Text Classification. Sentiment Analysis

Slides credits: Daniel Jurafsky, Christopher Potts (Stanford University), Bettina Berendt (KU Keuven)

Text Classification

Is this spam?

- **Subject: Important notice!**
  From: Stanford University <newsforum@stanford.edu>
  Date: October 28, 2011 12:34:16 PM PDT
  To: undisclosed-recipients:;

  Greats News!

  You can now access the latest news by using the link below to login to Stanford University News Forum.

  http://www.123contactform.com/contact-form-StanfordNew1-236335.html

  Click on the above link to login for more information about this new exciting forum. You can also copy the above link to your browser bar and login for more information
  about the new services.

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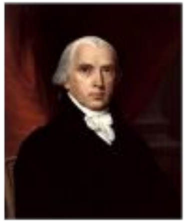
Who wrote which Federalist papers?

- 1787-8: anonymous essays try to convince New York to ratify U.S Constitution: Jay, Madison, Hamilton.
- Authorship of 12 of the letters in dispute
- 1963: solved by Mosteller and Wallace using Bayesian methods



James Madison

Alexander Hamilton

Male or female author?

1. By 1925 present-day Vietnam was divided into three parts under French colonial rule. The southern region embracing Saigon and the Mekong delta was the colony of Cochin-China; the central area with its imperial capital at Hue was the protectorate of Annam…
2. Clara never failed to be astonished by the extraordinary felicity of her own name. She found it hard to trust herself to the mercy of fate, which had managed over the years to convert her greatest shame into one of her greatest assets…

S. Argamon, M. Koppel, J. Fine, A. R. Shimoni, 2003. “Gender, Genre, and Writing Style in Formal Written Texts,” Text, volume 23, number 3, pp. 321–346

Positive or negative movie review?

- unbelievably disappointing

- Full of zany characters and richly applied satire, and some great plot twists

- this is the greatest screwball comedy ever filmed

- It was pathetic. The worst part about it was the boxing scenes.

What is the subject of this article?

MEDLINE Article


Brain and Cognition

Syntactic frame and verb bias in aphasia: Plausibility judgments of undergoer-subject sentences

?

MeSH Subject Category Hierarchy

- Antogonists and Inhibitors
- Blood Supply
- Chemistry
- Drug Therapy
- Embryology
- Epidemiology
- …

Text Classification

- Assigning subject categories, topics, or genres
- Spam detection
- Authorship identification
- Age/gender identification
- Language Identification
- Sentiment analysis
- ...

Text Classification: definition

- *Input*:
  - a document d
  - a fixed set of classes $C = \{c_1, c_2, \ldots, c_J\}$

- *Output*: a predicted class $c \in C$

Classification Methods: Hand-coded rules

- Rules based on combinations of words or other features
  - spam: black-list-address OR (“dollars” AND“have been selected”)
- Accuracy can be high
  - If rules carefully refined by expert
- But building and maintaining these rules is expensive

Classification Methods: Supervised Machine Learning

- *Input:*
  - a document d
  - a fixed set of classes $C = \{c_1, c_2, \ldots, c_J\}$
  - A training set of m hand-labeled documents $(d_1,c_1),....,(d_m,c_m)$
- *Output:*
  - a learned classifier $\gamma: d \to c$

Classification Methods: Supervised Machine Learning

- Any kind of classifier
  - Naïve Bayes
  - Logistic regression
  - Support-vector machines
  - k-Nearest Neighbors
  - Neural networks
  - …

Naïve Bayes Intuition

- Simple (“naïve”) classification method based on Bayes rule
- Relies on very simple representation of document
  - Bag of words

The bag of words representation

$\gamma($

I love this movie! It's sweet, but with satirical humor. The dialogue is great and the adventure scenes are fun… It manages to be whimsical and romantic while laughing at the conventions of the fairy tale genre. I would recommend it to just about anyone. I've seen it several times, and I'm always happy to see it again whenever I have a friend who hasn't seen it yet.

$) = c$

The bag of words representation

$\gamma($

I **love** this movie! It's **sweet**, but with **satirical** humor. The dialogue is **great** and the adventure scenes are **fun...** It manages to be **whimsical** and **romantic** while **laughing** at the conventions of the fairy tale genre. I would **recommend** it to just about anyone. I've seen it **several** times, and I'm always **happy** to see it **again** whenever I have a friend who hasn't seen it yet.

$)=c$

The bag of words representation: using a subset of words

The bag of words representation

$\gamma($

great	2
love	2
recommend	1
laugh	1
happy	1
...	...

$) = c$

Bayes' Rule Applied to Documents and Classes

- For a document *d* and a class *c*

$$P(c \mid d) = \frac{P(d \mid c)P(c)}{P(d)}$$

Naïve Bayes Classifier (I)

$$c_{MAP} = \underset{c \in C}{\operatorname{argmax}} P(c \mid d)$$

MAP is "maximum a posteriori" = most likely class

$$= \underset{c \in C}{\operatorname{argmax}} \frac{P(d \mid c)P(c)}{P(d)}$$

Bayes Rule

$$= \underset{c \in C}{\operatorname{argmax}} P(d \mid c)P(c)$$

Dropping the denominator

Naïve Bayes Classifier (II)

$$c_{MAP} = \underset{c \in C}{\operatorname{argmax}}\, P(d \mid c) P(c)$$

$$= \underset{c \in C}{\operatorname{argmax}}\, P(x_1, x_2, \ldots, x_n \mid c) P(c)$$

Document d represented as features x1..xn

Naïve Bayes Classifier (IV)

$$c_{MAP} = \operatorname*{argmax}_{c \in C} P(x_1, x_2, \ldots, x_n \mid c) P(c)$$

$O(|X|^n \bullet |C|)$ parameters

Could only be estimated if a very, very large number of training examples was available.

How often does this class occur?

We can just count the relative frequencies in a corpus

Multinomial Naïve Bayes Independence Assumptions

$$P(x_1, x_2, \ldots, x_n \mid c)$$

- **Bag of Words assumption**: Assume position doesn't matter
- **Conditional Independence**: Assume the feature probabilities $P(x_i \mid c_j)$ are independent given the class c.

$$P(x_1, \ldots, x_n \mid c) = P(x_1 \mid c) \bullet P(x_2 \mid c) \bullet P(x_3 \mid c) \bullet \ldots \bullet P(x_n \mid c)$$

Multinomial Naïve Bayes Classifier

$$c_{MAP} = \underset{c \in C}{\operatorname{argmax}} P(x_1, x_2, \ldots, x_n \mid c) P(c)$$

$$c_{NB} = \underset{c \in C}{\operatorname{argmax}} P(c_j) \prod_{x \in X} P(x \mid c)$$

Learning the Multinomial Naïve Bayes Model

- First attempt: maximum likelihood estimates
  - simply use the frequencies in the data

$$\hat{P}(c_j) = \frac{doccount(C = c_j)}{N_{doc}}$$

$$\hat{P}(w_i \mid c_j) = \frac{count(w_i, c_j)}{\sum_{w \in V} count(w, c_j)}$$

Parameter estimation

$$\hat{P}(w_i \mid c_j) = \frac{count(w_i, c_j)}{\sum_{w \in V} count(w, c_j)}$$

fraction of times word w_i appears among all words in documents of topic c_j

- Create mega-document for topic *j* by concatenating all docs in this topic
  - Use frequency of *w* in mega-document

