

Yuval Mokady
054-4252855 | yumokady@gmail.com

Work Experience

2024: Property manager. 10-15 apartments, 25-30 tenants.

- Supervising renovation, in charge of maintaining apartments, advertising and showing the apartments, closing deals and signing contracts with tenants.

2023-2024: Team Leader, Ski and Snowboard Instructors. SKI-IL.

- Managed a team of 10-15 instructors, ensuring high levels of customer satisfaction.
- Handled emergencies and resolved customer service errors promptly.
- Conducted feedback sessions to address instructor satisfaction and performance.

2023-2024: Regional Manager and Recruitment / Marketing Manager. Roller Hockey School.

- Oversaw activities and managed relationships with participants, parents, and municipalities.
- Led a team of 8-10 instructors, ensuring professional development and performance.
- Implemented recruitment and business strategies and conducted interviews to hire coaching staff.

2020-2023: Club Manager and Head Coach Givat Ada Roller Hockey Club. Roller hockey school.

- Coaching roller hockey teams, ensuring high-quality training by the rest of the coaching staff.
- Developed and executed comprehensive training programs and summer camps.
- communicated with players and parents about goals and the roads to it, and managed camp logistics and professional aspects.

2020-2022: Head of Roller Hockey Israel and Youth-Adult Leagues Manager Skate Israel Association.

- Managed and executed yearly budgets.
- Managed and handled leagues for all ages.
- Organized national tournaments and collaborated with Skate Israel Association.

2018-2020: Ski and Snowboard Instructor Various Locations, SKI-IL.

- Conducted instructor courses and managed participant communications.
- Provided professional guidance and resolved logistical issues promptly.

Education

- 2020-2024: BA in Business Administration and Education Seminar
HaKibbutzim College.
- 2007-2013: Finished Mevot Eron high school with a diploma.

Military Service

- 2014-2017: Combat Soldier, IDF Special Forces (Sayeret Matkal), injured and transferred to Gadsar Nachal.

Skills

- Customer Service Excellence
- Team Leadership
- Problem Solving
- Strategic Planning
- Risk Management
- Analytical Thinking
- Multitasking
- Effective Communication

Languages

- Hebrew (Native)
- English (Fluent)