

# Tongai Zinaka

## Entry-level Business and Data Analyst

Highly motivated and results-oriented recent Computer Science graduate eager to launch a data analyst career. Proficient in Power BI, SQL, and Python, with a strong foundation in data cleaning, preprocessing, and visualisation. Proficient in programming languages such as Python and SQL. Strong attention to detail and ability to work collaboratively in team settings.



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Tongai Zinaka

## SKILLS

Microsoft Power BI

SQL

Python

Microsoft Excel

R

Data Cleaning and Preprocessing

Data Visualization and Modeling

Dax

Teamwork

Problem Solving

## LANGUAGES

English

Native or Bilingual Proficiency

Shona

Full Professional Proficiency

Japanese

Elementary Proficiency

## INTERESTS

Basketball

Football

Travelling

Gaming

Music Production

## EDUCATION

### Bachelor's of Science in Computer Science

University of the People

07/2022 - 01/2025

Pasadena CA, USA

Courses

▣ Databases

▣ Python

▣ Information Retrieval

▣ Statistics

▣ Data Mining and Machine Learning

▣ Data Structures

## WORK EXPERIENCE

### Remote Data Analyst (Volunteer)

Guardian's Embrace

05/2025 - Present

San Diego, USA

Non-profit Organization

Achievements/Tasks

- ▣ Designed and built the non-profit's first end-to-end financial data reporting system, creating interactive Power BI dashboards to provide leadership with real-time visibility into donations, expenses, and investment flows.
- ▣ Engineered and managed the complete automated data pipeline, integrating Zeffy (donations) and Relay Bank (expenses via Plaid API) with Google Sheets using Zapier and Pipedream. This has eliminated 100% of manual data entry and ensures data integrity.
- ▣ Architected a secure, multi-file data warehouse in Google Sheets, separating sensitive donor and financial data into distinct files. Created a unified master reporting ledger using advanced formulas (QUERY, IMPORTRANGE, LET) to provide role-based, "need-to-know" access for stakeholders.
- ▣ Took on IT administration responsibilities to support the data infrastructure, including setting up and managing the organisation's Google Workspace. Established a central IT service account to own all data assets, created user accounts, and enforced security best practices like MFA.
- ▣ Utilised ClickUp for end-to-end project management, creating detailed process flowcharts, managing the system migration timeline, and documenting the new data architecture.

Contact : Maxwell Bedley - maxwell@guardiansembrace.org

## CERTIFICATES

Microsoft Certified: Power Bi Data Analyst Associate (11/2022 - Present)

Network and Application Security (06/2024)

IGCSE Cambridge Advanced Level (11/2018)

IGCSE Cambridge Ordinary Level (11/2015)

International Computer's Driving License (06/2013)

## ACHIEVEMENTS

Deputy Head Boy of South Eastern College (01/2018 - 11/2018)

Captained Midlands Provincial Basketball Team (03/2015)

Captained Midlands Provincial Hockey Team (07/2015)