

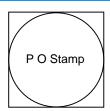
BHARAT SANCHAR NIGAM LIMITED

Ernakulam Telecom District

BILL MAIL SERVICE
Postage paid in advance
Vide LicenceNo.PP/03/2001

Name & Address of the Customer:

TOM VICTOR . VITHAYATHIL HOUSE KUNNUKARA N ADUVASSERY,S ADUVASSERY P O ALUVA ERNAKULAM KL 683578



INFORMATION TO CUSTOMER

I) For Fault Repair, Dial: 198

Call Center Toll free numbers 1500 for Land Line and 1504 for Broad Band - Accessible from any BSNL telephone.

Call Center Toll free numbers 18003451500 for Land Line and 18003451504 for Broad Band - Accessible from any Telephone.

Further Details of Customer grievance redressal mechanism is available at our website www.bsnl.co.in

- II) Telephone Bills can be paid by Cash / Cheque / DD at the following centers.
 - (a) All Online Cash Counters and Customer Service Centres & CTOs/DTOs of BSNL.
 - (b) All Head Post Offices and designated Sub / Branch Post Offices up to payment due date.
 - (c) Payment can also be made through ECS and through BSNL Portal www.bsnl.co.in
 - (d) In some SSAs, additional channels of making bill payment are available. Please contact local BSNL office for further details.
- III) Cheque / DD May be drawn in favour of AO (Cash), BSNL, Ernakulam for making payment at BSNL Bill Collection Centres.
- IV) For Change of Billing Address, Kindly approach AO(TR) / Commercial Officer of your exchange area.

V) BSNL wishes to inform

- (a) The Customer shall not be charged for any Plan change.
- (b) In case of upward tariff revision, the customer shall be charged in the old tariff till SIX months from the plan option date.
- (c) With out explicit consent of the consumer, no charge shall be levied for any service.
- (d) In case of Telephone closure, the balance Security Deposit shall be refunded within 60 days of closure of the telephone connection. Otherwise, interest shall be paid at applicable rates.
- (e) Please logon to www.bsnl.co.in for information on the tariff Plans and financial implications.

For contact details of Nodal Officer / Appellate Authority, visit our website <u>www.bsnl.co.in</u>

Customers are advised to change their Broad band and Dynamic lock passwords frequently.

ENJOY RING BACK TONES ON BSNL LANDLINE(CALL 56700 For Registration) *

| SL.No | PARTICULARS | CHARGES |
|-------|--|-----------------|
| 01 | Monthly fixed charges | Rs.30 |
| 02 | IVRS Charges for 56700 | Rs.2.00 per min |
| 03 | Song Selection (Content charges per RBT download)Excluding access charges using IVRS/Website | Rs.12.00 |
| 04 | Validity | 30 Days |

TO AVOID UNWANTED TELEMARKETING CALLS: REGISTER YOUR TELEPHONE NUMBER IN NDNC REGISTRY CALL 1909 or SEND SMS "START DND" ON 1909

DENOMINATIONS OF CASH PAID(To be filled by Payer)

| 1000 | Χ | |
|--------|---|--|
| 500 | Χ | |
| 100 | Χ | |
| 50 | Х | |
| 20 | Χ | |
| 10 | Х | |
| 5 | Χ | |
| 2 | Х | |
| 1 | Χ | |
| Change | | |
| TOTAL | · | |

^{*} Available in select exchanges only. For information contact local BSNL office.



BHARAT SANCHAR NIGAM LIMITED

Ernakulam Telecom District

Telephone Bill

Name & Address of the Customer:

TOM VICTOR.

VITHAYATHIL HOUSE

KUNNUKARA

N ADUVASSERY, S ADUVASSERY P O

ALUVA

ERNAKULAM KL

683578

 Customer Id
 4023036020

 Account Number
 9035620602

Phone Number 04842478579

Bill Number & Date 518228232 - 06/06/2016 Bill Period 01/05/2016 to 31/05/2016

 Payment Due Date
 23/06/2016

 Credit Limit
 3,000.00

 Posted on
 08/06/2016

| Account Summary(In Rupees) | | | | | Loyalty Points 164 | | | 1 | | |
|----------------------------|---|-------------------|---|----------------|--------------------|-------------|---|---------------------|---|-------------------------|
| Previous Balance | | Payments Received | | Balance Amount | | Adjustments | | Current Bill Amount | | Amount Payable |
| (Ignore, if paid) | | | | | | | | | | (Rounded to next Rupee) |
| A | | В | | C=A-B | | D | | E | | F=E+C-D |
| 1,514.18 | - | 1,515.00 | = | -0.82 | + | 0.00 | + | 977.50 | = | 977.00 |

Late Fee shall be levied in the next bill @ 2% of the outstanding amount pending after Payment Due Date. Minimum Late Fee is Rs 10/-.

Dear Subscriber,Please visit www.selfcare.sdc.bsnl.co.in for your Enquiry on Bills & Other Services

Dear Customer, BSNL Broadband Wi-Fi modem is now available at Rs 1500/- only. To subscribe BSNL Broadband, Call toll free 1800 345 1500.