Problem with Maximum Likelihood

- What if we have seen no training documents with the word ***fantastic*** and classified in the topic **positive** (***thumbs-up)***?

$$\hat{P}(\text{"fantastic"} \mid \text{positive}) = \frac{count(\text{"fantastic"}, \text{positive})}{\sum_{w \in V} count(w, \text{positive})} = 0$$

- Zero probabilities cannot be conditioned away, no matter the other evidence!

$$c_{MAP} = \operatorname{argmax}_c \hat{P}(c) \prod_i \hat{P}(x_i \mid c)$$

Laplace (add-1) smoothing for Naïve Bayes

$$\hat{P}(w_i \mid c) = \frac{count(w_i, c) + 1}{\sum_{w \in V} \left(count(w, c) + 1 \right)}$$

$$= \frac{count(w_i, c) + 1}{\left(\sum_{w \in V} count(w, c) \right) + |V|}$$

Multinomial Naïve Bayes: Learning

- From training corpus, extract *Vocabulary*
- Calculate $P(c_j)$ terms
  - For each c_j in C do

    $docs_j \leftarrow$ all docs with class $=c_j$

    $$P(c_j) \leftarrow \frac{|docs_j|}{|\text{total \# documents}|}$$
- Calculate $P(w_k \mid c_j)$ terms
  - $Text_j \leftarrow$ single doc containing all $docs_j$
  - For each word w_k in *Vocabulary*

    $n_k \leftarrow$ # of occurrences of w_k in $Text_j$

    $$P(w_k \mid c_j) \leftarrow \frac{n_k + \alpha}{n + \alpha |Vocabulary|}$$

Laplace (add-1) smoothing: unknown words

Add one extra word to the vocabulary, the "unknown word" w_u

$$\hat{P}(w_u \mid c) = \frac{count(w_u, c) + 1}{\left(\sum_{w \in V} count(w, c)\right) + |V + 1|}$$

$$= \frac{1}{\left(\sum_{w \in V} count(w, c)\right) + |V + 1|}$$

Evaluation

The 2-by-2 contingency table

	correct	not correct
selected	tp	fp
not selected	fn	tn

Precision and recall

- **Precision**: % of selected items that are correct
  Recall: % of correct items that are selected

	correct	not correct
selected	tp	fp
not selected	fn	tn

Per class evaluation measures

Recall:

Fraction of docs in class *i* classified correctly: $$\frac{c_{ii}}{\sum_j c_{ij}}$$

Precision:

Fraction of docs assigned class *i* that are actually about class *i*: $$\frac{c_{ii}}{\sum_j c_{ji}}$$

Accuracy: (1 - error rate)

Fraction of docs classified correctly: $$\frac{\sum_i c_{ii}}{\sum_j \sum_i c_{ij}}$$

A combined measure: F

- A combined measure that assesses the P/R tradeoff is F measure (weighted harmonic mean):

$$F = \frac{1}{\alpha\frac{1}{P} + (1-\alpha)\frac{1}{R}} = \frac{(\beta^2+1)PR}{\beta^2 P + R}$$

- The harmonic mean is a very conservative average; see *IIR* § 8.3
- People usually use balanced F1 measure
  - i.e., with $\beta = 1$ (that is, $\alpha = ½$): $F = 2PR/(P+R)$

Evaluation: Classic Reuters-21578 Data Set

- Most (over)used data set, 21,578 docs (each 90 types, 200 toknens)
- 9603 training, 3299 test articles (ModApte/Lewis split)
- 118 categories
  - An article can be in more than one category
  - Learn 118 binary category distinctions
- Average document (with at least one category) has 1.24 classes
- Only about 10 out of 118 categories are large

Common categories (#train, #test)

- Earn (2877, 1087)
- Acquisitions (1650, 179)
- Money-fx (538, 179)
- Grain (433, 149)
- Crude (389, 189)
- Trade (369,119)
- Interest (347, 131)
- Ship (197, 89)
- Wheat (212, 71)
- Corn (182, 56)

Reuters Text Categorization data set (Reuters-21578) document

<REUTERS TOPICS="YES" LEWISSPLIT="TRAIN" CGISPLIT="TRAINING-SET" OLDID="12981" NEWID="798">

<DATE> 2-MAR-1987 16:51:43.42</DATE>

<TOPICS><D>livestock</D><D>hog</D></TOPICS>

<TITLE>AMERICAN PORK CONGRESS KICKS OFF TOMORROW</TITLE>

<DATELINE> CHICAGO, March 2 - </DATELINE><BODY>The American Pork Congress kicks off tomorrow, March 3, in Indianapolis with 160 of the nations pork producers from 44 member states determining industry positions on a number of issues, according to the National Pork Producers Council, NPPC.

Delegates to the three day Congress will be considering 26 resolutions concerning various issues, including the future direction of farm policy and the tax law as it applies to the agriculture sector. The delegates will also debate whether to endorse concepts of a national PRV (pseudorabies virus) control and eradication program, the NPPC said.

A large trade show, in conjunction with the congress, will feature the latest in technology in all areas of the industry, the NPPC added. Reuter

&#3;</BODY></TEXT></REUTERS>

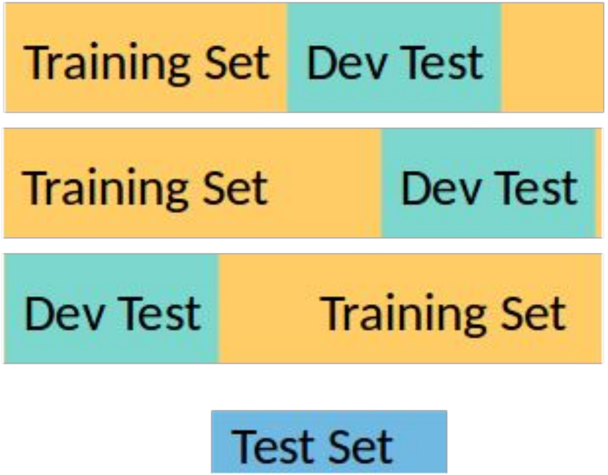
Confusion matrix c

- For each pair of classes <c_1,c_2> how many documents from c_1 were incorrectly assigned to c_2?
  - $c_{3,2}$: 90 wheat documents incorrectly assigned to poultry

Docs in test set	Assigned UK	Assigned poultry	Assigned wheat	Assigned coffee	Assigned interest	Assigned trade
True UK	95	1	13	0	1	0
True poultry	0	1	0	0	0	0
True wheat	10	90	0	1	0	0
True coffee	0	0	0	34	3	7
True interest	-	1	2	13	26	5
True trade	0	0	2	14	5	10

Development Test Sets and Cross-validation

- Metric: P/R/F1 or Accuracy
- Unseen test set
  - avoid overfitting ('tuning to the test set')
  - more conservative estimate of performance
- Cross-validation over multiple splits
  - Handle sampling errors from different datasets
  - Pool results over each split
  - Compute pooled dev set performance



Cross-Validation

- Break up data into 10 folds
  - (Equal positive and negative inside each fold?)
- For each fold
  - Choose the fold as a temporary test set
  - Train on 9 folds, compute performance on the test fold
- Report average performance of the 10 runs

No training data? Manually written rules

If (wheat or grain) and not (whole or bread) then

Categorize as grain

- Need careful crafting
  - Human tuning on development data
  - Time-consuming: 2 days per class

Very little data?

