

## **TOMMY NGUYEN**

Hamilton, ON

905-920-1938

tnguyen3921@gmail.com

github.com/TommyNguyen3921

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### **HIGHLIGHTS OF QUALIFICATIONS**

- Ability to work independently as well as part of a team
- Work with databases using SQL server and mongoDB
- Exceptional communication skills achieved through previous work experiences
- Educated in using the react framework
- Experience with MVC using Framework with CodeIgniter and Laravel

### **EDUCATION**

- Diploma for Computer System Technology - Software Development (2018 - 2021)  
Mohawk College - Hamilton, ON

#### Advanced PHP – course

- Gain knowledge about MVC
- Learn about Laravel Framework
- Develop knowledge on CodeIgniter Framework

#### Software Capstone Proposal – course

- Develop time management to complete project in time slot
- Using CodeIgniter Framework and SQL to create scheduler web app

### **TECHNICAL SKILLS**

- Develop skills in HTML and CSS,
- Experience in using CodeIgniter Framework
- Knowledge of React Framework
- Familiarity with Laravel Framework
- Understanding of SQL and mongoDB
- Basic knowledge of node and express
- Proficient skill of JavaScript language

### **RELATED EXPERIENCE**

#### Programmer, Intuition - Hamilton, ON (January – April 2021)

- Design website using React framework to convert file explorer program
- Responsible for ensuring team members were completing tasks as well as communicating with the company team leader.
- Demonstrate completed task and answer any questions to the company team leader
- Used Company API to display information as well as add/remove items

## **WORK EXPERIENCE**

### Technical Customer Service Representative, Concentrix - Hamilton, ON (June – August 2021)

- Provide technical support to customers with their mobile device or account
- Utilize company database to solve the required customers technical problem
- Communicate over the phone steps that will lead the customer to their solution
- Manage time efficiently to provide customer help in a fair amount of time

### Produce Associate, Food Basics - Hamilton, ON (2015-2019)

- Ensured produce products were in good condition, and removing inadequacies
- Responsible for ensuring shipments arrived on time and correctly packed with product
- Provided customers with help when needed with a friendly smile
- Organizing of time when completing the full to-do list for each separate day
- Cooperate and communicate with fellow team members to ensure a welcoming and functioning workplace

## **RELEVANT PROJECT WORK**

### Developed Web Design Project of Cryptocurrencies (2021)

- Gained knowledge of using React framework with redux
- Learned how to use mongoDB, express and node to store create account and store data for backend framework
- Display cryptocurrencies information using API
- Created web application to have responsive design

### Developed Web Design Project for Scheduler (2021)

- Design Scheduler using CodeIgniter framework
- Establish accounts and stored data using SQL database
- Use of JavaScript and ajax to update information Asynchronously
- Develop web page using MVC

## **VOLUNTEER WORK**

### Volunteer at Young Park Martial Arts (2012 - 2014)

- Effectively used knowledge and experience to help students achieve better understanding of martial arts

## **INTERESTS**

Working out, Gaming, Watching the NBA

## **REFERENCES**

Available upon request