

# MINH TONG

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## EDUCATION

**University of Minnesota - Twin Cities** - GPA: 3.664

Expected May 2025

*Bachelor of Science - Computer Science*

*User Experience (UX) Design Minor*

## PROJECTS

**Personal Website** - Developer

- Using Vite w/React, Tailwind, and Netlify hosting, I created a personal website to display all my projects and photography.

**Globetrotters Website** - Developer and Designer

- Using Firebase for hosting and as NoSQL db, built a travel logging PWA with EmberJS, Tailwind, Leaflet, and amCharts.

**CulinaryCards Website** - Developer and Designer

- Hosted on Render, built with Python, Flask, PureCSS, JS, Jinja5, Pipenv, and PostgreSQL. Utilized Unsplash API / Postman.

**The Good Blogger Website** - Developer and Designer

- Used Pug, CSS, Express JS, and SQL to develop a simpler Reddit clone themed after the Good Place.

**T-Cutz Salon Website** - Developer and Designer

- Used HTML, CSS, and JS to develop a website for Vietnamese hair Salon and host for a year through GoDaddy.

**StudyLens** - UX Designer

- Completed end to end user testing and prototyping of a more intuitive study space finder for the University of Minnesota.

**St. Olaf Messenger Student Magazine Wordpress Redesign** - UX Designer

- Collaborated with the St. Olaf Messenger club to propose a basic redesign of their wordpress website with Figma.

## WORK EXPERIENCES

**M.A. Mortenson Company** - ServiceNow Developer Intern

April 2024 - August 2024

- Completed over 200 story points and pushed multiple initiatives throughout my time at this internship.
- Designed and implemented ServiceNow (SN) applications, customizations, workflows, automations, and documentation.
- Developed applications using JS, HTML, CSS, and SQL. Wrote PowerShell scripts to automate with Ansible and SN.
- Built out SN-to-other platform integrations through using script includes, APIs and token authentication.

**University of Minnesota Twin Cities** - Technical Support Services

August 2021 - May 2024

- Deployed technology, imaged laptops, and supported residents with software, hardware, and networking problems.
- Facilitated parts of the hiring, interviewing, training, onboarding, and offboarding process for new employees.
- Utilized Microsoft Active Directory, Configuration Manager, and Drupal to manage housing inventory, resources and info.

## LEADERSHIP EXPERIENCE

**Vietnamese Student Association of Minnesota** - Elected as Multimedia Director / Internal Vice President

April 2023 - Present

- Coordinate board bonding and facilitate check-ins with all board members for accountability and to gauge work capacity.
- Generate new ideas to support the governance, community-roles, impact, and overall betterment of the organization.
- Guide the creation and execution of the month-long mentorship program, its activities, opportunities, and pairings.
- Used design, photography, and social media to provide information to the VSAM community for events, history, etc.
- Organized regular events with 250+ attendees, planned photoshoots, and designed merchandise/discount cards.
- Created initiatives to share Vietnamese culture with the community for students at the U of M through graphics and videos.

## SKILLS

**Skills:** HTML, CSS, PureCSS, Tailwind, JavaScript, React, Ember, Python, Java, SQL, Firebase, ServiceNow, Powershell, Figma, Drupal, Wordpress