- Use Naïve Bayes
  - Naïve Bayes is a "high-bias" algorithm (Ng and Jordan 2002 NIPS)
- Get more labeled data
  - Find clever ways to get humans to label data for you
- Try semi-supervised training methods:
  - Bootstrapping, EM over unlabeled documents, …

A reasonable amount of data?

- Perfect for all the clever classifiers
  - SVM
  - Regularized Logistic Regression
- You can even use user-interpretable decision trees
  - Users like to hack
  - Management likes quick fixes

A huge amount of data?

- Can achieve high accuracy!
- At a cost:
  - SVMs (train time) or kNN (test time) can be too slow
  - Regularized logistic regression can be somewhat better
- Deep learning! 😎

Sentiment Analysis

Positive or negative movie review?

- unbelievably disappointing

- Full of zany characters and richly applied satire, and some great plot twists

- this is the greatest screwball comedy ever filmed

- It was pathetic. The worst part about it was the boxing scenes.

HP Officejet 6500A Plus e-All-in-One Color Ink-jet - Fax / copier / printer / scanner

$89 online, **$100** nearby ★★★★☆ 377 reviews

September 2010 - Printer - HP - Inkjet - Office - Copier - Color - Scanner - Fax - 250 sh

Reviews

Summary - Based on 377 reviews

1 star	2	3	4 stars	5 stars

What people are saying

ease of use	"This was very easy to setup to four computers."
value	"Appreciate good quality at a fair price."
setup	"Overall pretty easy setup."
customer service	"I DO like honest tech support people."
size	"Pretty Paper weight."
mode	"Photos were fair on the high quality mode."
colors	"Full color prints came out with great quality."

HP Officejet 6500A E710N Multifunction Printer

Product summary Find best price **Customer reviews** Specifications Related items

$121.53 - $242.39 (14 stores)

☐ Compare

Average rating (144)

★★★★★	(55)
★★★★☆	(54)
★★★☆☆	(10)
★★☆☆☆	(6)
★☆☆☆☆	(23)
☆☆☆☆☆	(0)

Most mentioned

Performance	(57)
Ease of Use	(43)
Print Speed	(39)
Connectivity	(31)

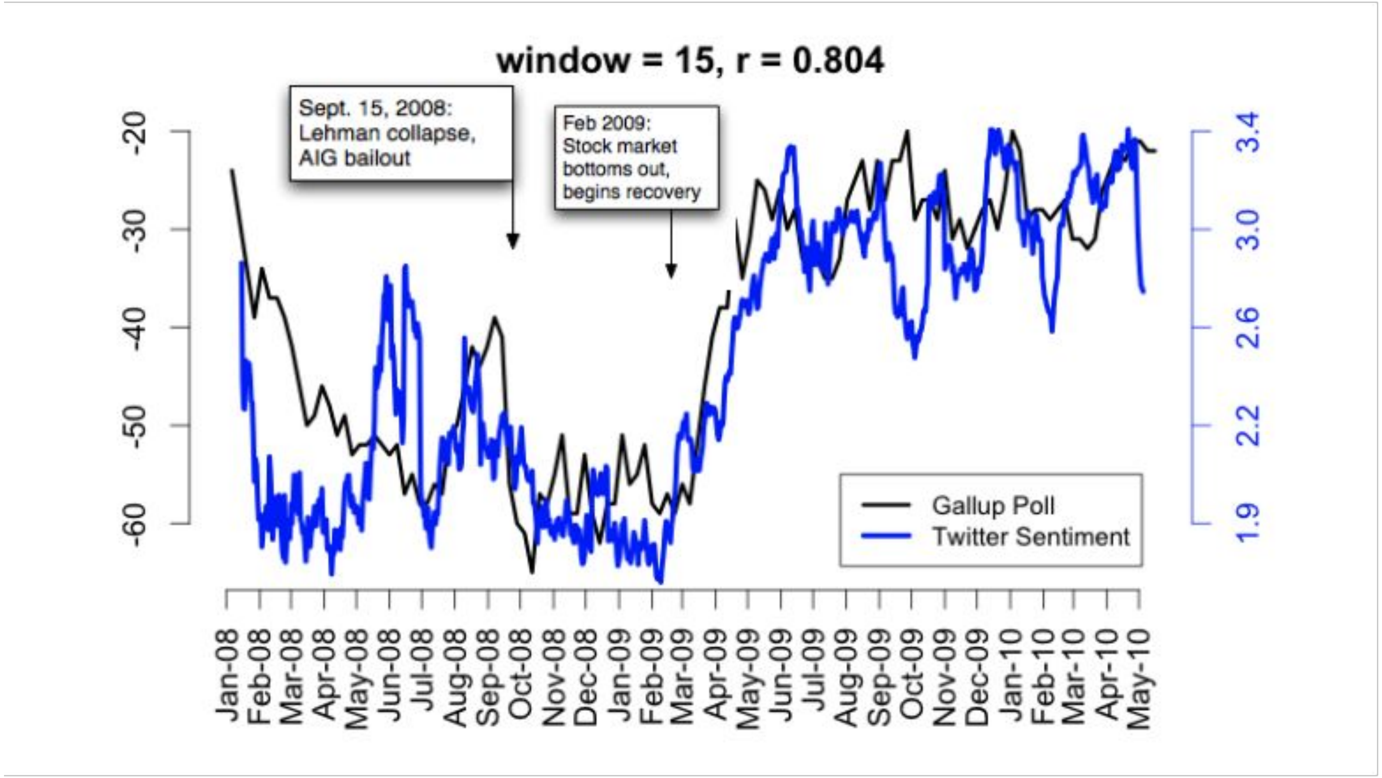
More ▼

Show reviews by source

Best Buy (140)
CNET (5)
Amazon.com (3)

