



Tomi Hakala

Support player

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GitHub:

<https://github.com/TomiHak/data-analytics>

Hobbies

- Videogames
- Mixology
- Houseplants

Profile

I'm a business developer and a problem solver. I've been making data driven decisions over 10 years and now I have an education in information technology to back me up.

Education and courses

Bachelor of Business Administration

Haaga-Helia

- January 2019 - December 2020
- All courses completed, just finishing my thesis

Leadership Practices

Business School McDonald's Sweden 2014

- Purposeful and effective management, staff commitment and development

Effective Leadership Practices

Business School McDonald's Finland 2013

- Effective leadership tools for a better customer experience

Work experience

Assistant store manager

Lidl Suomi Ky
June 2016 ->

- Development of operations and processes
- Shift planning
- Staff development and recruiting

Restaurant manager

Seresta Oy / McDonald's
April 2010 - May 2016

- Development of restaurant operations
- Recruiting
- Organizing staff training
- Budgeting and profit responsibility

Skills

Coding languages:

JavaScript, HTML/CSS, Python, SQL

Systems:

Power BI, IBM Cloud, Salesforce, Jira, SAP, Azure, MS Office

References:

Mika Ruuskanen

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