

WolfTickets System Test Plan

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Introduction

The user will launch the application and it displays the File menu (in the menu bar) to create a new group, load a group from a file, and save a group to a file. This will serve as the basis for any test case.

Test Files

- test-files/valid_filled_group.txt

System Tests

Test ID	Description	Expected Results	Actual Results
Test 1- Add group with new ticket	<ol style="list-style-type: none">1. Select Create New Group2. When prompted for a name enter: CSC Group3. In the group select Add Category4. When prompted for a name enter: Computer5. Enter under Ticket Name: Broken laptop6. Select Active7. Select Add/Edit8. Check <i>results</i>	<p>The group in the top left is: CSC Group</p> <p>The Current Category is: Computer</p> <p>The chart should read: Computer Broken laptop </p>	<p>The group in the top left is: CSC Group</p> <p>The Current Category is: Computer</p> <p>The chart should read: Computer Broken laptop </p>

Test 2- Two categories	<p>Preconditions: Test 1 passes</p> <ol style="list-style-type: none"> 1. In the group select Add Category 2. When prompted for a name enter: Classroom 3. Enter under Ticket Name: Broken chair 4. Select Active 5. Select Add/Edit 6. Under the Current Category drop down select Active Tickets 7. Check <i>results</i> 	<p>The group in the top left is: CSC Group</p> <p>The Current Category is: Active Tickets</p> <p>The chart should read:</p> <p> Classroom Broken chair </p> <p> Computer Broken laptop </p>	<p>The group in the top left is: CSC Group</p> <p>The Current Category is: Active Tickets</p> <p>The chart should read:</p> <p> Classroom Broken chair </p> <p> Computer Broken laptop </p>
Test 3- Mark complete and prioritize tickets	<p>Preconditions: Test 2 passes</p> <ol style="list-style-type: none"> 1. Under the Current Category drop down select Classroom 2. Select the ticket Broken chair 3. Select Complete Ticket 4. Under the Current Category drop down select Computer 5. Enter under Ticket Name: Broken monitor 6. Select Active 7. Select Add/Edit 8. Select the Broken monitor ticket 9. Select Move to Front 10. Under the Current Category drop down select Active Tickets 11. Check <i>results</i> 	<p>The group in the top left is: CSC Group</p> <p>The Current Category is: Active Tickets</p> <p>The chart should read:</p> <p> Computer Broken monitor </p> <p> Computer Broken laptop </p>	<p>The group in the top left is: CSC Group</p> <p>The Current Category is: Active Tickets</p> <p>The chart should read:</p> <p> Computer Broken monitor </p> <p> Computer Broken laptop </p>

Test 4- Remove tickets	<p>Preconditions: Test 3 passes</p> <ol style="list-style-type: none"> 1. Under the Current Category drop down select Computer 2. Select the Broken monitor ticket 3. Select Remove Select the Broken laptop ticket 4. Select Remove 5. Under the Current Category drop down select Active Tickets 6. Check <i>results</i> 	<p>The group in the top left is: CSC Group</p> <p>The Current Category is: Active Tickets</p> <p>The chart should be empty</p>	<p>The group in the top left is: CSC Group</p> <p>The Current Category is: Active Tickets</p> <p>The chart should be empty</p>
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