

Dear SUNY Old Westbury Team,

I am excited to apply for the Desktop Engineer position at SUNY College at Old Westbury. As a technology enthusiast with several years of experience with technology and customer service, I am confident that my skills and expertise align with the requirements of this position. I am also impressed with the college's commitment to academic excellence, community engagement, and integrity, which aligns with my personal values and goals.

In my previous roles and personal life, I have gained extensive experience supporting and troubleshooting desktop and laptop hardware and software, including printers, mobile devices, and point-of-sale systems. Additionally, my previous role at a start-up has resulted in an exceptional ability to troubleshoot technical issues very quickly, which will be an asset to the college.

I am excited about the opportunity to contribute to SUNY Old Westbury's mission of cultivating critical thinking, empathy, and creativity. I am committed to building a more sustainable community, and I believe that working with the IT team at SUNY College at Old Westbury will allow me to achieve this goal. Thank you for considering my application, and I look forward to discussing my qualifications further.

Sincerely,  
Ryan Traficante