Account Level Details

| Payment Details | | |
|-------------------|------------|-------------|
| Description | Date | Amount(Rs.) |
| Bill Desk Payment | 07/05/2016 | 1,515.00 |
| Total | | 1,515.00 |
| | | |

Account Level One Time Charges

| Description | Start Date | End Date | Amount(RS.) |
|-----------------------|------------|------------|-------------|
| Name transfer charges | | 27/05/2016 | 200.00 |
| Total | | | 200.00 |

| Amount(Rs.) |
|-------------|
| 650.00 |
| 150.00 |
| 200.00 |
| -150.00 |
| 127.50 |
| 0.00 |
| |

| Tax Details | Tax Rate | Amount |
|--------------------|----------|--------|
| Service Tax | 14.00% | 119.00 |
| Swachh Bharat Cess | 0.50% | 4.25 |
| Krishi Kalyan Cess | 0.50% | 4.25 |

Accounts Officer(TR)

Computer generated Bil and may not contain signature

Scan 'QR' code for making Bill Payment through Internet

Total Charges (Rs.)



977.50

E & OE



BHARAT SANCHAR NIGAM LIMITED Ernakulam Telecom District

COUNTER FOIL

| Account Number | 9035620602 | Phone Number | 04842478579 | Amount Payab | le | 977.00 | |
|--|-------------------|------------------|-------------|---------------|----------|------------|--|
| Bill Number | 518228232 | Bill Date | 06/06/2016 | Payment Due D | ate | 23/06/2016 | |
| | | For Use of PO's/ | Banks only | | | | |
| Mode of Payment | ☐ Cash | ☐ Cheque/DD | ☐ Credit/De | bit Card | ☐ E-Paym | nent | |
| Cheque /DD No | Date | Bank | Branch | | Amount | | |
| Please Charge Rs | Against Card No | | Card E | xpiry Date | ☐ Visa | Master | |
| Signature | Card Holder's Nam | e | | | ☐ Diners | Amex | |
| Please make crossed Cheque/DD/Pay order for Amount Payable (Rounded up) in favour of AO (Cash), BSNL,Ernakulam. Note: Post Offices / Banks to accept Bills for Current Bill Amount or Amount Payable against Account Number on or before Due Date only. | | | | | | | |



BHARAT SANCHAR NIGAM LIMITED

Ernakulam Telecom District

Account Number 9035620602 Bill Number 518228232 Bill Date 06/06/2016 Payment Due Date 23/06/2016

Name & Address of the Customer:

TOM VICTOR .
VITHAYATHIL HOUSE
KUNNUKARA
N ADUVASSERY,S ADUVASSERY P O
ALUVA
ERNAKULAM KL
683578

List of Services

| Phone Number/Service ID | Monthly Charges | Usage Charges | One Time Charges | Discounts |
|-------------------------|-----------------|---------------|------------------|-----------|
| 04842478579 | 0.00 | 150.00 | 0.00 | -150.00 |
| ro4842478579 scdrid | 650.00 | 0.00 | 0.00 | 0.00 |

| Phone Number/Service ID | 04842478579 | | | | | |
|------------------------------|----------------|--------------------|------------|----------------|---------------|-----------------|
| | | | | | | |
| Bill Plan: 701586 / BBG RURA | L COMBO UL 650 | | | | | |
| Discounts | | | | | | |
| Description | | | Start Date | End Date | | Amount(Rs.) |
| Free Usage Amount | | | 01/05/2016 | 31/05/2016 | 3 | -150.00 |
| Total | | | | | | -150.00 |
| Usage Charges | | | | | | |
| Description | Units | Duration(hh:mm:ss) | | Gross Amt(Rs.) | Discount(Rs.) | Net Amount(Rs.) |
| Local Call-OFFNET | 120 | 01:39:45 | | 120.00 | -120.00 | 0.00 |
| Night Free Usage (9PM-7AM) | 554 | 08:48:22 | | 0.00 | 0.00 | 0.00 |
| Local Call-ONNET | 30 | 00:21:11 | | 30.00 | -30.00 | 0.00 |
| Total | 704 | 10:49:18 | | 150.00 | -150.00 | 0.00 |
| | | | | | | |
| | | | | | | |

| Phone Number/Service ID | ro4842478579_scdrid |
|-------------------------|---------------------|
|-------------------------|---------------------|

Bill Plan: 701586 / BBG RURAL COMBO UL 650

 Monthly Charges
 Start Date
 End Date
 Amount(Rs.)

 BB - Fixed Monthly Charge
 01/05/2016
 31/05/2016
 650.00

 Total
 650.00

| Usage Charges | | | | | |
|--------------------------|-------------|--------------------|----------------|---------------|-----------------|
| Description | Units in KB | Duration(hh:mm:ss) | Gross Amt(Rs.) | Discount(Rs.) | Net Amount(Rs.) |
| Broadband Day Usage | 15043667 | 363:33:03 | 0.00 | 0.00 | 0.00 |
| BB Night Usage (2AM-8AM) | 1069824 | 42:46:31 | 0.00 | 0.00 | 0.00 |
| Total | 16113491 | 406:19:34 | 0.00 | 0.00 | 0.00 |