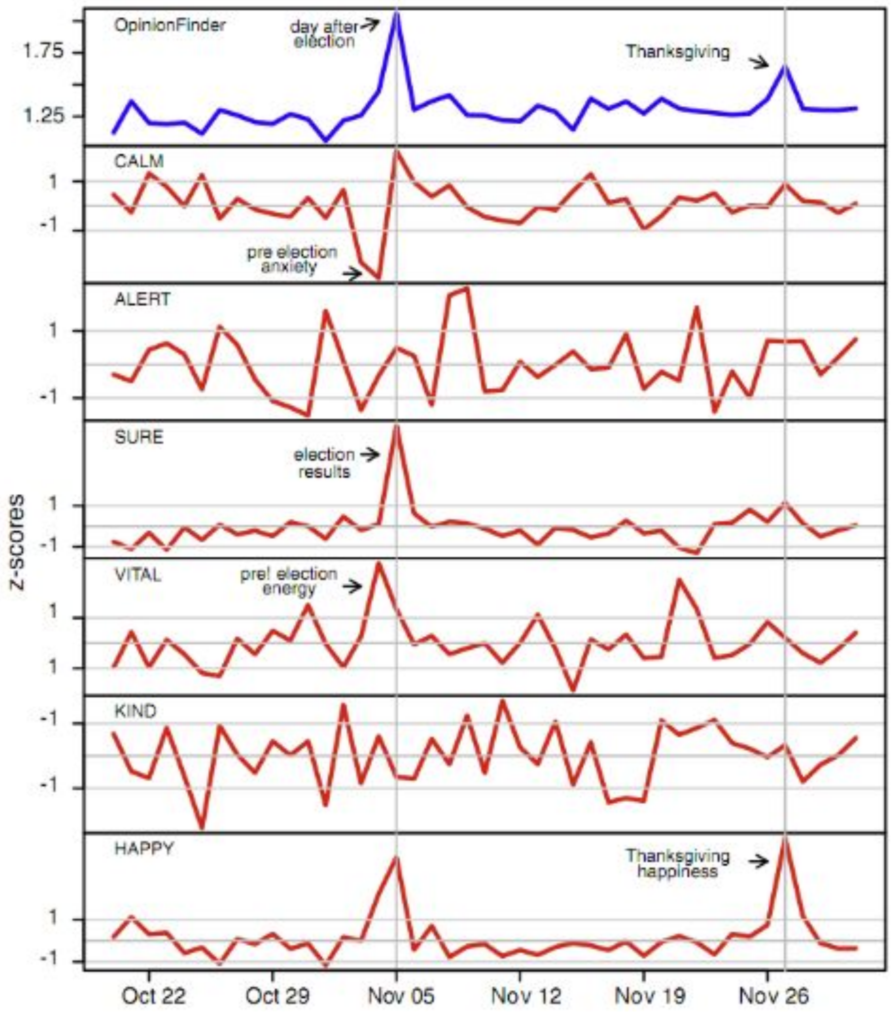
Twitter sentiment versus Gallup Poll of Consumer Confidence

Brendan O'Connor, Ramnath Balasubramanyan, Bryan R. Routledge, and Noah A. Smith. 2010. From Tweets to Polls: Linking Text Sentiment to Public Opinion Time Series. In ICWSM-2010



Twitter sentiment:

Johan Bollen, Huina Mao, Xiaojun Zeng. 2011. Twitter mood predicts the stock market, Journal of Computational Science 2:1, 1-8. 10.1016/j.jocs.2010.12.007.



Target Sentiment on Twitter

- Twitter Sentiment App
- Alec Go, Richa Bhayani, Lei Huang. 2009. Twitter Sentiment Classification using Distant Supervision

Sentiment analysis has many other names

- Opinion extraction
- Opinion mining
- Sentiment mining
- Subjectivity analysis

Why sentiment analysis?

- *Movie*: is this review positive or negative?
- *Products*: what do people think about the new iPhone?
- *Public sentiment*: how is consumer confidence? Is despair increasing?
- *Politics*: what do people think about this candidate or issue?
- *Prediction*: predict election outcomes or market trends from sentiment

Scherer Typology of Affective States

- **Emotion**: brief organically synchronized … evaluation of a major event
  - *angry, sad, joyful, fearful, ashamed, proud, elated*
- **Mood**: diffuse non-caused low-intensity long-duration change in subjective feeling
  - *cheerful, gloomy, irritable, listless, depressed, buoyant*
- **Interpersonal stances**: affective stance toward another person in a specific interaction
  - *friendly, flirtatious, distant, cold, warm, supportive, contemptuous*
- **Attitudes**: enduring, affectively colored beliefs, dispositions towards objects or persons
  - *liking, loving, hating, valuing, desiring*
- **Personality traits**: stable personality dispositions and typical behavior tendencies
  - *nervous, anxious, reckless, morose, hostile, jealous*

Sentiment Analysis

- Sentiment analysis is the detection of **attitudes**

  "enduring, affectively colored beliefs, dispositions towards objects or persons"

  1. **Holder (source)** of attitude
  2. **Target (aspect)** of attitude
  3. **Type** of attitude
     - From a set of types
       - *Like*, *love*, *hate*, *value*, *desire*, etc.
     - Or (more commonly) simple weighted **polarity**:
       - *positive*, *negative*, *neutral*, together with *strength*
  4. **Text** containing the attitude
     - Sentence or entire document

Sentiment Analysis

- Simplest task:
  - Is the attitude of this text positive or negative?
- More complex:
  - Rank the attitude of this text from 1 to 5
- Advanced:
  - Detect the target, source, or complex attitude types

Sentiment Classification in Movie Reviews

Bo Pang, Lillian Lee, and Shivakumar Vaithyanathan. 2002. Thumbs up? Sentiment Classification using Machine Learning Techniques. EMNLP-2002, 79—86.
Bo Pang and Lillian Lee. 2004. A Sentimental Education: Sentiment Analysis Using Subjectivity Summarization Based on Minimum Cuts. ACL, 271-278

- Polarity detection:
  - Is an IMDB movie review positive or negative?
- Data: *Polarity Data 2.0:*
  - http://www.cs.cornell.edu/people/pabo/movie-review-data

IMDB data in the Pang and Lee database

when _star wars_ came out some twenty years ago , the image of traveling throughout the stars has become a commonplace image . […]

when han solo goes light speed , the stars change to bright lines , going towards the viewer in lines that converge at an invisible point .

cool .

october sky offers a much simpler image–that of a single white dot , traveling horizontally across the night sky . [. . .]

“ snake eyes ” is the most aggravating kind of movie : the kind that shows so much potential then becomes unbelievably disappointing .

it’s not just because this is a brian depalma film , and since he’s a great director and one who’s films are always greeted with at least some fanfare .

and it’s not even because this was a film starring nicolas cage and since he gives a brauvara performance , this film is hardly worth his talents .

Baseline Algorithm (adapted from Pang and Lee)

- Tokenization
- Feature Extraction
- Classification using different classifiers
  - Naïve Bayes
  - MaxEnt
  - SVM

Sentiment Tokenization Issues

- Deal with HTML and XML markup
- Twitter mark-up (names, hash tags)
- Capitalization (preserve for words in all caps)
- Phone numbers, dates
- Emoticons
- Useful code:
  - [Christopher Potts sentiment tokenizer]
  - [Brendan O'Connor twitter tokenizer]

Potts emoticons

```
[<>]?                              # optional hat/brow
[:;=8]                             # eyes
[\-o\*\']?                         # optional nose
[\)\]\(\[dDpP/\:\}\{@\|\\]         # mouth
|                                  #### reverse orientation
[\)\]\(\[dDpP/\:\}\{@\|\\]         # mouth
[\-o\*\']?                         # optional nose
[:;=8]                             # eyes
[<>]?                              # optional hat/brow
```

Extracting Features for Sentiment Classification

- How to handle negation
  - `I` **`didn't`** `like this movie`

  vs
  - `I really like this movie`
- Which words to use?
  - Only adjectives
  - All words
    - All words turns out to work better, at least on this data

Binarized (Boolean feature) Multinomial Naïve Bayes

- Intuition:
  - For sentiment (and probably for other text classification domains)
  - Word occurrence may matter more than word frequency
    - The occurrence of the word *fantastic* tells us a lot
    - The fact that it occurs 5 times may not tell us much more.
  - Boolean Multinomial Naïve Bayes
    - Clips all the word counts in each document at 1

Problems:
What makes reviews hard to classify?

