance.

- Operated cash register for cash, check, and credit card transactions with excellent accuracy levels.

- Cooked food from standard recipes with understanding of safe temperatures and cooking procedures.

- Implemented and maintained quality control processes.

**Education**

**University of Central Florida**

Orlando, FL, United States

*2020 - 2024*

Bachelor of Science, (B.S) in IT (Information Technology) and a Minor in Secure Computing and Networks

**Additional Skills** Azure, Docker, AWS,

- Java (Spring Boot, JUnit), Python (Django), SQL (MySQL), C++.

- Software Documentation, Project Management, Network Management, Unit Testing, Scripting, Git, Unix

- Great Leader and Public Speaker

- Fluent in English, Basic knowledge of Spanish