

Tomonao HASHIGUCHI

236-878-7935 | tomonao.hj@gmail.com | Vancouver, BC

HIGHLIGHTS OF SKILLS

- 4+ years of experience working in the Food & Beverage industry
- 4+ years of experience working in a customer-facing environment
- Native in Japanese and advanced in English

WORK EXPERIENCE

Assistant manager and Barista May 2021 to Present
Sciue italian bakery cafe | Vancouver, BC

- Managed inventory for both food and beverage
- Took responsibility to open/close the store
- Catered to customers' needs through online, phone, and in person flexibly

Barista and Bakery staff Jan 2021 to May 2021
Baker & Table | Vancouver, BC

- Prepared food and beverages for customers according to their preferences
- Handled transactions using a POS system
- Recommend and answer inquiries about menu items to customers

Hotel restaurant senior staff Nov 2018 to Apr 2020
West creative | Shiauoka, Japan

- Oversaw background operations of the restaurant, including inventory and supply management
- Processed reservations for customers
- handled inquiries and complaints from customers
- Managed the wine list of restaurant menus

EDUCATION

Web design and Mobile Application Development Diploma
Nov 2020 to Oct 2021
Cornerstone International college | Vancouver, BC

Service Excellence for Business Diploma Nov 2020 to Oct 2021
ILAC International college | Vancouver, BC