- Subtlety:
  - Perfume review in *Perfumes: the Guide*:
    - "If you are reading this because it is your darling fragrance, please wear it at home exclusively, and tape the windows shut."
  - Dorothy Parker on Katherine Hepburn
    - "She runs the gamut of emotions from A to B"

Thwarted Expectations and Ordering Effects

- "This film should be brilliant. It sounds like a great plot, the actors are first grade, and the supporting cast is good as well, and Stallone is attempting to deliver a good performance. However, it **can't hold up**."
- Well as usual Keanu Reeves is nothing special, but surprisingly, the very talented Laurence Fishbourne is **not so good** either, I was surprised.

Sentiment Analysis

Sentiment Lexicons

The General Inquirer

Philip J. Stone, Dexter C Dunphy, Marshall S. Smith, Daniel M. Ogilvie. 1966. The General Inquirer: A Computer Approach to Content Analysis. MIT Press

- Home page: http://www.wjh.harvard.edu/~inquirer
- List of Categories: http://www.wjh.harvard.edu/~inquirer/homecat.htm
- Spreadsheet: http://www.wjh.harvard.edu/~inquirer/inquirerbasic.xls
- Categories:
  - Positiv (1915 words) and Negativ (2291 words)
  - Strong vs Weak, Active vs Passive, Overstated versus Understated
  - Pleasure, Pain, Virtue, Vice, Motivation, Cognitive Orientation, etc
- Free for Research Use

LIWC (Linguistic Inquiry and Word Count)

Pennebaker, J.W., Booth, R.J., & Francis, M.E. (2007). Linguistic Inquiry and Word Count: LIWC 2007. Austin, TX

- Home page: http://www.liwc.net/
- 2300 words, >70 classes
- **Affective Processes**
  - negative emotion (*bad*, *weird*, *hate*, *problem*, *tough*)
  - positive emotion (*love*, *nice*, *sweet*)
- **Cognitive Processes**
  - Tentative (*maybe*, *perhaps*, *guess*), Inhibition (*block*, *constraint*)
- **Pronouns, Negation** (*no*, *never*), **Quantifiers** (*few*, *many*)
- $30 or $90 fee

MPQA Subjectivity Cues Lexicon

Theresa Wilson, Janyce Wiebe, and Paul Hoffmann (2005). Recognizing Contextual Polarity in Phrase-Level Sentiment Analysis. Proc. of HLT-EMNLP-2005.

Riloff and Wiebe (2003). Learning extraction patterns for subjective expressions. EMNLP-2003.

- Home page: http://www.cs.pitt.edu/mpqa/subj_lexicon.html
- 6885 words from 8221 lemmas
  - 2718 positive
  - 4912 negative
- Each word annotated for intensity (strong, weak)
- GNU GPL

Bing Liu Opinion Lexicon

Minqing Hu and Bing Liu. Mining and Summarizing Customer Reviews. ACM SIGKDD-2004.

- Bing Liu's Page on Opinion Mining
- http://www.cs.uic.edu/~liub/FBS/opinion-lexicon-English.rar

- 6786 words
  - 2006 positive
  - 4783 negative

SentiWordNet

Stefano Baccianella, Andrea Esuli, and Fabrizio Sebastiani. 2010 SENTIWORDNET 3.0: An Enhanced Lexical Resource for Sentiment Analysis and Opinion Mining. LREC-2010

- Home page: http://sentiwordnet.isti.cnr.it/
- All WordNet synsets automatically annotated for degrees of positivity, negativity, and neutrality/objectiveness
- [estimable(J,3)] “may be computed or estimated”

  `Pos 0 Neg 0 Obj 1`
- [estimable(J,1)] “deserving of respect or high regard”

  `Pos .75 Neg 0 Obj .25`

Disagreements between polarity lexicons

Christopher Potts, Sentiment Tutorial, 2011

	Opinion Lexicon	General Inquirer	SentiWordNet	LIWC
MPQA	33/5402 **(0.6%)**	49/2867 **(2%)**	1127/4214 **(27%)**	12/363 **(3%)**
Opinion Lexicon		32/2411 **(1%)**	1004/3994 **(25%)**	9/403 **(2%)**
General Inquirer			520/2306 **(23%)**	1/204 **(0.5%)**
SentiWordNet				174/694 **(25%)**
LIWC				

(Some) datasets

- Data from Lillian Lee's group: http://www.cs.cornell.edu/home/llee/data/
- Data from Bing Liu: http://www.cs.uic.edu/~liub/
- Large movie review dataset: http://ai.stanford.edu/~amaas/data/sentiment/
- Pranav Anand & co. (http://people.ucsc.edu/~panand/data.php)
    - Internet Argument Corpus
    - Annotated political TV ads
    - Focus of negation corpus
    - Persuasion corpus (blogs)

Sentiment Treebank

- Challenge to express the meaning of longer phrases in a principled way.
- Accurately capture the effects of negation and its scope at various tree levels for both positive and negative phrases
- Based on Stanford Sentiment Treebank
- Ref: Richard Socher, Alex Perelygin, Jean Wu, Jason Chuang, Christopher Manning, Andrew Ng, and Christopher Potts. 2013. *Recursive Deep Models for Semantic Compositionality Over a Sentiment Treebank.*

