

TONI KAUPPILA

UX & Visual Designer

Basic info

Date of birth 1.1.1992

E-mail

Phone +358 50 405 208

Address Pakilantie 12 D 136 00630, Helsinki

Website

References

Jussi Mantere Head of CX and Design Kesko Oyj +358 123325345 jussi.mantere@kesko.fi

Sirpa-Vesamäki Koivisto Head of CRM and Loyalty Tallink Silja Oy +358 123344556 sirpa.vesamaki-koivisto@

Education



Bachelor of Business Administration Haaga-Helia University of Applied Sciences Design, advertising and communications Thesis 5/5



Student Exchange

University of Saskatchewan Marketing and digital design

Matriculation examination Helsingin uusi yhteiskoulu

Work Experience



Kesko Oyj - K-Group



UX Designer 11/2018 -

UX and visual design for e-grocery store K-Ruoka.fi and for K-groups DaaS service K-Ostokset.

Specialist, Customer Relationship Marketing 1/2017 - 11/2018

> Developing marketing automation in lean start up project, front end coding (e-mails and landing pages), service design, communications and wide variety of design work from small user interfaces to visual identities and animations.

Marketing Designer

1/2017 - 11/2018

Visual design, coding and planning targeted marketing for our merchant customers and taking part in developing and implementing new concepts for K-group's and K-Auto's targeted marketing.



Marketing Assistant

Fullsteam Agency Oy 8-11/2015

Social media marketing, photography, bulletins, presentations, graphic design, translating texts from Finnish to English and common office tasks.



Customer Service EuroPark Finland Oy

Challenging customer service, operating the cash machine, and

Annina Pikkumäki

Communications Specialist Mellakka Helsinki +358 40 5755 776 annina@mellakkahelsinki.fi

Tanja Vesala-Varttala

Principal Lecturer Haaga-Helia +358 50 310 0715 tanja.vesala-varttala@haaga-helia.fi

Hannele Harinen

Finance & HR Director EuroPark Oy +358 40 534 7992 hh@europark.fi

Languages

Finnish

Native

English

Full professional proficiency

Swedish

Elementary proficiency

About me

My passion is to create things that look great and are easy to use

Whether it's a prototype of a new digital service, a fresh identity for your brand or a perfected sheet of CSS, I'm eager to invest my full focus and time to get the best possible outcome.

I'm keen on creating user-centered and validated design with uncompromising attention to detail that goes hand in hand with consistent overall looks and feels.

Toolbox

Visual Design and Animation













UX & UI Design







ANALYTICS (360, HOTJAR)

USER TESTING WIRE-FRAMING

Courses



SaFe 4.5 - Leading SaFe Talentbase



Lean Service Creation

Futurice



Customer Service course Mercury Finland

