tommyunger@gmail.com email Seattle, WA

## Work experience

#### Principal data scientist & product manager

2014 - current

■ Envision, research & launch industry-leading analytics & UX solutions on an enterprise data storage system.



- Managed the design & launch of a data-driven prefetch solution increasing customer read performance.
- Use Tableau, Jupyter python notebooks, Excel & SQL to investigate, analyze, and deliver insights for a variety of business and technical challenges. Present findings to small teams or the whole company.
- Launched a cloud-based monitoring and analytics platform used by 90% of our customer base. This differentiated product has driven engagement of existing customers and acquisition of new customers.

#### Instructor - data visualization

2016 - current



- Teach a hands-on <u>data visualization</u> continuing education course for working professionals.
- Focus on the scaffolding of data visualization strategies including: history of datavis, understanding your audience, data acquisition and cleaning, and building tool proficiency in Tableau and Excel.
- Working with the committee to design courses and content for data analytics.

### Real estate data scientist

2013 - 2014



- Brainstormed, researched, designed and wrote data-driven stories about the real estate market including: <u>Cities a Billionaire Can Buy</u> and <u>Hottest Neighborhoods</u>. Helped dtive all-time highs for web blog traffic.
- Built solutions to analyze real estate markets using SQL, AWS Redshift, HTML, css, Javascript, d3.js

#### Product manager - data & analytics

2010 - 2013

optify

- Designed & managed a pixel-tracking system (like Google Analytics) for deep knowledge of website visitors.
- Created software solutions that helped companies improve search engine rankings via links & content.

Optify

• Drove company decisions and innovation with data and analysis. From SEO, to website tracking, to business intelligence, I helped lead the data-driven direction at Optify.

## Online marketing consultant, web developer, principal

2008 - 2010



- Worked with a variety of small and large business to deliver online marketing and web solutions.
- Built an A/B testing framework for a marketing website to help optimize conversions.
- Built advanced Javascript filtering controls for Blue Nile's diamond search experience.

#### Senior data analyst

2006 - 2008



- Analyzed national and local residential real estate markets. Churned through millions of homes looking for interesting and informative data for home buyers, sellers, and browsers.
- Built Zillow's first quarterly reports which were used by media nationwide, including the Wall Street Journal. Used C#, SQL Server and Windows scripting to put it all together.
- Led the creation and deployment of a set of open source US city neighborhood boundary maps.

# Microsoft

#### Software developent engineer/test

2001 - 2005

- Built stress testing scripts and automation for the ASP.Net web server platform.
- Built a performance testing application and database system for measuring the speed and stability of ASP.Net/IIS.

#### **Patents**

- ♦ Filesystem capacity and performance metrics and visualizations, 10095709
- Analyzing and visualizing trends in the use and consumption of data in a shared storage system, 10318494
- ♦ Filesystem hierarchical capacity quantity and aggregate metrics, 14/859114
- ♠ Recommending link placement opportunities, 20140188608

#### **Education**

**Computer science, BS, Georgia Tech**: Human-computer interaction and data focus. Co-op program at Manhattan Associates and an education software startup. Member of Georgia Tech Soccer Club team. Volunteer mentor, Techwood Tutorial Project.