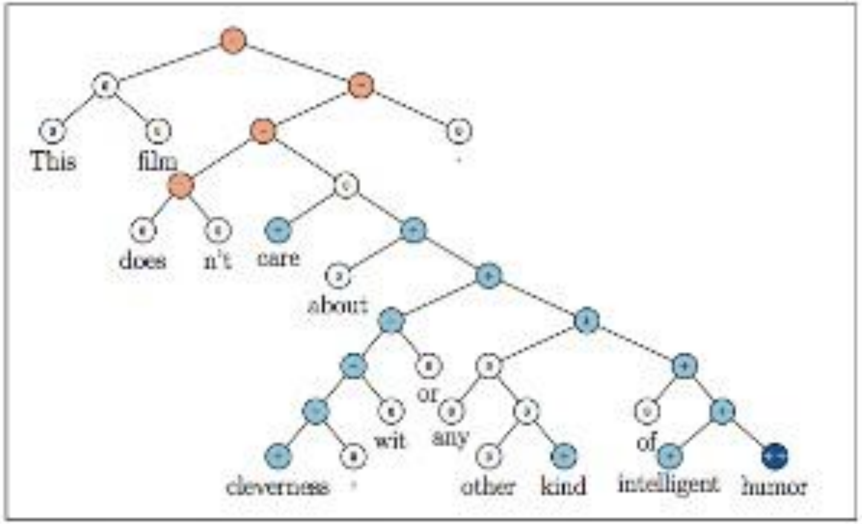


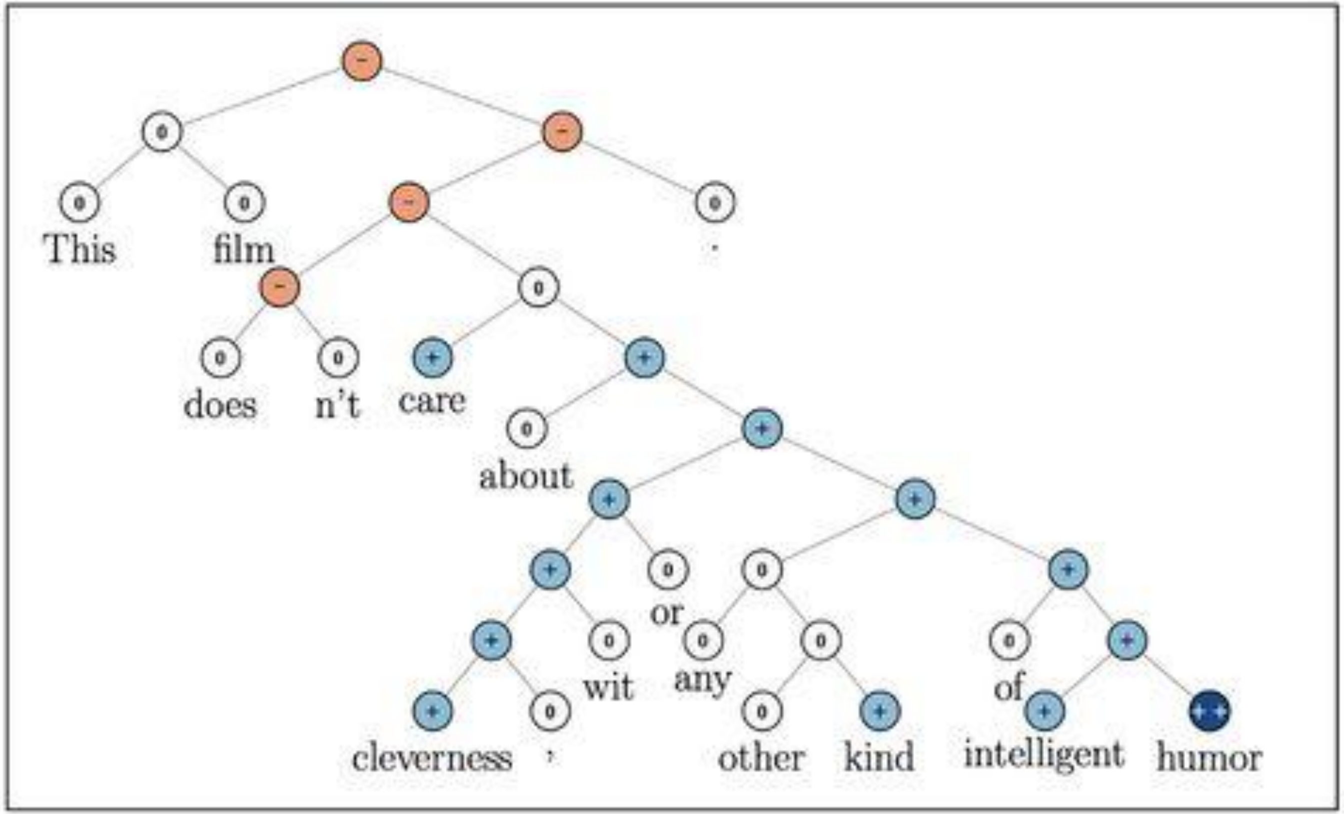
Figure 1: Example of the Recursive Neural Tensor Network accurately predicting 5 sentiment classes, very negative to very positive (– –, –, 0, +, + +), at every node of a parse tree and capturing the negation and its scope in this sentence.

https://nlp.stanford.edu/~socherr/EMNLP2013_RNTN.pdf

SST project overview

1. Socher et al. (2013)
2. Full code and data release: `https://nlp.stanford.edu/sentiment/`
3. Sentence-level corpus (10,662 sentences)
4. Original data from Rotten Tomatoes (Pang and Lee 2005)
5. Fully-labeled trees (crowdsourced labels)
6. The 5-way labels were extracted from workers' slider responses.

Stanford Sentiment Treebank



Analyzing the polarity of each word in IMDB

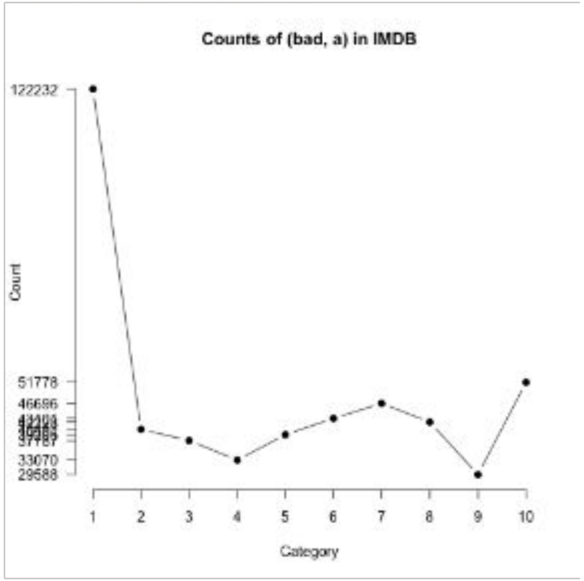
Potts, Christopher. 2011. On the negativity of negation. SALT 20, 636-659.

- How likely is each word to appear in each sentiment class?
- Count("bad") in 1-star, 2-star, 3-star, etc.
- But can't use raw counts:
- Instead, **likelihood:**

