#### **ANTHONY SERGO**

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#### **SUMMARY**

- Results-driven Virtual Assistant with a solid background in administrative support, General Agriculture, ML, and Python programming.
- Skilled in enhancing productivity through efficient task management, workflow optimization, and innovative use of AI tools.
- Adept at managing multiple projects, streamlining processes, and delivering exceptional client service.

### **EDUCATION**

# University of Cape Coast

Bachelor of Science in General Agriculture January 2020 – November 2022

# College of Agriculture

Diploma in General Agriculture August 2016 – June 2019

## **VOLUNTEER ACTIVITIES**

### **Freelance Virtual Assistant**

September 2024 – April 2025

- Provided comprehensive administrative support, including managing schedules, organizing travel plans, and handling email communications for diverse clients.
- Successfully managed over 10 projects simultaneously, improving client satisfaction and maintaining high service delivery standards.
- Implemented workflow optimizations that increased efficiency by 20%.

# **SKILLS**

#### **Technical Skills:**

- **Python Programming:** Proficient in building web applications using Flask, utilizing APIs, creating graphical user interfaces (GUIs), and performing data visualization with Matplotlib.
- Microsoft Office Suite: Expert in Word, Excel, and PowerPoint.
- Task Management: Skilled in Trello and Asana for project tracking.
- Machine Learning: Knowledge of descriptive statistics (mean, median, mode, percentiles, data distribution, standard deviation), as well as linear, polynomial, and multiple regression, data scaling, and model evaluation (train/test splitting) using Python libraries such as scikitlearn, Pandas, NumPy, and Matplotlib.
- General Agriculture: Extensive knowledge and practical experience.

### **Soft Skills:**

- **Time Management:** Proven ability to prioritize tasks and meet deadlines.
- Communication: Excellent written and verbal communication skills.
- **Problem-solving:** Strong analytical skills for troubleshooting and solution development.
- Attention to Detail: Meticulous approach to task execution and quality control.

## **Google Workspace:**

 Proficient in Gmail, Google Drive, Google Docs, Google Sheets, Google Slides, Google Meet, Google Calendar, and Google Chat.

### **CERTIFICATIONS AND TRAINING**

## • ALX AI-Augmented Professional Development

Alx Ghana | April 2024

## • Jobberman Soft Skill Training

Jobberman | August 2024

### • ALX Virtual Assistant

Alx Ghana | September 2024

## • Digital Skills: Became a Successional Global Gig Worker

Jobberman | September 2024

## • Python Programming (Beginner & Intermediate)

Cisco Networking Academy | January 2025

## • ALX Professional Foundation

Alx Ghana | October 2024

## • Machine Learning & Python Programming (Backend)

W3Schools | June 2025