Issue Tracking System

Group 3

What is it?

- Issue Tracking System(ITS) is a ticketing(issue) system
- One of the most important function in Project Management tool

What is Ticket(Issue)

- A certain amount of work
- Assigned to one people
- Tracked in issue tracking system
- Ticket are usually used for
 - develop feature, bugs...
- Ticket attributes include
 - Deadline
 - Who is responsible
 - Supervisor
 - Expected/Used effort

Why use it?

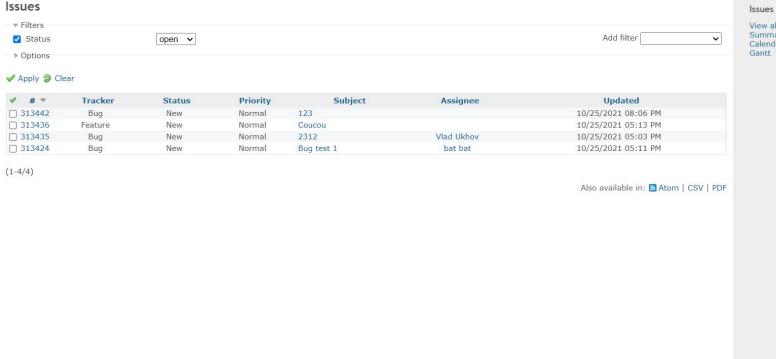
- Keep track of every issue(ticket)
- Keep members informed
- Distribute and Supervise jobs
- Automated Report

Popular Tools that have them

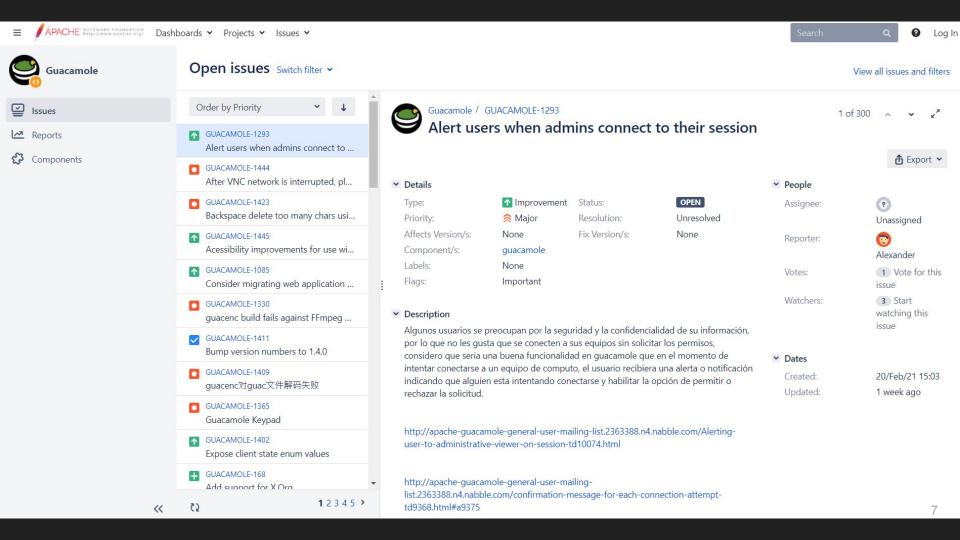
- Redmine
- JIRA
- Mantis, BugZilla, Trac...

Babat





View all issues Summary Calendar Gantt



Thank you