#### **OBJECTIVE**

Looking for a position where I can apply my tech, leadership, and team management skills to make a positive difference and grow professionally. I aim for personal achievement and making a difference

## **EDUCATION**

Computer Information Technology (Completed in 2024) Diploma in Management and Accounting Technologies (Completed in 1997)

## **SKILLS**

- Planning and Scheduling: Proven skills in project planning, improving efficiency up to 80%
- Team Leadership: Developed leadership abilities in the army, led teams with up to 30 people
- Language Skills: Fluent in English,
   Portuguese, Spanish
- Technical Skills: Proficient in C++,
   C#, Java, and PHP
- First Aid: Certified in Advanced
   First Aid
- Customer Service/Sales: Over 15
  years in customer service roles,
  maintaining 96% customer
  satisfaction rate

## CONTACT

- amzcspyy@gmail.com
- 4035931387

# Antonio Mendes

#### **EXPERIENCE**

## Portuguese Army, 1997-2003

Served as a Special Forces Sniper, awarded multiple commendations for service excellence

## Protecna, Spain, 2005-2010

Managed sales and teams, resulting in an 80% increase in company revenue

### Johnson Controls, 2015-2021

Spearheaded design and quotes for fire sprinkler systems, achieving a 20% cost reduction in projects

## **Social Life & Personal Achievements**

**Charitable Initiatives:** Founded and managed a charity for 12 years, impacting hundreds of families. Fund raising campaigns for UrAmazing Kids in Lethbridge

**Athletic Competency:** Martial arts: Taekwondo, Hapkido, MMA. Former professional soccer player.

### **Technical & Financial Skills**

Basic financial management & accounting

Expert in networking

Proficient in database management

Completed college design & analysis projects

### **ANTONIO MENDES**

(amzcspyy@gmail.com 4035931387

## Antonio Mendes

To Whom It May Concern,

I am writing to express my interest in joining your organization and contributing to its success. With a diverse background that spans technology, leadership, and team management, I am confident in my ability to bring value to any role that aligns with these competencies.

Over the years, I have honed my skills in project planning, improving efficiency in tasks I undertake, and leading teams effectively. My experience in the army has strengthened my leadership abilities, enabling me to lead teams with up to 30 people efficiently. Additionally, my technical proficiency includes languages such as C++, C#, Java, and PHP. With over 15 years in customer service roles, I pride myself on maintaining a high customer satisfaction rate, demonstrating my dedication to meeting and exceeding expectations.

My ability to communicate effectively is further enhanced by my fluency in English, Portuguese, and Spanish. Beyond these skills, my dedication to making a positive difference has been evident in both my professional and personal endeavors, including charitable initiatives that have positively impacted hundreds of families.

I am eager to bring my strong work ethic, dedication to excellence, and multi-faceted skill set to a team-oriented environment. I would welcome the opportunity to further discuss how I can be a valuable asset to your organization.

Thank you for considering my application. I am looking forward to the possibility of collaborating and making a meaningful impact.

Best regards, Antonio Mendes