$$P(w|c) = \frac{f(w,c)}{\sum_{w \in c} f(w,c)}$$

- Make them comparable between words
  - **Scaled likelihood:**

$$\frac{P(w|c)}{P(w)}$$



Analyzing the polarity of each word in IMDB

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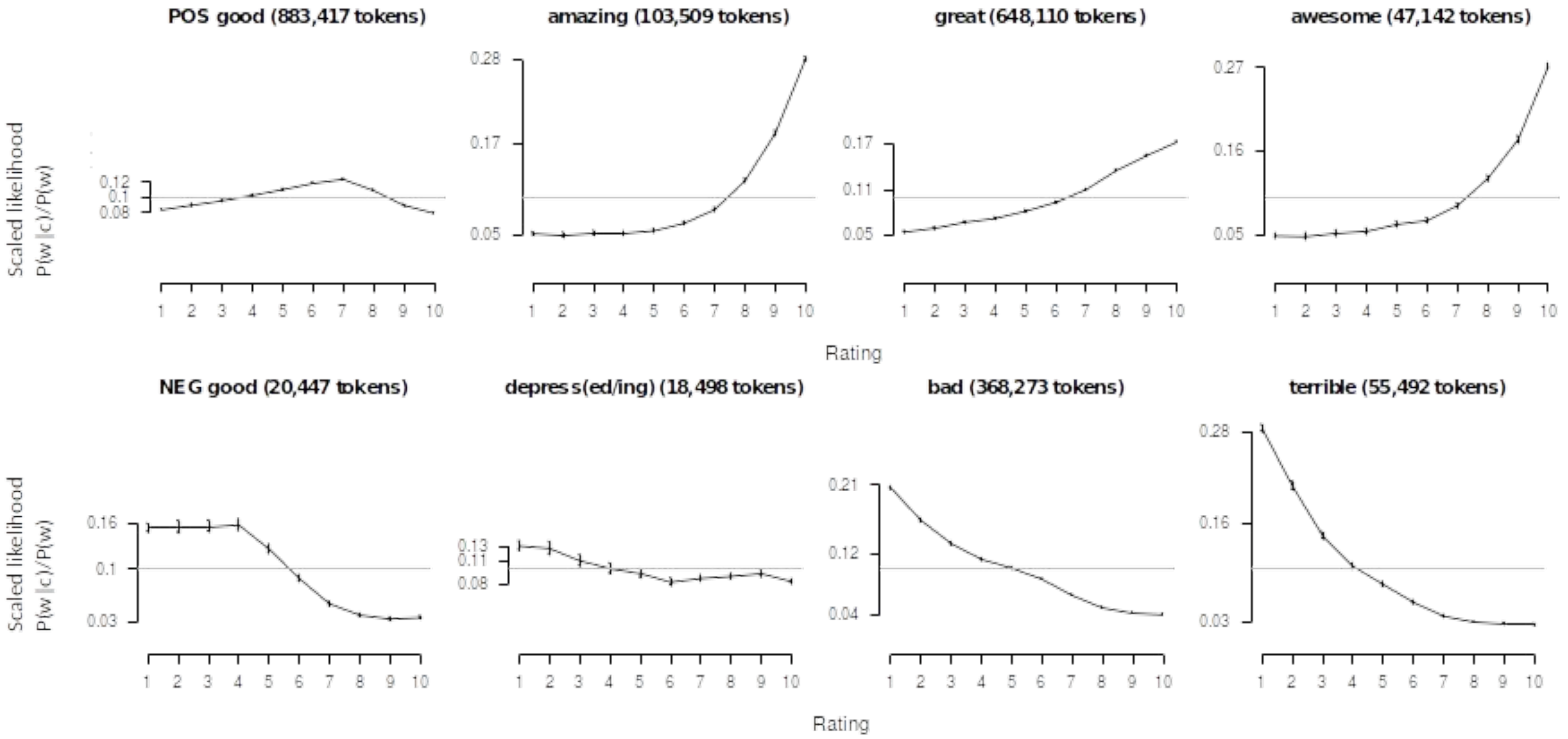
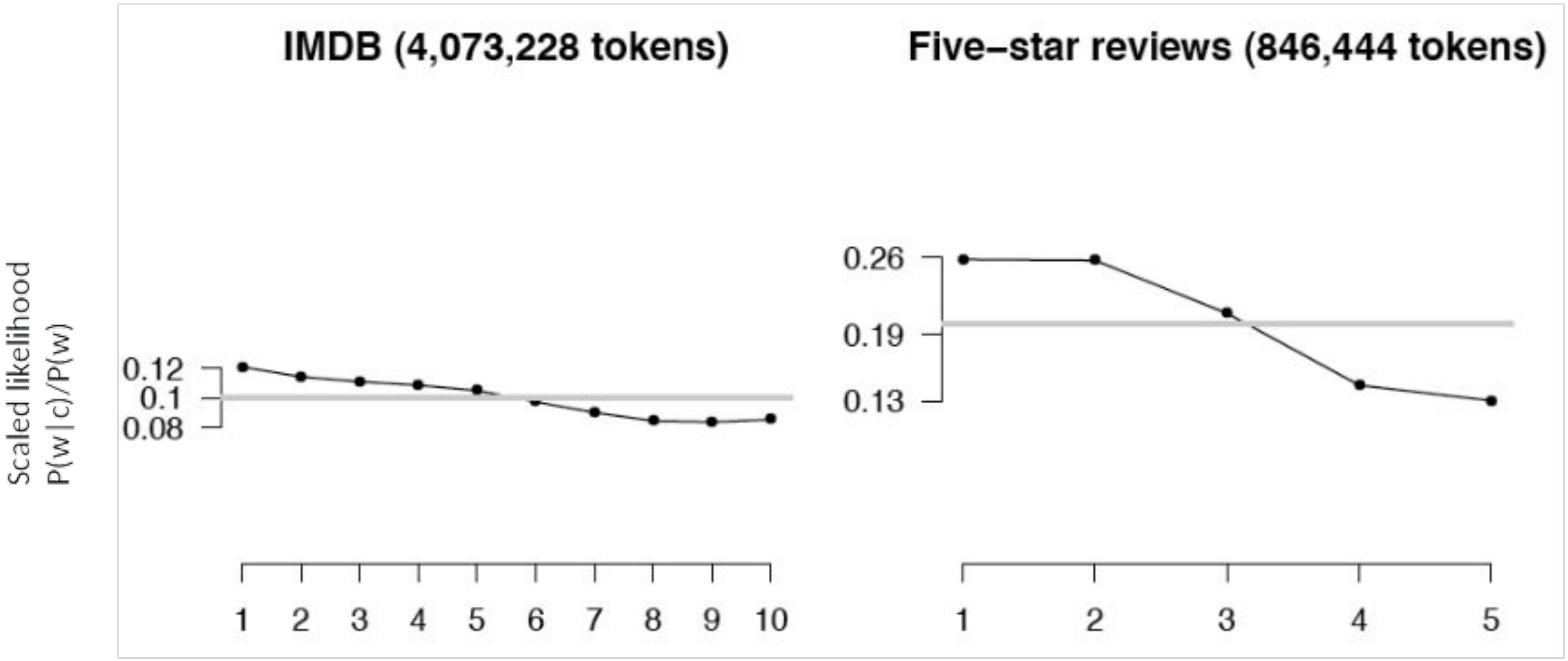


Other sentiment feature: Logical negation

Potts, Christopher. 2011. On the negativity of negation. SALT 20, 636-659.

- Is logical negation (*no*, *not*) associated with negative sentiment?
- Potts experiment:
  - Count negation (*not*, *n't*, *no*, *never*) in online reviews
  - Regress against the review rating

Potts 2011 Results:
More negation in negative sentiment



Aspect-oriented sentiment analysis:

It's not ALL good or bad

Yesterday, I bought a Nokia phone and my girlfriend bought a moto phone. We called each other when we got home. The voice on my phone was not clear. The camera was good. My girlfriend said the sound of her phone was clear. I wanted a phone with good voice quality. So I was satisfied and returned the phone to BestBuy yesterday.

Finding sentiment of a sentence

- Important for finding aspects or attributes
  - Target of sentiment

- The food was great but the service was awful

Finding aspect/attribute/target of sentiment

M. Hu and B. Liu. 2004. Mining and summarizing customer reviews. In Proceedings of KDD.
S. Blair-Goldensohn, K. Hannan, R. McDonald, T. Neylon, G. Reis, and J. Reynar. 2008. Building a Sentiment Summarizer for Local Service Reviews. WWW Workshop.

- Frequent phrases + rules
  - Find all highly frequent phrases across reviews (“`fish tacos`”)
  - Filter by rules like “occurs right after sentiment word”
    - “…`great fish tacos`” means `fish tacos` a likely aspect

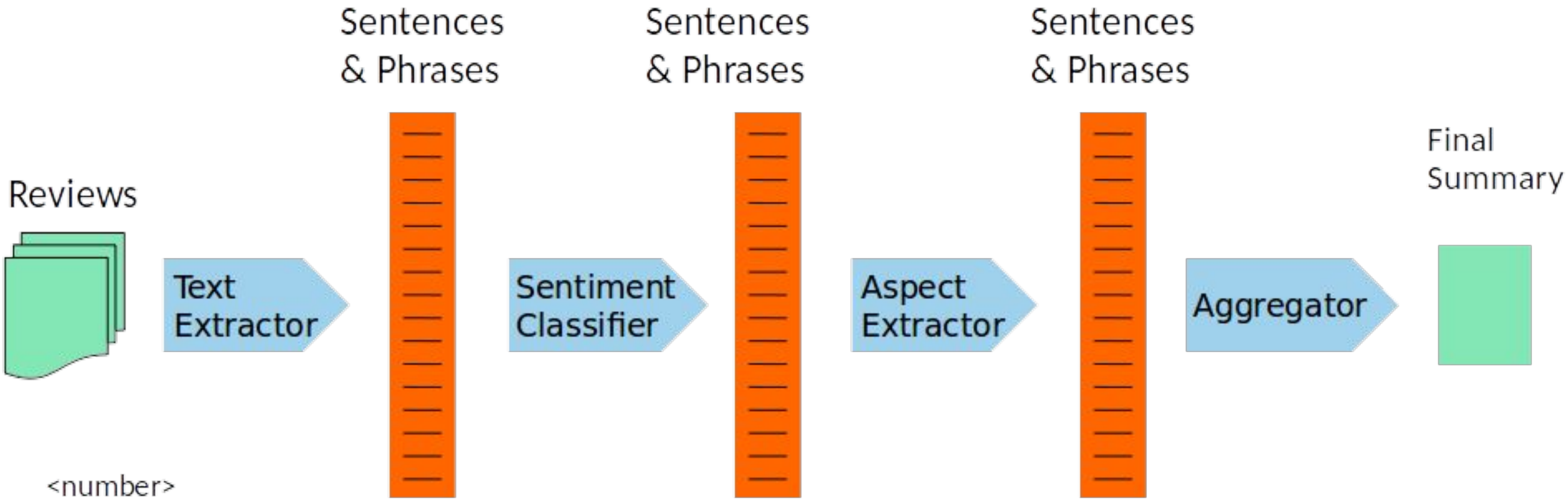
Casino	casino, buffet, pool, resort, beds
Children’s Barber	haircut, job, experience, kids
Greek Restaurant	food, wine, service, appetizer, lamb
Department Store	selection, department, sales, shop, clothing

Finding aspect/attribute/target of sentiment

- The aspect name may not be in the sentence
- For restaurants/hotels, aspects are well-understood
- Supervised classification
  - Hand-label a small corpus of restaurant review sentences with aspect
    - food, décor, service, value, NONE
  - Train a classifier to assign an aspect to asentence
    - "Given this sentence, is the aspect *food*, *décor*, *service*, *value*, or *NONE*"

Putting it all together: Finding sentiment for aspects

S. Blair-Goldensohn, K. Hannan, R. McDonald, T. Neylon, G. Reis, and J. Reynar. 2008. Building a Sentiment Summarizer for Local Service Reviews. WWW Workshop



[Hierarchical Attention Networks for Document Classification](), Zichao Yang , Diyi Yang , Chris Dyer , Xiaodong He , Alex Smola , Eduard Hovy

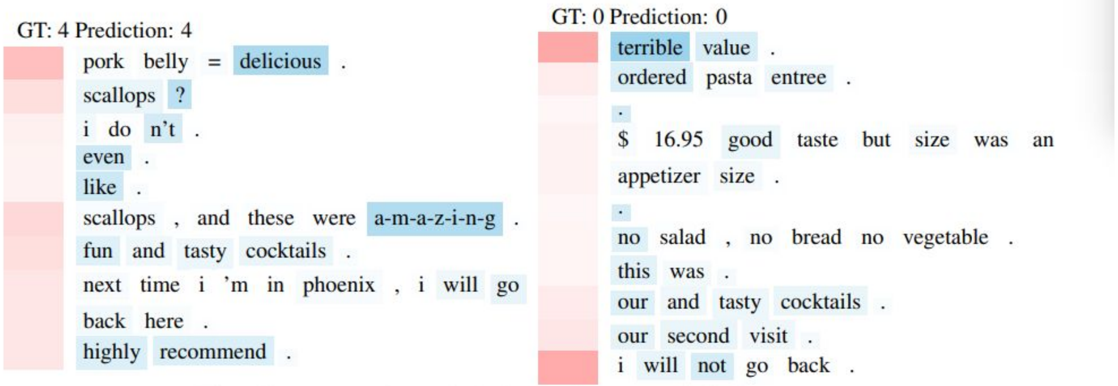


Figure 5: Documents from Yelp 2013. Label 4 means star 5, label 0 means star 1.

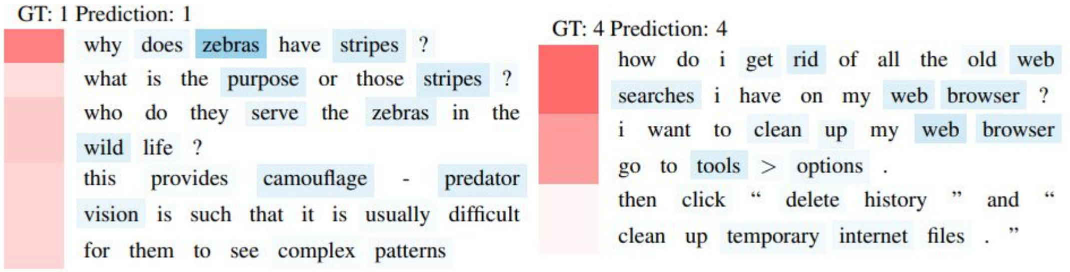


Figure 6: Documents from Yahoo Answers. Label 1 denotes Science and Mathematics and label 4 denotes Computers and Internet.

Computational work on other affective states

- **Emotion**:
  - Detecting annoyed callers to dialogue system
  - Detecting confused/frustrated versus confident students
- **Mood**:
  - Finding traumatized or depressed writers
- **Interpersonal stances**:
  - Detection of flirtation or friendliness in conversations
- **Personality traits**:
  - Detection of extroverts